



# CONTACT US

## CAMPBELLTON DISTRICT

467 Hay St.  
Fayetteville NC, 28301  
(910) 433-1873  
(910) 433-1034

## CROSS CREEK DISTRICT

6147 Raeford Rd  
Fayetteville NC, 28304  
(910) 433-1430  
(910) 433-1033

## CENTRAL DISTRICT

3811 Sycamore Dairy Rd  
Fayetteville NC, 28303  
(910) 433-1134  
(910) 433-1198

**General Inquires:** (910) 433-1885

**Crimestoppers Tip Line:** (910) 483-8477

**CRIME PREVENTION IS  
A SHARED RESPONSIBILITY**



# DELIVERY DRIVER THEFT PREVENTION TIPS



## ROBBERY AWARENESS

Though most individuals may not be aware, being a delivery driver is considered one of the most dangerous occupations. Delivery drivers are at risk of bodily injury, being robbed, having belongings taken from their vehicles, and even having their vehicle stolen.

The Fayetteville Police Department's Crime Prevention Unit hopes to decrease these numbers through sharing this brochure with the citizens of Fayetteville.

**CRIME PREVENTION UNIT  
FAYETTEVILLE POLICE DEPARTMENT**

## SAFETY FIRST & STAY ALERT

- Be alert for suspicious people loitering around the areas of your deliveries.
- Be alert to vehicles which may be following you while you are on your route. Write down a description of the vehicle and the license number as well as a description of the occupants of the vehicle.
- Don't carry more money than absolutely necessary to conduct business. If you do not carry money, have a placard somewhere on the vehicle which states that the driver carries no money.
- While making a delivery, ask that a member of management or an employee be present until you are safely on your way.
- If deliveries are scheduled to take place before business hours and the loading area is in an isolated place, ask that the delivery time be rescheduled.
- Make sure that there is proper lighting at these locations as well. Arrange to make the delivery when you know there might be delivery drivers from other companies there.
- Keep the doors to the vehicle locked at all times. Always make sure that the truck is safe before entering, the cab as well as the back of the truck.

- Keep the vehicle keys separate from the rest of your keys, which may allow access to businesses.
- Keep a cell phone at all times and don't hesitate to call 911 in the event you feel threatened or see something suspicious.
- Be careful not to park in isolated areas to do paperwork or for a meal break.
- Be careful about mentioning how good business has been.
- Request customers to turn on exterior lighting when they place an order.
- Drivers should have a planned route before leaving the store.
- Make sure you know where you are going, and make sure management knows which route you will be taking.
- When arriving, trust your instincts. If something doesn't look and feel right, immediately leave the area. Be alert for suspicious people loitering around the areas of your deliveries.

**YOUR SAFETY IS  
MORE IMPORTANT THAN THE  
ITEMS YOU ARE DELIVERING  
OR PROPERTY/CASH.**

## IF A ROBBERY OCCURS!

Managers should always train delivery drivers for the unexpected and make sure they know the policies and procedures of the store in case of emergency.

- **Do not Panic** – Try to stay calm.
- **Do not Resist** – The offenders want your valuables. It's not worth your life.
- **Be Alert** – Stay aware of your surroundings.
- **Pay Attention** – Look for distinguishing characteristics of the offenders: such as scars, marks, tattoos, limps, accents, clothing, and vehicles in the area.
- **Weapons** – Take careful note of any weapons being used.
- **Descriptions** – Compare the offenders to your own height and weight to estimate the size of the offender.
- **Call 911** – Report the robbery and wait for officers to arrive at a safe location. The first call you make should be to 911, not to the store. Time is of the essence!