

City of Fayetteville 2013 Resident Survey

APPENDIX D:

CROSSTABS BY YEARS LIVED IN FAYETTEVILLE,
INTERNET ACCESS, HOME OWNERS VS.
RENTERS AND HOUSEHOLD INCOME

Submitted to

The City of
Fayetteville,
North Carolina

ETC Institute
725 W. Frontier Circle
Olathe, KS
66061

March 2013



Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q1a. Overall quality of police protection</u>													
Very Satisfied	15.7%	18.2%	13.6%	19.3%	16.7%	24.3%	16.8%	19.5%	21.6%	12.0%	17.1%	21.5%	17.7%
Satisfied	42.6%	37.3%	46.3%	42.3%	41.4%	51.4%	44.7%	39.5%	43.8%	44.9%	43.3%	39.3%	42.8%
Neutral	29.6%	27.3%	24.3%	24.0%	26.2%	16.8%	24.0%	26.1%	22.2%	28.0%	25.3%	20.0%	24.9%
Dissatisfied	9.3%	15.5%	11.3%	9.5%	11.3%	5.6%	10.3%	11.1%	7.8%	11.1%	11.1%	14.8%	10.6%
Very Dissatisfied	2.8%	1.8%	4.5%	4.9%	4.4%	1.9%	4.2%	3.8%	4.6%	4.0%	3.2%	4.4%	4.1%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1b. Overall quality of fire protection and rescue services</u>												
Very Satisfied	29.3%	31.1%	36.7%	40.9%	36.9%	38.9%	37.1%	37.6%	39.1%	31.0%	37.9%	42.2%	37.2%
Satisfied	51.5%	47.2%	46.7%	48.4%	48.0%	50.9%	48.9%	47.5%	47.7%	51.4%	49.0%	44.5%	48.4%
Neutral	14.1%	17.9%	14.2%	9.0%	12.3%	9.3%	11.5%	12.5%	9.3%	14.8%	10.2%	12.5%	11.8%
Dissatisfied	3.0%	3.8%	1.8%	1.0%	2.1%	0.0%	1.9%	1.2%	2.0%	2.3%	1.9%	0.8%	1.8%
Very Dissatisfied	2.0%	0.0%	0.6%	0.7%	0.7%	0.9%	0.6%	1.2%	2.0%	0.5%	1.0%	0.0%	0.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1c. Overall maintenance of City streets</u>												
Very Satisfied	10.6%	9.6%	5.0%	7.6%	6.6%	14.3%	6.8%	9.3%	17.4%	5.2%	5.4%	5.8%	7.6%
Satisfied	33.6%	37.7%	28.7%	29.1%	29.7%	39.3%	29.9%	33.8%	28.4%	31.9%	29.7%	31.9%	30.9%
Neutral	29.2%	28.9%	34.3%	30.1%	31.6%	23.2%	32.3%	27.1%	29.0%	34.1%	29.7%	32.6%	30.5%
Dissatisfied	20.4%	17.5%	21.0%	23.6%	22.6%	18.8%	23.0%	20.1%	18.7%	19.8%	27.0%	18.8%	22.1%
Very Dissatisfied	6.2%	6.1%	11.0%	9.5%	9.5%	4.5%	8.0%	9.7%	6.5%	9.1%	8.1%	10.9%	8.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q1d. Overall flow of traffic in the City</u>													
Very Satisfied	5.4%	5.4%	2.7%	5.4%	3.6%	12.4%	4.2%	5.3%	12.5%	4.4%	2.7%	1.5%	4.8%
Satisfied	27.9%	25.0%	19.8%	21.7%	21.7%	32.4%	23.3%	23.2%	25.7%	23.9%	19.6%	22.8%	23.1%
Neutral	24.3%	22.3%	29.7%	27.2%	27.3%	21.9%	24.4%	31.2%	27.0%	23.9%	29.2%	24.3%	26.6%
Dissatisfied	29.7%	32.1%	29.1%	28.4%	30.3%	21.0%	31.3%	25.1%	21.1%	31.9%	27.9%	34.6%	29.1%
Very Dissatisfied	12.6%	15.2%	18.7%	17.3%	17.1%	12.4%	16.8%	15.2%	13.8%	15.9%	20.5%	16.9%	16.5%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1e. Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)</u>												
Very Satisfied	8.3%	3.4%	9.8%	15.0%	9.1%	22.7%	11.3%	11.0%	18.9%	9.8%	8.0%	6.0%	11.3%
Satisfied	18.8%	33.9%	27.5%	25.3%	24.8%	34.7%	25.0%	29.9%	32.4%	27.7%	22.1%	22.4%	26.4%
Neutral	45.8%	33.9%	34.3%	35.6%	38.4%	26.7%	35.3%	38.3%	27.0%	37.5%	40.7%	38.8%	36.4%
Dissatisfied	20.8%	16.9%	14.7%	14.2%	16.0%	10.7%	15.1%	14.9%	14.4%	14.3%	16.8%	20.9%	15.1%
Very Dissatisfied	6.3%	11.9%	13.7%	9.9%	11.7%	5.3%	13.4%	5.8%	7.2%	10.7%	12.4%	11.9%	10.7%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1f. Overall quality of water and sewer utilities</u>												
Very Satisfied	19.1%	18.3%	14.5%	24.3%	19.4%	27.8%	19.7%	22.2%	27.7%	16.6%	20.4%	21.9%	20.5%
Satisfied	50.9%	45.0%	51.4%	49.8%	49.0%	53.7%	50.9%	47.4%	44.6%	52.4%	47.7%	54.0%	49.6%
Neutral	21.8%	23.9%	21.2%	16.7%	21.0%	9.3%	18.6%	21.1%	19.6%	21.8%	19.4%	14.6%	19.5%
Dissatisfied	6.4%	9.2%	6.7%	5.1%	6.2%	6.5%	6.6%	5.3%	4.1%	4.8%	9.3%	4.4%	6.3%
Very Dissatisfied	1.8%	3.7%	6.1%	4.2%	4.4%	2.8%	4.2%	4.1%	4.1%	4.4%	3.2%	5.1%	4.2%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1g. Overall enforcement of codes and ordinances</u>												
Very Satisfied	14.0%	13.5%	8.5%	14.0%	11.8%	18.1%	11.0%	16.1%	21.2%	12.7%	8.6%	6.6%	12.6%
Satisfied	39.5%	30.2%	34.8%	30.1%	30.8%	42.6%	32.2%	33.2%	35.6%	28.4%	34.1%	37.7%	32.4%
Neutral	29.1%	31.3%	33.5%	34.0%	34.3%	22.3%	33.1%	32.3%	29.5%	36.8%	30.8%	28.7%	32.8%
Dissatisfied	15.1%	20.8%	12.2%	15.1%	16.0%	11.7%	15.3%	15.2%	8.3%	16.2%	17.8%	20.5%	15.4%
Very Dissatisfied	2.3%	4.2%	11.0%	6.8%	7.0%	5.3%	8.4%	3.1%	5.3%	5.9%	8.6%	6.6%	6.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1h. Overall quality of customer service received from City employees</u>												
Very Satisfied	14.0%	18.1%	15.2%	20.7%	17.3%	23.8%	17.0%	20.7%	28.9%	18.3%	14.8%	14.6%	18.2%
Satisfied	43.0%	48.6%	35.4%	41.1%	40.7%	44.6%	41.9%	39.7%	40.1%	38.5%	40.9%	44.7%	41.2%
Neutral	33.3%	29.5%	37.8%	26.4%	31.1%	25.7%	31.1%	29.5%	23.9%	33.2%	31.5%	31.7%	30.4%
Dissatisfied	7.5%	3.8%	7.3%	7.3%	7.2%	4.0%	6.7%	6.3%	3.5%	7.7%	8.9%	4.1%	6.8%
Very Dissatisfied	2.2%	0.0%	4.3%	4.5%	3.7%	2.0%	3.3%	3.8%	3.5%	2.4%	3.9%	4.9%	3.4%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q1i. Overall effectiveness of communication with the public</u>													
Very Satisfied	10.7%	11.7%	7.2%	11.5%	9.3%	17.9%	9.5%	12.9%	19.7%	9.5%	8.3%	8.3%	10.5%
Satisfied	43.7%	40.8%	40.1%	39.5%	40.2%	44.3%	40.6%	41.4%	40.8%	40.7%	42.7%	40.2%	40.7%
Neutral	29.1%	32.0%	34.7%	33.5%	33.5%	27.4%	32.6%	32.5%	28.2%	34.4%	35.0%	31.1%	32.7%
Dissatisfied	14.6%	12.6%	15.0%	10.8%	13.0%	8.5%	13.3%	10.4%	7.7%	11.8%	10.7%	16.7%	12.4%
Very Dissatisfied	1.9%	2.9%	3.0%	4.8%	4.0%	1.9%	4.0%	2.8%	3.5%	3.6%	3.4%	3.8%	3.7%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q1j. Overall quality of Parks and Recreation facilities and programs</u>												
Very Satisfied	15.8%	16.5%	16.1%	18.3%	17.2%	17.3%	14.8%	22.6%	23.8%	16.4%	15.6%	13.7%	17.3%
Satisfied	45.3%	48.5%	41.0%	43.1%	42.5%	52.0%	44.3%	43.0%	42.3%	44.0%	43.8%	41.9%	43.8%
Neutral	23.2%	18.4%	23.0%	25.9%	24.3%	18.4%	23.7%	22.6%	20.8%	27.1%	22.9%	21.8%	23.5%
Dissatisfied	14.7%	15.5%	14.9%	8.4%	12.2%	10.2%	13.4%	8.9%	9.2%	10.6%	14.6%	16.1%	12.0%
Very Dissatisfied	1.1%	1.0%	5.0%	4.4%	3.8%	2.0%	3.8%	3.0%	3.8%	1.9%	3.1%	6.5%	3.5%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<p><u>Q1k. Overall appearance of major entryways to the City</u></p>												
Very Satisfied	12.7%	9.8%	8.8%	11.1%	9.7%	17.0%	9.4%	13.0%	18.4%	9.6%	8.7%	5.8%	10.6%
Satisfied	40.0%	33.9%	37.4%	34.2%	34.3%	46.2%	36.2%	34.4%	39.5%	38.6%	36.2%	24.8%	35.8%
Neutral	24.5%	33.9%	28.0%	29.7%	30.8%	17.0%	29.2%	29.4%	25.0%	32.9%	25.2%	29.9%	29.0%
Dissatisfied	16.4%	12.5%	16.5%	17.0%	16.1%	17.9%	15.9%	17.6%	11.8%	12.7%	21.1%	21.9%	16.3%
Very Dissatisfied	6.4%	9.8%	9.3%	8.1%	9.2%	1.9%	9.2%	5.7%	5.3%	6.1%	8.7%	17.5%	8.3%

Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Sum of Top Three Choices</u>													
Overall quality of police protection	49.6%	45.2%	43.2%	42.8%	44.7%	38.3%	43.9%	44.0%	41.4%	42.5%	48.2%	47.8%	43.8%
Overall quality of fire protection and rescue services	11.5%	8.7%	11.4%	9.5%	10.0%	9.6%	9.5%	10.6%	12.3%	10.3%	9.4%	9.4%	9.9%
Overall maintenance of City streets	39.8%	36.5%	43.2%	40.0%	41.4%	31.3%	39.7%	40.3%	36.4%	44.6%	34.8%	39.9%	40.0%
Overall flow of traffic in the City	36.3%	43.5%	47.0%	37.4%	41.3%	31.3%	39.9%	40.7%	33.3%	39.1%	41.5%	47.1%	39.9%
Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)	15.0%	12.2%	14.6%	12.3%	13.1%	13.9%	11.6%	16.5%	20.4%	13.7%	10.7%	8.7%	13.2%
Overall quality of water & sewer utilities	10.6%	13.9%	11.4%	10.4%	11.7%	7.8%	11.3%	11.0%	9.9%	8.6%	15.2%	8.7%	11.2%
Overall enforcement of codes & ordinances	9.7%	17.4%	14.6%	17.0%	15.2%	18.3%	17.1%	12.8%	13.0%	18.0%	18.3%	13.0%	15.6%
Overall quality of customer service received from City employees	8.0%	1.7%	7.6%	10.2%	8.6%	4.3%	7.4%	9.2%	8.6%	8.2%	9.4%	6.5%	8.0%

Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)

N=847

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Sum of Top Three Choices (Cont.)

Overall effectiveness of communication with the public	13.3%	14.8%	15.1%	17.3%	16.3%	13.9%	16.9%	13.6%	10.5%	19.3%	15.6%	15.9%	15.9%
Overall quality of Parks & Recreation facilities & programs	21.2%	19.1%	20.0%	15.1%	18.9%	8.7%	18.9%	14.7%	12.3%	14.2%	21.0%	26.1%	17.5%
Overall appearance of major entryways to the City	19.5%	18.3%	21.1%	22.5%	21.9%	15.7%	20.6%	21.6%	13.6%	15.9%	23.7%	32.6%	21.0%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3a. Overall quality of services provided by the City of Fayetteville</u>												
Very Satisfied	10.3%	10.1%	8.0%	12.8%	9.7%	19.6%	10.3%	12.5%	20.5%	7.9%	10.6%	7.4%	11.0%
Satisfied	45.8%	53.2%	47.2%	49.4%	49.0%	49.5%	48.5%	51.1%	46.4%	50.4%	48.4%	54.8%	49.1%
Neutral	35.5%	27.5%	30.7%	26.3%	29.0%	25.2%	28.2%	28.4%	25.8%	29.8%	26.3%	27.4%	28.5%
Dissatisfied	6.5%	9.2%	10.2%	8.4%	9.4%	3.7%	9.9%	6.1%	4.6%	9.6%	12.0%	5.9%	8.7%
Very Dissatisfied	1.9%	0.0%	4.0%	3.1%	2.8%	1.9%	3.1%	1.9%	2.6%	2.2%	2.8%	4.4%	2.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3b. Overall image and appearance of the City</u>												
Very Satisfied	7.2%	7.1%	7.8%	10.4%	7.8%	16.4%	8.6%	9.6%	18.3%	6.9%	5.0%	7.2%	8.9%
Satisfied	38.7%	37.5%	33.0%	36.1%	34.9%	41.8%	34.1%	40.2%	40.5%	36.8%	38.5%	27.5%	35.8%
Neutral	28.8%	26.8%	35.8%	26.7%	30.3%	22.7%	29.5%	28.0%	24.2%	32.0%	28.0%	28.3%	29.3%
Dissatisfied	22.5%	25.0%	16.2%	21.9%	22.0%	15.5%	23.3%	17.0%	13.7%	20.8%	23.4%	27.5%	21.2%
Very Dissatisfied	2.7%	3.6%	7.3%	4.8%	5.0%	3.6%	4.6%	5.2%	3.3%	3.5%	5.0%	9.4%	4.8%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3c. Overall police relationship with your community</u>												
Very Satisfied	9.5%	16.4%	12.2%	17.8%	15.0%	16.7%	15.2%	14.9%	18.4%	10.4%	14.4%	17.2%	15.2%
Satisfied	36.2%	38.2%	40.1%	37.3%	35.9%	53.7%	39.1%	37.2%	39.5%	39.2%	37.7%	42.5%	38.3%
Neutral	34.3%	21.8%	29.7%	27.2%	29.8%	14.8%	27.3%	28.7%	23.1%	32.0%	29.3%	20.1%	27.8%
Dissatisfied	14.3%	16.4%	11.6%	14.6%	14.0%	13.9%	13.7%	14.2%	13.6%	12.6%	14.0%	16.4%	14.0%
Very Dissatisfied	5.7%	7.3%	6.4%	3.2%	5.3%	0.9%	4.7%	5.0%	5.4%	5.9%	4.7%	3.7%	4.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3d. Overall preparedness to manage development and growth</u>												
Very Satisfied	10.3%	2.9%	4.1%	8.6%	6.1%	12.1%	5.6%	9.7%	20.5%	4.4%	4.3%	3.9%	6.9%
Satisfied	27.8%	27.9%	25.3%	23.5%	23.2%	38.4%	25.9%	23.5%	26.5%	29.6%	20.7%	17.8%	25.2%
Neutral	32.0%	32.7%	32.9%	36.1%	35.2%	31.3%	33.7%	36.8%	34.1%	35.0%	36.5%	32.6%	34.7%
Dissatisfied	21.6%	25.0%	21.8%	23.0%	24.1%	13.1%	22.8%	22.7%	12.9%	21.8%	27.9%	29.5%	22.6%
Very Dissatisfied	8.2%	11.5%	15.9%	8.8%	11.4%	5.1%	12.0%	7.3%	6.1%	9.2%	10.6%	16.3%	10.6%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3e. Overall quality of life in the City</u>												
Very Satisfied	6.5%	10.1%	6.7%	9.7%	7.6%	14.8%	7.0%	11.7%	17.8%	5.7%	8.6%	4.4%	8.6%
Satisfied	38.0%	35.8%	41.9%	43.7%	40.8%	46.3%	43.8%	37.4%	40.4%	45.2%	41.8%	41.6%	41.6%
Neutral	30.6%	30.3%	26.3%	30.8%	30.6%	25.0%	28.9%	31.7%	30.1%	31.3%	27.3%	29.2%	29.8%
Dissatisfied	21.3%	15.6%	17.9%	11.2%	15.4%	9.3%	14.7%	14.0%	6.2%	12.2%	16.8%	18.2%	14.5%
Very Dissatisfied	3.7%	8.3%	7.3%	4.6%	5.6%	4.6%	5.7%	5.3%	5.5%	5.7%	5.5%	6.6%	5.5%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3f. Overall quality of life in your neighborhood</u>												
Very Satisfied	11.7%	14.4%	15.8%	20.0%	16.6%	20.5%	15.8%	20.3%	18.8%	12.7%	18.4%	22.1%	17.1%
Satisfied	45.0%	45.0%	49.2%	42.3%	44.4%	46.4%	45.0%	43.2%	40.9%	41.5%	47.1%	52.2%	44.6%
Neutral	24.3%	27.9%	17.5%	22.1%	22.7%	19.6%	22.9%	21.1%	20.8%	28.8%	19.3%	15.4%	22.3%
Dissatisfied	15.3%	8.1%	11.5%	9.9%	11.0%	8.9%	11.5%	9.0%	11.7%	12.2%	9.9%	8.8%	10.7%
Very Dissatisfied	3.6%	4.5%	6.0%	5.8%	5.4%	4.5%	4.8%	6.4%	7.8%	4.8%	5.4%	1.5%	5.3%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3g. Overall availability of arts and cultural amenities</u>												
Very Satisfied	11.5%	10.8%	12.2%	12.7%	10.5%	22.6%	10.5%	14.3%	21.4%	11.8%	10.0%	5.5%	12.0%
Satisfied	32.7%	28.4%	32.3%	38.8%	34.5%	40.9%	35.6%	35.5%	33.6%	36.8%	32.3%	34.6%	35.3%
Neutral	34.6%	36.3%	34.1%	29.4%	34.0%	18.3%	32.4%	31.9%	33.6%	30.7%	31.3%	40.9%	32.1%
Dissatisfied	16.3%	20.6%	15.9%	15.1%	16.4%	15.1%	17.2%	13.9%	8.4%	16.0%	20.9%	16.5%	16.2%
Very Dissatisfied	4.8%	3.9%	5.5%	4.0%	4.6%	3.2%	4.3%	4.4%	3.1%	4.7%	5.5%	2.4%	4.4%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3h. Overall appearance of major corridors</u>												
Very Satisfied	5.6%	4.9%	5.6%	7.9%	5.9%	11.0%	5.5%	8.2%	17.6%	4.1%	3.8%	4.4%	6.6%
Satisfied	37.4%	35.0%	31.6%	30.5%	31.2%	41.0%	31.4%	35.4%	35.9%	35.5%	29.2%	26.5%	32.4%
Neutral	34.6%	30.1%	37.9%	36.5%	36.4%	29.0%	34.2%	37.4%	33.8%	37.3%	35.4%	30.9%	35.4%
Dissatisfied	14.0%	21.4%	17.5%	17.5%	18.3%	15.0%	20.3%	13.2%	9.2%	17.5%	23.1%	22.8%	17.8%
Very Dissatisfied	8.4%	8.7%	7.3%	7.6%	8.3%	4.0%	8.6%	5.8%	3.5%	5.5%	8.5%	15.4%	7.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3i. Overall Downtown Fayetteville experience</u>												
Very Satisfied	13.1%	10.2%	10.9%	11.8%	11.2%	13.0%	10.3%	13.7%	18.3%	9.9%	7.2%	11.8%	11.4%
Satisfied	41.1%	49.1%	46.3%	45.9%	45.1%	52.0%	47.5%	43.4%	48.6%	46.4%	43.8%	46.3%	46.0%
Neutral	29.9%	26.9%	24.0%	27.2%	27.9%	20.0%	26.4%	27.3%	21.8%	29.3%	32.2%	22.8%	26.9%
Dissatisfied	12.1%	11.1%	12.0%	11.0%	11.2%	12.0%	11.0%	11.7%	9.2%	10.8%	12.0%	14.0%	11.3%
Very Dissatisfied	3.7%	2.8%	6.9%	4.1%	4.6%	3.0%	4.8%	3.9%	2.1%	3.6%	4.8%	5.1%	4.4%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q3j. Overall value you receive for your City taxes and fees</u>												
Very Satisfied	6.7%	4.5%	4.0%	5.9%	4.7%	9.4%	3.8%	8.2%	12.9%	5.4%	1.8%	2.9%	5.3%
Satisfied	21.9%	23.6%	23.2%	27.8%	23.9%	35.8%	26.1%	24.9%	31.3%	23.0%	23.6%	27.5%	25.5%
Neutral	32.4%	33.6%	31.1%	26.6%	30.0%	24.5%	28.6%	30.7%	27.9%	33.3%	28.2%	26.8%	29.3%
Dissatisfied	22.9%	26.4%	21.5%	24.4%	24.5%	20.8%	25.0%	21.8%	21.1%	22.1%	28.2%	19.6%	24.0%
Very Dissatisfied	16.2%	11.8%	20.3%	15.4%	16.9%	9.4%	16.4%	14.4%	6.8%	16.2%	18.2%	23.2%	15.9%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4a. Used a City recreation center</u>													
Yes	48.2%	55.7%	49.7%	49.2%	53.2%	31.3%	50.7%	50.2%	38.3%	50.9%	54.5%	54.3%	50.2%
No	51.8%	44.3%	50.3%	50.6%	46.6%	68.7%	49.1%	49.8%	61.7%	48.7%	45.5%	45.7%	49.6%
Don't know	0.0%	0.0%	0.0%	0.2%	0.1%	0.0%	0.2%	0.0%	0.0%	0.4%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4b. Used the City swimming pool</u>												
Yes	6.3%	14.8%	9.7%	9.2%	10.0%	7.0%	8.1%	12.8%	9.3%	12.9%	9.4%	5.1%	9.6%
No	93.8%	85.2%	90.3%	90.3%	89.7%	93.0%	91.9%	86.4%	90.1%	87.1%	90.6%	94.2%	90.2%
Don't know	0.0%	0.0%	0.0%	0.5%	0.3%	0.0%	0.0%	0.7%	0.6%	0.0%	0.0%	0.7%	0.2%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4c. Participated in City athletic programs</u>												
Yes	17.0%	31.3%	19.5%	17.7%	21.6%	9.6%	20.0%	20.5%	13.0%	20.7%	21.4%	26.1%	20.0%
No	83.0%	68.7%	80.5%	82.0%	78.2%	90.4%	79.9%	79.5%	87.0%	79.3%	78.6%	73.9%	79.9%
Don't know	0.0%	0.0%	0.0%	0.2%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4d. Participated in other City recreation programs</u>												
Yes	33.0%	29.6%	32.4%	30.0%	32.7%	20.9%	32.0%	30.0%	22.8%	30.6%	37.9%	34.1%	31.1%
No	67.0%	70.4%	67.0%	69.7%	67.0%	79.1%	67.8%	69.6%	77.2%	69.4%	61.6%	65.9%	68.7%
Don't know	0.0%	0.0%	0.5%	0.2%	0.3%	0.0%	0.2%	0.4%	0.0%	0.0%	0.4%	0.0%	0.2%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4e. Visited a neighborhood or City park</u>													
Yes	73.2%	76.5%	70.8%	69.0%	74.0%	52.2%	70.3%	72.2%	61.1%	73.3%	73.2%	79.0%	71.0%
No	26.8%	23.5%	29.2%	31.0%	26.0%	47.8%	29.7%	27.8%	38.9%	26.7%	26.8%	21.0%	29.0%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4f. Participated in a community watch program or crime meeting</u>												
Yes	34.5%	40.9%	43.8%	44.0%	43.7%	32.2%	45.0%	36.6%	27.8%	40.3%	53.6%	43.5%	42.1%
No	65.5%	59.1%	55.7%	56.0%	56.1%	67.8%	54.9%	63.4%	72.2%	59.7%	46.4%	55.8%	57.7%
Don't know	0.0%	0.0%	0.5%	0.0%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.7%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4g. Participated in a public meeting of an appointed board or commission</u>													
Yes	11.6%	18.3%	25.4%	22.9%	21.9%	18.3%	23.9%	16.5%	16.7%	18.5%	23.7%	31.9%	21.4%
No	88.4%	81.7%	74.6%	77.1%	78.1%	81.7%	76.1%	83.5%	83.3%	81.5%	76.3%	68.1%	78.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4h. Attended or viewed a City Council meeting</u>													
Yes	24.1%	22.6%	30.8%	35.5%	31.7%	27.8%	31.6%	30.4%	27.8%	28.4%	30.4%	40.6%	31.2%
No	75.9%	77.4%	69.2%	64.5%	68.3%	72.2%	68.4%	69.6%	72.2%	71.6%	69.6%	59.4%	68.8%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4i. Ridden the FAST Bus System and/or FASTTRAC! ADA Van System</u>												
Yes	14.3%	15.7%	16.8%	18.9%	15.6%	28.7%	14.8%	22.7%	26.5%	19.8%	11.2%	12.3%	17.4%
No	84.8%	84.3%	82.7%	80.4%	83.7%	71.3%	84.6%	76.9%	72.8%	79.3%	87.9%	87.7%	82.0%
Don't know	0.9%	0.0%	0.5%	0.7%	0.7%	0.0%	0.5%	0.4%	0.6%	0.9%	0.9%	0.0%	0.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4j. Attended the Dogwood Festival</u>												
Yes	49.1%	57.4%	63.8%	60.3%	61.1%	45.2%	58.1%	61.2%	51.9%	57.8%	64.7%	63.0%	59.0%
No	50.9%	42.6%	35.7%	39.7%	38.9%	53.9%	41.7%	38.8%	48.1%	42.2%	35.3%	37.0%	40.9%
Don't know	0.0%	0.0%	0.5%	0.0%	0.0%	0.9%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4k. Attended the International Folk Festival</u>												
Yes	38.4%	47.8%	57.3%	52.0%	51.6%	44.3%	51.4%	49.1%	43.8%	50.4%	53.6%	55.1%	50.6%
No	61.6%	52.2%	42.7%	47.8%	48.4%	54.8%	48.4%	50.9%	55.6%	49.6%	46.4%	44.9%	49.3%
Don't know	0.0%	0.0%	0.0%	0.2%	0.0%	0.9%	0.2%	0.0%	0.6%	0.0%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q41. Visited the North Carolina Veterans Park</u>												
Yes	63.4%	69.6%	68.6%	61.7%	66.8%	49.6%	66.1%	60.4%	56.2%	61.2%	70.1%	69.6%	64.4%
No	36.6%	30.4%	31.4%	38.1%	33.1%	50.4%	33.9%	39.2%	43.8%	38.4%	29.9%	30.4%	35.5%
Don't know	0.0%	0.0%	0.0%	0.2%	0.1%	0.0%	0.0%	0.4%	0.0%	0.4%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4m. Attended an event at, or visited, Festival Park</u>												
Yes	58.0%	62.6%	60.5%	60.3%	62.2%	47.0%	59.9%	60.4%	51.2%	62.5%	62.1%	67.4%	60.2%
No	41.1%	36.5%	38.9%	39.7%	37.3%	53.0%	39.8%	39.2%	48.8%	37.5%	37.1%	32.6%	39.5%
Don't know	0.9%	0.9%	0.5%	0.0%	0.4%	0.0%	0.4%	0.4%	0.0%	0.0%	0.9%	0.0%	0.4%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4n. Called Code Enforcement</u>													
Yes	25.9%	25.2%	25.4%	29.3%	27.5%	26.1%	28.3%	26.0%	27.2%	24.6%	33.0%	29.0%	27.3%
No	74.1%	73.0%	74.1%	69.5%	71.5%	73.0%	70.7%	73.6%	71.6%	74.6%	66.1%	71.0%	71.7%
Don't know	0.0%	1.7%	0.5%	1.2%	1.0%	0.9%	1.1%	0.4%	1.2%	0.9%	0.9%	0.0%	0.9%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4o. Called or visited the Police Department</u>												
Yes	55.8%	59.1%	62.2%	52.2%	57.8%	46.1%	56.8%	55.7%	50.6%	61.4%	57.6%	55.8%	56.2%
No	44.2%	40.9%	37.8%	47.8%	42.2%	53.9%	43.2%	44.3%	49.4%	38.6%	42.4%	44.2%	43.8%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4p. Visited Downtown Fayetteville</u>													
Yes	79.5%	80.0%	71.4%	73.0%	76.6%	60.9%	74.6%	74.0%	64.8%	76.7%	76.8%	79.0%	74.5%
No	20.5%	20.0%	28.6%	27.0%	23.4%	39.1%	25.4%	26.0%	35.2%	23.3%	23.2%	21.0%	25.5%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4q. Used the downtown parking deck</u>												
Yes	23.2%	27.0%	17.3%	21.3%	22.6%	13.9%	20.5%	23.1%	20.4%	19.8%	20.5%	27.5%	21.4%
No	75.9%	73.0%	82.7%	78.7%	77.3%	86.1%	79.3%	76.9%	79.6%	80.2%	79.0%	72.5%	78.5%
Don't know	0.9%	0.0%	0.0%	0.0%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.4%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4r. Watched the City show, Kaleidoscope</u>												
Yes	17.0%	20.9%	25.9%	20.8%	21.1%	24.3%	22.3%	20.5%	17.3%	20.3%	23.2%	31.2%	21.5%
No	83.0%	79.1%	73.5%	79.2%	78.8%	75.7%	77.6%	79.5%	82.7%	79.7%	76.8%	68.8%	78.4%
Don't know	0.0%	0.0%	0.5%	0.0%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4s. Used the Fayetteville Regional Airport</u>												
Yes	60.7%	58.3%	54.6%	51.8%	56.9%	38.3%	56.0%	50.5%	37.7%	55.2%	59.4%	65.9%	54.4%
No	39.3%	41.7%	44.9%	48.2%	43.0%	61.7%	43.8%	49.5%	62.3%	44.8%	40.2%	34.1%	45.5%
Don't know	0.0%	0.0%	0.5%	0.0%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.4%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4t. Used Fire Department service</u>													
Yes	16.1%	26.1%	24.3%	29.1%	26.3%	23.5%	26.5%	24.5%	28.4%	24.1%	26.8%	24.6%	25.9%
No	83.9%	73.9%	75.7%	70.9%	73.7%	76.5%	73.5%	75.5%	71.6%	75.9%	73.2%	75.4%	74.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q4u. Contacted the Fayetteville Call Center (433-1FAY)</u>													
Yes	6.3%	21.7%	21.1%	16.3%	18.2%	10.4%	17.8%	15.8%	13.0%	18.5%	21.0%	15.2%	17.1%
No	93.8%	78.3%	78.4%	82.7%	81.1%	89.6%	81.4%	83.9%	87.0%	81.5%	77.7%	84.1%	82.3%
Don't know	0.0%	0.0%	0.5%	0.9%	0.7%	0.0%	0.7%	0.4%	0.0%	0.0%	1.3%	0.7%	0.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q4v. Visited the City's website or followed the City on Facebook or Twitter</u>												
Yes	46.4%	48.7%	45.1%	34.8%	45.4%	8.8%	42.4%	36.4%	24.8%	39.7%	50.9%	46.4%	40.5%
No	53.6%	51.3%	54.3%	65.2%	54.4%	91.2%	57.4%	63.6%	75.2%	60.3%	49.1%	52.9%	59.4%
Don't know	0.0%	0.0%	0.5%	0.0%	0.1%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.7%	0.1%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q5a. City efforts to prevent crime</u>												
Very Satisfied	7.3%	8.8%	9.4%	11.9%	9.2%	17.3%	9.8%	11.2%	16.7%	6.8%	9.0%	8.2%	10.3%
Satisfied	31.8%	38.9%	33.9%	33.8%	34.6%	36.4%	36.6%	32.0%	34.0%	37.6%	33.3%	36.6%	34.8%
Neutral	30.9%	17.7%	23.9%	31.1%	27.1%	28.2%	26.8%	28.6%	26.3%	28.1%	25.7%	23.1%	27.3%
Dissatisfied	23.6%	27.4%	22.2%	17.8%	21.8%	14.5%	21.6%	17.8%	16.0%	19.0%	27.0%	23.9%	20.8%
Very Dissatisfied	6.4%	7.1%	10.6%	5.4%	7.3%	3.6%	5.3%	10.4%	7.1%	8.6%	5.0%	8.2%	6.8%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q5b. Enforcement of local traffic laws</u>													
Very Satisfied	10.3%	11.7%	6.3%	10.2%	9.0%	13.5%	9.5%	9.7%	15.5%	8.5%	7.4%	7.5%	9.6%
Satisfied	35.5%	37.8%	32.2%	39.5%	36.3%	45.9%	38.7%	35.9%	36.8%	38.8%	35.8%	41.4%	37.6%
Neutral	29.9%	18.0%	28.7%	25.1%	26.1%	19.8%	24.4%	27.0%	22.6%	25.4%	26.5%	19.5%	25.3%
Dissatisfied	16.8%	20.7%	23.6%	19.8%	20.9%	16.2%	20.4%	19.3%	20.0%	20.1%	21.9%	21.8%	20.2%
Very Dissatisfied	7.5%	11.7%	9.2%	5.4%	7.7%	4.5%	7.0%	8.1%	5.2%	7.1%	8.4%	9.8%	7.3%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q5c. How quickly police respond to emergencies</u>													
Very Satisfied	13.6%	18.8%	6.8%	18.9%	14.3%	23.5%	15.0%	16.5%	24.5%	11.8%	16.5%	8.8%	15.6%
Satisfied	34.1%	33.7%	40.5%	36.9%	35.2%	51.0%	37.5%	37.9%	31.5%	40.5%	31.4%	43.4%	37.5%
Neutral	29.5%	23.8%	30.4%	26.1%	29.1%	13.7%	28.1%	24.6%	26.6%	28.7%	29.3%	22.1%	26.9%
Dissatisfied	12.5%	16.8%	15.5%	11.6%	13.5%	10.8%	12.9%	13.4%	14.0%	9.2%	14.9%	15.9%	13.1%
Very Dissatisfied	10.2%	6.9%	6.8%	6.5%	8.0%	1.0%	6.6%	7.6%	3.5%	9.7%	8.0%	9.7%	7.0%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q5d. The frequency that police officers patrol your neighborhood</u>												
Very Satisfied	11.2%	7.3%	7.5%	13.9%	11.0%	13.6%	10.7%	12.3%	17.6%	8.2%	12.6%	9.3%	11.3%
Satisfied	31.8%	27.5%	23.0%	30.6%	25.9%	49.1%	29.7%	27.7%	32.7%	32.0%	27.0%	23.3%	29.1%
Neutral	22.4%	28.4%	28.2%	23.4%	26.3%	15.5%	23.7%	26.9%	19.0%	25.1%	26.5%	21.7%	24.8%
Dissatisfied	22.4%	26.6%	25.9%	20.1%	23.3%	17.3%	23.7%	20.4%	22.2%	19.6%	25.1%	27.1%	22.4%
Very Dissatisfied	12.1%	10.1%	15.5%	11.9%	13.6%	4.5%	12.1%	12.7%	8.5%	15.1%	8.8%	18.6%	12.3%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q5e. City efforts to prevent fires</u>												
Very Satisfied	22.4%	17.8%	11.9%	22.6%	18.2%	28.3%	19.1%	20.9%	23.4%	14.6%	24.1%	16.3%	19.8%
Satisfied	42.1%	51.1%	41.5%	45.8%	45.1%	47.2%	47.7%	39.8%	41.6%	49.7%	45.4%	51.9%	45.4%
Neutral	32.9%	26.7%	36.3%	28.4%	32.0%	19.8%	28.6%	34.0%	27.0%	31.6%	26.4%	27.9%	30.0%
Dissatisfied	0.0%	3.3%	5.9%	2.0%	2.4%	4.7%	2.7%	2.9%	5.1%	1.2%	2.9%	3.8%	2.7%
Very Dissatisfied	2.6%	1.1%	4.4%	1.2%	2.4%	0.0%	1.8%	2.4%	2.9%	2.9%	1.1%	0.0%	2.0%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q5f. Enforcement of fire code</u>													
Very Satisfied	15.3%	15.9%	14.9%	21.5%	17.3%	24.3%	18.1%	18.8%	24.2%	10.6%	21.8%	13.3%	18.5%
Satisfied	44.4%	48.9%	40.3%	45.9%	43.5%	52.4%	46.2%	42.1%	41.7%	54.7%	43.6%	46.9%	45.0%
Neutral	36.1%	28.4%	35.8%	27.8%	33.3%	17.5%	29.8%	33.2%	27.3%	29.4%	28.5%	35.7%	30.8%
Dissatisfied	0.0%	5.7%	6.0%	3.6%	4.0%	3.9%	4.5%	3.0%	3.0%	4.1%	4.8%	4.1%	3.9%
Very Dissatisfied	4.2%	1.1%	3.0%	1.2%	1.9%	1.9%	1.4%	3.0%	3.8%	1.2%	1.2%	0.0%	1.9%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q6a. When walking alone in your neighborhood during the day</u>												
Very Safe	34.8%	27.4%	33.7%	35.0%	33.9%	31.2%	32.6%	34.7%	27.2%	30.0%	36.1%	43.5%	33.6%
Safe	43.8%	48.7%	42.0%	39.9%	42.7%	39.4%	42.8%	42.0%	36.7%	44.9%	42.5%	43.5%	42.3%
Neutral	9.8%	17.7%	10.5%	10.7%	11.4%	12.8%	10.2%	14.9%	19.6%	10.6%	11.0%	4.3%	11.6%
Unsafe	8.9%	4.4%	10.5%	10.7%	8.8%	13.8%	10.9%	6.5%	12.0%	11.5%	7.3%	8.0%	9.4%
Very Unsafe	2.7%	1.8%	3.3%	3.6%	3.2%	2.8%	3.6%	1.9%	4.4%	3.1%	3.2%	0.7%	3.1%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q6b. When walking alone in your neighborhood at night</u>													
Very Safe	13.9%	10.4%	11.2%	11.9%	11.9%	9.9%	10.6%	13.9%	9.5%	7.7%	12.2%	21.4%	11.7%
Safe	25.9%	26.4%	32.0%	26.2%	28.9%	21.8%	29.2%	24.9%	15.6%	27.1%	30.7%	38.9%	28.0%
Neutral	17.6%	21.7%	20.1%	15.8%	17.8%	16.8%	17.2%	19.2%	19.7%	17.6%	19.0%	11.5%	17.7%
Unsafe	26.9%	25.5%	18.3%	27.0%	24.0%	30.7%	25.4%	24.1%	29.3%	27.1%	23.9%	19.8%	24.9%
Very Unsafe	15.7%	16.0%	18.3%	19.0%	17.3%	20.8%	17.6%	18.0%	25.9%	20.4%	14.1%	8.4%	17.7%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q6c. When walking alone in the park nearest to your home during the day</u>												
Very Safe	20.0%	15.6%	25.9%	18.0%	20.0%	16.5%	18.9%	20.1%	16.5%	17.6%	21.9%	21.1%	19.6%
Safe	41.1%	43.8%	27.8%	35.4%	35.9%	35.2%	35.4%	36.7%	34.6%	37.7%	37.2%	35.2%	35.8%
Neutral	17.9%	19.8%	24.7%	24.3%	22.3%	27.5%	24.4%	20.5%	24.1%	22.6%	23.0%	22.7%	23.0%
Unsafe	18.9%	13.5%	10.8%	16.0%	14.9%	15.4%	13.9%	17.5%	15.0%	14.6%	14.2%	14.8%	14.9%
Very Unsafe	2.1%	7.3%	10.8%	6.3%	6.9%	5.5%	7.4%	5.2%	9.8%	7.5%	3.8%	6.3%	6.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q6d. When visiting recreation centers</u>													
Very Safe	21.3%	17.0%	28.2%	21.2%	22.7%	20.2%	21.3%	23.4%	22.6%	17.9%	23.9%	25.9%	22.4%
Safe	38.8%	60.6%	38.7%	46.0%	45.9%	42.9%	46.6%	44.5%	46.0%	52.5%	43.2%	42.0%	45.5%
Neutral	30.0%	19.1%	26.1%	24.2%	24.3%	26.2%	24.8%	24.3%	23.4%	23.5%	23.9%	25.9%	24.5%
Unsafe	10.0%	2.1%	4.9%	6.3%	5.5%	7.1%	5.7%	5.5%	5.6%	3.4%	8.0%	5.4%	5.7%
Very Unsafe	0.0%	1.1%	2.1%	2.4%	1.6%	3.6%	1.6%	2.3%	2.4%	2.8%	1.1%	0.9%	1.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q6e. In Downtown Fayetteville</u>												
Very Safe	16.3%	17.4%	15.4%	16.6%	16.4%	16.1%	15.0%	18.9%	20.3%	10.4%	17.8%	17.2%	16.3%
Safe	46.2%	54.1%	47.3%	47.0%	48.2%	49.5%	48.9%	47.8%	50.3%	52.8%	44.6%	47.8%	48.4%
Neutral	24.0%	21.1%	23.7%	25.6%	24.6%	20.4%	24.1%	24.5%	24.5%	25.9%	23.8%	21.6%	24.1%
Unsafe	10.6%	6.4%	10.7%	9.5%	9.0%	11.8%	9.7%	8.0%	4.2%	8.0%	13.4%	11.2%	9.3%
Very Unsafe	2.9%	0.9%	3.0%	1.3%	1.8%	2.2%	2.3%	0.8%	0.7%	2.8%	0.5%	2.2%	1.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q6f. Overall feeling of safety in Fayetteville</u>												
Very Safe	10.0%	9.7%	7.1%	8.9%	8.5%	9.7%	6.8%	11.6%	11.9%	5.2%	9.1%	8.2%	8.6%
Safe	33.6%	38.1%	39.9%	42.3%	39.3%	46.9%	39.9%	41.6%	45.6%	38.1%	39.5%	41.0%	40.3%
Neutral	27.3%	29.2%	29.0%	32.7%	31.0%	29.2%	32.2%	28.5%	26.3%	35.5%	30.0%	26.1%	30.7%
Unsafe	21.8%	18.6%	16.9%	13.5%	16.8%	9.7%	16.6%	13.9%	12.5%	16.0%	17.3%	19.4%	15.8%
Very Unsafe	7.3%	4.4%	7.1%	2.6%	4.4%	4.4%	4.5%	4.5%	3.8%	5.2%	4.1%	5.2%	4.4%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q6g. When riding FAST buses</u>													
Very Safe	0.0%	3.1%	5.5%	15.6%	6.8%	17.4%	9.4%	7.4%	16.7%	6.2%	6.7%	2.9%	8.9%
Safe	23.5%	25.0%	21.8%	31.2%	25.1%	39.1%	25.9%	30.9%	27.8%	36.9%	17.8%	28.6%	27.8%
Neutral	52.9%	53.1%	50.9%	44.0%	51.3%	34.8%	50.4%	45.7%	44.4%	38.5%	55.6%	51.4%	48.1%
Unsafe	14.7%	15.6%	16.4%	4.6%	11.5%	4.3%	10.1%	9.6%	8.3%	9.2%	20.0%	5.7%	10.1%
Very Unsafe	8.8%	3.1%	5.5%	4.6%	5.2%	4.3%	4.3%	6.4%	2.8%	9.2%	0.0%	11.4%	5.1%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7a. Quality and condition of City parks and recreation facilities</u>												
Very Satisfied	13.3%	17.7%	17.9%	17.1%	16.1%	22.7%	15.2%	19.9%	24.2%	14.4%	17.4%	13.0%	16.9%
Satisfied	48.9%	57.3%	47.7%	46.8%	49.0%	47.7%	49.3%	48.5%	47.7%	47.7%	47.4%	51.2%	48.8%
Neutral	30.0%	17.7%	21.9%	27.5%	25.4%	23.9%	27.1%	22.1%	19.5%	31.8%	23.2%	24.4%	25.2%
Dissatisfied	5.6%	6.3%	7.9%	7.2%	7.2%	5.7%	6.3%	7.4%	7.0%	5.1%	8.9%	8.9%	7.0%
Very Dissatisfied	2.2%	1.0%	4.6%	1.4%	2.4%	0.0%	2.1%	2.2%	1.6%	1.0%	3.2%	2.4%	2.1%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7b. Quality and condition of greenways and trails in the City</u>												
Very Satisfied	10.0%	16.0%	15.1%	14.5%	13.6%	18.4%	13.5%	15.6%	19.0%	13.5%	16.5%	9.8%	14.2%
Satisfied	53.8%	46.9%	47.5%	45.7%	47.3%	50.0%	47.5%	48.3%	41.4%	51.8%	46.5%	47.3%	47.6%
Neutral	30.0%	29.6%	23.0%	29.6%	28.3%	26.3%	28.6%	27.3%	31.0%	27.1%	24.7%	27.7%	28.1%
Dissatisfied	6.3%	7.4%	9.4%	7.7%	8.1%	5.3%	7.6%	7.8%	8.6%	5.9%	8.2%	11.6%	7.7%
Very Dissatisfied	0.0%	0.0%	5.0%	2.5%	2.7%	0.0%	2.8%	1.0%	0.0%	1.8%	4.1%	3.6%	2.4%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7c. Diversity of City recreation opportunities</u>												
Very Satisfied	12.2%	15.4%	13.7%	13.5%	13.2%	16.5%	12.0%	16.4%	20.4%	10.7%	15.1%	9.2%	13.6%
Satisfied	39.0%	41.8%	39.7%	35.7%	37.2%	45.6%	36.2%	43.2%	36.3%	41.6%	38.5%	32.5%	38.2%
Neutral	34.1%	29.7%	24.7%	34.2%	31.9%	27.8%	34.4%	25.4%	29.2%	34.8%	28.5%	30.8%	31.4%
Dissatisfied	13.4%	12.1%	15.1%	14.1%	14.2%	10.1%	14.5%	12.2%	13.3%	10.1%	13.4%	23.3%	13.7%
Very Dissatisfied	1.2%	1.1%	6.8%	2.4%	3.4%	0.0%	2.9%	2.8%	0.9%	2.8%	4.5%	4.2%	3.0%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7d. Overall quality of the City's recreation programs and services</u>												
Very Satisfied	10.0%	13.1%	11.9%	12.9%	11.8%	15.5%	11.3%	13.8%	18.1%	9.1%	13.6%	11.6%	12.3%
Satisfied	41.3%	50.0%	43.4%	43.8%	43.5%	51.2%	43.9%	46.7%	40.5%	49.7%	44.6%	37.5%	44.5%
Neutral	33.8%	28.6%	30.8%	31.2%	31.1%	29.8%	33.0%	26.2%	29.3%	31.4%	28.2%	32.1%	30.9%
Dissatisfied	12.5%	8.3%	10.5%	11.1%	11.8%	3.6%	10.4%	11.4%	9.5%	8.6%	11.9%	17.9%	10.8%
Very Dissatisfied	2.5%	0.0%	3.5%	0.9%	1.8%	0.0%	1.4%	1.9%	2.6%	1.1%	1.7%	0.9%	1.5%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7e. Cultural programming (events, concerts, festivals)</u>												
Very Satisfied	14.6%	17.8%	21.0%	17.4%	17.3%	20.2%	16.0%	21.1%	23.4%	16.1%	17.7%	14.4%	17.6%
Satisfied	52.8%	51.5%	38.2%	43.0%	44.7%	41.6%	44.4%	44.9%	43.0%	45.2%	44.8%	42.4%	44.3%
Neutral	16.9%	20.8%	27.4%	27.3%	25.0%	27.0%	26.5%	22.5%	23.4%	28.6%	21.4%	29.6%	25.3%
Dissatisfied	13.5%	6.9%	10.8%	11.0%	10.8%	11.2%	11.3%	9.7%	8.6%	9.0%	12.0%	12.0%	10.8%
Very Dissatisfied	2.2%	3.0%	2.5%	1.4%	2.2%	0.0%	1.8%	1.8%	1.6%	1.0%	4.2%	1.6%	1.9%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7f. Customer service provided by City's parks and recreation staff</u>												
Very Satisfied	12.0%	19.3%	12.8%	18.2%	15.7%	20.0%	15.0%	19.0%	24.1%	10.8%	18.0%	14.6%	16.3%
Satisfied	56.0%	37.3%	46.6%	43.6%	44.9%	50.0%	45.3%	46.6%	37.1%	49.1%	46.7%	45.8%	45.6%
Neutral	26.7%	36.1%	29.3%	31.3%	31.4%	25.0%	32.4%	25.9%	29.3%	32.9%	28.1%	31.3%	30.6%
Dissatisfied	5.3%	6.0%	7.5%	6.5%	6.6%	5.0%	6.3%	6.9%	7.8%	6.6%	4.8%	8.3%	6.4%
Very Dissatisfied	0.0%	1.2%	3.8%	0.3%	1.3%	0.0%	1.0%	1.6%	1.7%	0.6%	2.4%	0.0%	1.2%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7g. Availability of City parks</u>												
Very Satisfied	16.0%	14.4%	15.6%	17.5%	16.0%	19.1%	13.8%	21.7%	23.7%	13.6%	15.3%	12.5%	16.4%
Satisfied	42.6%	56.7%	42.5%	40.8%	44.0%	46.1%	45.7%	41.3%	40.5%	51.0%	45.3%	36.7%	44.2%
Neutral	24.5%	20.6%	24.4%	25.8%	24.7%	21.3%	24.8%	22.6%	24.4%	24.7%	22.1%	26.6%	24.3%
Dissatisfied	14.9%	7.2%	12.5%	13.1%	12.2%	12.4%	12.6%	11.7%	9.2%	9.6%	13.7%	18.0%	12.2%
Very Dissatisfied	2.1%	1.0%	5.0%	2.8%	3.2%	1.1%	3.1%	2.6%	2.3%	1.0%	3.7%	6.3%	2.9%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7h. Availability of biking trails</u>												
Very Satisfied	8.5%	9.9%	9.1%	12.3%	9.9%	16.9%	7.3%	18.4%	17.8%	10.4%	8.4%	4.7%	10.7%
Satisfied	36.6%	40.7%	27.3%	31.3%	31.4%	39.4%	30.1%	36.8%	35.6%	38.3%	30.3%	29.2%	32.4%
Neutral	31.0%	27.2%	32.6%	33.8%	33.0%	28.2%	36.3%	24.3%	32.7%	27.9%	34.2%	32.1%	32.4%
Dissatisfied	15.5%	17.3%	18.2%	14.8%	16.6%	11.3%	16.8%	14.1%	5.9%	18.2%	16.1%	20.8%	15.9%
Very Dissatisfied	8.5%	4.9%	12.9%	7.7%	9.1%	4.2%	9.6%	6.5%	7.9%	5.2%	11.0%	13.2%	8.5%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q7i. Availability of swimming pools</u>												
Very Satisfied	10.0%	5.5%	4.7%	9.4%	7.5%	8.8%	4.7%	13.7%	20.0%	6.0%	2.8%	3.2%	7.7%
Satisfied	25.0%	23.3%	20.5%	20.1%	19.2%	35.3%	20.8%	21.4%	23.8%	22.1%	20.7%	16.0%	21.2%
Neutral	20.0%	28.8%	25.2%	23.0%	25.0%	20.6%	23.8%	25.3%	23.8%	22.8%	26.2%	22.3%	24.5%
Dissatisfied	25.0%	28.8%	16.5%	25.5%	23.8%	25.0%	25.2%	21.4%	19.0%	28.2%	20.0%	29.8%	23.9%
Very Dissatisfied	20.0%	13.7%	33.1%	21.9%	24.6%	10.3%	25.5%	18.1%	13.3%	20.8%	30.3%	28.7%	22.8%

Q8. Which TWO of the Parks and Recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top two)

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Sum of Top Two Choices</u>												
Quality & condition of City parks & recreation facilities	19.5%	17.4%	16.8%	21.7%	20.2%	16.5%	20.3%	18.3%	19.8%	21.9%	19.2%	20.3%	19.7%
Quality & condition of greenways & trails in the City	9.7%	14.8%	10.8%	12.1%	12.2%	8.7%	12.7%	9.5%	8.0%	12.0%	11.2%	15.2%	11.7%
Diversity of City recreation opportunities	15.0%	17.4%	16.8%	15.4%	16.9%	7.8%	16.9%	13.2%	9.9%	14.2%	20.1%	17.4%	15.7%
Overall quality of the City's recreation programs & services	14.2%	7.8%	10.8%	11.3%	12.2%	4.3%	10.8%	11.7%	11.1%	9.9%	12.1%	13.0%	11.1%
Cultural programming (events, concerts, festivals)	13.3%	16.5%	17.8%	14.7%	16.5%	9.6%	16.2%	14.3%	9.9%	17.2%	18.3%	18.1%	15.6%
Customer service provided by City's parks & recreation staff	4.4%	7.8%	7.6%	5.9%	6.1%	7.0%	5.3%	8.4%	8.6%	7.7%	4.9%	4.3%	6.3%
Availability of City parks	12.4%	6.1%	16.2%	11.1%	12.0%	8.7%	11.5%	11.7%	11.1%	12.9%	11.6%	14.5%	11.6%

Q8. Which TWO of the Parks and Recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top two)

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Sum of Top Two Choices (Cont.)</u>													
Availability of biking trails	14.2%	19.1%	18.9%	11.3%	15.2%	8.7%	14.6%	13.6%	9.3%	15.5%	13.8%	20.3%	14.3%
Availability of swimming pools	22.1%	28.7%	28.1%	25.3%	26.5%	20.9%	26.1%	25.3%	20.4%	30.9%	26.3%	27.5%	25.7%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9a. Overall quality of street maintenance and repair</u>												
Very Satisfied	7.2%	8.8%	4.9%	4.6%	5.4%	7.3%	4.0%	9.0%	10.3%	4.8%	4.1%	4.5%	5.7%
Satisfied	38.7%	35.1%	33.0%	26.3%	29.3%	40.9%	30.2%	32.5%	31.0%	32.9%	30.3%	29.9%	30.8%
Neutral	23.4%	21.1%	27.5%	27.3%	26.9%	20.0%	27.5%	23.1%	26.5%	27.7%	25.3%	25.4%	26.0%
Dissatisfied	21.6%	29.8%	24.2%	30.2%	28.0%	24.5%	29.0%	24.6%	22.6%	24.7%	29.9%	30.6%	27.6%
Very Dissatisfied	9.0%	5.3%	10.4%	11.6%	10.4%	7.3%	9.4%	10.8%	9.7%	10.0%	10.4%	9.7%	10.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9b. Condition of streets in your neighborhood</u>												
Very Satisfied	12.7%	14.0%	9.3%	11.0%	10.5%	16.8%	10.2%	13.3%	17.9%	7.8%	10.4%	10.4%	11.4%
Satisfied	48.2%	47.4%	47.3%	43.2%	46.2%	38.9%	45.1%	45.9%	39.7%	45.0%	46.8%	51.9%	45.2%
Neutral	17.3%	16.7%	14.8%	16.8%	16.4%	17.7%	17.1%	15.6%	15.4%	19.0%	15.3%	11.9%	16.5%
Dissatisfied	10.9%	16.7%	19.8%	18.9%	17.1%	22.1%	18.9%	15.9%	18.6%	16.0%	20.3%	18.5%	17.7%
Very Dissatisfied	10.9%	5.3%	8.8%	10.1%	9.8%	4.4%	8.8%	9.3%	8.3%	12.1%	7.2%	7.4%	9.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9c. Cleanliness of City streets</u>												
Very Satisfied	11.9%	8.0%	6.7%	7.5%	7.2%	12.6%	6.5%	10.5%	14.7%	5.7%	6.8%	6.0%	8.0%
Satisfied	44.0%	40.7%	40.6%	33.4%	36.2%	45.9%	37.7%	37.5%	38.5%	36.4%	38.3%	37.3%	37.5%
Neutral	19.3%	24.8%	25.0%	30.0%	28.0%	18.0%	27.4%	25.5%	25.0%	30.3%	23.9%	27.6%	26.7%
Dissatisfied	18.3%	21.2%	17.8%	20.4%	20.6%	14.4%	19.5%	20.2%	16.7%	18.9%	23.9%	19.4%	19.8%
Very Dissatisfied	6.4%	5.3%	10.0%	8.7%	7.9%	9.0%	9.0%	6.4%	5.1%	8.8%	7.2%	9.7%	8.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9d. Condition of street signs and traffic signals</u>												
Very Satisfied	11.8%	13.3%	10.4%	13.4%	11.5%	19.0%	11.8%	13.7%	19.2%	10.5%	12.2%	11.1%	12.5%
Satisfied	53.6%	54.9%	53.0%	51.1%	53.7%	46.7%	54.1%	50.0%	42.4%	55.0%	50.0%	61.5%	52.8%
Neutral	23.6%	22.1%	24.6%	23.2%	23.3%	21.9%	22.8%	23.7%	27.2%	23.1%	24.8%	18.5%	23.1%
Dissatisfied	4.5%	7.1%	9.3%	8.6%	7.8%	9.5%	7.7%	8.9%	6.6%	9.2%	8.6%	6.7%	8.0%
Very Dissatisfied	6.4%	2.7%	2.7%	3.7%	3.7%	2.9%	3.6%	3.7%	4.6%	2.2%	4.5%	2.2%	3.6%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9e. Cleanliness and appearance of medians and roadsides</u>												
Very Satisfied	10.0%	6.2%	6.6%	6.7%	6.4%	11.9%	5.6%	10.0%	13.5%	5.3%	5.8%	4.4%	7.1%
Satisfied	36.4%	36.3%	37.2%	34.2%	35.0%	37.6%	32.3%	41.5%	39.1%	39.0%	31.8%	31.6%	35.3%
Neutral	24.5%	23.9%	26.8%	27.0%	26.6%	23.9%	28.8%	20.7%	25.6%	29.8%	21.1%	27.9%	26.2%
Dissatisfied	23.6%	28.3%	17.5%	24.1%	23.9%	19.3%	24.5%	21.5%	19.2%	18.9%	32.3%	24.3%	23.3%
Very Dissatisfied	5.5%	5.3%	12.0%	8.0%	8.2%	7.3%	8.8%	6.3%	2.6%	7.0%	9.0%	11.8%	8.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9f. Condition of sidewalks</u>												
Very Satisfied	5.0%	4.8%	7.1%	6.6%	6.2%	8.1%	5.4%	8.3%	11.7%	2.9%	7.1%	5.4%	6.4%
Satisfied	33.7%	33.3%	35.7%	34.9%	33.0%	46.5%	35.1%	34.1%	36.6%	37.3%	29.7%	37.2%	34.7%
Neutral	27.7%	31.4%	26.2%	31.0%	30.2%	25.3%	29.7%	29.4%	28.3%	34.0%	26.9%	27.1%	29.6%
Dissatisfied	20.8%	17.1%	17.9%	16.3%	17.7%	15.2%	17.1%	17.5%	16.6%	12.9%	20.8%	17.8%	17.4%
Very Dissatisfied	12.9%	13.3%	13.1%	11.2%	13.0%	5.1%	12.7%	10.7%	6.9%	12.9%	15.6%	12.4%	12.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9g. Condition of City parks</u>												
Very Satisfied	13.5%	11.2%	10.7%	13.0%	12.3%	11.0%	11.0%	14.2%	16.2%	10.4%	9.7%	13.4%	12.1%
Satisfied	42.7%	57.1%	50.9%	43.7%	46.3%	53.8%	48.2%	45.9%	45.4%	48.8%	48.1%	45.4%	47.3%
Neutral	34.8%	23.5%	26.4%	30.7%	30.2%	24.2%	29.7%	27.9%	26.9%	30.8%	29.7%	29.4%	29.4%
Dissatisfied	6.7%	7.1%	5.7%	10.4%	8.4%	7.7%	7.6%	9.9%	9.2%	8.5%	7.6%	8.4%	8.3%
Very Dissatisfied	2.2%	1.0%	6.3%	2.3%	2.9%	3.3%	3.4%	2.1%	2.3%	1.5%	4.9%	3.4%	3.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9h. Cleanliness of stormwater drains and creeks in your neighborhood</u>												
Very Satisfied	7.9%	7.5%	9.3%	9.6%	8.8%	10.8%	7.5%	12.0%	15.3%	6.0%	8.1%	9.6%	9.0%
Satisfied	47.5%	42.1%	33.1%	33.5%	35.6%	43.1%	36.5%	37.1%	38.2%	36.9%	35.4%	40.8%	36.6%
Neutral	28.7%	24.3%	25.6%	28.8%	27.7%	24.5%	27.0%	28.3%	22.2%	30.9%	26.3%	22.4%	27.3%
Dissatisfied	7.9%	21.5%	16.3%	19.7%	18.4%	11.8%	18.3%	15.9%	18.1%	14.7%	20.6%	17.6%	17.5%
Very Dissatisfied	7.9%	4.7%	15.7%	8.3%	9.5%	9.8%	10.6%	6.8%	6.3%	11.5%	9.6%	9.6%	9.5%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q9i. How quickly street repairs are made</u>												
Very Satisfied	7.5%	4.9%	3.8%	4.3%	4.5%	5.1%	3.3%	7.1%	11.2%	3.4%	2.6%	4.3%	4.6%
Satisfied	30.1%	32.0%	22.6%	28.2%	27.4%	31.3%	29.5%	25.2%	25.2%	27.5%	25.7%	35.0%	28.0%
Neutral	33.3%	26.2%	29.6%	25.2%	26.6%	31.3%	26.0%	30.3%	32.9%	24.5%	28.8%	23.1%	27.3%
Dissatisfied	15.1%	31.1%	26.4%	28.2%	27.3%	21.2%	27.8%	23.1%	20.3%	27.9%	29.8%	23.1%	26.5%
Very Dissatisfied	14.0%	5.8%	17.6%	14.2%	14.1%	11.1%	13.4%	14.3%	10.5%	16.7%	13.1%	14.5%	13.7%

Q10. Which THREE of the maintenance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top three)

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Sum of Top Three Choices</u>												
Overall quality of street maintenance & repair	46.9%	33.9%	50.8%	45.2%	46.2%	36.5%	45.9%	42.5%	40.7%	46.4%	45.1%	46.4%	44.9%
Condition of streets in your neighborhood	18.6%	22.6%	18.4%	20.3%	20.1%	20.0%	18.9%	22.7%	17.9%	22.3%	17.4%	18.8%	20.1%
Cleanliness of City streets	24.8%	27.0%	28.6%	22.9%	26.1%	17.4%	24.3%	26.4%	24.1%	23.6%	27.2%	26.1%	24.9%
Condition of street signs & traffic signals	12.4%	12.2%	10.3%	8.7%	9.8%	12.2%	9.9%	10.6%	13.6%	10.3%	9.8%	7.2%	10.2%
Cleanliness & appearance of medians & roadsides	26.5%	25.2%	25.4%	29.1%	27.9%	23.5%	29.8%	22.7%	17.9%	27.9%	29.9%	34.8%	27.3%
Condition of sidewalks	27.4%	31.3%	24.9%	21.3%	26.2%	9.6%	23.8%	24.2%	21.0%	22.3%	30.8%	23.2%	24.0%
Condition of City parks	14.2%	8.7%	11.9%	9.7%	11.2%	6.1%	10.9%	9.2%	11.1%	9.9%	10.7%	12.3%	10.5%
Cleanliness of stormwater drains & creeks in your neighborhood	12.4%	28.7%	22.7%	28.8%	26.2%	19.1%	25.4%	24.9%	20.4%	30.0%	26.3%	22.5%	25.3%
How quickly street repairs are made	31.0%	34.8%	38.9%	40.9%	38.3%	37.4%	38.3%	38.1%	36.4%	44.2%	33.5%	35.5%	38.1%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q11a. Overall quality of new residential development in the City</u>												
Very Satisfied	15.7%	13.1%	6.7%	13.1%	11.3%	15.0%	8.9%	17.6%	19.1%	9.9%	12.5%	8.2%	11.8%
Satisfied	36.0%	43.4%	34.8%	39.1%	36.7%	49.0%	38.5%	38.8%	37.4%	44.6%	33.0%	39.3%	38.4%
Neutral	32.6%	27.3%	36.6%	29.2%	32.1%	25.0%	32.2%	29.5%	32.8%	31.7%	31.0%	23.8%	31.1%
Dissatisfied	12.4%	11.1%	11.0%	11.5%	12.4%	6.0%	11.9%	9.7%	5.3%	8.4%	14.0%	18.0%	11.6%
Very Dissatisfied	3.4%	5.1%	11.0%	7.1%	7.5%	5.0%	8.5%	4.4%	5.3%	5.4%	9.5%	10.7%	7.2%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q11b. Overall quality of new commercial development (stores, restaurants, etc.)</u>												
Very Satisfied	12.4%	12.3%	9.8%	13.0%	11.2%	16.7%	9.8%	16.0%	14.8%	10.2%	13.5%	9.9%	11.9%
Satisfied	43.3%	42.5%	37.0%	39.9%	39.3%	48.0%	40.7%	40.8%	45.2%	43.1%	39.9%	34.4%	40.4%
Neutral	26.8%	29.2%	31.8%	30.1%	30.4%	25.5%	30.3%	29.0%	25.2%	32.4%	26.4%	29.8%	29.8%
Dissatisfied	14.4%	12.3%	13.9%	13.2%	14.2%	7.8%	14.4%	10.1%	11.1%	9.7%	15.9%	19.1%	13.3%
Very Dissatisfied	3.1%	3.8%	7.5%	3.9%	4.9%	2.0%	4.7%	4.2%	3.7%	4.6%	4.3%	6.9%	4.5%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q11c. How well the City is planning for growth</u>												
Very Satisfied	8.2%	5.9%	7.3%	8.8%	7.2%	12.8%	6.1%	11.4%	15.5%	4.0%	8.8%	4.0%	7.9%
Satisfied	31.8%	38.6%	25.5%	27.3%	27.2%	42.6%	26.8%	34.6%	37.2%	34.8%	25.4%	20.0%	29.2%
Neutral	28.2%	17.8%	32.7%	30.3%	29.4%	25.5%	29.3%	28.1%	29.5%	29.3%	27.5%	27.2%	28.9%
Dissatisfied	17.6%	26.7%	18.8%	20.7%	22.1%	10.6%	23.0%	16.2%	12.4%	18.2%	23.3%	24.8%	20.6%
Very Dissatisfied	14.1%	10.9%	15.8%	12.9%	14.1%	8.5%	14.8%	9.6%	5.4%	13.6%	15.0%	24.0%	13.4%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12a. Enforcement of junk and debris cleanup on private property</u>												
Very Satisfied	8.1%	6.7%	4.1%	8.3%	6.4%	10.9%	5.6%	10.4%	14.8%	5.5%	5.9%	4.1%	7.0%
Satisfied	31.4%	35.6%	27.5%	25.3%	26.7%	36.4%	27.1%	30.7%	26.8%	30.7%	25.2%	26.0%	28.1%
Neutral	25.6%	20.2%	28.1%	25.8%	26.7%	17.3%	25.9%	24.5%	25.5%	24.3%	23.8%	26.8%	25.4%
Dissatisfied	23.3%	27.9%	24.0%	26.5%	26.3%	20.9%	26.5%	22.8%	22.1%	26.6%	26.2%	29.3%	25.5%
Very Dissatisfied	11.6%	9.6%	16.4%	14.1%	13.8%	14.5%	15.0%	11.6%	10.7%	12.8%	18.8%	13.8%	13.9%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12b. Enforcement of mowing on private property</u>												
Very Satisfied	8.6%	8.2%	4.3%	8.3%	7.0%	9.5%	6.4%	9.6%	11.6%	5.8%	6.7%	6.8%	7.3%
Satisfied	37.0%	33.7%	28.0%	28.3%	29.1%	36.2%	29.0%	32.0%	27.2%	31.9%	26.8%	30.5%	30.1%
Neutral	27.2%	29.6%	34.8%	30.1%	31.4%	26.7%	31.6%	28.5%	30.6%	29.5%	29.9%	34.7%	30.8%
Dissatisfied	18.5%	21.4%	20.1%	22.3%	22.1%	16.2%	22.1%	20.2%	19.0%	23.2%	24.2%	17.8%	21.3%
Very Dissatisfied	8.6%	7.1%	12.8%	10.9%	10.4%	11.4%	10.9%	9.6%	11.6%	9.7%	12.4%	10.2%	10.6%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q12c. Removal of abandoned or inoperative vehicles from private property

Very Satisfied	11.3%	7.6%	6.5%	6.8%	7.1%	8.2%	5.9%	10.2%	11.5%	6.1%	5.8%	6.4%	7.2%
Satisfied	33.8%	29.3%	26.5%	24.5%	26.4%	30.9%	26.8%	27.4%	28.1%	30.8%	23.7%	22.7%	27.1%
Neutral	25.0%	30.4%	31.6%	29.9%	30.2%	24.7%	30.0%	28.8%	31.7%	23.2%	31.1%	32.7%	29.5%
Dissatisfied	20.0%	23.9%	19.4%	25.8%	23.6%	22.7%	23.0%	23.9%	16.5%	27.8%	24.2%	23.6%	23.5%
Very Dissatisfied	10.0%	8.7%	16.1%	13.0%	12.6%	13.4%	14.3%	9.7%	12.2%	12.1%	15.3%	14.5%	12.7%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12d. Appearance of houses in your neighborhood</u>												
Very Satisfied	20.6%	12.7%	19.6%	18.2%	17.9%	17.3%	16.6%	20.2%	17.4%	12.7%	18.4%	28.1%	17.8%
Satisfied	43.0%	50.9%	39.7%	36.7%	40.4%	39.1%	42.8%	35.1%	34.2%	39.0%	41.0%	43.7%	40.2%
Neutral	16.8%	18.2%	21.8%	25.5%	22.6%	21.8%	21.9%	23.7%	27.1%	28.9%	18.9%	12.6%	22.5%
Dissatisfied	15.9%	16.4%	11.2%	13.6%	14.0%	13.6%	12.9%	16.0%	12.9%	14.5%	14.7%	11.9%	13.9%
Very Dissatisfied	3.7%	1.8%	7.8%	5.8%	5.1%	8.2%	5.8%	5.0%	8.4%	4.8%	6.9%	3.7%	5.5%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12e. Graffiti removal</u>												
Very Satisfied	18.1%	11.7%	11.3%	13.9%	13.1%	14.9%	11.4%	17.7%	24.4%	9.5%	11.3%	10.1%	13.4%
Satisfied	31.9%	35.1%	35.3%	35.2%	33.9%	42.6%	33.6%	38.9%	31.7%	37.3%	34.0%	36.4%	35.2%
Neutral	38.9%	40.3%	40.7%	36.1%	38.9%	33.0%	40.1%	33.8%	35.8%	41.4%	35.2%	40.4%	38.0%
Dissatisfied	8.3%	10.4%	8.0%	9.0%	9.5%	4.3%	9.2%	7.1%	5.7%	8.3%	12.6%	8.1%	8.7%
Very Dissatisfied	2.8%	2.6%	4.7%	5.8%	4.6%	5.3%	5.8%	2.5%	2.4%	3.6%	6.9%	5.1%	4.7%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q12f. Enforcement of the sign ordinance

Very Satisfied	11.4%	11.6%	9.0%	9.8%	9.8%	12.5%	8.1%	14.6%	18.7%	8.7%	8.5%	7.3%	10.2%
Satisfied	34.3%	43.0%	31.9%	41.1%	38.7%	38.5%	37.9%	40.8%	34.1%	36.6%	38.8%	40.9%	38.7%
Neutral	45.7%	36.0%	40.3%	37.2%	38.5%	37.5%	39.5%	35.9%	39.8%	41.0%	38.2%	38.2%	38.4%
Dissatisfied	5.7%	9.3%	9.7%	8.6%	8.7%	8.3%	9.9%	5.8%	4.1%	9.8%	8.5%	9.1%	8.7%
Very Dissatisfied	2.9%	0.0%	9.0%	3.3%	4.2%	3.1%	4.6%	2.9%	3.3%	3.8%	6.1%	4.5%	4.0%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12g. Enforcement of illegal uses (e.g., property correctly zoned for intended use)</u>												
Very Satisfied	9.1%	11.7%	9.7%	7.4%	8.4%	10.5%	5.9%	14.3%	14.4%	7.6%	6.9%	8.4%	8.7%
Satisfied	34.8%	33.8%	31.3%	38.5%	35.7%	37.2%	36.9%	33.3%	31.4%	37.3%	36.8%	33.6%	35.9%
Neutral	47.0%	42.9%	46.3%	39.5%	42.5%	39.5%	42.1%	42.9%	40.7%	41.1%	43.1%	43.9%	42.1%
Dissatisfied	4.5%	10.4%	6.7%	9.7%	8.6%	9.3%	9.2%	7.4%	7.6%	10.8%	6.9%	10.3%	8.7%
Very Dissatisfied	4.5%	1.3%	6.0%	5.0%	4.8%	3.5%	5.9%	2.1%	5.9%	3.2%	6.3%	3.7%	4.6%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q12h. Enforcement of ordinance preventing illegal development activity</u>												
Very Satisfied	7.9%	14.3%	8.1%	9.2%	9.5%	9.6%	7.2%	14.3%	16.8%	6.3%	8.1%	8.0%	9.5%
Satisfied	31.7%	34.3%	31.7%	35.8%	33.6%	39.8%	34.7%	33.9%	32.7%	35.9%	35.6%	33.0%	34.5%
Neutral	44.4%	35.7%	39.8%	36.9%	38.9%	34.9%	38.0%	39.3%	36.4%	40.1%	35.6%	41.0%	38.2%
Dissatisfied	12.7%	11.4%	11.4%	13.7%	12.4%	13.3%	14.0%	8.9%	6.5%	14.1%	13.3%	13.0%	12.5%
Very Dissatisfied	3.2%	4.3%	8.9%	4.4%	5.7%	2.4%	6.1%	3.6%	7.5%	3.5%	7.4%	5.0%	5.2%

Q13. How responsive is the City to your code enforcement requests for service/complaints?

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q13. How responsive is the City to your code enforcement requests for service/complaints?

Very much	10.6%	13.0%	14.1%	15.8%	13.5%	20.0%	14.5%	13.9%	16.0%	11.2%	14.3%	13.8%	14.4%
Somewhat	27.4%	30.4%	30.3%	35.0%	32.1%	32.2%	32.8%	30.8%	42.0%	33.0%	27.2%	29.7%	32.1%
Not at all	6.2%	3.5%	7.0%	7.6%	6.7%	7.0%	6.2%	7.7%	5.6%	8.6%	6.7%	6.5%	6.7%
Not applicable	55.8%	53.0%	48.6%	41.6%	47.7%	40.9%	46.6%	47.6%	36.4%	47.2%	51.8%	50.0%	46.8%

Q13. How responsive is the City to your code enforcement requests for service/complaints? (excluding "not applicable")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q13. How responsive is the City to your code enforcement requests for service/complaints?

Very much	24.0%	27.8%	27.4%	27.1%	25.8%	33.8%	27.1%	26.6%	25.2%	21.1%	29.6%	27.5%	27.1%
Somewhat	62.0%	64.8%	58.9%	59.9%	61.4%	54.4%	61.4%	58.7%	66.0%	62.6%	56.5%	59.4%	60.3%
Not at all	14.0%	7.4%	13.7%	13.0%	12.8%	11.8%	11.6%	14.7%	8.7%	16.3%	13.9%	13.0%	12.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14a. Solid waste collection services</u>												
Very Satisfied	31.2%	36.1%	23.0%	32.3%	29.1%	41.4%	29.5%	33.1%	36.4%	29.1%	27.6%	29.1%	30.8%
Satisfied	51.4%	39.8%	50.0%	43.8%	47.1%	36.0%	45.9%	45.0%	42.2%	48.4%	45.2%	45.5%	45.6%
Neutral	12.8%	16.7%	12.9%	12.8%	12.7%	17.1%	11.6%	17.3%	15.6%	13.9%	12.0%	13.4%	13.3%
Dissatisfied	2.8%	5.6%	9.0%	7.1%	7.4%	2.7%	8.6%	2.7%	2.6%	5.4%	10.6%	9.0%	6.8%
Very Dissatisfied	1.8%	1.9%	5.1%	3.9%	3.7%	2.7%	4.4%	1.9%	3.2%	3.1%	4.6%	3.0%	3.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14b. Curbside recycling services</u>												
Very Satisfied	31.8%	36.9%	25.6%	34.3%	30.9%	43.0%	33.2%	31.0%	40.5%	28.8%	27.7%	34.6%	32.4%
Satisfied	46.4%	46.8%	50.0%	42.9%	47.4%	32.7%	43.1%	50.0%	39.9%	49.1%	46.8%	41.2%	45.5%
Neutral	14.5%	8.1%	11.7%	10.3%	10.5%	13.1%	10.8%	11.2%	11.1%	11.9%	11.4%	9.6%	10.9%
Dissatisfied	5.5%	5.4%	7.8%	9.3%	7.9%	8.4%	9.0%	5.8%	5.2%	8.0%	10.0%	8.8%	7.9%
Very Dissatisfied	1.8%	2.7%	5.0%	3.2%	3.4%	2.8%	4.0%	1.9%	3.3%	2.2%	4.1%	5.9%	3.3%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14c. Bulky item pick up/removal services (old furniture, appliances, etc.)</u>												
Very Satisfied	30.3%	27.2%	20.7%	26.7%	24.7%	34.3%	25.6%	27.3%	31.5%	24.3%	25.1%	20.2%	26.1%
Satisfied	40.4%	42.7%	40.8%	38.0%	40.1%	36.1%	41.4%	36.1%	34.2%	44.5%	41.4%	35.5%	39.6%
Neutral	19.2%	15.5%	19.5%	17.0%	17.8%	15.7%	14.6%	23.3%	21.2%	17.9%	15.3%	18.5%	17.5%
Dissatisfied	6.1%	11.7%	11.2%	12.3%	11.6%	9.3%	12.0%	10.0%	7.5%	10.1%	11.8%	18.5%	11.3%
Very Dissatisfied	4.0%	2.9%	7.7%	5.9%	5.7%	4.6%	6.4%	3.2%	5.5%	3.2%	6.4%	7.3%	5.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14d. Yard waste (leaves/tree limbs) collection services</u>												
Very Satisfied	29.5%	28.2%	24.6%	28.1%	26.5%	34.5%	27.0%	28.8%	35.9%	26.1%	26.4%	22.6%	27.6%
Satisfied	45.7%	48.2%	43.4%	40.6%	43.2%	41.8%	43.1%	42.7%	34.0%	50.0%	41.5%	43.6%	43.0%
Neutral	13.3%	13.6%	14.9%	15.5%	15.6%	9.1%	13.7%	16.9%	14.4%	13.3%	17.5%	12.8%	14.7%
Dissatisfied	5.7%	7.3%	10.3%	10.8%	9.0%	11.8%	10.0%	8.1%	9.8%	8.8%	8.5%	12.8%	9.4%
Very Dissatisfied	5.7%	2.7%	6.9%	4.9%	5.6%	2.7%	6.1%	3.5%	5.9%	1.8%	6.1%	8.3%	5.2%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q14e. Quality of drinking water</u>													
Very Satisfied	20.7%	20.0%	21.5%	27.4%	22.1%	38.2%	25.6%	21.7%	36.2%	18.3%	24.1%	28.4%	24.3%
Satisfied	44.1%	38.2%	45.3%	42.3%	44.2%	32.7%	42.4%	43.3%	32.9%	47.8%	41.2%	45.5%	42.6%
Neutral	23.4%	18.2%	15.7%	19.3%	19.4%	15.5%	18.0%	20.2%	17.8%	17.0%	22.2%	12.7%	18.8%
Dissatisfied	8.1%	18.2%	10.5%	7.3%	9.7%	9.1%	9.4%	9.9%	7.9%	12.1%	7.9%	7.5%	9.6%
Very Dissatisfied	3.6%	5.5%	7.0%	3.7%	4.7%	4.5%	4.6%	4.9%	5.3%	4.9%	4.6%	6.0%	4.7%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q14f. Sewer services</u>													
Very Satisfied	23.3%	22.0%	20.8%	26.2%	23.2%	29.9%	24.8%	22.7%	34.9%	20.0%	23.6%	23.9%	24.1%
Satisfied	45.6%	50.5%	53.6%	48.9%	50.4%	44.9%	49.3%	50.6%	38.2%	54.9%	50.2%	52.2%	49.7%
Neutral	24.3%	19.3%	13.1%	18.1%	18.0%	17.8%	17.1%	19.5%	17.1%	18.1%	17.2%	15.7%	18.0%
Dissatisfied	1.9%	5.5%	6.5%	4.3%	4.4%	5.6%	4.8%	4.4%	4.6%	3.7%	5.4%	4.5%	4.6%
Very Dissatisfied	4.9%	2.8%	6.0%	2.5%	3.8%	1.9%	4.0%	2.8%	5.3%	3.3%	3.4%	3.7%	3.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14g. Stream and lake (watershed) protection</u>												
Very Satisfied	14.5%	13.9%	13.5%	17.6%	15.5%	17.4%	15.8%	16.1%	24.6%	9.6%	17.2%	17.3%	15.8%
Satisfied	41.0%	43.1%	44.4%	42.0%	42.6%	44.2%	44.4%	40.0%	36.4%	49.1%	41.4%	43.3%	42.9%
Neutral	31.3%	34.7%	26.2%	28.8%	29.1%	29.1%	28.1%	31.7%	29.7%	29.9%	27.4%	26.0%	29.1%
Dissatisfied	9.6%	5.6%	10.3%	8.8%	9.2%	7.0%	8.3%	8.8%	7.6%	9.0%	10.8%	6.7%	8.9%
Very Dissatisfied	3.6%	2.8%	5.6%	2.8%	3.6%	2.3%	3.5%	3.4%	1.7%	2.4%	3.2%	6.7%	3.4%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q14h. Drainage of City streets</u>													
Very Satisfied	15.6%	12.5%	8.9%	11.7%	10.3%	20.8%	10.4%	14.7%	20.5%	9.4%	10.4%	9.1%	11.7%
Satisfied	40.4%	43.3%	45.3%	40.1%	41.6%	41.5%	43.0%	39.0%	34.2%	45.7%	45.0%	40.2%	41.6%
Neutral	27.5%	26.9%	27.4%	27.2%	27.7%	23.6%	27.0%	27.4%	29.5%	24.7%	22.7%	30.3%	27.1%
Dissatisfied	9.2%	15.4%	12.3%	15.2%	14.6%	10.4%	13.8%	13.9%	9.6%	13.9%	15.6%	17.4%	14.1%
Very Dissatisfied	7.3%	1.9%	6.1%	5.8%	5.8%	3.8%	5.8%	5.0%	6.2%	6.3%	6.2%	3.0%	5.5%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q14i. Loose leaf collection</u>												
Very Satisfied	20.8%	21.1%	15.6%	21.8%	19.2%	26.4%	18.9%	22.8%	32.7%	17.0%	16.7%	17.2%	20.2%
Satisfied	41.6%	42.2%	37.0%	34.8%	37.2%	37.7%	38.9%	34.6%	27.2%	40.4%	39.2%	38.1%	37.3%
Neutral	16.8%	11.0%	22.0%	18.0%	18.0%	14.2%	15.3%	22.4%	17.0%	19.3%	18.2%	18.7%	17.5%
Dissatisfied	13.9%	20.2%	12.7%	15.0%	15.2%	14.2%	16.1%	12.6%	14.3%	16.1%	15.3%	12.7%	15.1%
Very Dissatisfied	6.9%	5.5%	12.7%	10.4%	10.3%	7.5%	10.8%	7.7%	8.8%	7.3%	10.5%	13.4%	9.9%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q15a. Adequacy of public parking in Downtown Fayetteville</u>												
Very Satisfied	13.0%	7.5%	11.4%	6.8%	8.6%	12.0%	7.8%	11.3%	12.1%	7.4%	7.1%	11.7%	9.0%
Satisfied	33.0%	38.7%	33.1%	33.0%	32.0%	47.0%	34.0%	33.9%	32.6%	34.0%	35.9%	36.7%	33.7%
Neutral	32.0%	24.5%	22.3%	28.7%	27.7%	21.7%	27.8%	25.9%	28.0%	27.6%	24.2%	26.6%	27.0%
Dissatisfied	12.0%	25.5%	22.3%	22.2%	22.7%	10.8%	22.8%	18.0%	15.9%	23.2%	24.2%	20.3%	21.3%
Very Dissatisfied	10.0%	3.8%	10.8%	9.4%	8.9%	8.4%	7.6%	10.9%	11.4%	7.9%	8.6%	4.7%	8.9%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q15b. Availability of public transportation services in FAST bus system</u>													
Very Satisfied	11.5%	9.4%	14.9%	10.5%	9.9%	19.7%	10.8%	12.4%	19.4%	11.9%	6.7%	8.1%	11.5%
Satisfied	23.1%	35.8%	26.4%	33.3%	30.1%	37.9%	28.5%	37.3%	29.6%	30.5%	33.7%	27.4%	31.3%
Neutral	36.5%	30.2%	33.3%	33.3%	33.5%	30.3%	35.4%	28.8%	30.6%	32.2%	33.7%	40.3%	33.0%
Dissatisfied	15.4%	20.8%	16.1%	17.4%	17.9%	12.1%	17.3%	15.7%	12.2%	18.6%	20.2%	16.1%	17.0%
Very Dissatisfied	13.5%	3.8%	9.2%	5.5%	8.5%	0.0%	8.1%	5.9%	8.2%	6.8%	5.8%	8.1%	7.2%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q15c. Ease of travel by car in the City

Very Satisfied	11.1%	14.3%	10.7%	10.9%	11.0%	15.5%	11.0%	12.6%	17.9%	11.1%	9.5%	11.2%	11.6%
Satisfied	43.5%	47.3%	46.9%	43.8%	43.9%	51.5%	43.8%	47.5%	47.7%	44.0%	43.2%	44.0%	44.8%
Neutral	21.3%	18.8%	22.6%	26.0%	24.5%	17.5%	24.1%	22.6%	19.2%	26.2%	22.7%	20.1%	23.6%
Dissatisfied	19.4%	16.1%	15.3%	16.1%	16.8%	12.6%	17.5%	13.4%	13.2%	15.1%	18.6%	21.6%	16.3%
Very Dissatisfied	4.6%	3.6%	4.5%	3.2%	3.8%	2.9%	3.7%	3.8%	2.0%	3.6%	5.9%	3.0%	3.7%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q15d. Ease of walking in the City</u>												
Very Satisfied	9.3%	7.8%	8.7%	8.9%	7.9%	17.0%	6.7%	13.7%	17.4%	6.5%	6.8%	9.1%	9.0%
Satisfied	28.9%	37.3%	32.9%	41.1%	35.8%	46.6%	37.0%	37.3%	38.4%	36.3%	37.4%	33.9%	37.1%
Neutral	27.8%	16.7%	24.8%	27.6%	25.2%	25.0%	26.5%	22.7%	26.1%	28.4%	20.0%	22.3%	25.2%
Dissatisfied	18.6%	22.5%	24.2%	14.1%	19.7%	8.0%	19.6%	15.0%	11.6%	21.4%	18.9%	22.3%	18.2%
Very Dissatisfied	15.5%	15.7%	9.3%	8.3%	11.4%	3.4%	10.2%	11.2%	6.5%	7.5%	16.8%	12.4%	10.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q15e. Ease of biking in the City</u>													
Very Satisfied	5.6%	1.2%	4.3%	6.8%	4.7%	9.5%	4.2%	7.6%	10.9%	2.6%	2.8%	5.9%	5.3%
Satisfied	16.9%	19.8%	23.7%	25.5%	22.0%	31.7%	21.7%	26.6%	30.7%	22.7%	19.1%	20.6%	23.1%
Neutral	32.4%	21.0%	25.2%	35.5%	29.2%	38.1%	29.2%	32.1%	35.6%	33.8%	27.0%	23.5%	30.2%
Dissatisfied	23.9%	34.6%	28.1%	20.3%	26.1%	15.9%	29.0%	15.8%	14.9%	24.7%	26.2%	32.4%	25.0%
Very Dissatisfied	21.1%	23.5%	18.7%	12.0%	17.9%	4.8%	15.9%	17.9%	7.9%	16.2%	24.8%	17.6%	16.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q15f. Overall traffic safety

Very Satisfied	4.8%	8.0%	5.0%	6.3%	5.1%	13.0%	6.3%	5.4%	10.6%	5.9%	4.2%	5.1%	6.1%
Satisfied	38.1%	28.6%	31.3%	36.1%	32.3%	48.0%	32.9%	37.7%	42.4%	34.2%	31.0%	29.4%	34.3%
Neutral	22.9%	27.7%	31.3%	29.6%	30.2%	19.0%	29.4%	28.1%	29.8%	27.4%	29.2%	28.7%	28.8%
Dissatisfied	22.9%	24.1%	23.5%	21.6%	23.4%	16.0%	22.7%	21.2%	12.6%	22.4%	27.3%	24.3%	22.5%
Very Dissatisfied	11.4%	11.6%	8.9%	6.5%	8.9%	4.0%	8.7%	7.7%	4.6%	10.0%	8.3%	12.5%	8.3%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q15g. Timing of traffic signals</u>												
Very Satisfied	3.6%	6.3%	5.5%	6.8%	5.3%	12.5%	6.3%	5.7%	10.4%	4.4%	6.4%	6.7%	6.2%
Satisfied	36.9%	39.3%	33.7%	35.9%	34.9%	44.2%	35.4%	37.1%	39.6%	34.1%	33.6%	32.6%	36.0%
Neutral	24.3%	25.0%	28.2%	22.2%	24.9%	21.2%	22.6%	28.0%	27.3%	27.5%	22.3%	23.7%	24.4%
Dissatisfied	21.6%	19.6%	20.4%	24.0%	23.1%	14.4%	23.1%	19.7%	17.5%	19.2%	24.5%	25.9%	22.0%
Very Dissatisfied	13.5%	9.8%	12.2%	11.0%	11.9%	7.7%	12.5%	9.5%	5.2%	14.8%	13.2%	11.1%	11.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q15h. Condition and usability of the Fayetteville Regional Airport</u>													
Very Satisfied	15.8%	20.4%	20.0%	19.2%	19.1%	19.7%	19.5%	18.5%	21.2%	13.6%	20.4%	22.5%	19.1%
Satisfied	55.4%	58.2%	51.5%	49.7%	52.4%	50.0%	52.0%	52.3%	44.2%	58.1%	53.1%	51.2%	52.1%
Neutral	20.8%	17.3%	17.6%	23.8%	20.7%	23.7%	20.2%	23.0%	29.2%	22.7%	18.9%	14.0%	21.0%
Dissatisfied	5.9%	2.0%	7.9%	5.2%	5.8%	2.6%	6.2%	4.1%	1.8%	4.0%	5.1%	10.9%	5.4%
Very Dissatisfied	2.0%	2.0%	3.0%	2.1%	2.1%	3.9%	2.1%	2.3%	3.5%	1.5%	2.6%	1.6%	2.3%

Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?</u>												
Yes	41.6%	48.7%	48.6%	46.3%	48.2%	35.7%	48.5%	42.9%	44.4%	45.5%	49.6%	50.0%	46.5%
No	58.4%	51.3%	50.8%	53.2%	51.4%	64.3%	51.1%	56.8%	54.9%	54.5%	50.4%	50.0%	53.1%
Not provided	0.0%	0.0%	0.5%	0.5%	0.4%	0.0%	0.4%	0.4%	0.6%	0.0%	0.0%	0.0%	0.4%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q16a. How easy they were to contact</u>												
Very Satisfied	17.0%	26.4%	20.0%	19.5%	19.5%	26.8%	21.0%	18.8%	29.2%	12.5%	23.6%	17.4%	20.3%
Satisfied	57.4%	45.3%	37.8%	44.6%	45.3%	43.9%	44.6%	46.2%	41.7%	48.1%	39.1%	56.5%	45.1%
Neutral	17.0%	20.8%	21.1%	15.4%	18.1%	12.2%	16.2%	19.7%	15.3%	18.3%	20.0%	10.1%	17.4%
Dissatisfied	8.5%	3.8%	12.2%	14.4%	11.2%	14.6%	11.4%	12.0%	9.7%	15.4%	10.0%	11.6%	11.5%
Very Dissatisfied	0.0%	3.8%	8.9%	6.2%	6.0%	2.4%	6.6%	3.4%	4.2%	5.8%	7.3%	4.3%	5.6%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q16b. Courtesy of employees</u>													
Very Satisfied	35.6%	40.4%	28.9%	28.4%	30.3%	40.0%	31.0%	32.8%	38.0%	25.5%	28.2%	30.9%	31.3%
Satisfied	46.7%	40.4%	38.9%	45.9%	43.9%	37.5%	43.7%	43.1%	40.8%	47.1%	41.8%	50.0%	43.3%
Neutral	13.3%	15.4%	15.6%	13.4%	14.5%	10.0%	14.2%	13.8%	11.3%	17.6%	15.5%	8.8%	14.0%
Dissatisfied	2.2%	3.8%	10.0%	8.8%	7.8%	7.5%	7.8%	6.0%	4.2%	7.8%	10.9%	7.4%	7.8%
Very Dissatisfied	2.2%	0.0%	6.7%	3.6%	3.5%	5.0%	3.4%	4.3%	5.6%	2.0%	3.6%	2.9%	3.6%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q16c. Accuracy of the information and assistance you were given</u>													
Very Satisfied	26.1%	32.7%	25.8%	19.8%	23.0%	31.7%	23.3%	25.9%	28.2%	23.8%	20.2%	23.5%	24.0%
Satisfied	52.2%	44.2%	36.0%	44.3%	43.7%	39.0%	43.6%	42.2%	43.7%	39.6%	40.4%	54.4%	43.2%
Neutral	8.7%	13.5%	16.9%	14.6%	14.3%	14.6%	14.7%	13.8%	15.5%	16.8%	11.9%	10.3%	14.3%
Dissatisfied	10.9%	9.6%	11.2%	15.6%	13.4%	9.8%	13.2%	12.1%	9.9%	14.9%	19.3%	8.8%	13.0%
Very Dissatisfied	2.2%	0.0%	10.1%	5.7%	5.5%	4.9%	5.3%	6.0%	2.8%	5.0%	8.3%	2.9%	5.5%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q16d. Time it took for your request to be answered</u>												
Very Satisfied	21.3%	23.1%	20.0%	14.9%	17.3%	26.8%	15.9%	24.1%	22.5%	15.5%	15.5%	20.3%	18.3%
Satisfied	55.3%	44.2%	31.1%	37.1%	38.3%	43.9%	39.3%	38.8%	36.6%	38.8%	36.4%	46.4%	38.9%
Neutral	10.6%	11.5%	24.4%	19.6%	19.3%	12.2%	18.9%	16.4%	16.9%	18.4%	20.0%	13.0%	18.6%
Dissatisfied	6.4%	15.4%	10.0%	18.0%	14.4%	12.2%	15.2%	12.1%	18.3%	14.6%	14.5%	13.0%	14.2%
Very Dissatisfied	6.4%	5.8%	14.4%	10.3%	10.7%	4.9%	10.7%	8.6%	5.6%	12.6%	13.6%	7.2%	10.1%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q16e. How well your issue was handled</u>												
Very Satisfied	25.5%	30.2%	18.0%	17.4%	19.3%	31.7%	18.5%	25.6%	26.8%	16.3%	14.5%	26.1%	20.6%
Satisfied	48.9%	41.5%	32.6%	37.4%	37.9%	41.5%	39.3%	36.8%	29.6%	40.4%	40.0%	42.0%	38.3%
Neutral	10.6%	15.1%	23.6%	17.4%	18.7%	9.8%	16.7%	18.8%	19.7%	21.2%	15.5%	15.9%	17.7%
Dissatisfied	8.5%	5.7%	13.5%	12.3%	10.9%	12.2%	11.5%	10.3%	11.3%	9.6%	14.5%	5.8%	11.1%
Very Dissatisfied	6.4%	7.5%	12.4%	15.4%	13.2%	4.9%	14.1%	8.5%	12.7%	12.5%	15.5%	10.1%	12.3%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q16f. The resolution to your issue/concern</u>												
Very Satisfied	27.7%	25.9%	19.1%	17.6%	19.3%	31.7%	18.8%	25.2%	29.6%	16.3%	13.6%	25.0%	20.6%
Satisfied	42.6%	37.0%	36.0%	42.0%	40.1%	39.0%	40.6%	38.3%	31.0%	40.4%	42.7%	44.1%	39.9%
Neutral	12.8%	16.7%	18.0%	15.0%	16.4%	9.8%	14.4%	19.1%	15.5%	18.3%	13.6%	11.8%	15.7%
Dissatisfied	8.5%	9.3%	13.5%	10.9%	11.0%	9.8%	11.1%	9.6%	9.9%	12.5%	13.6%	10.3%	10.8%
Very Dissatisfied	8.5%	11.1%	13.5%	14.5%	13.3%	9.8%	15.1%	7.8%	14.1%	12.5%	16.4%	8.8%	12.9%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q17a. Availability of information about City programs and services</u>													
Very Satisfied	13.4%	10.5%	15.6%	15.4%	14.1%	17.5%	13.7%	16.3%	19.6%	11.7%	15.4%	12.9%	14.6%
Satisfied	42.3%	48.6%	39.4%	48.7%	43.9%	59.2%	46.1%	46.5%	44.2%	50.9%	43.8%	46.0%	46.0%
Neutral	29.9%	24.8%	28.1%	23.4%	27.3%	12.6%	25.8%	23.7%	21.0%	24.8%	23.9%	27.4%	25.3%
Dissatisfied	12.4%	12.4%	11.3%	9.6%	10.8%	9.7%	10.9%	9.8%	11.6%	11.7%	11.4%	9.7%	10.6%
Very Dissatisfied	2.1%	3.8%	5.6%	2.9%	3.8%	1.0%	3.4%	3.7%	3.6%	0.9%	5.5%	4.0%	3.4%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q17b. City efforts to keep you informed about local issues</u>												
Very Satisfied	12.0%	10.9%	9.5%	14.4%	11.7%	17.5%	10.4%	16.8%	18.4%	10.7%	12.1%	7.1%	12.5%
Satisfied	36.0%	40.0%	41.7%	42.3%	39.3%	53.4%	43.0%	38.0%	39.0%	45.8%	37.2%	46.8%	41.2%
Neutral	30.0%	28.2%	29.8%	25.3%	28.5%	18.4%	27.1%	27.2%	23.4%	26.2%	30.4%	26.2%	27.2%
Dissatisfied	17.0%	13.6%	12.5%	13.1%	14.1%	9.7%	13.7%	12.8%	13.5%	13.6%	13.0%	15.1%	13.5%
Very Dissatisfied	5.0%	7.3%	6.5%	5.0%	6.3%	1.0%	5.9%	5.2%	5.7%	3.7%	7.2%	4.8%	5.6%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q17c. Level of public involvement in local decisions</u>												
Very Satisfied	10.0%	7.1%	3.9%	5.9%	5.8%	8.5%	5.4%	7.8%	12.5%	5.5%	4.3%	4.1%	6.1%
Satisfied	26.7%	28.3%	28.9%	33.4%	29.1%	46.8%	30.8%	33.3%	32.5%	32.0%	31.9%	28.7%	31.5%
Neutral	36.7%	37.4%	34.2%	36.3%	36.7%	28.7%	35.1%	37.2%	30.8%	38.5%	35.1%	37.7%	35.6%
Dissatisfied	21.1%	19.2%	20.4%	17.8%	19.9%	12.8%	20.4%	15.2%	16.7%	17.5%	20.5%	18.9%	18.9%
Very Dissatisfied	5.6%	8.1%	12.5%	6.5%	8.6%	3.2%	8.4%	6.5%	7.5%	6.5%	8.1%	10.7%	7.8%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q17d. Usefulness of information available on the City's website</u>												
Very Satisfied	9.1%	12.6%	12.3%	13.4%	11.8%	19.0%	10.8%	16.5%	17.5%	11.7%	12.0%	11.3%	12.6%
Satisfied	39.8%	50.5%	39.2%	43.9%	43.6%	39.7%	43.8%	41.8%	37.9%	42.9%	45.8%	45.4%	43.2%
Neutral	38.6%	27.4%	33.8%	35.3%	33.7%	36.5%	34.6%	32.5%	34.0%	37.4%	30.1%	33.0%	34.0%
Dissatisfied	8.0%	8.4%	10.8%	4.5%	7.6%	3.2%	7.4%	6.7%	5.8%	5.5%	8.4%	9.3%	7.1%
Very Dissatisfied	4.5%	1.1%	3.8%	3.0%	3.2%	1.6%	3.3%	2.6%	4.9%	2.5%	3.6%	1.0%	3.1%

Q18. Which of the following methods do you use to get information about the City of Fayetteville?

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K-\$59,999	\$60K-\$99,999	\$100K or more	
	<u>Q18. Which of the following methods do you use to get information about the City of Fayetteville?</u>												
City Manager's Weekly Report	0.9%	2.6%	3.2%	4.5%	3.0%	6.1%	3.7%	2.9%	3.7%	3.9%	2.7%	5.8%	3.4%
City representatives at events or meetings	3.5%	10.4%	6.5%	10.4%	9.3%	4.3%	9.9%	5.9%	6.8%	8.6%	10.7%	10.1%	8.6%
City produced printed brochures, flyers, posters, postcards, letters, etc.	30.1%	27.8%	30.8%	33.3%	33.6%	19.1%	33.5%	27.8%	33.3%	32.2%	33.9%	33.3%	31.6%
City's social media: Facebook, Twitter, or YouTube	17.7%	13.0%	16.2%	11.3%	15.3%	2.6%	13.6%	13.9%	13.0%	13.7%	13.8%	15.2%	13.6%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	8.8%	14.8%	11.9%	9.7%	11.3%	7.0%	12.3%	7.0%	5.6%	13.7%	14.7%	7.2%	10.7%
The City's Kaleidoscope program	2.7%	7.8%	5.4%	6.1%	5.6%	6.1%	6.0%	4.8%	4.9%	6.0%	6.7%	6.5%	5.7%
Live televised City Council meetings	7.1%	14.8%	15.7%	25.5%	19.1%	22.6%	20.6%	17.2%	20.4%	23.6%	20.1%	16.7%	19.6%
1-FAY Call Center (433-1FAY)	7.1%	11.3%	8.6%	9.7%	10.0%	4.3%	9.7%	8.4%	8.0%	9.0%	10.3%	9.4%	9.2%

Q18. Which of the following methods do you use to get information about the City of Fayetteville?

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q18. Which of the following methods do you use to get information about the City of Fayetteville? (Cont.)

City website (www.ci.fayetteville.nc.us), including all sub-websites	46.9%	59.1%	40.5%	32.6%	44.3%	12.2%	39.0%	42.1%	27.8%	42.9%	45.5%	45.7%	39.9%
Fayetteville's citizen E-news	2.7%	5.2%	3.8%	4.7%	4.2%	4.3%	4.2%	4.4%	6.2%	3.0%	6.3%	3.6%	4.3%
Local newspapers	59.3%	67.8%	62.7%	69.7%	67.9%	58.3%	68.4%	63.0%	60.5%	70.0%	65.2%	74.6%	66.6%
Community Access Channel 7	25.7%	18.3%	21.1%	26.0%	24.2%	22.6%	23.8%	24.5%	27.8%	29.6%	23.7%	14.5%	24.0%
Local radio news	28.3%	40.0%	29.7%	31.4%	33.3%	23.5%	30.7%	34.1%	24.7%	36.9%	36.2%	31.9%	32.0%
Local television news	46.0%	47.0%	57.3%	57.7%	53.4%	61.7%	55.4%	52.4%	58.6%	58.4%	55.8%	50.0%	54.5%
Community blogs or list serves	2.7%	0.9%	2.2%	4.7%	3.6%	1.7%	3.4%	3.3%	4.9%	2.1%	4.0%	2.2%	3.3%
Paid advertising in local media outlets	21.2%	15.7%	16.2%	21.5%	20.6%	13.9%	21.0%	17.2%	16.7%	20.2%	25.9%	16.7%	19.7%
Other websites	11.5%	6.1%	8.6%	6.6%	7.8%	7.0%	8.1%	6.6%	7.4%	5.2%	10.3%	7.2%	7.7%

Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)

	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	N=847												
<u>Sum of Top Three Choices</u>													
City Manager's Weekly Report	1.8%	1.7%	2.7%	2.6%	2.3%	2.6%	3.0%	1.1%	1.9%	4.3%	0.9%	3.6%	2.4%
City representatives at events or meetings	4.4%	2.6%	1.6%	2.8%	2.9%	1.7%	3.2%	1.8%	1.9%	4.3%	2.2%	1.4%	2.7%
City produced printed brochures, flyers, posters, postcards, letters, etc.	15.9%	18.3%	16.8%	16.5%	17.6%	11.3%	17.6%	15.4%	17.9%	15.5%	19.6%	13.0%	16.8%
City's social media: Facebook, Twitter, or YouTube	6.2%	7.8%	9.7%	3.5%	6.4%	1.7%	4.8%	8.1%	3.7%	6.0%	5.4%	4.3%	5.8%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	4.4%	6.1%	5.9%	4.0%	5.1%	2.6%	5.3%	3.3%	2.5%	4.3%	5.4%	6.5%	4.7%
The City's Kaleidoscope program	0.0%	1.7%	1.6%	0.7%	1.0%	0.9%	1.1%	0.7%	0.6%	0.9%	0.9%	1.4%	0.9%
Live televised City Council meetings	0.9%	6.1%	4.3%	8.7%	5.7%	10.4%	6.3%	6.6%	8.0%	6.4%	6.3%	5.8%	6.4%
1-FAY Call Center (433-1FAY)	2.7%	2.6%	2.2%	3.5%	3.0%	2.6%	2.8%	3.3%	3.1%	3.0%	3.1%	3.6%	3.0%

Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Sum of Top Three Choices (Cont.)</u>												
City website (www.ci.fayetteville.nc.us), including all sub-websites	35.4%	46.1%	28.6%	21.5%	31.1%	8.7%	27.7%	29.3%	14.2%	27.9%	36.2%	34.8%	28.1%
Fayetteville's citizen E-news	0.0%	1.7%	1.6%	1.9%	1.5%	1.7%	1.8%	1.1%	2.5%	1.3%	1.3%	2.2%	1.5%
Local newspapers	50.4%	53.0%	51.9%	56.0%	54.8%	46.1%	54.7%	51.6%	46.9%	52.8%	54.9%	68.1%	53.6%
Community Access Channel 7	11.5%	7.8%	8.1%	10.6%	9.6%	11.3%	9.9%	9.9%	11.1%	13.3%	8.5%	5.8%	9.8%
Local radio news	16.8%	20.0%	18.4%	20.3%	20.5%	13.0%	17.1%	24.5%	13.6%	22.3%	20.1%	22.5%	19.5%
Local television news	32.7%	34.8%	47.0%	45.9%	41.5%	47.8%	41.6%	43.2%	46.9%	45.9%	41.1%	39.9%	42.4%
Community blogs or list serves	0.9%	0.9%	2.2%	0.5%	1.1%	0.0%	0.9%	1.1%	0.6%	0.9%	1.3%	0.7%	0.9%
Paid advertising in local media outlets	8.0%	7.8%	5.4%	7.1%	7.4%	4.3%	8.3%	4.4%	8.0%	6.9%	8.9%	5.1%	7.0%
Other websites	4.4%	2.6%	3.2%	2.6%	3.0%	2.6%	3.2%	2.6%	1.2%	2.1%	4.0%	2.9%	3.0%
None chosen	29.2%	22.6%	27.6%	31.7%	26.6%	48.7%	30.5%	27.5%	34.6%	21.9%	32.1%	25.4%	29.6%

Q20. Do you think the level of public involvement in the City of Fayetteville is:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	

Q20. Do you think the level of public involvement in the City of Fayetteville is:

Too high--too many opportunities for public involvement	0.9%	0.9%	1.1%	1.2%	0.7%	3.5%	1.1%	1.1%	2.5%	0.4%	0.9%	1.4%	1.1%
About right	43.4%	37.4%	33.5%	38.8%	37.7%	40.9%	39.9%	34.8%	34.6%	44.2%	37.1%	38.4%	38.1%
Too low--not enough opportunities for public involvement	42.5%	50.4%	55.7%	48.7%	51.5%	35.7%	47.3%	53.1%	45.1%	48.5%	51.3%	50.7%	49.4%
Not provided	13.3%	11.3%	9.7%	11.3%	10.1%	20.0%	11.8%	11.0%	17.9%	6.9%	10.7%	9.4%	11.5%

Q21. Have you heard about the City's Strategic Plan?

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q21. Have you heard about the City's Strategic Plan?</u>													
Yes	15.9%	19.1%	18.4%	21.3%	20.6%	12.2%	21.3%	15.8%	11.7%	17.6%	22.8%	29.7%	19.5%
No	80.5%	76.5%	79.5%	74.0%	75.5%	80.9%	74.3%	80.2%	82.1%	79.4%	73.7%	66.7%	76.3%
Not provided	3.5%	4.3%	2.2%	4.7%	3.8%	7.0%	4.4%	4.0%	6.2%	3.0%	3.6%	3.6%	4.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q22a. As a place to live</u>													
Excellent	6.3%	10.5%	12.5%	18.2%	12.9%	23.4%	12.7%	16.7%	23.9%	13.9%	10.8%	9.7%	14.3%
Good	44.6%	43.0%	43.5%	47.2%	45.2%	48.6%	46.3%	45.0%	46.5%	47.6%	48.2%	41.0%	45.6%
Neutral	27.7%	24.6%	25.5%	20.9%	24.0%	18.9%	24.2%	20.8%	20.1%	22.9%	21.6%	26.1%	23.3%
Below Average	14.3%	20.2%	9.2%	11.0%	13.2%	6.3%	12.4%	12.3%	6.9%	11.7%	15.8%	14.9%	12.2%
Poor	7.1%	1.8%	9.2%	2.6%	4.8%	2.7%	4.3%	5.2%	2.5%	3.9%	3.6%	8.2%	4.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q22b. As a place to raise children</u>													
Excellent	5.7%	12.7%	11.2%	15.8%	12.2%	18.0%	10.9%	16.5%	20.8%	9.7%	12.1%	9.2%	13.0%
Good	39.0%	35.5%	39.3%	44.3%	40.9%	44.1%	43.2%	38.3%	42.9%	43.8%	42.3%	40.0%	41.4%
Neutral	23.8%	20.9%	23.6%	21.7%	22.3%	21.6%	23.1%	20.3%	20.8%	25.2%	18.1%	23.8%	22.2%
Below Average	19.0%	23.6%	14.6%	14.1%	17.3%	9.9%	16.2%	16.5%	12.3%	13.3%	18.6%	18.5%	16.3%
Poor	12.4%	7.3%	11.2%	4.1%	7.3%	6.3%	6.6%	8.4%	3.2%	8.0%	8.8%	8.5%	7.2%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22c. As a place to play</u>												
Excellent	3.8%	8.9%	8.5%	12.4%	8.2%	21.2%	8.0%	13.5%	18.3%	7.7%	8.4%	3.8%	9.8%
Good	35.8%	27.7%	32.8%	37.2%	34.2%	39.4%	33.7%	37.3%	37.9%	36.8%	36.9%	27.5%	34.9%
Neutral	24.5%	32.1%	27.7%	26.3%	27.9%	22.1%	28.7%	23.8%	25.5%	28.6%	26.2%	29.0%	27.1%
Below Average	24.5%	20.5%	19.2%	18.6%	21.2%	10.6%	22.5%	14.2%	11.8%	19.5%	19.6%	29.0%	19.8%
Poor	11.3%	10.7%	11.9%	5.5%	8.6%	6.7%	7.1%	11.2%	6.5%	7.3%	8.9%	10.7%	8.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22d. As a place to work</u>												
Excellent	4.8%	10.9%	11.6%	14.6%	10.6%	23.6%	12.2%	12.0%	19.2%	11.2%	11.7%	9.7%	12.3%
Good	42.9%	30.0%	35.4%	42.1%	39.0%	40.6%	38.9%	40.2%	35.1%	36.8%	42.5%	44.0%	39.2%
Neutral	28.6%	29.1%	25.4%	22.3%	25.6%	17.9%	25.9%	21.6%	20.5%	26.5%	24.3%	24.6%	24.6%
Below Average	15.2%	20.9%	14.9%	16.3%	16.7%	14.2%	15.9%	17.4%	18.5%	18.4%	13.6%	14.9%	16.4%
Poor	8.6%	9.1%	12.7%	4.7%	8.1%	3.8%	7.0%	8.9%	6.6%	7.2%	7.9%	6.7%	7.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22e. As a place to retire</u>												
Excellent	9.4%	9.7%	15.6%	18.5%	14.3%	22.5%	14.2%	17.6%	23.1%	13.8%	16.4%	9.1%	15.5%
Good	29.2%	38.9%	34.6%	41.7%	37.4%	43.2%	38.7%	37.3%	39.1%	42.2%	39.0%	31.1%	38.2%
Neutral	27.4%	22.1%	22.9%	21.0%	22.5%	21.6%	23.5%	19.6%	23.7%	21.3%	17.4%	27.3%	22.4%
Below Average	17.0%	17.7%	12.3%	12.6%	14.9%	6.3%	14.2%	12.9%	7.7%	12.9%	17.8%	17.4%	13.7%
Poor	17.0%	11.5%	14.5%	6.2%	10.9%	6.3%	9.3%	12.5%	6.4%	9.8%	9.4%	15.2%	10.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22f. As a place to visit</u>												
Excellent	7.3%	17.0%	9.8%	18.0%	12.5%	27.4%	12.6%	17.2%	23.9%	14.5%	12.8%	5.3%	14.6%
Good	33.6%	33.0%	36.1%	40.3%	37.2%	41.6%	40.1%	34.1%	44.0%	38.3%	36.5%	31.8%	37.8%
Neutral	26.4%	21.4%	25.7%	21.1%	23.8%	15.9%	22.8%	22.5%	18.9%	25.1%	21.9%	26.5%	22.7%
Below Average	24.5%	19.6%	17.5%	12.9%	17.2%	10.6%	16.2%	16.9%	10.7%	15.4%	17.4%	22.0%	16.3%
Poor	8.2%	8.9%	10.9%	7.8%	9.3%	4.4%	8.4%	9.4%	2.5%	6.6%	11.4%	14.4%	8.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22g. As a place with a lively downtown</u>												
Excellent	4.7%	10.4%	8.5%	13.0%	9.3%	18.3%	9.6%	12.0%	17.9%	11.3%	5.9%	7.6%	10.4%
Good	30.2%	34.9%	34.7%	26.0%	28.8%	40.9%	29.7%	31.3%	34.5%	28.4%	32.8%	25.2%	30.2%
Neutral	32.1%	24.5%	24.4%	31.5%	30.1%	19.4%	30.5%	24.9%	22.8%	34.7%	25.5%	28.2%	28.8%
Below Average	23.6%	21.7%	17.6%	20.6%	21.0%	15.1%	19.7%	22.1%	20.7%	16.7%	22.5%	24.4%	20.3%
Poor	9.4%	8.5%	14.8%	8.9%	10.8%	6.5%	10.5%	9.6%	4.1%	9.0%	13.2%	14.5%	10.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q22h. As a partner with its citizens</u>													
Excellent	3.0%	7.8%	5.9%	9.2%	6.4%	14.1%	6.7%	8.9%	17.3%	5.6%	4.5%	4.8%	7.4%
Good	34.3%	27.5%	28.8%	28.5%	26.7%	48.5%	29.4%	30.4%	36.7%	31.5%	28.8%	19.2%	29.5%
Neutral	32.3%	32.4%	34.7%	35.1%	36.6%	18.2%	34.6%	33.8%	23.7%	37.0%	37.4%	35.2%	34.2%
Below Average	22.2%	26.5%	15.3%	20.1%	21.2%	12.1%	20.2%	18.6%	16.5%	18.1%	20.2%	27.2%	20.0%
Poor	8.1%	5.9%	15.3%	7.1%	9.1%	7.1%	9.2%	8.4%	5.8%	7.9%	9.1%	13.6%	8.9%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22i. As a sustainable community</u>												
Excellent	6.8%	8.3%	8.6%	10.9%	8.2%	18.1%	7.9%	12.4%	18.4%	6.8%	8.2%	6.2%	9.5%
Good	36.9%	36.1%	33.9%	36.1%	34.0%	47.6%	35.2%	36.9%	38.8%	41.0%	33.8%	27.7%	35.8%
Neutral	33.0%	30.6%	28.7%	34.3%	33.9%	21.9%	33.9%	28.9%	29.3%	30.6%	34.3%	35.4%	32.3%
Below Average	13.6%	22.2%	16.7%	14.6%	16.9%	10.5%	16.2%	16.1%	10.9%	17.6%	15.0%	20.0%	16.0%
Poor	9.7%	2.8%	12.1%	4.0%	7.0%	1.9%	6.8%	5.6%	2.7%	4.1%	8.7%	10.8%	6.4%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q22j. As a City that is moving in the right direction</u>												
Excellent	6.7%	13.1%	8.0%	13.9%	9.9%	21.7%	10.5%	13.1%	21.1%	8.0%	10.5%	8.4%	11.5%
Good	39.4%	34.6%	38.6%	35.8%	35.8%	44.3%	36.4%	38.1%	36.7%	43.3%	37.6%	26.7%	36.9%
Neutral	33.7%	22.4%	27.3%	29.4%	30.2%	17.9%	28.0%	29.8%	24.5%	26.8%	28.6%	33.6%	28.6%
Below Average	14.4%	19.6%	13.1%	14.9%	15.4%	12.3%	16.4%	11.9%	11.6%	15.6%	14.8%	19.8%	15.0%
Poor	5.8%	10.3%	13.1%	6.0%	8.7%	3.8%	8.6%	7.1%	6.1%	6.3%	8.6%	11.5%	8.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q25a. Increase police facilities and services</u>												
Very Willing	23.4%	26.8%	32.2%	21.8%	25.2%	23.6%	26.0%	23.1%	23.9%	26.3%	30.3%	22.8%	25.0%
Willing	44.1%	36.6%	35.5%	42.2%	40.6%	34.5%	38.6%	41.8%	35.2%	39.3%	39.4%	44.1%	39.8%
Not Sure	20.7%	23.2%	21.3%	25.2%	22.4%	34.5%	23.8%	24.6%	29.6%	22.3%	21.3%	20.6%	24.0%
Not Willing At All	11.7%	13.4%	10.9%	10.7%	11.8%	7.3%	11.6%	10.4%	11.3%	12.1%	9.0%	12.5%	11.2%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q25b. Increase investment in the public transit system (FAST)</u>												
Very Willing	15.3%	15.2%	14.8%	11.9%	12.7%	18.2%	11.6%	17.2%	19.5%	13.4%	14.9%	8.1%	13.4%
Willing	23.4%	21.4%	27.9%	26.9%	25.6%	26.4%	25.5%	26.1%	27.7%	29.5%	23.5%	24.3%	25.7%
Not Sure	36.0%	35.7%	33.3%	35.9%	35.7%	36.4%	36.1%	35.1%	34.6%	31.7%	35.7%	34.6%	35.8%
Not Willing At All	25.2%	27.7%	24.0%	25.2%	26.0%	19.1%	26.9%	21.6%	18.2%	25.4%	25.8%	33.1%	25.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q25c. Increase and upgrade parks and recreation facilities</u>													
Very Willing	23.4%	22.3%	26.8%	21.1%	23.1%	20.9%	22.6%	23.1%	25.8%	21.9%	24.0%	22.8%	22.8%
Willing	31.5%	35.7%	45.4%	36.4%	38.2%	31.8%	37.4%	37.3%	34.6%	37.9%	38.9%	41.9%	37.4%
Not Sure	29.7%	26.8%	15.8%	26.0%	22.8%	37.3%	24.4%	25.7%	29.6%	23.7%	20.8%	19.9%	24.7%
Not Willing At All	15.3%	15.2%	12.0%	16.5%	15.9%	10.0%	15.7%	13.8%	10.1%	16.5%	16.3%	15.4%	15.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q25d. Increase construction and maintenance of sidewalks</u>												
Very Willing	29.7%	28.6%	28.4%	24.3%	26.3%	27.3%	25.8%	28.0%	27.7%	25.9%	33.5%	20.6%	26.4%
Willing	32.4%	35.7%	39.3%	38.1%	37.8%	30.9%	36.6%	37.3%	33.3%	36.2%	35.3%	46.3%	36.9%
Not Sure	24.3%	24.1%	22.4%	25.2%	24.6%	26.4%	25.1%	24.3%	30.2%	22.8%	23.1%	20.6%	24.8%
Not Willing At All	13.5%	11.6%	9.8%	12.4%	11.3%	15.5%	12.5%	10.4%	8.8%	15.2%	8.1%	12.5%	11.8%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q25e. Investments in the City's transportation network (i.e., improvements to corridors, roads, bridges)</u>												
Very Willing	15.3%	22.3%	26.2%	21.6%	21.0%	26.4%	21.3%	22.8%	18.2%	23.2%	27.6%	16.9%	21.7%
Willing	43.2%	33.9%	38.8%	40.8%	41.3%	27.3%	39.2%	39.9%	39.0%	39.7%	39.4%	45.6%	39.4%
Not Sure	30.6%	32.1%	26.8%	28.6%	28.5%	36.4%	30.3%	27.6%	33.3%	26.8%	25.3%	27.9%	29.6%
Not Willing At All	10.8%	11.6%	8.2%	9.0%	9.2%	10.0%	9.2%	9.7%	9.4%	10.3%	7.7%	9.6%	9.3%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q25f. Increase enforcement of City codes</u>												
Very Willing	13.5%	16.1%	20.8%	17.0%	16.4%	21.8%	16.4%	18.7%	18.9%	18.3%	21.3%	12.5%	17.1%
Willing	32.4%	37.5%	32.8%	40.8%	38.1%	31.8%	36.6%	38.1%	34.6%	41.5%	33.5%	37.5%	37.3%
Not Sure	37.8%	30.4%	32.8%	30.8%	32.0%	36.4%	33.6%	31.0%	37.1%	26.3%	33.5%	32.4%	32.6%
Not Willing At All	16.2%	16.1%	13.7%	11.4%	13.5%	10.0%	13.4%	12.3%	9.4%	13.8%	11.8%	17.6%	13.0%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q25g. Increase citizen engagement opportunities</u>													
Very Willing	18.0%	15.2%	23.5%	18.4%	18.5%	21.8%	18.2%	20.1%	20.8%	19.2%	22.2%	14.7%	18.9%
Willing	37.8%	42.0%	38.8%	43.4%	43.1%	27.3%	39.0%	45.1%	38.4%	44.2%	40.7%	40.4%	41.0%
Not Sure	29.7%	31.3%	24.6%	29.1%	27.3%	41.8%	31.0%	25.7%	34.6%	26.3%	26.2%	27.2%	29.2%
Not Willing At All	14.4%	11.6%	13.1%	9.0%	11.1%	9.1%	11.7%	9.0%	6.3%	10.3%	10.9%	17.6%	10.9%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q25h. Development of incentive programs for beautification efforts (i.e. landscaping, green spaces)</u>													
Very Willing	21.6%	24.1%	26.2%	22.4%	23.4%	21.8%	24.2%	21.6%	22.0%	20.6%	28.1%	26.5%	23.2%
Willing	37.8%	36.6%	37.7%	38.7%	38.7%	32.7%	37.3%	39.2%	34.0%	38.1%	39.8%	41.2%	37.9%
Not Sure	30.6%	23.2%	25.1%	26.5%	25.5%	34.5%	25.5%	29.1%	32.1%	28.7%	20.8%	20.6%	26.7%
Not Willing At All	9.9%	16.1%	10.9%	12.4%	12.4%	10.9%	13.0%	10.1%	11.9%	12.6%	11.3%	11.8%	12.2%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q25i. Increase stormwater infrastructure to address flooding concerns</u>													
Very Willing	14.5%	20.5%	23.1%	21.8%	19.9%	25.5%	19.3%	24.1%	22.6%	23.2%	21.8%	14.7%	20.7%
Willing	40.0%	42.9%	39.6%	40.0%	42.0%	28.2%	41.3%	36.8%	38.4%	40.6%	41.4%	41.2%	40.1%
Not Sure	34.5%	22.3%	28.0%	28.6%	28.3%	33.6%	28.2%	30.8%	28.9%	25.4%	27.3%	33.1%	29.0%
Not Willing At All	10.9%	14.3%	9.3%	9.5%	9.8%	12.7%	11.2%	8.3%	10.1%	10.7%	9.5%	11.0%	10.2%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q30a. Worked on a community project</u>													
Never	64.6%	62.6%	62.2%	61.1%	59.8%	77.4%	58.3%	69.6%	77.8%	62.9%	56.3%	42.8%	62.2%
1-10 Times	27.4%	33.9%	27.6%	29.4%	31.1%	18.3%	32.2%	24.2%	15.4%	29.3%	34.8%	44.9%	29.3%
11-24 Times	5.3%	0.9%	5.4%	3.8%	4.0%	3.5%	5.1%	1.5%	1.2%	4.7%	4.9%	5.1%	3.9%
25 Times or More	2.7%	2.6%	4.9%	5.7%	5.2%	0.9%	4.4%	4.8%	5.6%	3.0%	4.0%	7.2%	4.6%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
	<u>Q30b. Attended a public meeting (i.e. City, County, or school meeting)</u>												
Never	59.3%	47.0%	49.7%	48.2%	47.0%	69.6%	45.7%	59.0%	67.3%	48.9%	39.7%	44.2%	50.1%
1-10 Times	33.6%	41.7%	38.9%	40.0%	41.4%	23.5%	42.2%	32.6%	25.9%	40.3%	46.0%	44.2%	39.0%
11-24 Times	5.3%	6.1%	7.6%	7.1%	7.0%	5.2%	7.6%	5.1%	1.9%	7.3%	9.4%	7.2%	6.7%
25 Times or More	1.8%	5.2%	3.8%	4.7%	4.6%	1.7%	4.6%	3.3%	4.9%	3.4%	4.9%	4.3%	4.3%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847	Q27. Approximately how many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q33. Own or rent current residence?		Q35. Would you say your total annual household income is:				Total
	Less than 5 years	5-10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K- \$59,999	\$60K- \$99,999	\$100K or more	
<u>Q30c. Attended a club or organization's meeting</u>													
Never	48.7%	51.8%	46.5%	49.3%	46.0%	70.4%	45.2%	57.7%	66.5%	53.9%	42.0%	26.8%	49.3%
1-10 Times	33.6%	34.2%	37.8%	29.6%	34.2%	20.9%	35.5%	25.7%	21.7%	29.7%	35.3%	50.0%	32.4%
11-24 Times	11.5%	9.6%	9.7%	11.6%	11.5%	6.1%	11.1%	10.3%	5.6%	9.5%	16.5%	11.6%	10.8%
25 Times or More	6.2%	4.4%	5.9%	9.5%	8.2%	2.6%	8.1%	6.3%	6.2%	6.9%	6.3%	11.6%	7.5%