



Starting an Application in the Neighborly Portal

Development Opportunities

How to Access Portal

- After clicking the link under the *Neighborly Application Portal* tab, you will be directed to the Participant Portal. If you have not already, click “Register”.



Welcome to the City of Fayetteville, North Carolina
Participant Portal.

New users must first register their account
before signing in to the portal.

Sign In

Register



Neighborly Software requires all email addresses be verified prior to account registration. Please provide the email address to be used for Sign In below, and click Send Verification Code to continue.

Send verification code

- If new to the system, you will have to enter and validate an email address before completing an application. Once your email has been validated, the system will issue a code, which you will then proceed back to the portal and submit. Please check your spam if you do not receive in two (2) minutes.

Sign In Register

A required field is missing. Please fill out all required fields and try again.

A verification code has been sent to your inbox. Please copy the code in the Verification code box below and click "Verify Code". If you haven't received a code, check your Junk folder or click "Send new code".

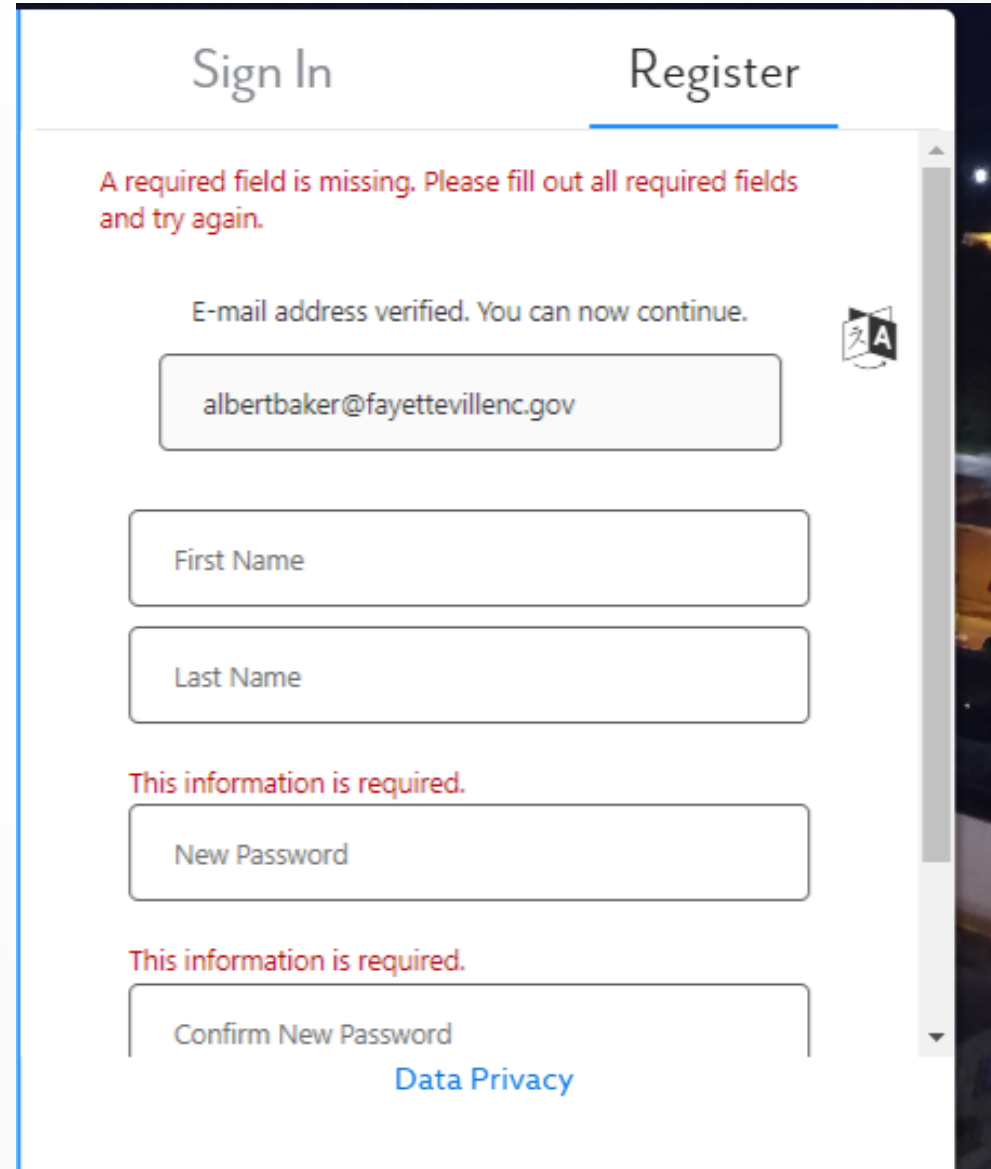
albertbaker@fayettevillenc.gov

Verification Code


Verify code

Didn't receive a code? [Send new code](#)

- After verifying your email, you will have to register with the system. Please write your information down somewhere as you will need your password and information to access your application later.
- Verified Email
- Name – can be organization name
- Password

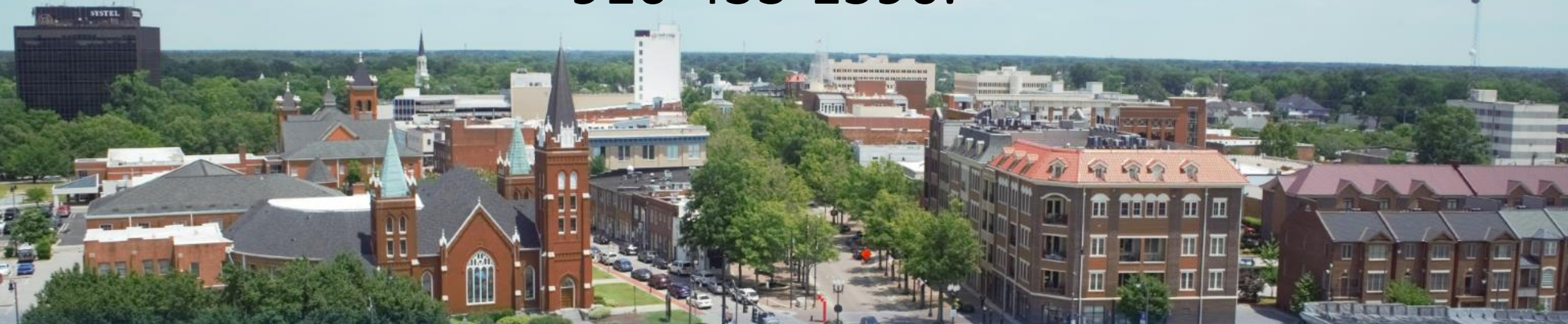
A screenshot of the "Register" page on the Fayetteville, NC website. The page has two tabs: "Sign In" and "Register", with "Register" being the active tab. A red error message at the top states: "A required field is missing. Please fill out all required fields and try again." Below this, a message says "E-mail address verified. You can now continue." next to a small icon of a document with an 'A'. The email address "albertbaker@fayettevillenc.gov" is entered in a text box. Below are empty text boxes for "First Name" and "Last Name". A red error message "This information is required." is shown above the "New Password" text box. Another red error message "This information is required." is shown above the "Confirm New Password" text box. At the bottom right, there is a blue link for "Data Privacy".

- After creating an identity, the portal will open to allow a new application to be created. After locating the application you are attempting to complete, click “Start Application”.

 Start a New Application
Search Applications

Application Name	Description	Action
Small Business Assistance	<p>Select this option if you are applying for one of the following:</p> <p>Business Assistance Loan Program : The City offers a gap loan or down payment assistance to assist new and existing small businesses with the purchase of their own commercial property in the city limits of Fayetteville. The City will provide a subordinated loan up to \$125,000. The business must be creating or retaining jobs for low and moderate-income persons.</p> <p>Commercial Corridor Exterior Grant : The City offers financial assistance to small businesses or commercial property owners that lease to small businesses to improve their business property's façade. To qualify for the grant, the property must be in the City's low moderate-income qualified block groups areas (LowMod Area).</p> <p>The program provides a one-time reimbursement of matching funds up to \$25,000 per property. Projects exceeding \$25,000 MAY be eligible for matching reimbursement based on the discretion of the ECD Director and Grant Committee. Factors for approval include but are not limited to impact in redevelopment areas, securing job growth, and securing increased taxable value. The applicant is eligible for a 50 percent reimbursement on expenses equal to or less than \$25,000. A qualification requirement includes having a signed agreement before the commencement of work.</p>	<div style="background-color: #007bff; color: white; padding: 5px 10px; border-radius: 4px;">Start Application</div>
Rental Housing Development	<p>Please select this option if you are applying for the City of Fayetteville Economic & Community Development Notice of Funding Availability (NOFA) for the construction or rehabilitation of affordable housing in the city limits of Fayetteville.</p>	<div style="background-color: #007bff; color: white; padding: 5px 10px; border-radius: 4px;">Start Application</div>

For additional assistance, please call
910-433-1590.



FayettevilleNC.gov