



FAYETTEVILLE FIRE DEPARTMENT
ANNUAL REPORT
2023



PICTURED: CAPTAIN JOSEPH DIXON

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Fire Chief's Message

The Fayetteville Fire Department (FFD) continues its proud and enriched history of providing quality service to the citizens and customers of this community. Since the FFD's inception and charter by the North Carolina Legislature in 1791, it has built a reputation for diligence, progressive service, and leadership in emergency services, a reputation that continues to be demonstrated by local, state, and national recognition.

2023 was a continuance of realized challenges in the fire service nationally. I continue to be amazed at the drive, courage, and resilience demonstrated by our members and emphasized that this alone was the reason that the citizens saw no degradation in the world-class service provided throughout the past year. It is no secret that the fire service industry is seeing increased struggles in staffing, recruitment and retention. The FFD remains strong, solid, and continues to be recognized as a leader in public safety services. Our members ensured that the City of Fayetteville and surrounding areas remained a safe and secure community that remains resilient against all hazards. The FFD made strides in its objective to represent the diversity of the community in its member base, progressed in developing its members to their fullest potential and expanding efforts in community risk reduction strategies.

As a Fire Chief in his "rookie year" I look forward to 2024 and the opportunities this organization has in store that was provided to us by my predecessors and our members. This annual report is dedicated to the men and women who proudly adorn our cherished patch daily while they provide selfless, world-class service to this great community.

Kevin Dove
FIRE CHIEF



photo courtesy of The Fayetteville Observer



Mission, Vision & Values

A close-up photograph of a firefighter's helmet. The helmet is black with a yellow and white logo that reads "FAYETTEVILLE FIRE DEPARTMENT". The helmet is resting on a wooden surface. The background is blurred, showing what appears to be a fire station interior with red emergency lights.

**FAYETTEVILLE
FIRE
DEPARTMENT**

FFD Mission Statement

The mission of the Fayetteville Fire Department is to prepare for, reduce and mitigate all risks facing the City of Fayetteville while serving with R.E.S.P.E.C.T.

FFD Vision Statement

To realize a safe and secure community that is resilient against all-hazards.



Core Values

Responsibility

We will accept our responsibilities and promote personal accountability

Ethics

We will operate honestly and promote transparency of government.

Stewardship

We will operate in a cost-efficient manner and promote fiscal maturity.

Professionalism

We will operate with “best-practices” in mind and promote competence.

Entrepreneurial spirit

We will operate innovatively and promote creativity.

Commitment

We will operate with an understanding of stakeholders’ needs and promote loyalty.

Teamwork

We will operate as a group and promote cooperation.



Introduction

The Fayetteville Fire Department (FFD) provides day-to-day operations from 17 strategically located fire stations to provide optimal coverage for emergency responses.

The department works continuously to maintain the highest level of service and seeks self-improvement using the accreditation model, the ISO rating schedule, and additional benchmarking information in the decision-making process.



More than 100 square miles of the incorporated and unincorporated area protected by the FFD is divided into three battalions, each managed by a Battalion Chief. Battalion 1 encompasses the east side; Battalion 2 encompasses the center of the city; and Battalion 3 encompasses the west side. The FFD operates 24 hours per day, 365 days per year, from three rotating 24-hour shifts with each shift managed by an Assistant Chief. All FFD operations are managed by the Deputy Chief of Operations.



The FFD has an ISO Class 1 Public Protection Classification (PPC) rating, the highest PPC rating issued to fire departments, and one that is difficult to achieve. The FFD is a three-time accredited fire department being awarded for the third time in 2021 by the Center for Public Safety Excellence (CPSE). Worldwide, only 324 fire departments have achieved accredited status, with only 123 being both accredited and having an ISO Class 1 rating.

The FFD is part of only 13% of departments in the United States that are accredited.



Strategic Planning

The FFD's current Strategic Plan is for years 2020 through 2025 and is updated at least every five years through strategic planning exercises. Goals and objectives for our current plan are outlined below. These goals and objectives are designed to help focus on continuous improvement and guide day-to-day operations.

Goal 1

To Realize Efficient and Sustainable Emergency Service Delivery.

Objectives

- A) To ensure response to fire incidents is adequate and effective.
 - B) To maximize unit reliability for emergency response.
 - C) To ensure that adequate water supply for emergencies is available at all times.
 - D) To evaluate the EMS program and determine if current response model is adequate and effective.
 - E) To evaluate patient outcomes specific to cardiac arrest incidents.
 - F) To evaluate patient outcomes specific to drug overdose incidents.
 - G) To ensure Hazardous Materials emergency response is adequate and effective.
 - H) To ensure technical rescue response is adequate and effective.
 - I) To ensure facilities are maintained and operational.
 - J) To ensure all apparatus and vehicles are maintained and operational.
 - K) To manage and maintain department small equipment to include personal protective equipment (PPE).
-

Goal 2

To Sustain a High-Performing Organization Through Effective Human Resources.

Objectives

- A) To create, promote, and foster an organizational environment that values development, diversity, and growth.
- B) To enhance community relationships and improve organizational diversity through aggressive and targeted marketing and recruitment efforts.
- C) Provide development and training opportunities designed to increase individual and organizational performance.
- D) To demonstrate training program efficacy through individual and crew performance evaluations, utilizing evidence-based, validated measures.
- E) To enhance professional development opportunities for Chief-level officers.
- F) To promote a safe and secure workplace for all employees.
- G) To focus on Employee Health and Wellness.
- H) To maintain a level of employee fitness to meet job demands.



Strategic Planning



Goal 3

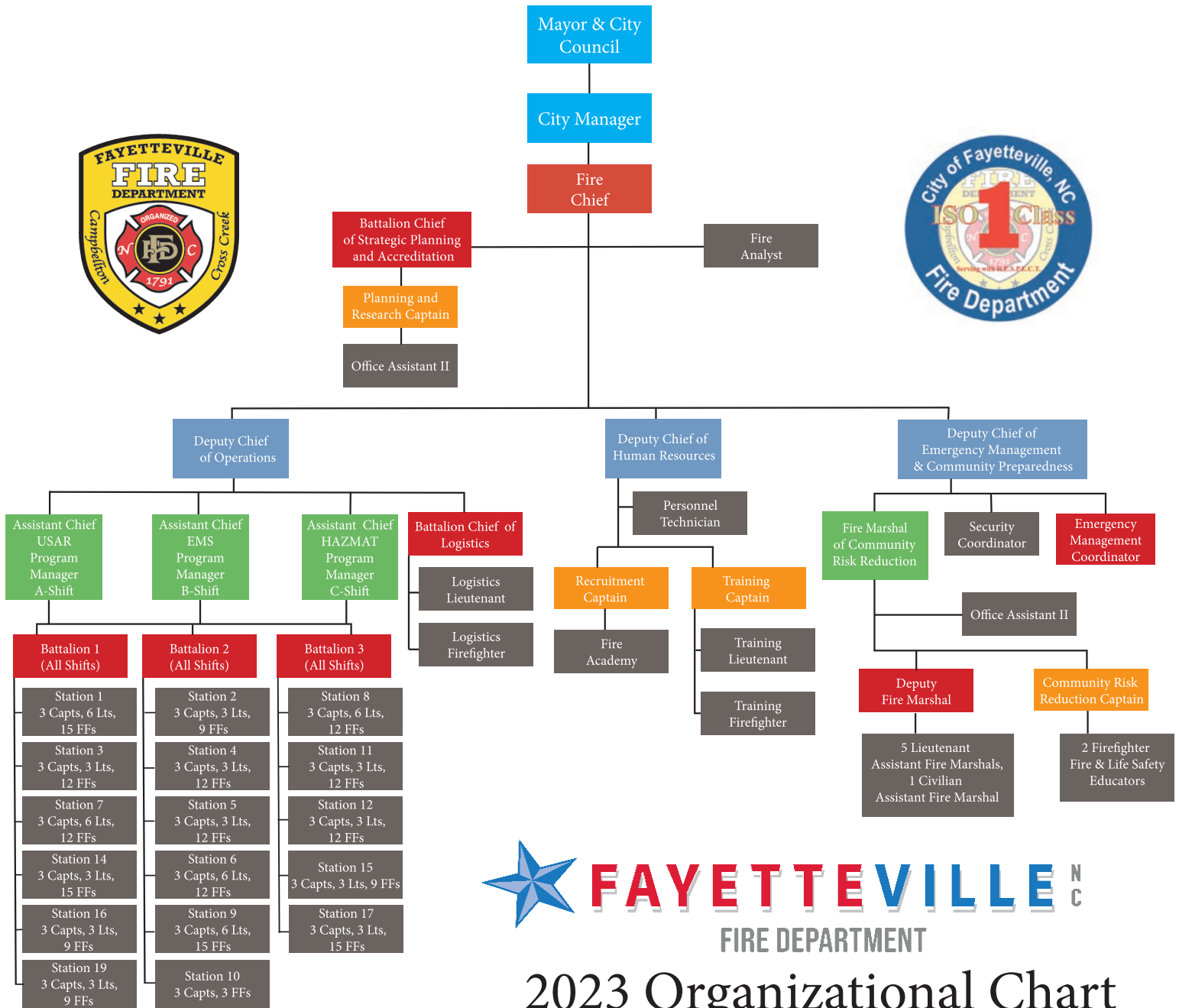
To Realize a Prepared and Resilient Community.

Objectives

- A) To ensure a comprehensive fire code inspection program for all commercial and applicable residential occupancies in accordance with the NC Building Code.
- B) To ensure an accurate accountability of all inspectable occupancies in the City of Fayetteville, NC.
- C) To reduce the number of fire code violations discovered in inspectable occupancies.
- D) To identify risks and develop risk reduction programs for Community Risk Reduction (CRR) zones.
- E) To reduce the occurrence of fire in residential structures.
- F) To reduce the occurrence of incendiary fires affecting the community.
- G) To enhance the recovery efforts from fires and other disasters in the community.
- H) To prepare, edit, coordinate, and distribute public information as needed annually.
- I) To ensure that an all-hazards Emergency Operations Plan (EOP) and Continuity of Operations Plan (COOP) for the city of Fayetteville is maintained and reviewed at least annually.
- J) To ensure a prepared and resilient City of Fayetteville workforce against all- hazards.
- K) To work with internal and external partners to ensure a prepared and resilient community.
- L) To maintain accredited status through the Commission on Fire Accreditation International (CFAI) and ISO Class 1 rating.
- M) To conduct documented program appraisals for all programs to evaluate the program's effectiveness at least annually.
- N) To conduct 100% of plan reviews in accordance with NC Building codes, locally adopted codes, and ordinances annually.
- O) To reduce the occurrence of fire alarm activations by 10% annually.



Organizational Chart



2023 Organizational Chart



Budget

23/24 Budget Summary

Budget Category	FY 2022/2023	FY 2023/2024	+/- %
Personnel	\$27,444,315	\$27,892,453	+1.6%
Operating	\$3,818,182	\$3,971,416	+3.5%
Capital Outlay	\$2,805,820	\$2,943,172	+4.9%
Contract Services	\$985,663	\$906,009	-8.1%
Transfer to Other Funds	\$100,000	\$51,080	-49.1%
Other Charges	\$68,024	\$67,775	-0.37%
Total	\$35,222,004	\$35,831,905	+1.7%

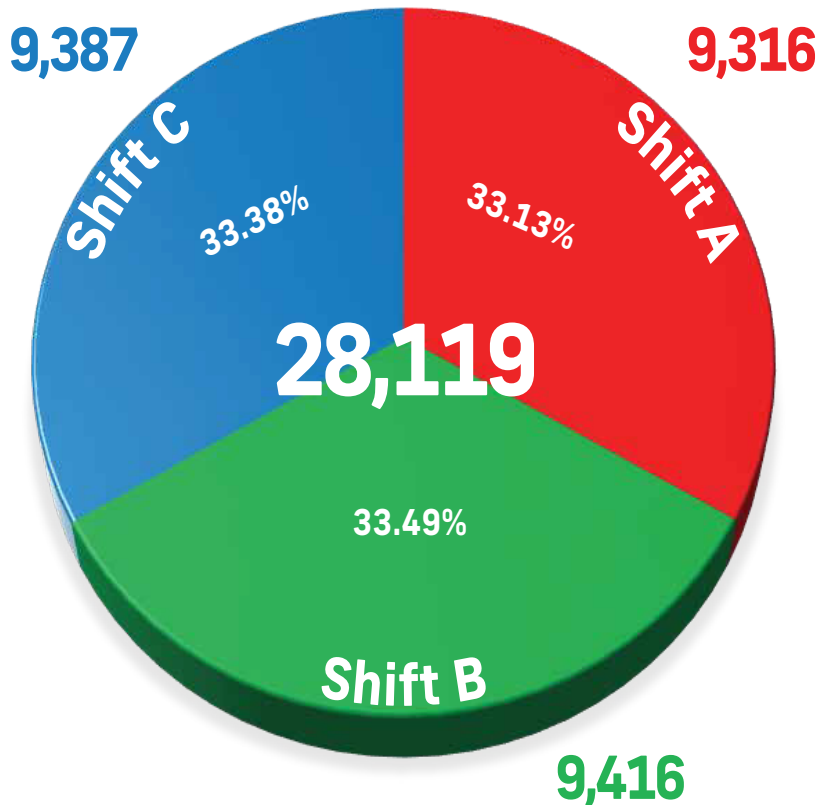
Budget Facts

- Average cost per incident was \$1,275.25
- The FFD accounts for 11.52% of the overall city budget
- Approximate cost per citizen for fire department services was \$171.63



Operations Branch

Total Incidents 2023



The Busiest:

Day of the Week: Tuesday

Hour of the Day: 3 p.m. (1,662 calls)

Fire District: FF05 (2,702 calls)

Engine: Engine 6 (2,548 calls)

Truck: Truck 6 (1,121 calls)

Battalion: Battalion 1 (840 calls)

Squad: Rescue 1 (1,983 calls)

Rescue: Rescue 1 (722 calls non-EMS)

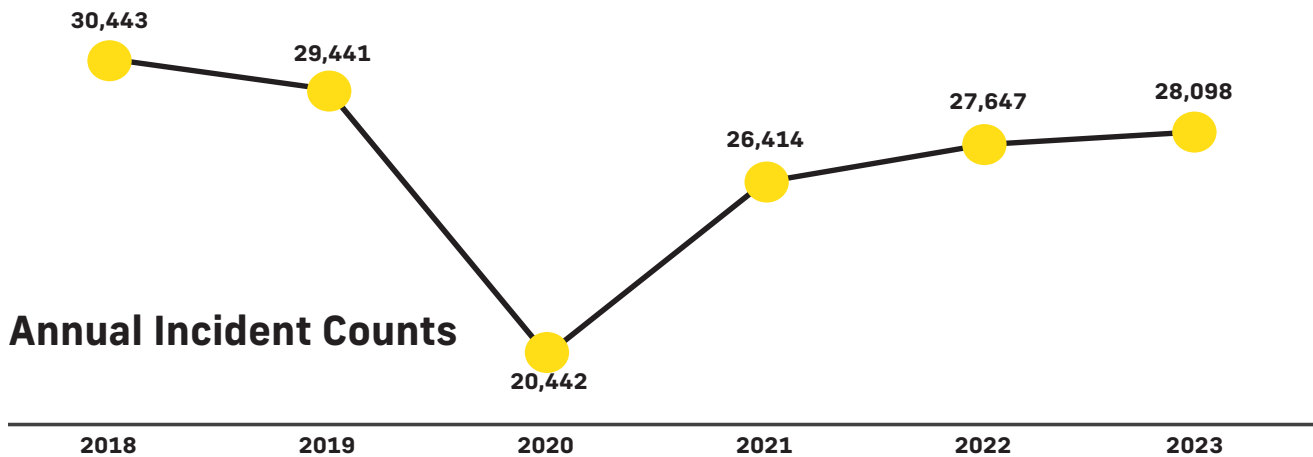
HazMat unit: HazMat RRT3 (188 calls)



Incident Statistics

The FFD saw a slight increase in emergency responses in 2023 compared to the previous year. Emergency medical responses were 66.62% of the overall calls for the year, which is consistent with previous years.

Historical and statistical data such as call types, response times, and other key performance indicators help us provide needed information to city officials and department leaders in making informed decisions with the goal of providing improved services to our community.



Year	2018	2019	2020	2021	2022	2023
Incidents	30,443	29,441	20,442	26,414	27,647	28,098
Change		-3.3%	-30.57%	+29.21%	+4.46%	+1.63%

Response Times For 1st Unit All Calls

Year	Alarm Handling Time	Turn Out Time	Travel Time	Total Response Time
2020	2:05	1:32	5:27	7:21
2021	2:05	1:26	5:23	7:03
2022	1:43	1:31	5:32	7:08
2023	1:30	1:25	5:13	6:59



Incident Statistics

2023 Incident Types	Incidents	% of Total Calls
Rescue & Emergency Medical	18,732	66.62%
Good Intent Call	2,628	9.35%
False Alarm & False Call	2,292	8.15%
Service Call	1,987	7.07%
Fire Calls	1,715	6.1%
Hazardous Condition (No Fire)	719	2.56%
Severe Weather	27	0.1%
Overpressure, Rupture, Explosion (No Fire)	9	0.03%

EMS/Rescue Incident Types	Number of Calls
Medical assist, assist EMS crew	2,911
Medical assist, assist EMS w/a Bariatric Patient	72
EMS call, excluding vehicle accident with injury	11,620
EMS call, No Treatment Rendered	1,603
EMS call, High Consequence Pathogens	32
Motor vehicle accident with injuries	1,260
Motor vehicle/pedestrian accident	62
Motor vehicle accident with no injuries	891
Lock-in	152
Search for person on land	8
Extrication, rescue other	1
Extrication of victim(s) from building/structure	4
Extrication of victim(s) from vehicle	42
Removal of victim(s) from stalled elevator	54
Trench/below-grade rescue	1
Confined space rescue	1
High-angle rescue	6
Extrication of victim(s) from machinery	3
Swift water rescue	3
Disabled watercraft	2
Trapped by power lines	1
Rescue or EMS standby	3
TOTAL NUMBER OF EMS/RESCUE INCIDENTS	18,732



Incident Statistics

Fire Incident Types	Number of Calls
Building Fire	318
Fire in Structures other than building	5
Cooking fire, confined to container	704
Chimney fire or flue fire, contained to chimney	2
Incinerator overload or malfunction, fire confined	2
Fuel burner/boiler malfunction, fire confined	2
Fires extending to exposures	9
Trash or rubbish fire, contained	28
Fire in mobile home used as a fixed residence	8
Fire in motor home, camper, recreational vehicle	1
Fire in portable building, fixed location	5
Passenger Vehicle Fire	125
Road freight or transportation vehicle fire	3
Camper or recreational vehicle (RV) fire	2
Off-road vehicle or heavy equipment fire	5
Natural vegetation fire, other	1
Forest, woods, or wild land fire	68
Brush or brush-grass mixture fire	125
Grass fire	36
Outside rubbish fire, other	1
Outside rubbish, trash, or waste fire	203
Construction or demolition landfill fire	4
Dumpster or other trash receptacle fire	45
Outside stationary compactor/compacted trash fire	1
Special outside fire, other	1
Outside storage fire	3
Outside equipment fire	8
TOTAL FIRE INCIDENTS	1,715



Fire Response

The FFD responded to 390 structure fires in 2023. Cooking-related incidents were the leading cause with 29.87% of fires starting in cooking areas. There were 33 injuries and three fire deaths as a result of fires.

Overall dollar losses from fire increased in 2023 by \$3,007,413. Losses from two fires (Shaw Mill Road, Timber Fire and Russell Street, Bridge Fire) with a combined loss estimated at \$2,800,000 were the bulk of the losses contributing to the increase.

Fire Incidents 2021-2023	2021	2022	2023
Total Fire Responses	1,047	1,771	1,715
Total Structure Fires	376	371	390
Civilian Fire Fatalities	3	5	3
Civilian Fire Injuries	26	15	33
Firefighter Injuries	11	13	10
Percent of fires confined to room of origin	57.87%	56.63%	61.04%
Dollar Loss/Save Ratio	92.74%	96.16%	94.55%
Total Fire Loss Value	\$8,527,643	\$7,581,709	\$10,589,122

2023 Fire incident Facts

Month with Highest Property Loss: August (\$2,218,204)

Month with Most Fire Responses: May (198 calls)

Busiest Suppression Unit for Fire Calls (All Types): Engine 3 (249 calls)

Busiest Suppression Unit for Structure Fire Calls: Engine 14 (110) *

Total gallons of water used by FFD for fighting fires: 2,442,527

**Engine 2 responded to 140 Structure Fires which includes investigations.*

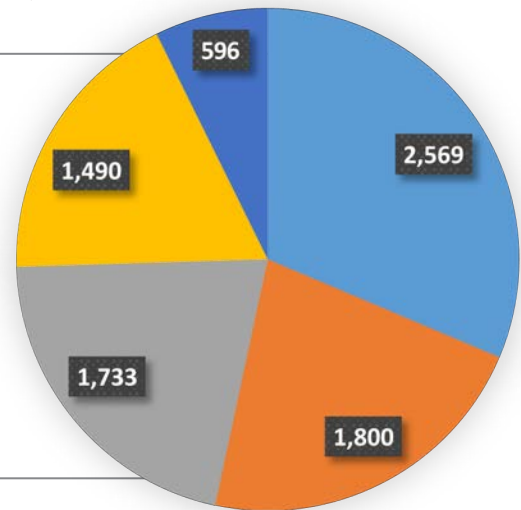
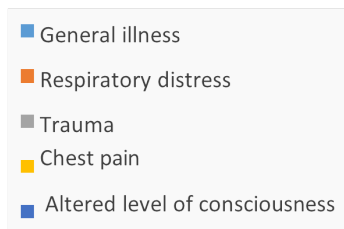


Emergency Medical

The FFD provides emergency medical services (EMS) throughout the City of Fayetteville (COF) from 17 fire stations comprised of 32 apparatuses, staffed fully with Emergency Medical Technicians (EMT). Each apparatus is stocked with medical equipment to assist with medical care at both the Basic Life Support (BLS) and Advanced Life Support (ALS) levels. EMS incidents made up 66.7% of the FFD's total call volume. Medical calls increased by 0.6% compared to 2022 and by 3.9% compared to 2021.

FFD personnel provided care to 13,056 patients on medical responses with an average age of 39.6 years old. Advanced Life Support (ALS) responses accounted for 3.84% of all medical responses. The most frequent emergency situations encountered were general illness (2,569 patients), respiratory distress (1,800 patients), trauma (1,733 patients), and chest pain (1,490 patients).

Most Frequent EMS Emergencies



Program Highlights

- Implemented four new medications for EMTs on July 1, 2023: acetaminophen (*Tylenol*), albuterol, diphenhydramine (*Benadryl*), and oral glucose.
- Updated our Records Management System (RMS) EMS report peer review process to be consistent with current incident review process.
- Secured additional funding for AED pads and batteries utilizing American Rescue Plan Act (ARPA) funds
- Renewed efforts in the Randomized Cluster Evaluation of Cardiac Arrest Systems (RaCE-CARs) Trial. The following are part of these efforts:
 - Started tracking locations of AEDs utilizing Cumberland County's AED location application;
 - Updated our process for documenting bystander CPR in our RMS.
- Started verifying cardiac arrest saved with Cape Fear Valley Mobile Integrated Healthcare (CFVMIH) for more consistent reporting.
- Moved to replacing used and expiring epinephrine through CFVMIH.

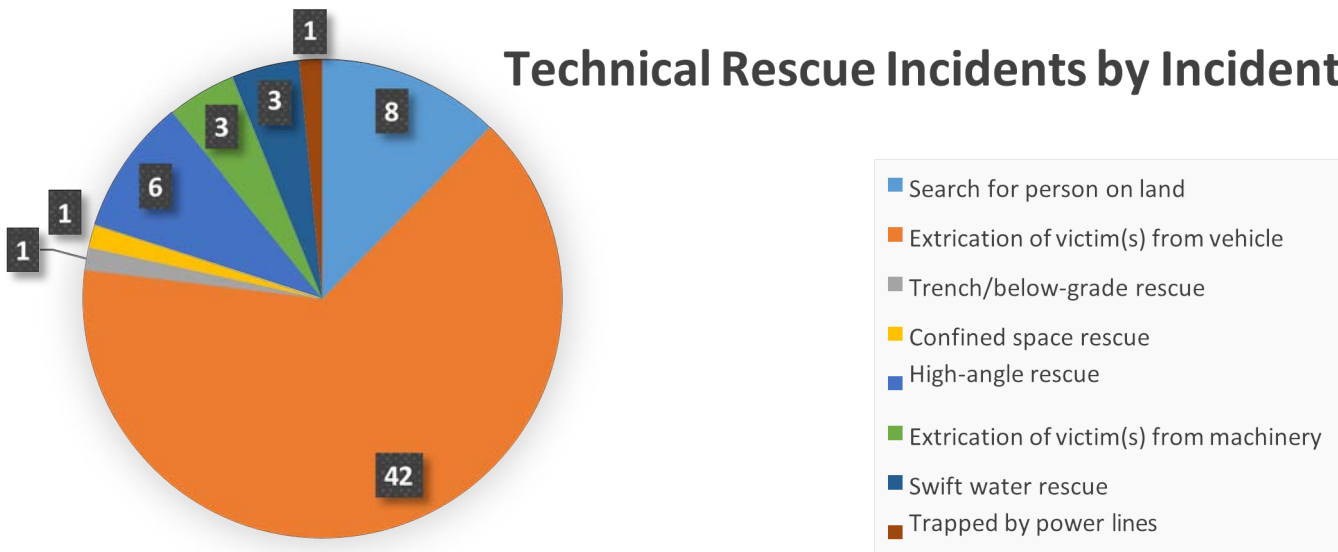


Technical Rescue

FFD provides technical rescue services with two strategically located rescue companies to enable adequate coverage throughout the COF. Rescue 1 is housed at Fire Station 14 to cover the east side of the city, and Rescue 2 is housed at Fire Station 11 to cover the west side. FFD is a certified heavy rescue provider with the State of North Carolina (NC). FFD also provides NC-certified provider capabilities in the specialized rescue areas of water rescue (swift water), water rescue (static water), confined space rescue, high-angle rescue, agriculture rescue, and medical responder. Through the certification of equipment and personnel, FFD has enabled our organization to provide an all-hazards approach to emergency incidents. The FFD rescue team is a part of the NC Urban Search and Rescue (USAR), identified as NC Task Force 9, which is a deployable asset with the state of NC to any location needed within the continental United States (US).



Technical Rescue Incidents by Incident Type



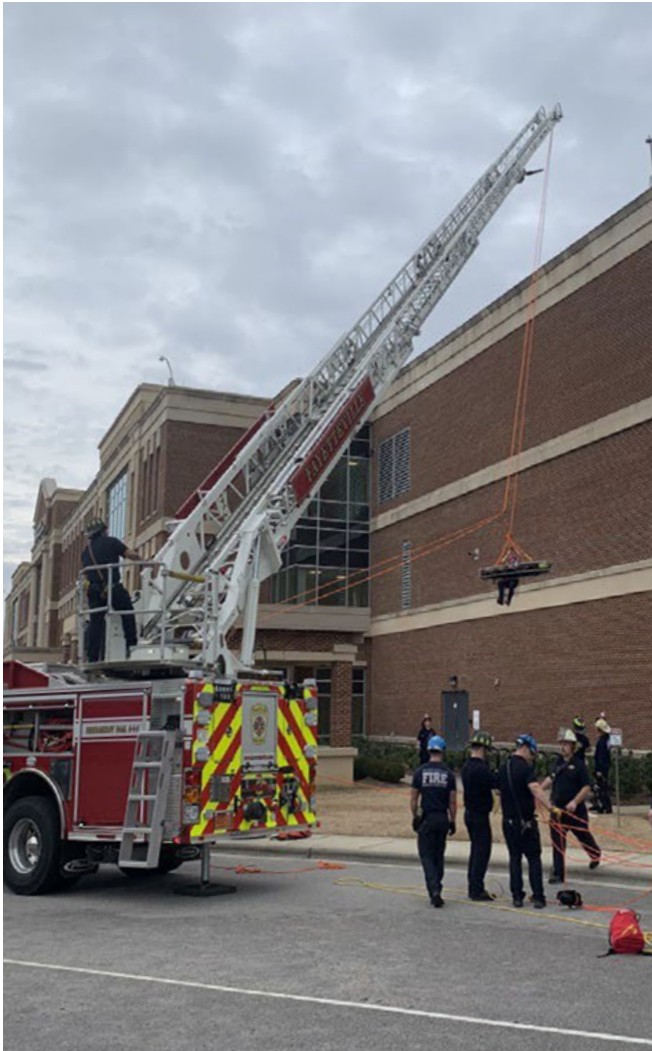
The FFD responded to a total of 426 rescue incidents, which was a 15.6% increase from 2022. Incidents in the low-risk category, such as lock-ins, lockouts, and elevator rescue, were the majority of calls (83.8%) for rescue in 2023. Rescue crews performed extrications from motor vehicles 42 times in 2023.



Technical Rescue

Program Highlights

- Signed cooperative agreement with North Carolina Emergency Management (NCEM), providing reoccurring funding.
- Received two NRS self-bailing rafts.
- Conducted crane rescue training at Cape Fear Valley Medical Center.
- Several assigned personnel completed specialized rescue training in the areas of: Disaster Medical Specialist, Advanced Boat Operator, and Advanced Structural Collapse Technician.
- Provided water safety training to PWC and the NC National Guard.
- Licensed five new drone pilots.
- Created rescue sub-committees to assist in guiding the program into the future.
- Held swift water rescue drill at the new Fayetteville Technical College Regional Training Facility's swift water training center.
- Conducted structural collapse rescue training at Fayetteville State University's Bryant Hall.

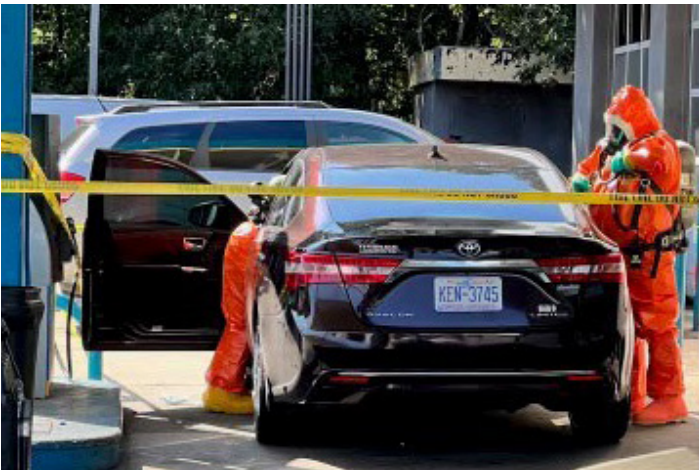


Hazardous Materials

The FFD responded to 453 hazardous materials incidents in 2023.

The FFD's hazardous materials companies are housed in two locations in order to provide timely responses. The NC Regional Response Team 3 (NCRRT3) apparatus is located at Fire Station 1, which covers the east side of the city, and FFD HazMat 1 (HM1) apparatus located at Fire Station 17 covers the west side.

In addition to covering the City of Fayetteville, the FFD hazardous materials team provides contracted response to Cumberland County, and provides state-contracted hazardous materials response for 11 counties within NC. When deployed on state responses, the FFD's hazardous materials team combines crews from both station 1 and station 17 and operates under the NCRRT3 identifier. NCRRT3 is one of seven response teams in NC.



FFD's hazardous materials team is composed of 45 firefighters with additional training and a certification of NC Hazardous Materials Technician, certified through the North Carolina Office of State Fire Marshal (NCOSFM), this certification requires two courses: Chemistry of Hazardous Materials (80 hours) and Hazardous Materials Technician (80 hours), with both written and practical exams to achieve certification. Through availability through the National Domestic Preparedness Consortium (NDPC), the National Fire Academy, and other sources team members receive advanced training in specialty areas like weapons of mass destruction, radiological, biological, and chemical emergencies.

Hazardous materials responses increased by 12.2% compared to 2022. FFD saw an increase in gas leak incidents during the year by 23.1%, which was a major contributing factor to the overall number of incidents. Increased underground boring operations and large construction projects were a factor in gas leak emergencies.

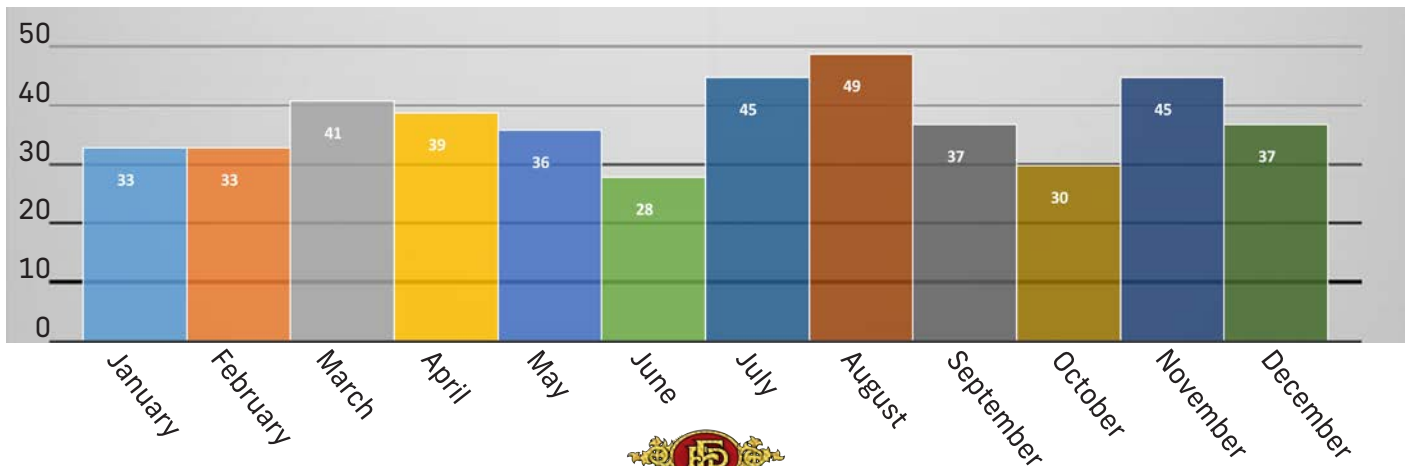


Hazardous Materials

Hazardous Materials Responses	Number of Calls
Combustible/flammable gas/liquid condition, other	1
Gasoline or other flammable liquid spill	22
Gas Leak (natural or LPG)	156
Oil or other combustible liquid spill	8
Chemical hazard (no spill or leak)	10
HazMat Regional Response	11
HazMat County Response	17
Refrigeration leak	6
Carbon monoxide incident	34
HazMat release investigation w/no HazMat	58
Biological hazard investigation, none found	1
CO detector activation due to malfunction	85
Carbon monoxide detector activation, no CO	35
TOTAL NUMBER OF HAZMAT RESPONSES	453



Number of Hazardous Materials Responses by Month



Logistics

The FFD Logistics Division is comprised of a staff of one Battalion Chief, a Lieutenant, and a Firefighter. FFD logistics is tasked with the coordination of all maintenance and repairs for 16 fire stations, a front-line emergency response fleet consisting of 35 vehicles and 14 reserve vehicles, and all equipment on these apparatuses. Additionally, logistics provides coordination for 25 non-emergency staff vehicles, multiple tow vehicles, utility vehicles, boats, and trailers. The FFD logistics division has worked in support of the department's strategic plan by coordinating annual testing of pumps, aerials, ground ladders, and self-contained breathing apparatus (SCBA).



Logistics Program Highlights

- 2 new squads placed in service, replacement vehicles for Squad 3 and Squad 4.
- 1 heavy rescue unit placed in service, replacement vehicle for Rescue 2.
- 1 new fire inspector vehicle placed in service, replacement vehicle for Car 57.
- Fire hose testers purchased for every fire station and Airport Training Facility.
- 20 sets of firefighting protective gear purchased.
- Over 8000 feet of new fire hose purchased.



Human Resources

The Human Resources (HR) Branch falls under the oversight of the Deputy Chief of HR and Training. The HR branch is staffed by a civilian personnel technician, one Recruiter Captain, one Training Captain, one Training Lieutenant and one Training Firefighter.

The HR personnel technician facilitates payroll, employment status changes (transfers, promotions, etc.), evaluation submissions, and many other needs for current or future employees for the FFD.

The HR Branch's Training Division is responsible for recruitment, professional development, and training for FFD. Training and development include management of the recruit academy, training and professional development for all staff, administration of promotional processes, and the recruitment and hiring process for new employees.



Recruitment Highlights

- 33 new firefighters hired.
- 7 of the new firefighters were certified / lateral hires.
- 1 new Deputy Fire Marshal hired.
- FFD hosted its 3rd Annual Women in the Fire Service.
- Recruitment Officer recorded 1,952 citizen contacts.
- 5 Candidate Orientation Sessions conducted.
- Staff participated in 28 formal targeted recruitment events.
- 14 firefighters graduated from the Fire Academy, Class 1-23.



Human Resources



Training Highlights

- Over 144,121 Hours of training completed.
- 29 New Firefighters Certified.
- 57 EMT Certifications/Re-certs.
- 14 Rescue Technician Certifications.
- 12 Driver/Operator Qualifications.
- 14 Hazardous Materials Technician Certifications.



Human Resources



Development Highlights

- 33 Firefighters advanced in Career Development.
- 14 Lieutenants Promoted.
- 11 Fire Captains Promoted.
- 2 Battalion Chiefs Promoted.
- 1 Assistant Chief Promoted.
- 10 Retirements.
- 6 Gold Life Saving Awards.
- 1 Silver Life Saving Award.
- 7 Unit Citations.
- 1 Letter of Commendation.
- 5 "of the Year Award" recipients.



Community Preparedness

The Mission on the FFD is to prepare for, reduce and mitigate all risks facing the City of Fayetteville.

FFD's Community Preparedness Branch has two divisions, Community Risk Reduction (CRR) and Emergency Management (EM), which are tasked with assisting the FFD and the COF in achieving strategic goals that align with our mission.



Community Risk Reduction Division



The Community Risk Reduction Division is managed by the FFD's Fire Marshal and is divided into three disciplines.

- Fire Prevention
- Fire and Life Safety Education
- Fire Investigation



Community Preparedness

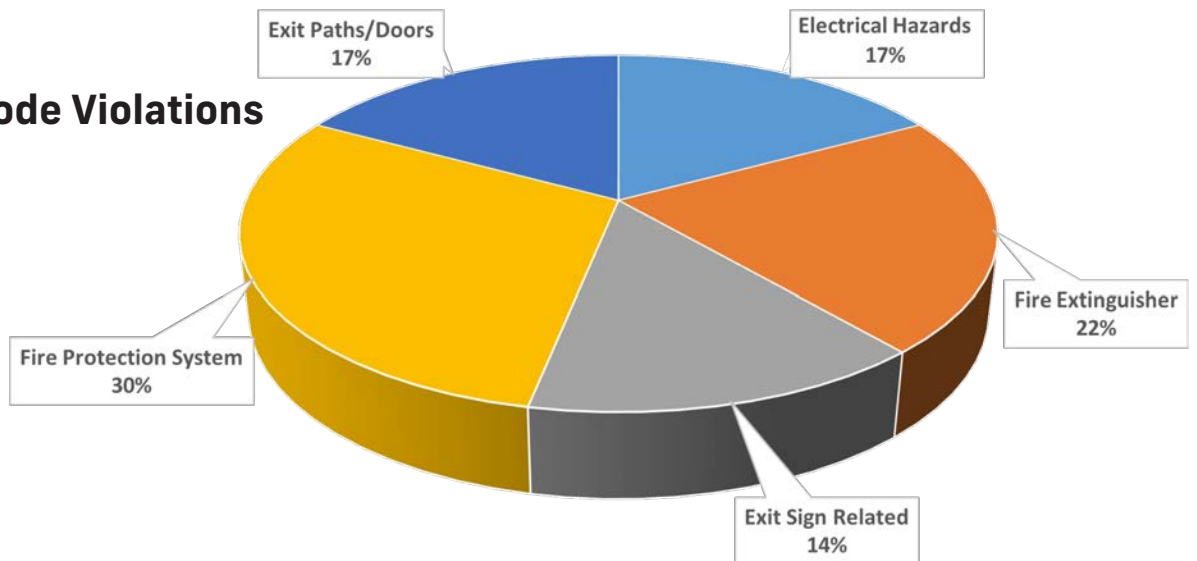
Fire Prevention

The FFD's Fire Prevention Office, led by the Assistant Chief of CRR/Fire Marshal, is responsible for the fire code compliance of more than 10,000 occupancies with the COF. The office is staffed with one Deputy Fire Marshal, one Office Assistant, and six Assistant Fire Marshals, with roles including new plan reviews, fire inspections, and fire code enforcement.

Fire Inspections	2023 Totals
New Plans Reviews	1,345
Fire Inspections Completed/On Site	6,646
Fire Code Violations Discovered/On Site	5,220
Fire Code Violations Discovered/Plans Review	2,504
Number of Fire Inspections on building construction	285



Top 5 Code Violations



Community Preparedness

Fire and Life Safety Education

The FFD's Fire and Life Safety Office is staffed with one Captain and two Firefighters, who are trained Fire and Life Safety Educators (FLSE). Under the oversight of the Assistant Chief of CRR/Fire Marshal, the office is responsible for efforts that help reduce the occurrence of emergencies in our community.

FLSE personnel attend many community events during the year in order to deliver prevention messages. The office also partners with local schools and daycare facilities to deliver a message focused on educating children. Many tactics are employed by the FLSE staff to assist in reducing risk, including smoke and carbon monoxide (CO) alarm installations, home safety surveys, child safety seat checks, installs and clinics, and the annual Cumberland County Safety Day.

The FFD Prevention Office works in collaboration with Cumberland County Schools, Safe Kids of Cumberland County, Cape Fear Valley Health Systems, the NC Services for the Blind, and E.E. Smith High School to reach and educate high-risk audiences.



Fire and Life Safety Education Highlights

- 1,115 Smoke Alarms installed.
- 205 Smoke Alarm batteries installed.
- 210 Carbon Monoxide Alarms Installed.
- 98 Carbon Monoxide Alarm batteries installed.
- 58 Smoke Alarms installed for the hearing impaired.
- 1,160 In-person Outreach Events.
- 40 Home Safety Surveys Completed.
- 47 Hands Only CPR Events Provided training to 1,047 citizens.
- 37,843 citizens reached.



Community Preparedness



Fire Investigation Team

The FFD is required to investigate the origin and cause of every fire. The FFD Fire Investigations Team (FIT) carries the responsibility of investigating fires within the COF. The Assistant Chief of Community Risk Reduction/Fire Marshal oversees FIT, which is an additional duty assignment to crew members assigned at FFD Station 2. FIT members receive extensive training in fire cause and determination, with 8 members being certified Fire Investigators, in addition to being trained firefighter/EMTs.

During 2023, FIT investigated 96 fires and determined 34 fires to be intentional. The Fayetteville Fire Department partners with Fayetteville Police Department (FPD) to investigate and reduce occurrences of fire involving criminal activity.

Emergency Management Division

The FFD is tasked with protecting our community and building resilience for all hazards. The Emergency Management (EM) Division is staffed by one Emergency Management Coordinator. For 18 years, the COF has relied on the EM Division to build continuity and crisis management capabilities via partnerships throughout all levels of government and the private sector. The FFD EM Division has managed federally declared disasters such as severe storms, tornadoes, and flooding. Hurricanes Matthew and Florence are examples of recent disasters.



Emergency Management Highlights

- City of Fayetteville Active Threat TTX (CRISISTEC).
- Tornado Drill.
- Fayetteville Airport Annual TTX.
- IT Tornado TTX (Functional CCC deployment).
- 911 PSAP Evacuation Exercise.
- Disaster Debris.



Station Logos

STATION 1



STATION 2



STATION 3



STATION 4



STATION 5



STATION 6



STATION 8



STATION 9



STATION 10



STATION 11



STATION 12



STATION 14



STATION 19



2023 Milestones

Retirements



Captain
Ronnie Autry



Firefighter
Joseph Ferguson



Lieutenant
Paul Gallagher



Captain
Michael Godwin



Lieutenant
Francis Chad Goodwin



Lieutenant
William Miller



Assistant Chief
Mitchell Morgan



Captain
William Roth-Roffy



Captain
Stephen White



Battalion Chief
Richard Whiteside

Promotions



Lieutenant
Michael Alff



Lieutenant
Christopher Briggs



Lieutenant
Leonard Davis



Lieutenant
Forrest Gowdy



Lieutenant
Donald Griffin Jr.



Lieutenant
Joshua Hargrove



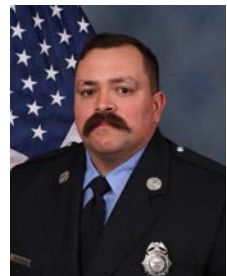
Lieutenant
Brandon Lee



Lieutenant
Clinton Myers



Lieutenant
Ray Revels Jr.



Lieutenant
David Schroer Jr.



2023 Milestones

Promotions



Lieutenant
Bradley Tappan



Lieutenant
Zachary Wages



Lieutenant
David West Jr.



Captain
Daniel Canosa Sr.



Captain
Thomas Farrell



Captain
Johnny Hartman



Captain
Troy Mason



Captain
James Murphy



Captain
Corey Robinson



Captain
Chance Steen



Captain
Kevin Sudduth



Captain
Marc Sykes



Captain
Timothy Tatum Jr.



Captain
David Williams



Battalion Chief
Johnny Deal III



Battalion Chief
Logan Herndon



Assistant Chief
Jonathan Ferguson



2023 Award Ceremony

Annual awards are given to an active member of the FFD whom have made the most significant contribution to the identified program. These members demonstrate significant contributions and ongoing commitment to the FFD and the fire service as a whole throughout the year. These awards are:



- Firefighter of the Year
- Fire Officer of the Year
- Benjamin E. Nichols Hazardous Material Responder of the Year
- Calvin E. Bishop Rescue Responder of the Year
- Ronald G. Lewis Community Risk Reduction Champion of the Year



2023 Award Ceremony

Award Recipients



Firefighter of the Year

Jonathan Raub
Firefighter



Fire Officer of the Year

Jason Bass
Captain



Calvin E. Bishop Rescue Responder of the Year

William "Chad" Autry
Captain



Ronald G. Lewis Community Risk Reduction Champion

Jason Britt
Lieutenant



Benjamin Nichols Hazardous Materials Responder of the Year

David Richtmeyer
Assistant Chief





OUR PATCH

Our patch is shaped like a shield to represent our duty to protect the city from all hazards.

The colors of the shield represent:

Gold - The honor we feel from serving the city.

Black - Honors the ones we have lost in the line of duty.

White - Our commitment to serve the city with R.E.S.P. E.C.T. and integrity.

At the top of the shield is the name Fayetteville, the name of the city we serve. The word FIRE appears next and represents the primary danger we have to protect our city from. The word department appears next to represent our place with the city government.

At the bottom of the shield are three stars. They represent our three battalions that make up our fire department. The star was chosen to represent them because it is a patriotic symbol.

The left and right sides of the shield have the names Campbellton and Cross Creek. These are the two Scottish settled communities that were merged together along the Cape Fear River to form Fayetteville.

Our city is known as the "All-American City" and has won the award several times. This also represents our close ties to Fort Liberty, our military installation which is home to the US Army Airborne and Special Operations Forces and is referred to as America's 911 Force.

Within the shield is the Florian Cross, sometimes referred to as a Maltese Cross. This is the traditional symbol of the fire service. The cross is red to represent the sacrifices made by many before us. The cross has the date 1791 displayed at the bottom to note the year our department was organized. On the sides of the cross are the letters N and C which represent the state of North Carolina in which our department is located. Within the center of the cross are the letters FFD arranged in a scramble to represent the strong bond we have as a family in the fire service. The letters are gold in color to represent the honor of this bond. The ring around the center scramble is gold with no end to seal this bond, almost like a type of marriage. A bond forged in fire that cannot be broken.