



Home with code enforcement violations

CODE ENFORCEMENT OPERATIONS

The city employs 13 staff members to cover all Code Enforcement operations. One Manager, Two Supervisors, Nine Inspectors and One Administrative staff member.

Operations are from 7am to 6pm Monday through Friday. Special assignments may take place after hours.

Each of the nine Inspectors is assigned a territory that includes over 20,000 residents and dozens of neighborhoods and developments.

Inspectors use a variety of sources and databases to determine property ownership and occupant information.

In a typical year, the Code Enforcement Division will manage 13,000 cases of which 4,000 are citizen complaints and 9,000 are Inspector generated.

MISSION

Code Enforcement works to protect residents and visitors to our city by enforcing codes and standards. Some of those include:

- Overgrown properties
- Trashy properties
- Junk, nuisance & abandoned vehicles
- Permits for construction & renovations
- Permits for sheds, fences and signs
- Sign standards enforcement
- Zoning enforcement uses of property
- Minimum standards on dwellings and buildings
- Dangerous and Blighted buildings
- Heavy truck and trailer parking
- Graffiti
- Basketball goals in the street

Code enforcement issues notices to property owners/violators giving time to gain compliance. Failure to comply in most cases will result in the issuance of civil penalties. In some cases, continued violation of the city code can result in criminal charges being filed.

**In some examples, junk vehicles may be towed and overgrown vacant properties may be cut and cleaned.*

FAY Street repairs
FIX IT Street light outages
 Bulky item pick up
 Trash and yard debris collection
 and more....

1FAY.com or call (910) 433-1329

FAYETTEVILLE^{NC}
 DEVELOPMENT SERVICES

433 Hay Street | Fayetteville, NC 28301
 (910) 433-1056 | codeenforcement@fayettevillenc.gov
 fayettevillenc.gov | fayettevillenc.gov/codeenforcement

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Who You Gonna Call?

A guide to connect you directly with who can answer your question best.



CODE ENFORCEMENT

- My neighbor's **grass and weeds** are very tall and/or has trash and debris in the yard.
- My neighbor is **storing** furniture, car parts, building materials and/or household **items outside**.
- My neighbor's **pool** water is dirty/green/full of debris.
- My neighbor has a **car that is crashed or dismantled** parked in the yard or street.
- A car has been parked in the **street** for a long period of time and not moved.
- My neighbor has a **tractor trailer parked** in the street or the front yard.
- My neighbor's **house**, shed, garage, pool, fence, etc. is in **disrepair** and needs to be repaired.
- My neighbor **built** something that does not look like it **meets code** (too large, too close to other structures, etc.)
- My neighbor is running an auto **repair business** at the house.
- My neighbor is **operating a business** out of the house that creates noise or traffic.
- My neighbor's **lights are too bright** and are shining on my property.
- The **vacant house** down the street is unsecured and **people are entering**.
- There are **homeless people** living in the woods in the neighborhood creating trash.
- The vegetation and weeds on the **vacant lot** beside me are growing into my property or against my fence.
- I have concerns about a trailer, boat or camper my neighbor has **parked in the driveway, street or yard**.

PERMITTING INSPECTIONS

- I am trying to get a **permit** for a fence, shed, sign, renovation, new build.
- I am trying to call for inspection or get **inspection results**.



Scan qr code to
check inspection results

SOLID WASTE RAPID

- My neighbor has **piles of debris** by the street/curbside (furniture, leaves, limbs, logs, construction debris, etc.)
- There is **illegal dumping** on or near the street.
- My neighbor never moves his trash cans from the street.

POLICE

- There are people **speeding** in my neighborhood.
- There are **suspicious people** in my neighborhood.
- My neighbor is making too much **noise**. (loud music, cars, machines, etc.)

CIVIL ACTION

BETWEEN OWNERS

- My neighbor's **tree fell** into my yard.
- My neighbor's **tree is leaning** and may fall on my property/house.

LANDLORD\TENANT ACTION

- My single family house I lease/rent has an **infestation of bugs**.

MISCELLANEOUS

- All **animal** related issues such as loose dogs, barking dogs, people with farm animals or roosters, **animals in distress**. **Cumberland Co Animal Services**
- The **road** in my neighborhood is **damaged** or **signs** are missing or damaged. **Traffic Services**
- The (house, apartment, mobile) home I rent has **mold**. **NC State DHHS**

CONTACT INFORMATION

• Code Enforcement

- fayettevillenc.gov/codeenforcement
- (910) 433-1056

• Permitting & Inspections

- (910) 433-1062, (910) 433-1437, (910) 433-1356 or (910) 433-1753
- *scan QR code in yellow box to check inspection results*

• Solid Waste - RAPID

- (910) 433-1329

• Police

- For Emergencies 911
- For non-emergencies, call (910) 433-1529.
- To make an anonymous tip, call (910) 483-TIPS (8477)

• Civil Action

- Between Owners
 - Consult legal counsel
- Landlord - Tenant action
 - Consult legal counsel

• Cumberland Co Animal Services

- (910) 321-6852

• Traffic Services

- (910) 433 1329

• NC State DHHS

- (919) 707-5950