

**FAYETTEVILLE REGIONAL AIRPORT  
COMMISSION MEETING  
HAMILTON CONFERENCE ROOM  
Tuesday, June 25, 2024  
2:00 P.M.**

**ATTENDANCE**

Ms. Karen Ewart, Mrs. Liza Hondros, Mr. Qu ‘derrick Covington, Mrs. Judy Dawkins, Mr. Steve Harper

**ABSENT**

Mr. Naynesh Mehta, Dr. Robert Hambly, Mr. Robert Van Geons, Mr. Devin Heath

**OTHERS**

Mr. Deontae Watson, Interim Airport Director

Ms. Kelly Olivera, Assistant City Manager

Ms. Trinia Wolfe, Senior Administrative Assistant

Mrs. Patricia Campbell, Airport Training and Operations Manager

Mrs. Una West, Administrative Assistant

Mrs. Tosha Szabo, Area General Manager, Signature Flight Support Services

Mrs. Hondros called the meeting to order at 2:01 PM

**ITEM 1: Consider Approval of the Agenda**

Mrs. Hondros asked for a motion to approve the agenda.

Mr. Harper made a motion to approve the agenda.

Mrs. Dawkins seconded the motion.

**ACTION:** The motion was carried unanimously.

**ITEM 2: Consider approval of the minutes of the meeting held May 28, 2024**

Mrs. Hondros asked for a motion to approve the minutes.

Ms. Ewart made a motion to approve the minutes.

Mrs. Dawkins seconded the motion.

**ACTION:** The motion carried unanimously.

**ITEM 3: Management Report**

Mr. Watson gave the management report (please see attachment).

**ITEM 4: Commission Members Concerns**

Commission members ask Ms. Olivera status on hiring of the new Airport Director. Ms. Olivera stated that recruitment efforts are still underway and position will be opened until filled.

Mrs. Hondros asked about status of Global Entry Program. Mr. Watson gave an update, and also stated that he sent commission members updated information on the program, prior to meeting.

Commission motioned and unanimously agreed to cancel July 30<sup>th</sup> meeting.

**ITEM 5:** The next regularly scheduled meeting of the Airport Commission will be Tuesday, August 27, 2024 at 2:00 PM

Mrs. Hondros asked for a motion to adjourn.

Mr. Covington made a motion to adjourn.

Mr. Harper seconded the motion.

The meeting was adjourned at 2:26 P.M.



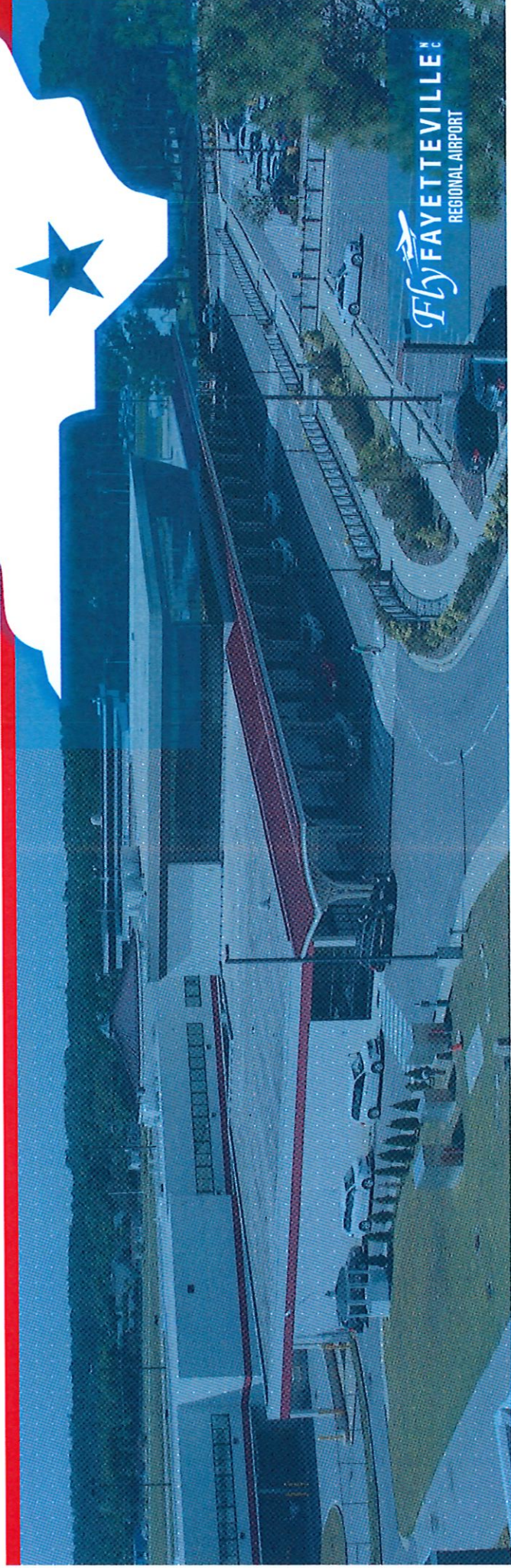
Ms. Karen Ewart, Secretary

Transcribed: TLW July 10, 2024

# Airport Commission | Manager Report

*Tuesday, June 25, 2024 @ 2:00pm*

*Deontae K. Watson, A.A.E., NCAP  
Interim Airport Director*



*Fly* FAYETTEVILLE  
REGIONAL AIRPORT

# Operations Update



**Fly**FAYETTEVILLE  
REGIONAL AIRPORT

# FAY SCASDP Grant Application

- Overview
  - The Small Community Air Service Development Program (SCASDP), a grant program designed to help small communities address air service and airfare issues, is managed by the Associate Director, Small Community Air Service Development, under the Office of Aviation Analysis. The Essential Air Service (EAS) and SCASDP programs are separate and unique. SCASDP's eligibility criteria are broader and provide a grant applicant the opportunity to self-identify its air service deficiencies and propose an appropriate solution. EAS is a direct subsidy to air carriers and serves a limited universe of eligible applicants. Please refer to the EAS website for additional information. SCASDP can involve, among others, revenue guarantees, financial assistance for marketing programs, start-up costs and studies.

# SCASDP Community Support Letters

- City staff are actively seeking support letters from;

Cumberland County School System	The Office of Congressman David Rouzer
CVB – Distinctly Fayetteville	The Office of Congressman Richard Hudson
Fayetteville State University (Chancellor)	The Office of Senator Ted Budd
FCEDC	The Office of Senator Tom Tillis
Garrison Commander	
Greater Fayetteville Chamber of Commerce	
Military Affairs Council	
NC State Representative Diane Wheatley	

# American, Delta, & Charter Operations

- American operating twelve (12) flights per day (in/out) in May.
- Delta operating four (4) flights per day (in/out). **(6) Flights (in/out) Starting September 9<sup>th</sup>.**
- Sun Country Charter Flights to KACY continue at two (2) flights per month.



# CY24 Enplanements/Impacts/Action

- Total enplanements for all carriers in May 2024 was 14,068 with deplanements at 13,557.
- A total of 27,625 passengers flew in/out in May 2024.
- That's a 3.6% *increase* in total enplanements calendar year year-to-date.
- The total enplanements for Sun Country Charter in May 2024 was 80 PAX with 80 PAX returning.
- Rental Car Revenue in May 2024 were *down* 0.34% as compared to May 2023
- Parking Lot Revenue in May was at 1% *decrease* calendar YTD compared to 2023.



# Key Performance Indicators

- **Average Load Factor (LF) Target is 80%**
- **American LF & PAX** was at 87.5% LF in May 2024. PAX count is *up* 6.5% calendar year-to-date due to added frequency.
- **Delta LF & PAX** was at 93.6% LF in May 2024. PAX count was *down* 0.9% calendar year-to-date due to not having an afternoon flight.
- **Current Ridership Averages:**
  - Business – 36%
  - Personal – 41%
  - Military – 21%
  - Other – 2%

# Enplanements CY22 – CY24



# Terminal Renovations Phase III



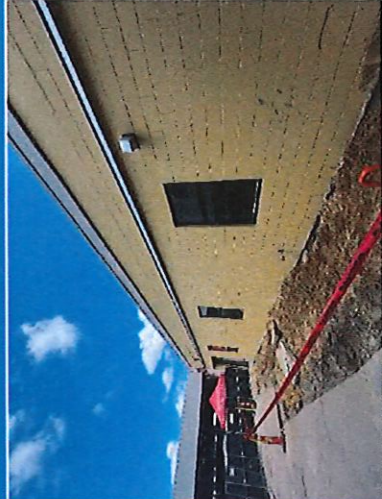
Baggage Claim roofing installation



Concourse B roofing installation



Gypsum board installation & paint @ Airline office



Exterior wall waterproofing & window installation



Sidewalk demo @ new canopy



HVAC piping installation @ Airline office

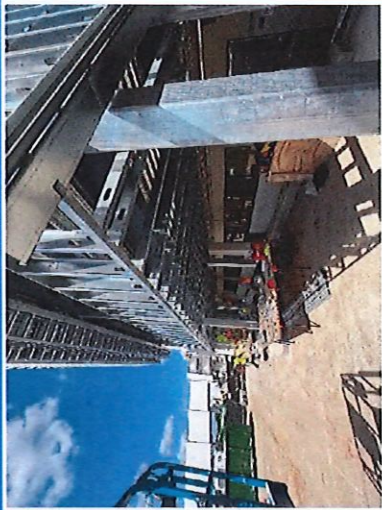
# Terminal Renovations Phase III Cont'd



Ceramic tile installation started @ Airline office



Exterior framing @ Concourse B



Ground floor overhead framing @ Concourse B



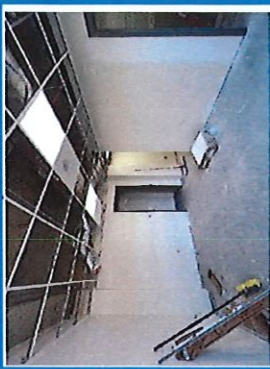
Exterior end wall framing @ Concourse B



Exterior end wall framing @ Concourse B

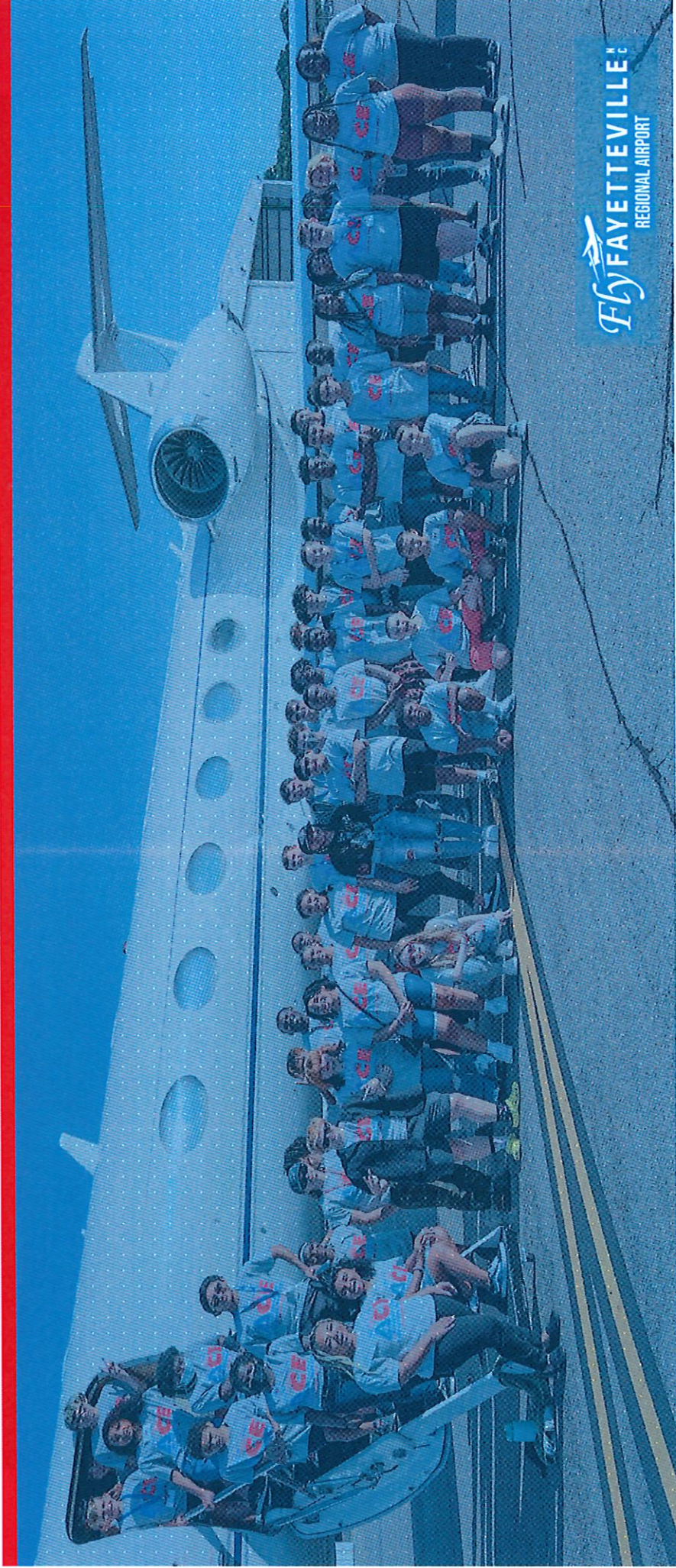


New Concourse B addition roof deck



Ceiling grid installed at VIP Lounge

# Marketing Update



*Fly* FAYETTEVILLE  
REGIONAL AIRPORT

# Points of Interest – Employee News

- Jennifer Jackson – Airport Custodian Supervisor
  - Graduate of Supervisory Operational Skills



# Customer Satisfaction Survey

97.5% Average Rating/Total Surveyed 4,114

- Auto parking facilities 98.2%
- Bathrooms 98.5%
- Waiting areas 98.4%
- Airport signage 97.4%
- Wi-Fi 96.7%
- Baggage carts 98%
- Receipt of checked bags 95.6%

# Questions?

