

City of Fayetteville

2013 Resident Survey

APPENDIX E:

CROSSTABS BY AGE OF RESPONDENTS AND ACTIVE DUTY MILITARY OR MILITARY DEPENDENT

Submitted to

The City of
Fayetteville,
North Carolina

ETC Institute
725 W. Frontier Circle
Olathe, KS
66061

March 2013



Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1a. Overall quality of police protection</u>							
Very Satisfied	14.6%	16.6%	15.0%	19.2%	24.4%	17.2%	17.9%	17.7%
Satisfied	41.6%	39.8%	43.1%	41.1%	50.4%	35.8%	45.1%	42.8%
Neutral	27.6%	28.2%	28.1%	24.5%	13.0%	29.4%	23.4%	24.9%
Dissatisfied	10.8%	13.3%	9.0%	12.6%	6.5%	12.7%	9.8%	10.6%
Very Dissatisfied	5.4%	2.2%	4.8%	2.6%	5.7%	4.9%	3.8%	4.1%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1b. Overall quality of fire protection and rescue services</u>							
Very Satisfied	31.4%	34.3%	32.9%	40.7%	50.8%	36.6%	37.4%	37.2%
Satisfied	50.3%	49.1%	53.8%	44.0%	43.3%	45.5%	49.3%	48.4%
Neutral	14.3%	14.3%	8.9%	15.3%	5.0%	15.7%	10.6%	11.8%
Dissatisfied	2.9%	2.3%	2.5%	0.0%	0.0%	1.6%	1.9%	1.8%
Very Dissatisfied	1.1%	0.0%	1.9%	0.0%	0.8%	0.5%	0.8%	0.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1c. Overall maintenance of City streets</u>							
Very Satisfied	7.8%	7.5%	4.6%	9.7%	9.6%	6.6%	8.0%	7.6%
Satisfied	37.0%	28.0%	30.1%	26.0%	34.4%	28.8%	31.7%	30.9%
Neutral	25.0%	31.2%	34.1%	37.7%	24.0%	29.7%	30.7%	30.5%
Dissatisfied	23.4%	25.3%	19.7%	16.9%	24.0%	26.4%	20.6%	22.1%
Very Dissatisfied	6.8%	8.1%	11.6%	9.7%	8.0%	8.5%	9.0%	8.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1d. Overall flow of traffic in the City</u>							
Very Satisfied	3.7%	3.8%	4.7%	7.9%	4.2%	3.9%	5.1%	4.8%
Satisfied	27.3%	23.2%	22.8%	15.9%	26.9%	17.4%	25.0%	23.1%
Neutral	25.7%	22.2%	28.7%	30.5%	26.1%	26.6%	26.6%	26.6%
Dissatisfied	29.9%	31.4%	25.1%	29.8%	27.7%	29.5%	28.9%	29.1%
Very Dissatisfied	13.4%	19.5%	18.7%	15.9%	15.1%	22.7%	14.4%	16.5%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1e. Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)</u>							
Very Satisfied	8.6%	8.6%	10.1%	17.8%	14.3%	7.8%	12.4%	11.3%
Satisfied	24.8%	24.8%	25.8%	25.6%	35.7%	20.4%	28.2%	26.4%
Neutral	44.8%	38.1%	32.6%	30.0%	30.4%	45.6%	33.7%	36.4%
Dissatisfied	16.2%	15.2%	15.7%	16.7%	10.7%	8.7%	17.0%	15.1%
Very Dissatisfied	5.7%	13.3%	15.7%	10.0%	8.9%	17.5%	8.6%	10.7%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1f. Overall quality of water and sewer utilities</u>							
Very Satisfied	20.0%	15.1%	19.6%	26.2%	24.4%	18.8%	21.1%	20.5%
Satisfied	45.4%	50.3%	48.8%	49.7%	56.1%	51.0%	49.2%	49.6%
Neutral	23.8%	22.2%	20.2%	14.1%	13.8%	21.2%	18.9%	19.5%
Dissatisfied	8.1%	7.0%	6.5%	7.4%	0.8%	7.7%	5.8%	6.3%
Very Dissatisfied	2.7%	5.4%	4.8%	2.7%	4.9%	1.4%	5.1%	4.2%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1g. Overall enforcement of codes and ordinances</u>							
Very Satisfied	9.6%	10.3%	9.1%	17.4%	21.0%	13.0%	12.5%	12.6%
Satisfied	37.6%	27.9%	31.2%	29.7%	38.0%	30.5%	33.0%	32.4%
Neutral	31.2%	38.2%	36.4%	29.0%	26.0%	32.8%	32.8%	32.8%
Dissatisfied	17.2%	18.2%	14.9%	13.8%	10.0%	18.1%	14.5%	15.4%
Very Dissatisfied	4.5%	5.5%	8.4%	10.1%	5.0%	5.6%	7.2%	6.8%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1h. Overall quality of customer service received from City employees</u>							
Very Satisfied	11.2%	14.7%	16.3%	22.9%	31.8%	17.6%	18.4%	18.2%
Satisfied	44.4%	38.8%	41.2%	37.1%	45.8%	38.3%	42.2%	41.2%
Neutral	34.3%	34.7%	30.1%	30.7%	15.9%	32.4%	29.7%	30.4%
Dissatisfied	5.6%	9.4%	7.8%	5.0%	5.6%	8.5%	6.2%	6.8%
Very Dissatisfied	4.5%	2.4%	4.6%	4.3%	0.9%	3.2%	3.5%	3.4%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1i. Overall effectiveness of communication with the public</u>							
Very Satisfied	8.0%	9.2%	7.4%	14.0%	15.7%	9.6%	10.8%	10.5%
Satisfied	42.0%	40.2%	40.7%	35.3%	46.1%	38.9%	41.4%	40.7%
Neutral	35.8%	33.9%	25.3%	39.3%	28.7%	34.8%	32.0%	32.7%
Dissatisfied	10.8%	12.6%	21.0%	8.0%	7.8%	12.1%	12.5%	12.4%
Very Dissatisfied	3.4%	4.0%	5.6%	3.3%	1.7%	4.5%	3.4%	3.7%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1j. Overall quality of Parks and Recreation facilities and programs</u>							
Very Satisfied	17.2%	15.8%	17.2%	16.8%	20.8%	18.9%	16.7%	17.3%
Satisfied	42.0%	47.3%	42.0%	45.3%	41.6%	41.1%	44.7%	43.8%
Neutral	23.1%	21.8%	24.8%	24.1%	25.7%	22.6%	23.8%	23.5%
Dissatisfied	13.6%	11.5%	13.4%	11.7%	5.9%	13.7%	11.4%	12.0%
Very Dissatisfied	4.1%	3.6%	2.5%	2.2%	5.9%	3.7%	3.5%	3.5%

Q1. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q1k. Overall appearance of major entryways to the City</u>							
Very Satisfied	8.5%	10.8%	10.1%	11.2%	13.3%	10.4%	10.7%	10.6%
Satisfied	36.5%	30.8%	35.7%	37.5%	40.0%	37.4%	35.2%	35.8%
Neutral	30.2%	30.3%	31.0%	28.9%	24.2%	30.3%	28.5%	29.0%
Dissatisfied	14.3%	20.0%	14.9%	15.8%	15.8%	12.8%	17.5%	16.3%
Very Dissatisfied	10.6%	8.1%	8.3%	6.6%	6.7%	9.0%	8.0%	8.3%

Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Sum of Top Three Choices</u>							
Overall quality of police protection	51.0%	39.8%	46.2%	40.0%	41.3%	43.7%	43.8%	43.8%
Overall quality of fire protection and rescue services	13.4%	8.9%	12.1%	6.5%	7.9%	8.5%	10.4%	9.9%
Overall maintenance of City streets	35.1%	40.3%	43.4%	45.8%	36.5%	45.5%	38.2%	40.0%
Overall flow of traffic in the City	41.2%	46.6%	39.9%	39.4%	28.6%	45.1%	38.2%	39.9%
Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)	12.9%	13.6%	10.4%	18.7%	10.3%	16.4%	12.1%	13.2%
Overall quality of water & sewer utilities	11.9%	13.1%	8.7%	12.9%	8.7%	8.0%	12.3%	11.2%
Overall enforcement of codes & ordinances	14.4%	12.0%	14.5%	22.6%	15.1%	13.6%	16.2%	15.6%
Overall quality of customer service received from City employees	9.8%	6.3%	8.7%	11.0%	4.0%	4.7%	9.1%	8.0%

Q2. Which THREE of the items listed above do you think should receive the most emphasis from City leaders over the next two years? (Top three)

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Sum of Top Three Choices (Cont.)</u>							
Overall effectiveness of communication with the public	12.9%	15.7%	20.2%	17.4%	14.3%	13.1%	16.9%	15.9%
Overall quality of Parks & Recreation facilities & programs	22.2%	13.6%	17.9%	20.0%	13.5%	23.5%	15.5%	17.5%
Overall appearance of major entryways to the City	23.7%	22.0%	20.2%	18.1%	20.6%	18.3%	21.9%	21.0%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3a. Overall quality of services provided by the City of Fayetteville</u>							
Very Satisfied	9.2%	10.5%	8.8%	10.5%	19.2%	9.3%	11.6%	11.0%
Satisfied	50.8%	43.1%	51.5%	50.3%	51.7%	48.3%	49.3%	49.1%
Neutral	29.2%	35.9%	26.9%	27.5%	19.2%	28.3%	28.6%	28.5%
Dissatisfied	8.1%	7.7%	9.4%	8.5%	9.2%	11.2%	7.8%	8.7%
Very Dissatisfied	2.7%	2.8%	3.5%	3.3%	0.8%	2.9%	2.6%	2.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3b. Overall image and appearance of the City</u>							
Very Satisfied	5.3%	8.6%	5.9%	11.8%	16.3%	7.6%	9.4%	8.9%
Satisfied	35.4%	31.2%	38.2%	37.9%	39.0%	37.1%	35.3%	35.8%
Neutral	28.6%	30.6%	25.9%	32.0%	27.6%	29.0%	29.3%	29.3%
Dissatisfied	25.9%	22.0%	25.3%	14.4%	15.4%	21.4%	21.1%	21.2%
Very Dissatisfied	4.8%	7.5%	4.7%	3.9%	1.6%	4.8%	4.9%	4.8%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3c. Overall police relationship with your community</u>							
Very Satisfied	13.3%	10.5%	13.9%	18.4%	23.3%	14.4%	15.5%	15.2%
Satisfied	34.3%	34.3%	41.0%	37.4%	47.5%	43.1%	36.7%	38.3%
Neutral	28.2%	37.6%	24.7%	27.2%	17.5%	22.8%	29.5%	27.8%
Dissatisfied	17.7%	12.2%	14.5%	15.0%	9.2%	13.9%	14.0%	14.0%
Very Dissatisfied	6.6%	5.5%	6.0%	2.0%	2.5%	5.9%	4.3%	4.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3d. Overall preparedness to manage development and growth</u>							
Very Satisfied	5.8%	7.1%	4.5%	7.1%	11.8%	5.2%	7.4%	6.9%
Satisfied	24.4%	23.5%	22.9%	25.5%	32.7%	26.7%	24.6%	25.2%
Neutral	33.7%	33.5%	33.1%	36.2%	35.5%	32.5%	35.5%	34.7%
Dissatisfied	25.6%	26.5%	22.9%	22.7%	12.7%	20.9%	23.2%	22.6%
Very Dissatisfied	10.5%	9.4%	16.6%	8.5%	7.3%	14.7%	9.2%	10.6%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3e. Overall quality of life in the City</u>							
Very Satisfied	6.3%	8.1%	5.9%	10.8%	14.2%	8.7%	8.5%	8.6%
Satisfied	39.2%	32.3%	49.1%	41.2%	50.8%	43.5%	40.9%	41.6%
Neutral	26.5%	37.6%	24.3%	29.7%	29.2%	25.1%	31.4%	29.8%
Dissatisfied	20.1%	16.7%	15.4%	12.2%	4.2%	15.9%	14.1%	14.5%
Very Dissatisfied	7.9%	5.4%	5.3%	6.1%	1.7%	6.8%	5.1%	5.5%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3f. Overall quality of life in your neighborhood</u>							
Very Satisfied	13.2%	16.1%	18.6%	16.9%	23.6%	18.2%	16.7%	17.1%
Satisfied	42.3%	41.4%	47.7%	46.8%	48.0%	44.5%	44.7%	44.6%
Neutral	25.9%	23.1%	18.6%	20.1%	21.1%	22.0%	22.3%	22.3%
Dissatisfied	12.7%	15.6%	8.1%	9.7%	4.1%	9.1%	11.3%	10.7%
Very Dissatisfied	5.8%	3.8%	7.0%	6.5%	3.3%	6.2%	5.0%	5.3%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3g. Overall availability of arts and cultural amenities</u>							
Very Satisfied	10.9%	7.6%	9.5%	18.3%	17.0%	13.6%	11.4%	12.0%
Satisfied	31.0%	36.8%	35.4%	28.9%	49.0%	34.6%	35.5%	35.3%
Neutral	33.3%	31.6%	32.3%	35.9%	25.0%	32.5%	32.0%	32.1%
Dissatisfied	19.5%	19.9%	15.8%	14.1%	8.0%	13.6%	17.1%	16.2%
Very Dissatisfied	5.2%	4.1%	7.0%	2.8%	1.0%	5.8%	3.9%	4.4%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3h. Overall appearance of major corridors</u>							
Very Satisfied	5.4%	4.5%	6.0%	7.5%	11.7%	6.9%	6.5%	6.6%
Satisfied	29.9%	32.8%	33.1%	31.3%	35.1%	27.6%	34.1%	32.4%
Neutral	34.8%	34.5%	31.9%	40.1%	38.7%	41.4%	33.4%	35.4%
Dissatisfied	20.1%	19.8%	21.1%	12.9%	11.7%	17.2%	18.1%	17.8%
Very Dissatisfied	9.8%	8.5%	7.8%	8.2%	2.7%	6.9%	8.0%	7.7%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3i. Overall Downtown Fayetteville experience</u>							
Very Satisfied	12.4%	7.9%	10.2%	12.9%	15.0%	13.6%	10.7%	11.4%
Satisfied	45.9%	44.1%	49.7%	44.9%	45.8%	41.9%	47.4%	46.0%
Neutral	25.4%	29.4%	24.6%	27.2%	28.0%	28.3%	26.4%	26.9%
Dissatisfied	11.4%	14.1%	12.6%	8.2%	8.4%	11.1%	11.3%	11.3%
Very Dissatisfied	4.9%	4.5%	3.0%	6.8%	2.8%	5.1%	4.2%	4.4%

Q3. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q3j. Overall value you receive for your City taxes and fees</u>							
Very Satisfied	6.5%	4.4%	3.6%	5.4%	7.4%	5.4%	5.3%	5.3%
Satisfied	18.3%	22.8%	24.9%	28.9%	38.8%	24.5%	25.8%	25.5%
Neutral	33.3%	31.1%	29.6%	24.2%	26.4%	30.4%	28.9%	29.3%
Dissatisfied	27.4%	25.6%	26.0%	21.5%	14.9%	24.0%	24.0%	24.0%
Very Dissatisfied	14.5%	16.1%	16.0%	20.1%	12.4%	15.7%	16.0%	15.9%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4a. Used a City recreation center</u>							
Yes	53.4%	54.5%	52.6%	50.3%	34.9%	55.2%	48.6%	50.2%
No	46.6%	45.5%	47.4%	49.7%	64.3%	44.8%	51.3%	49.6%
Don't know	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4b. Used the City swimming pool</u>							
Yes	11.4%	8.9%	8.7%	7.7%	11.1%	9.9%	9.5%	9.6%
No	88.6%	91.1%	90.2%	92.3%	88.9%	89.6%	90.4%	90.2%
Don't know	0.0%	0.0%	1.2%	0.0%	0.0%	0.5%	0.2%	0.2%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4c. Participated in City athletic programs</u>							
Yes	21.8%	17.3%	22.0%	20.6%	16.7%	23.6%	18.8%	20.0%
No	78.2%	82.7%	78.0%	79.4%	82.5%	76.4%	81.1%	79.9%
Don't know	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4d. Participated in other City recreation programs</u>							
Yes	33.2%	24.1%	36.4%	32.3%	29.4%	38.2%	28.7%	31.1%
No	66.8%	75.4%	63.6%	67.7%	69.8%	61.3%	71.1%	68.7%
Don't know	0.0%	0.5%	0.0%	0.0%	0.8%	0.5%	0.2%	0.2%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4e. Visited a neighborhood or City park</u>							
Yes	76.7%	73.8%	74.0%	66.5%	59.5%	69.8%	71.5%	71.0%
No	23.3%	26.2%	26.0%	33.5%	40.5%	30.2%	28.5%	29.0%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4f. Participated in a community watch program or crime meeting</u>							
Yes	37.6%	42.9%	48.6%	36.1%	46.8%	43.2%	41.8%	42.1%
No	62.4%	57.1%	50.9%	63.9%	53.2%	56.3%	58.2%	57.7%
Don't know	0.0%	0.0%	0.6%	0.0%	0.0%	0.5%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4g. Participated in a public meeting of an appointed board or commission</u>							
Yes	13.5%	22.0%	26.6%	23.9%	23.0%	20.3%	21.8%	21.4%
No	86.5%	78.0%	73.4%	76.1%	77.0%	79.7%	78.2%	78.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4h. Attended or viewed a City Council meeting</u>							
Yes	26.9%	29.3%	39.9%	29.0%	31.0%	28.3%	32.2%	31.2%
No	73.1%	70.7%	60.1%	71.0%	69.0%	71.7%	67.8%	68.8%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4i. Ridden the FAST Bus System and/or FASTTRAC! ADA Van System</u>							
Yes	15.5%	23.0%	14.5%	18.7%	14.3%	18.4%	17.0%	17.4%
No	83.4%	77.0%	85.5%	81.3%	83.3%	80.7%	82.5%	82.0%
Don't know	1.0%	0.0%	0.0%	0.0%	2.4%	0.9%	0.5%	0.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4j. Attended the Dogwood Festival</u>							
Yes	58.0%	61.8%	60.7%	62.6%	50.8%	60.8%	58.4%	59.0%
No	41.5%	38.2%	39.3%	37.4%	49.2%	39.2%	41.5%	40.9%
Don't know	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4k. Attended the International Folk Festival</u>							
Yes	50.3%	48.7%	56.1%	49.7%	49.2%	54.2%	49.4%	50.6%
No	49.7%	51.3%	43.9%	50.3%	50.0%	45.8%	50.5%	49.3%
Don't know	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q41. Visited the North Carolina Veterans Park</u>							
Yes	67.9%	64.9%	71.1%	56.8%	59.5%	68.9%	62.9%	64.4%
No	32.1%	35.1%	28.3%	43.2%	40.5%	31.1%	36.9%	35.5%
Don't know	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4m. Attended an event at, or visited, Festival Park</u>							
Yes	60.1%	58.6%	67.1%	58.7%	54.8%	64.2%	58.8%	60.2%
No	39.9%	40.3%	32.9%	40.6%	45.2%	35.4%	40.9%	39.5%
Don't know	0.0%	1.0%	0.0%	0.6%	0.0%	0.5%	0.3%	0.4%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4n. Called Code Enforcement</u>							
Yes	28.5%	29.3%	29.5%	23.9%	23.8%	25.9%	27.8%	27.3%
No	71.0%	70.7%	69.4%	74.8%	73.8%	72.2%	71.6%	71.7%
Don't know	0.5%	0.0%	1.2%	1.3%	2.4%	1.9%	0.6%	0.9%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4o. Called or visited the Police Department</u>							
Yes	55.7%	59.7%	65.3%	45.2%	51.6%	58.7%	55.4%	56.2%
No	44.3%	40.3%	34.7%	54.8%	48.4%	41.3%	44.6%	43.8%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4p. Visited Downtown Fayetteville</u>							
Yes	79.3%	74.9%	73.4%	74.8%	67.5%	79.2%	72.9%	74.5%
No	20.7%	25.1%	26.6%	25.2%	32.5%	20.8%	27.1%	25.5%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4q. Used the downtown parking deck</u>							
Yes	23.8%	26.2%	21.4%	17.4%	15.9%	23.1%	20.8%	21.4%
No	75.6%	73.8%	78.6%	82.6%	84.1%	76.9%	79.0%	78.5%
Don't know	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4r. Watched the City show, Kaleidoscope</u>							
Yes	21.2%	21.5%	21.4%	22.6%	20.6%	22.2%	21.3%	21.5%
No	78.8%	78.5%	78.6%	77.4%	79.4%	77.8%	78.5%	78.4%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4s. Used the Fayetteville Regional Airport</u>							
Yes	56.0%	46.1%	64.7%	53.5%	51.6%	65.6%	50.6%	54.4%
No	44.0%	53.9%	35.3%	45.8%	48.4%	34.0%	49.4%	45.5%
Don't know	0.0%	0.0%	0.0%	0.6%	0.0%	0.5%	0.0%	0.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4t. Used Fire Department service</u>							
Yes	17.6%	31.4%	25.4%	27.1%	29.4%	24.1%	26.5%	25.9%
No	82.4%	68.6%	74.6%	72.9%	70.6%	75.9%	73.5%	74.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4u. Contacted the Fayetteville Call Center (433-1FAY)</u>							
Yes	13.0%	19.4%	23.1%	14.8%	13.5%	17.9%	16.9%	17.1%
No	87.0%	80.6%	75.7%	85.2%	84.1%	81.6%	82.5%	82.3%
Don't know	0.0%	0.0%	1.2%	0.0%	2.4%	0.5%	0.6%	0.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year, by circling YES or NO, for each of the items listed below.

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q4v. Visited the City's website or followed the City on Facebook or Twitter</u>							
Yes	50.3%	44.0%	45.1%	31.6%	24.8%	44.3%	39.2%	40.5%
No	49.7%	55.5%	54.9%	68.4%	75.2%	55.7%	60.7%	59.4%
Don't know	0.0%	0.5%	0.0%	0.0%	0.0%	0.0%	0.2%	0.1%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5a. City efforts to prevent crime</u>							
Very Satisfied	8.0%	10.2%	10.1%	8.1%	16.8%	9.6%	10.5%	10.3%
Satisfied	29.8%	33.9%	35.5%	37.6%	38.7%	34.6%	34.9%	34.8%
Neutral	26.6%	31.7%	26.0%	28.2%	23.5%	26.0%	27.7%	27.3%
Dissatisfied	26.6%	18.3%	20.1%	19.5%	18.5%	20.7%	20.8%	20.8%
Very Dissatisfied	9.0%	5.9%	8.3%	6.7%	2.5%	9.1%	6.1%	6.8%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5b. Enforcement of local traffic laws</u>							
Very Satisfied	9.2%	8.1%	8.3%	10.0%	14.4%	7.4%	10.4%	9.6%
Satisfied	40.0%	34.1%	36.9%	37.3%	39.8%	34.0%	38.8%	37.6%
Neutral	22.2%	29.2%	23.2%	28.0%	23.7%	25.1%	25.3%	25.3%
Dissatisfied	16.8%	18.4%	25.6%	20.7%	20.3%	24.1%	18.9%	20.2%
Very Dissatisfied	11.9%	10.3%	6.0%	4.0%	1.7%	9.4%	6.6%	7.3%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5c. How quickly police respond to emergencies</u>							
Very Satisfied	13.2%	13.4%	13.2%	17.6%	24.5%	12.2%	16.8%	15.6%
Satisfied	32.3%	31.7%	39.6%	43.5%	42.5%	41.4%	36.1%	37.5%
Neutral	29.3%	33.5%	28.5%	21.4%	17.9%	26.0%	27.2%	26.9%
Dissatisfied	14.4%	13.4%	12.5%	12.2%	12.3%	9.4%	14.3%	13.1%
Very Dissatisfied	10.8%	7.9%	6.3%	5.3%	2.8%	11.0%	5.6%	7.0%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5d. The frequency that police officers patrol your neighborhood</u>							
Very Satisfied	7.6%	7.2%	11.6%	16.2%	16.9%	15.8%	9.8%	11.3%
Satisfied	26.6%	27.1%	29.9%	25.7%	37.3%	24.6%	30.6%	29.1%
Neutral	29.9%	24.3%	25.6%	24.3%	18.6%	24.6%	24.9%	24.8%
Dissatisfied	23.9%	24.3%	22.0%	22.3%	18.6%	19.2%	23.5%	22.4%
Very Dissatisfied	12.0%	17.1%	11.0%	11.5%	8.5%	15.8%	11.2%	12.3%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5e. City efforts to prevent fires</u>							
Very Satisfied	18.9%	16.7%	15.3%	22.0%	29.3%	19.5%	19.9%	19.8%
Satisfied	41.9%	41.0%	48.2%	46.3%	50.5%	46.5%	45.1%	45.4%
Neutral	35.8%	38.2%	30.7%	24.4%	17.2%	28.3%	30.6%	30.0%
Dissatisfied	2.0%	1.4%	3.6%	4.9%	2.0%	5.0%	2.0%	2.7%
Very Dissatisfied	1.4%	2.8%	2.2%	2.4%	1.0%	0.6%	2.4%	2.0%

Q5. Please rate each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q5f. Enforcement of fire code</u>							
Very Satisfied	15.3%	17.0%	17.2%	19.2%	26.1%	17.5%	18.8%	18.5%
Satisfied	45.8%	39.3%	47.8%	40.8%	53.3%	46.1%	44.6%	45.0%
Neutral	32.6%	38.5%	30.6%	32.0%	15.2%	30.5%	30.8%	30.8%
Dissatisfied	4.2%	3.7%	2.2%	6.4%	3.3%	3.9%	4.0%	3.9%
Very Dissatisfied	2.1%	1.5%	2.2%	1.6%	2.2%	1.9%	1.9%	1.9%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6a. When walking alone in your neighborhood during the day</u>							
Very Safe	29.7%	33.9%	37.3%	39.1%	29.5%	40.5%	31.2%	33.6%
Safe	44.3%	42.5%	46.2%	32.5%	43.4%	36.7%	44.2%	42.3%
Neutral	13.5%	10.2%	7.1%	14.6%	12.3%	9.0%	12.5%	11.6%
Unsafe	10.4%	10.2%	5.9%	10.6%	10.7%	11.0%	8.9%	9.4%
Very Unsafe	2.1%	3.2%	3.6%	3.3%	4.1%	2.9%	3.2%	3.1%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6b. When walking alone in your neighborhood at night</u>							
Very Safe	8.8%	12.8%	16.0%	10.6%	10.6%	12.6%	11.4%	11.7%
Safe	27.5%	24.6%	35.9%	30.5%	19.5%	30.7%	27.1%	28.0%
Neutral	22.0%	18.4%	14.1%	17.7%	15.9%	18.1%	17.6%	17.7%
Unsafe	26.4%	30.2%	16.0%	21.3%	28.3%	19.6%	26.7%	24.9%
Very Unsafe	15.4%	14.0%	17.9%	19.9%	25.7%	19.1%	17.2%	17.7%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6c. When walking alone in the park nearest to your home during the day</u>							
Very Safe	17.2%	17.5%	24.0%	23.6%	17.3%	24.3%	18.0%	19.6%
Safe	39.6%	33.1%	36.3%	35.0%	32.7%	28.8%	38.1%	35.8%
Neutral	18.3%	28.3%	19.2%	23.6%	25.5%	22.0%	23.3%	23.0%
Unsafe	17.2%	14.5%	13.7%	13.8%	15.3%	16.4%	14.4%	14.9%
Very Unsafe	7.7%	6.6%	6.8%	4.1%	9.2%	8.5%	6.2%	6.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6d. When visiting recreation centers</u>							
Very Safe	19.0%	18.6%	26.5%	26.7%	22.5%	25.5%	21.4%	22.4%
Safe	43.1%	46.2%	49.3%	44.2%	44.9%	44.8%	45.8%	45.5%
Neutral	26.1%	30.8%	19.1%	20.8%	23.6%	21.2%	25.6%	24.5%
Unsafe	8.5%	3.8%	5.1%	5.8%	5.6%	7.9%	5.0%	5.7%
Very Unsafe	3.3%	0.6%	0.0%	2.5%	3.4%	0.6%	2.2%	1.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6e. In Downtown Fayetteville</u>							
Very Safe	15.5%	14.1%	13.4%	24.1%	16.8%	18.6%	15.6%	16.3%
Safe	43.6%	50.3%	53.0%	44.0%	50.5%	46.9%	48.9%	48.4%
Neutral	28.2%	24.3%	23.8%	22.0%	19.8%	21.1%	25.1%	24.1%
Unsafe	9.9%	8.5%	9.1%	9.2%	10.9%	11.3%	8.7%	9.3%
Very Unsafe	2.8%	2.8%	0.6%	0.7%	2.0%	2.1%	1.7%	1.8%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6f. Overall feeling of safety in Fayetteville</u>							
Very Safe	7.9%	9.2%	7.6%	10.5%	8.8%	9.1%	8.5%	8.6%
Safe	36.8%	34.6%	40.7%	46.4%	46.4%	39.4%	40.6%	40.3%
Neutral	27.4%	37.8%	28.5%	26.8%	32.8%	28.4%	31.5%	30.7%
Unsafe	20.0%	13.5%	19.8%	13.7%	9.6%	16.3%	15.7%	15.8%
Very Unsafe	7.9%	4.9%	3.5%	2.6%	2.4%	6.7%	3.7%	4.4%

Q6. Using a scale of 1 to 5, where 5 means, "Very Safe" and 1 means, "Very Unsafe" please rate how safe you feel in the following situations: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q6g. When riding FAST buses</u>							
Very Safe	6.7%	8.8%	2.8%	17.4%	8.0%	5.5%	9.9%	8.9%
Safe	18.3%	27.9%	30.6%	30.4%	40.0%	34.5%	25.8%	27.8%
Neutral	56.7%	45.6%	58.3%	34.8%	44.0%	45.5%	48.9%	48.1%
Unsafe	15.0%	10.3%	5.6%	13.0%	0.0%	7.3%	11.0%	10.1%
Very Unsafe	3.3%	7.4%	2.8%	4.3%	8.0%	7.3%	4.4%	5.1%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7a. Quality and condition of City parks and recreation facilities</u>							
Very Satisfied	15.1%	10.8%	15.9%	22.0%	25.8%	19.6%	16.0%	16.9%
Satisfied	53.6%	44.6%	51.0%	44.7%	48.3%	44.1%	50.4%	48.8%
Neutral	22.9%	33.1%	24.5%	22.7%	20.2%	25.1%	25.2%	25.2%
Dissatisfied	6.6%	7.2%	7.9%	8.3%	4.5%	8.4%	6.6%	7.0%
Very Dissatisfied	1.8%	4.2%	0.7%	2.3%	1.1%	2.8%	1.9%	2.1%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7b. Quality and condition of greenways and trails in the City</u>							
Very Satisfied	14.4%	13.2%	10.3%	15.8%	21.9%	18.9%	12.6%	14.2%
Satisfied	47.1%	37.1%	56.6%	50.9%	43.8%	40.9%	50.0%	47.6%
Neutral	32.0%	33.8%	22.8%	27.2%	21.9%	27.4%	28.3%	28.1%
Dissatisfied	5.9%	9.3%	9.6%	5.3%	9.6%	8.5%	7.4%	7.7%
Very Dissatisfied	0.7%	6.6%	0.7%	0.9%	2.7%	4.3%	1.7%	2.4%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7c. Diversity of City recreation opportunities</u>							
Very Satisfied	12.7%	10.1%	7.5%	17.5%	27.2%	15.6%	12.9%	13.6%
Satisfied	39.5%	34.0%	42.9%	34.1%	39.5%	37.0%	38.7%	38.2%
Neutral	31.8%	34.6%	30.8%	34.1%	22.2%	30.1%	31.9%	31.4%
Dissatisfied	14.6%	16.4%	15.0%	11.1%	9.9%	12.7%	14.1%	13.7%
Very Dissatisfied	1.3%	5.0%	3.8%	3.2%	1.2%	4.6%	2.5%	3.0%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7d. Overall quality of the City's recreation programs and services</u>							
Very Satisfied	8.3%	11.3%	8.4%	13.7%	25.8%	13.7%	11.8%	12.3%
Satisfied	47.4%	36.4%	46.6%	47.9%	43.8%	44.6%	44.4%	44.5%
Neutral	30.1%	38.4%	34.4%	25.6%	22.5%	31.4%	30.7%	30.9%
Dissatisfied	12.2%	11.9%	9.9%	10.3%	7.9%	7.4%	12.0%	10.8%
Very Dissatisfied	1.9%	2.0%	0.8%	2.6%	0.0%	2.9%	1.1%	1.5%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7e. Cultural programming (events, concerts, festivals)</u>							
Very Satisfied	14.4%	13.0%	18.1%	23.1%	24.2%	17.9%	17.5%	17.6%
Satisfied	50.3%	42.6%	42.3%	36.6%	51.6%	41.8%	45.1%	44.3%
Neutral	23.4%	28.4%	26.8%	27.6%	15.8%	22.8%	26.1%	25.3%
Dissatisfied	10.8%	13.0%	11.4%	9.0%	8.4%	13.6%	9.9%	10.8%
Very Dissatisfied	1.2%	3.0%	1.3%	3.7%	0.0%	3.8%	1.3%	1.9%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7f. Customer service provided by City's parks and recreation staff</u>							
Very Satisfied	11.1%	12.1%	15.9%	22.1%	26.3%	17.1%	16.0%	16.3%
Satisfied	50.0%	43.6%	44.4%	39.8%	47.5%	40.8%	47.1%	45.6%
Neutral	34.0%	34.3%	31.0%	29.2%	21.3%	34.2%	29.4%	30.6%
Dissatisfied	3.5%	7.9%	8.7%	7.1%	5.0%	5.9%	6.6%	6.4%
Very Dissatisfied	1.4%	2.1%	0.0%	1.8%	0.0%	2.0%	0.9%	1.2%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7g. Availability of City parks</u>							
Very Satisfied	13.5%	15.6%	12.9%	20.3%	23.9%	15.6%	16.6%	16.4%
Satisfied	48.0%	38.3%	47.6%	42.0%	43.5%	44.6%	44.1%	44.2%
Neutral	26.9%	25.7%	21.8%	26.1%	18.5%	22.6%	24.9%	24.3%
Dissatisfied	10.5%	16.8%	13.6%	7.2%	13.0%	12.4%	12.1%	12.2%
Very Dissatisfied	1.2%	3.6%	4.1%	4.3%	1.1%	4.8%	2.2%	2.9%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7h. Availability of biking trails</u>							
Very Satisfied	9.8%	9.4%	7.2%	13.5%	18.8%	7.8%	11.8%	10.7%
Satisfied	35.7%	27.3%	35.2%	29.2%	34.8%	26.6%	34.5%	32.4%
Neutral	32.9%	33.8%	27.2%	36.5%	33.3%	36.4%	31.0%	32.4%
Dissatisfied	18.2%	15.8%	17.6%	13.5%	10.1%	17.5%	15.4%	15.9%
Very Dissatisfied	3.5%	13.7%	12.8%	7.3%	2.9%	11.7%	7.3%	8.5%

Q7. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q7i. Availability of swimming pools</u>							
Very Satisfied	7.9%	9.0%	5.7%	8.4%	7.1%	4.0%	9.1%	7.7%
Satisfied	22.2%	16.5%	26.7%	20.6%	21.4%	19.2%	21.9%	21.2%
Neutral	27.8%	28.6%	18.1%	25.2%	17.1%	27.2%	23.4%	24.5%
Dissatisfied	22.2%	21.8%	21.9%	23.4%	34.3%	25.2%	23.4%	23.9%
Very Dissatisfied	19.8%	24.1%	27.6%	22.4%	20.0%	24.5%	22.2%	22.8%

Q8. Which TWO of the Parks and Recreation items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top two)

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Sum of Top Two Choices</u>							
Quality & condition of City parks & recreation facilities	21.1%	23.0%	15.6%	20.6%	16.7%	16.0%	21.0%	19.7%
Quality & condition of greenways & trails in the City	9.8%	14.7%	13.3%	9.7%	10.3%	14.1%	10.9%	11.7%
Diversity of City recreation opportunities	19.1%	15.2%	12.7%	22.6%	7.9%	16.4%	15.5%	15.7%
Overall quality of the City's recreation programs & services	12.4%	9.9%	11.0%	13.5%	7.1%	9.4%	11.7%	11.1%
Cultural programming (events, concerts, festivals)	18.6%	19.9%	16.2%	10.3%	9.5%	17.4%	15.0%	15.6%
Customer service provided by City's parks & recreation staff	5.7%	9.4%	4.6%	5.8%	5.6%	6.1%	6.3%	6.3%
Availability of City parks	11.3%	11.5%	9.2%	14.8%	11.9%	11.7%	11.5%	11.6%
Availability of biking trails	16.0%	14.7%	20.2%	11.0%	7.1%	21.6%	11.8%	14.3%
Availability of swimming pools	26.8%	25.7%	23.7%	27.1%	24.6%	29.1%	24.6%	25.7%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9a. Overall quality of street maintenance and repair</u>							
Very Satisfied	4.7%	4.2%	6.5%	5.3%	8.3%	6.2%	5.5%	5.7%
Satisfied	36.3%	26.5%	31.2%	27.0%	33.9%	30.1%	31.0%	30.8%
Neutral	25.4%	28.0%	21.8%	30.3%	24.0%	22.5%	27.2%	26.0%
Dissatisfied	25.4%	30.2%	29.4%	23.7%	28.9%	28.2%	27.3%	27.6%
Very Dissatisfied	8.3%	11.1%	11.2%	13.8%	5.0%	12.9%	9.0%	10.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9b. Condition of streets in your neighborhood</u>							
Very Satisfied	10.9%	10.0%	9.5%	11.1%	17.2%	10.0%	11.9%	11.4%
Satisfied	48.2%	43.2%	49.7%	41.2%	42.6%	44.3%	45.5%	45.2%
Neutral	18.1%	17.4%	13.0%	18.3%	14.8%	16.2%	16.7%	16.5%
Dissatisfied	15.0%	19.5%	16.0%	17.6%	22.1%	16.7%	18.1%	17.7%
Very Dissatisfied	7.8%	10.0%	11.8%	11.8%	3.3%	12.9%	7.9%	9.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9c. Cleanliness of City streets</u>							
Very Satisfied	6.8%	5.8%	6.5%	9.9%	13.4%	7.7%	8.1%	8.0%
Satisfied	41.9%	30.0%	38.8%	37.5%	40.3%	36.1%	38.0%	37.5%
Neutral	22.5%	28.9%	27.1%	27.6%	27.7%	28.4%	26.1%	26.7%
Dissatisfied	23.0%	24.7%	17.6%	15.8%	15.1%	17.8%	20.5%	19.8%
Very Dissatisfied	5.8%	10.5%	10.0%	9.2%	3.4%	10.1%	7.4%	8.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9d. Condition of street signs and traffic signals</u>							
Very Satisfied	8.4%	11.7%	12.9%	13.7%	19.0%	12.1%	12.6%	12.5%
Satisfied	58.6%	48.4%	53.2%	47.1%	54.3%	48.3%	54.3%	52.8%
Neutral	23.0%	28.7%	18.7%	25.5%	19.0%	25.6%	22.3%	23.1%
Dissatisfied	5.2%	6.9%	11.7%	10.5%	6.0%	10.6%	7.1%	8.0%
Very Dissatisfied	4.7%	4.3%	3.5%	3.3%	1.7%	3.4%	3.7%	3.6%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9e. Cleanliness and appearance of medians and roadsides</u>							
Very Satisfied	4.7%	6.8%	7.7%	7.8%	9.9%	8.2%	6.7%	7.1%
Satisfied	37.7%	30.4%	33.7%	37.3%	38.0%	34.1%	35.7%	35.3%
Neutral	22.5%	27.7%	23.7%	30.7%	28.1%	23.6%	27.1%	26.2%
Dissatisfied	28.8%	25.1%	22.5%	19.0%	18.2%	23.6%	23.2%	23.3%
Very Dissatisfied	6.3%	9.9%	12.4%	5.2%	5.8%	10.6%	7.2%	8.1%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9f. Condition of sidewalks</u>							
Very Satisfied	5.6%	6.8%	4.2%	7.6%	9.3%	7.1%	6.2%	6.4%
Satisfied	33.1%	31.6%	36.1%	32.4%	42.1%	26.9%	37.3%	34.7%
Neutral	32.0%	29.4%	26.5%	29.7%	30.8%	33.5%	28.2%	29.6%
Dissatisfied	17.4%	20.3%	18.7%	17.2%	10.3%	16.8%	17.6%	17.4%
Very Dissatisfied	11.8%	11.9%	14.5%	13.1%	7.5%	15.7%	10.7%	12.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9g. Condition of City parks</u>							
Very Satisfied	10.7%	10.6%	10.6%	16.9%	13.8%	13.9%	11.5%	12.1%
Satisfied	50.6%	42.4%	47.0%	41.5%	58.6%	41.1%	49.3%	47.3%
Neutral	31.0%	32.4%	31.1%	26.2%	21.8%	30.6%	29.0%	29.4%
Dissatisfied	5.4%	10.6%	7.3%	13.1%	4.6%	8.9%	8.1%	8.3%
Very Dissatisfied	2.4%	4.1%	4.0%	2.3%	1.1%	5.6%	2.1%	3.0%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9h. Cleanliness of stormwater drains and creeks in your neighborhood</u>							
Very Satisfied	8.4%	7.4%	7.6%	11.2%	12.4%	8.8%	9.1%	9.0%
Satisfied	43.6%	27.8%	35.0%	36.4%	42.5%	39.4%	35.7%	36.6%
Neutral	27.9%	31.3%	27.4%	24.5%	23.9%	26.4%	27.6%	27.3%
Dissatisfied	12.8%	22.2%	17.2%	18.2%	15.9%	15.5%	18.2%	17.5%
Very Dissatisfied	7.3%	11.4%	12.7%	9.8%	5.3%	9.8%	9.4%	9.5%

Q9. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q9i. How quickly street repairs are made</u>							
Very Satisfied	3.6%	5.2%	3.3%	3.0%	9.5%	3.4%	5.0%	4.6%
Satisfied	28.4%	23.8%	28.3%	26.3%	35.2%	24.9%	28.9%	28.0%
Neutral	34.9%	29.1%	23.0%	28.6%	16.2%	24.9%	28.0%	27.3%
Dissatisfied	23.7%	24.4%	27.6%	30.1%	28.6%	28.2%	25.9%	26.5%
Very Dissatisfied	9.5%	17.4%	17.8%	12.0%	10.5%	18.6%	12.1%	13.7%

Q10. Which THREE of the maintenance items listed above do you think should receive the most emphasis from City leaders over the next TWO Years? (Top three)

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Sum of Top Three Choices</u>							
Overall quality of street maintenance & repair	48.5%	45.0%	42.2%	47.1%	40.5%	48.8%	43.5%	44.9%
Condition of streets in your neighborhood	22.7%	17.8%	19.7%	17.4%	23.0%	21.6%	19.6%	20.1%
Cleanliness of City streets	29.9%	27.7%	26.6%	23.2%	13.5%	22.1%	25.9%	24.9%
Condition of street signs & traffic signals	7.7%	12.0%	9.8%	11.6%	9.5%	8.5%	10.7%	10.2%
Cleanliness & appearance of medians & roadsides	29.9%	28.8%	26.6%	20.6%	31.0%	24.4%	28.2%	27.3%
Condition of sidewalks	25.3%	23.6%	24.9%	25.2%	21.4%	29.6%	22.1%	24.0%
Condition of City parks	10.8%	10.5%	9.2%	13.5%	8.7%	12.7%	9.8%	10.5%
Cleanliness of stormwater drains & creeks in your neighborhood	22.2%	31.4%	20.2%	30.3%	19.8%	23.9%	25.7%	25.3%
How quickly street repairs are made	34.5%	35.1%	42.2%	45.2%	34.9%	35.7%	39.0%	38.1%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q11a. Overall quality of new residential development in the City</u>							
Very Satisfied	11.7%	11.7%	9.2%	12.1%	15.1%	15.6%	10.5%	11.8%
Satisfied	33.9%	32.1%	39.5%	42.4%	49.1%	33.9%	39.9%	38.4%
Neutral	37.4%	35.2%	28.9%	29.5%	20.8%	30.6%	31.2%	31.1%
Dissatisfied	12.3%	12.3%	13.8%	9.1%	7.5%	11.3%	11.6%	11.6%
Very Dissatisfied	4.7%	8.6%	8.6%	6.8%	7.5%	8.6%	6.7%	7.2%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q11b. Overall quality of new commercial development (stores, restaurants, etc.)</u>							
Very Satisfied	13.5%	9.7%	8.9%	12.8%	17.0%	12.3%	11.8%	11.9%
Satisfied	39.3%	35.2%	43.0%	44.0%	42.0%	41.5%	40.0%	40.4%
Neutral	30.9%	32.4%	27.2%	31.2%	26.8%	28.2%	30.3%	29.8%
Dissatisfied	11.2%	15.9%	16.5%	9.2%	11.6%	12.8%	13.5%	13.3%
Very Dissatisfied	5.1%	6.8%	4.4%	2.8%	2.7%	5.1%	4.3%	4.5%

Q11. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q11c. How well the City is planning for growth</u>							
Very Satisfied	6.1%	9.4%	5.3%	8.6%	11.7%	8.5%	7.7%	7.9%
Satisfied	28.0%	24.4%	27.8%	30.0%	39.8%	28.6%	29.4%	29.2%
Neutral	31.7%	27.5%	27.2%	30.0%	26.2%	28.0%	29.2%	28.9%
Dissatisfied	17.7%	23.8%	26.5%	19.3%	14.6%	21.2%	20.4%	20.6%
Very Dissatisfied	16.5%	15.0%	13.2%	12.1%	7.8%	13.8%	13.3%	13.4%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12a. Enforcement of junk and debris cleanup on private property</u>							
Very Satisfied	7.5%	6.7%	4.8%	5.6%	12.5%	5.2%	7.7%	7.0%
Satisfied	27.5%	25.6%	25.9%	31.5%	33.0%	29.5%	27.7%	28.1%
Neutral	28.8%	27.2%	25.3%	23.1%	20.5%	23.8%	25.9%	25.4%
Dissatisfied	26.3%	26.7%	30.1%	22.4%	20.5%	21.8%	26.8%	25.5%
Very Dissatisfied	10.0%	13.9%	13.9%	17.5%	13.4%	19.7%	12.0%	13.9%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12b. Enforcement of mowing on private property</u>							
Very Satisfied	9.9%	6.4%	4.5%	6.5%	10.7%	6.1%	7.7%	7.3%
Satisfied	30.3%	24.4%	32.5%	30.4%	33.9%	32.8%	29.2%	30.1%
Neutral	32.2%	34.3%	31.8%	28.3%	25.9%	27.2%	31.9%	30.8%
Dissatisfied	19.7%	23.3%	20.4%	22.5%	19.6%	20.0%	21.7%	21.3%
Very Dissatisfied	7.9%	11.6%	10.8%	12.3%	9.8%	13.9%	9.5%	10.6%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12c. Removal of abandoned or inoperative vehicles from private property</u>							
Very Satisfied	8.9%	7.8%	4.6%	7.6%	7.7%	7.5%	7.1%	7.2%
Satisfied	26.7%	21.7%	27.8%	29.5%	30.8%	30.6%	25.9%	27.1%
Neutral	32.9%	31.3%	31.1%	24.2%	26.9%	23.7%	31.3%	29.5%
Dissatisfied	21.9%	25.9%	23.8%	24.2%	21.2%	23.1%	23.6%	23.5%
Very Dissatisfied	9.6%	13.3%	12.6%	14.4%	13.5%	15.0%	12.0%	12.7%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12d. Appearance of houses in your neighborhood</u>							
Very Satisfied	18.5%	13.6%	18.7%	21.1%	19.3%	22.3%	16.3%	17.8%
Satisfied	46.2%	28.8%	42.1%	40.1%	47.1%	40.8%	40.0%	40.2%
Neutral	16.3%	30.4%	23.4%	23.0%	16.8%	18.9%	23.7%	22.5%
Dissatisfied	15.2%	23.4%	9.4%	7.9%	10.9%	12.6%	14.4%	13.9%
Very Dissatisfied	3.8%	3.8%	6.4%	7.9%	5.9%	5.3%	5.6%	5.5%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12e. Graffiti removal</u>							
Very Satisfied	13.6%	14.0%	9.6%	14.5%	17.4%	15.7%	12.6%	13.4%
Satisfied	28.0%	30.8%	41.5%	35.0%	41.9%	34.0%	35.7%	35.2%
Neutral	47.0%	42.0%	36.3%	34.2%	25.6%	35.2%	38.9%	38.0%
Dissatisfied	8.3%	10.5%	6.7%	9.4%	9.3%	8.8%	8.7%	8.7%
Very Dissatisfied	3.0%	2.8%	5.9%	6.8%	5.8%	6.3%	4.1%	4.7%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12f. Enforcement of the sign ordinance</u>							
Very Satisfied	7.0%	8.5%	12.0%	11.2%	12.6%	11.9%	9.7%	10.2%
Satisfied	39.8%	31.7%	38.7%	40.3%	44.2%	35.6%	39.7%	38.7%
Neutral	42.2%	44.4%	35.2%	38.1%	30.5%	36.9%	38.9%	38.4%
Dissatisfied	8.6%	10.6%	8.5%	6.7%	9.5%	8.8%	8.6%	8.7%
Very Dissatisfied	2.3%	4.9%	5.6%	3.7%	3.2%	6.9%	3.1%	4.0%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12g. Enforcement of illegal uses (e.g., property correctly zoned for intended use)</u>							
Very Satisfied	7.6%	10.1%	10.0%	7.8%	7.9%	11.4%	7.9%	8.7%
Satisfied	31.1%	27.9%	39.2%	34.8%	49.4%	36.4%	35.7%	35.9%
Neutral	48.7%	49.6%	35.4%	42.6%	32.6%	38.6%	43.1%	42.1%
Dissatisfied	6.7%	10.9%	10.8%	10.4%	2.2%	9.3%	8.5%	8.7%
Very Dissatisfied	5.9%	1.6%	4.6%	4.3%	7.9%	4.3%	4.7%	4.6%

Q12. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q12h. Enforcement of ordinance preventing illegal development activity</u>							
Very Satisfied	8.7%	9.7%	9.8%	11.4%	7.8%	9.1%	9.6%	9.5%
Satisfied	27.8%	30.1%	38.2%	32.4%	46.8%	34.7%	34.5%	34.5%
Neutral	45.2%	44.2%	35.8%	32.4%	31.2%	34.7%	39.3%	38.2%
Dissatisfied	12.2%	14.2%	9.8%	14.3%	13.0%	15.7%	11.6%	12.5%
Very Dissatisfied	6.1%	1.8%	6.5%	9.5%	1.3%	5.8%	5.1%	5.2%

Q13. How responsive is the City to your code enforcement requests for service/complaints?

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q13. How responsive is the City to your code enforcement requests for service/complaints?</u>							
Very much	11.9%	8.4%	16.2%	18.1%	19.8%	14.6%	14.4%	14.4%
Somewhat	26.8%	31.4%	32.4%	40.0%	32.5%	32.4%	32.0%	32.1%
Not at all	6.7%	4.7%	6.9%	9.7%	6.3%	7.0%	6.6%	6.7%
Not applicable	54.6%	55.5%	44.5%	32.3%	41.3%	46.0%	47.0%	46.8%

Q13. How responsive is the City to your code enforcement requests for service/complaints? (excluding "not applicable")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q13. How responsive is the City to your code enforcement requests for service/complaints?</u>							
Very much	26.1%	18.8%	29.2%	26.7%	33.8%	27.0%	27.1%	27.1%
Somewhat	59.1%	70.6%	58.3%	59.0%	55.4%	60.0%	60.4%	60.3%
Not at all	14.8%	10.6%	12.5%	14.3%	10.8%	13.0%	12.5%	12.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14a. Solid waste collection services</u>							
Very Satisfied	34.0%	26.5%	31.9%	27.7%	35.0%	32.3%	30.3%	30.8%
Satisfied	44.7%	45.9%	46.0%	47.3%	45.8%	43.3%	46.3%	45.6%
Neutral	13.8%	15.1%	10.4%	12.8%	12.5%	14.9%	12.8%	13.3%
Dissatisfied	4.3%	9.2%	9.2%	6.1%	3.3%	6.5%	6.9%	6.8%
Very Dissatisfied	3.2%	3.2%	2.5%	6.1%	3.3%	3.0%	3.8%	3.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14b. Curbside recycling services</u>							
Very Satisfied	34.0%	27.7%	33.9%	31.6%	36.1%	33.8%	32.0%	32.4%
Satisfied	44.7%	46.3%	46.7%	45.4%	45.4%	43.0%	46.3%	45.5%
Neutral	12.8%	11.7%	9.7%	10.5%	8.4%	13.0%	10.1%	10.9%
Dissatisfied	6.4%	11.7%	7.9%	3.9%	8.4%	6.3%	8.5%	7.9%
Very Dissatisfied	2.1%	2.7%	1.8%	8.6%	1.7%	3.9%	3.1%	3.3%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14c. Bulky item pick up/removal services (old furniture, appliances, etc.)</u>							
Very Satisfied	29.8%	22.9%	27.4%	25.0%	24.3%	29.8%	24.8%	26.1%
Satisfied	39.9%	34.3%	43.3%	35.8%	48.7%	35.4%	41.0%	39.6%
Neutral	20.8%	20.6%	15.9%	14.9%	14.8%	19.2%	16.9%	17.5%
Dissatisfied	6.5%	18.3%	8.3%	12.8%	7.8%	10.6%	11.5%	11.3%
Very Dissatisfied	3.0%	4.0%	5.1%	11.5%	4.3%	5.1%	5.8%	5.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14d. Yard waste (leaves/tree limbs) collection services</u>							
Very Satisfied	28.7%	27.0%	25.3%	27.0%	30.5%	31.5%	26.3%	27.6%
Satisfied	43.8%	37.8%	47.0%	39.5%	50.0%	38.9%	44.4%	43.0%
Neutral	15.2%	17.8%	13.3%	15.8%	11.0%	16.7%	14.1%	14.7%
Dissatisfied	7.3%	14.1%	9.0%	9.9%	5.1%	8.4%	9.8%	9.4%
Very Dissatisfied	5.1%	3.2%	5.4%	7.9%	3.4%	4.4%	5.5%	5.2%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14e. Quality of drinking water</u>							
Very Satisfied	23.4%	15.7%	25.6%	27.7%	33.3%	27.1%	23.3%	24.3%
Satisfied	40.4%	43.8%	45.1%	41.9%	41.7%	35.0%	45.2%	42.6%
Neutral	22.9%	20.5%	16.5%	14.9%	17.5%	22.2%	17.7%	18.8%
Dissatisfied	9.6%	13.5%	8.5%	10.8%	3.3%	8.9%	9.9%	9.6%
Very Dissatisfied	3.7%	6.5%	4.3%	4.7%	4.2%	6.9%	3.9%	4.7%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14f. Sewer services</u>							
Very Satisfied	24.2%	19.7%	25.0%	25.2%	29.2%	27.7%	23.0%	24.1%
Satisfied	47.3%	50.0%	49.4%	50.3%	52.2%	43.6%	51.7%	49.7%
Neutral	20.9%	19.1%	18.1%	16.8%	13.3%	17.9%	18.0%	18.0%
Dissatisfied	4.4%	6.2%	4.4%	4.2%	3.5%	5.1%	4.4%	4.6%
Very Dissatisfied	3.3%	5.1%	3.1%	3.5%	1.8%	5.6%	2.9%	3.6%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14g. Stream and lake (watershed) protection</u>							
Very Satisfied	16.1%	13.3%	19.4%	9.9%	21.3%	15.8%	15.8%	15.8%
Satisfied	40.3%	43.0%	39.5%	44.1%	48.8%	36.8%	44.9%	42.9%
Neutral	32.9%	28.9%	27.1%	32.4%	22.5%	32.2%	28.0%	29.1%
Dissatisfied	8.7%	9.6%	9.3%	9.9%	6.3%	10.5%	8.3%	8.9%
Very Dissatisfied	2.0%	5.2%	4.7%	3.6%	1.3%	4.6%	3.1%	3.4%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14h. Drainage of City streets</u>							
Very Satisfied	13.8%	9.5%	8.4%	10.1%	18.6%	9.9%	12.3%	11.7%
Satisfied	40.9%	36.9%	47.3%	40.9%	43.4%	36.5%	43.3%	41.6%
Neutral	28.7%	29.1%	25.1%	28.2%	23.9%	31.5%	25.6%	27.1%
Dissatisfied	12.7%	17.9%	13.8%	14.1%	9.7%	15.8%	13.5%	14.1%
Very Dissatisfied	3.9%	6.7%	5.4%	6.7%	4.4%	6.4%	5.2%	5.5%

Q14. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q14i. Loose leaf collection</u>							
Very Satisfied	22.2%	21.0%	16.5%	17.6%	24.1%	20.2%	20.2%	20.2%
Satisfied	37.5%	31.3%	45.7%	36.5%	37.1%	35.2%	38.0%	37.3%
Neutral	15.9%	22.7%	14.0%	18.2%	17.2%	19.7%	16.8%	17.5%
Dissatisfied	18.2%	15.9%	13.4%	14.2%	12.1%	15.5%	15.0%	15.1%
Very Dissatisfied	6.3%	9.1%	10.4%	13.5%	9.5%	9.3%	10.1%	9.9%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15a. Adequacy of public parking in Downtown Fayetteville</u>							
Very Satisfied	10.9%	8.7%	7.2%	7.2%	11.4%	7.7%	9.5%	9.0%
Satisfied	33.1%	30.6%	34.2%	37.0%	35.2%	38.3%	32.2%	33.7%
Neutral	25.1%	32.4%	26.3%	23.9%	27.3%	27.3%	27.0%	27.0%
Dissatisfied	22.9%	17.3%	26.3%	21.0%	17.0%	19.1%	22.0%	21.3%
Very Dissatisfied	8.0%	11.0%	5.9%	10.9%	9.1%	7.7%	9.3%	8.9%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15b. Availability of public transportation services in FAST bus system</u>							
Very Satisfied	12.1%	10.9%	7.3%	14.8%	11.8%	8.7%	12.4%	11.5%
Satisfied	27.5%	30.7%	36.6%	26.1%	41.2%	26.9%	32.8%	31.3%
Neutral	38.5%	34.7%	29.3%	33.0%	27.5%	30.8%	33.8%	33.0%
Dissatisfied	16.5%	16.8%	15.9%	20.5%	15.7%	21.2%	15.6%	17.0%
Very Dissatisfied	5.5%	6.9%	11.0%	5.7%	3.9%	12.5%	5.4%	7.2%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15c. Ease of travel by car in the City</u>							
Very Satisfied	8.9%	12.0%	10.9%	12.5%	15.2%	12.3%	11.3%	11.6%
Satisfied	47.1%	37.5%	49.7%	42.1%	50.9%	39.7%	46.5%	44.8%
Neutral	22.0%	27.2%	21.8%	25.0%	19.6%	28.9%	21.9%	23.6%
Dissatisfied	17.3%	19.6%	15.2%	16.4%	10.7%	14.2%	16.9%	16.3%
Very Dissatisfied	4.7%	3.8%	2.4%	3.9%	3.6%	4.9%	3.3%	3.7%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15d. Ease of walking in the City</u>							
Very Satisfied	8.0%	9.3%	8.7%	6.9%	14.0%	9.6%	8.9%	9.0%
Satisfied	34.5%	36.6%	35.6%	40.0%	41.9%	31.9%	39.0%	37.1%
Neutral	25.3%	25.0%	21.5%	28.5%	27.9%	22.3%	26.2%	25.2%
Dissatisfied	16.7%	19.8%	22.8%	16.2%	12.8%	21.3%	17.1%	18.2%
Very Dissatisfied	15.5%	9.3%	11.4%	8.5%	3.5%	14.9%	8.9%	10.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15e. Ease of biking in the City</u>							
Very Satisfied	6.3%	4.1%	5.2%	5.0%	5.8%	4.8%	5.5%	5.3%
Satisfied	17.2%	19.2%	26.7%	28.7%	30.8%	19.2%	24.6%	23.1%
Neutral	29.7%	37.0%	21.6%	25.7%	44.2%	26.7%	31.5%	30.2%
Dissatisfied	25.0%	24.0%	26.7%	29.7%	11.5%	26.7%	24.3%	25.0%
Very Dissatisfied	21.9%	15.8%	19.8%	10.9%	7.7%	22.6%	14.1%	16.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15f. Overall traffic safety</u>							
Very Satisfied	4.8%	4.8%	6.8%	4.7%	10.8%	5.9%	6.1%	6.1%
Satisfied	35.3%	28.3%	30.2%	38.7%	43.2%	29.6%	35.9%	34.3%
Neutral	23.5%	33.7%	27.8%	32.0%	26.1%	27.6%	29.2%	28.8%
Dissatisfied	24.1%	24.1%	26.5%	18.0%	17.1%	27.1%	20.9%	22.5%
Very Dissatisfied	12.3%	9.1%	8.6%	6.7%	2.7%	9.9%	7.8%	8.3%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15g. Timing of traffic signals</u>							
Very Satisfied	4.2%	4.8%	8.3%	3.9%	11.4%	7.8%	5.7%	6.2%
Satisfied	34.6%	31.7%	34.9%	35.3%	48.2%	28.2%	38.7%	36.0%
Neutral	24.6%	25.4%	27.8%	24.2%	17.5%	30.1%	22.5%	24.4%
Dissatisfied	24.1%	27.0%	16.6%	24.2%	15.8%	19.4%	22.8%	22.0%
Very Dissatisfied	12.6%	11.1%	12.4%	12.4%	7.0%	14.6%	10.4%	11.4%

Q15. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q15h. Condition and usability of the Fayetteville Regional Airport</u>							
Very Satisfied	18.6%	13.5%	21.3%	19.8%	25.3%	23.3%	17.6%	19.1%
Satisfied	51.7%	53.5%	52.0%	51.1%	50.6%	46.6%	54.2%	52.1%
Neutral	21.5%	27.7%	16.7%	19.8%	18.4%	20.7%	21.1%	21.0%
Dissatisfied	5.2%	4.5%	6.7%	7.6%	2.3%	5.7%	5.3%	5.4%
Very Dissatisfied	2.9%	0.6%	3.3%	1.5%	3.4%	3.6%	1.8%	2.3%

Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?

N=847

Q28. What is your age?					Q31. Are you active duty military or military dependent?		Total
18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Yes	No	

Q16. During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint?

Yes	43.3%	51.8%	51.4%	46.5%	35.7%	46.0%	46.7%	46.5%
No	56.2%	48.2%	47.4%	53.5%	64.3%	54.0%	52.8%	53.1%
Not provided	0.5%	0.0%	1.2%	0.0%	0.0%	0.0%	0.5%	0.4%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16a. How easy they were to contact</u>							
Very Satisfied	22.0%	23.2%	12.6%	22.2%	20.0%	16.7%	21.4%	20.3%
Satisfied	48.8%	36.4%	49.4%	43.1%	55.6%	50.0%	43.5%	45.1%
Neutral	19.5%	20.2%	19.5%	13.9%	8.9%	18.8%	17.0%	17.4%
Dissatisfied	6.1%	14.1%	12.6%	12.5%	11.1%	6.3%	13.3%	11.5%
Very Dissatisfied	3.7%	6.1%	5.7%	8.3%	4.4%	8.3%	4.8%	5.6%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16b. Courtesy of employees</u>							
Very Satisfied	33.8%	32.0%	27.6%	30.6%	31.1%	26.3%	33.0%	31.3%
Satisfied	41.3%	43.3%	42.5%	40.3%	55.6%	41.1%	44.0%	43.3%
Neutral	16.3%	14.4%	14.9%	13.9%	6.7%	17.9%	12.7%	14.0%
Dissatisfied	5.0%	6.2%	9.2%	12.5%	6.7%	10.5%	6.9%	7.8%
Very Dissatisfied	3.8%	4.1%	5.7%	2.8%	0.0%	4.2%	3.4%	3.6%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16c. Accuracy of the information and assistance you were given</u>							
Very Satisfied	27.8%	27.1%	20.7%	19.4%	22.2%	20.2%	25.2%	24.0%
Satisfied	41.8%	37.5%	42.5%	43.1%	60.0%	45.7%	42.4%	43.2%
Neutral	16.5%	14.6%	12.6%	20.8%	4.4%	16.0%	13.8%	14.3%
Dissatisfied	11.4%	12.5%	16.1%	12.5%	11.1%	12.8%	13.1%	13.0%
Very Dissatisfied	2.5%	8.3%	8.0%	4.2%	2.2%	5.3%	5.5%	5.5%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16d. Time it took for your request to be answered</u>							
Very Satisfied	22.0%	15.5%	16.1%	18.1%	20.0%	20.0%	17.7%	18.3%
Satisfied	43.9%	36.1%	33.3%	33.3%	55.6%	34.7%	40.3%	38.9%
Neutral	15.9%	18.6%	19.5%	27.8%	8.9%	20.0%	18.1%	18.6%
Dissatisfied	11.0%	20.6%	17.2%	9.7%	8.9%	16.8%	13.3%	14.2%
Very Dissatisfied	7.3%	9.3%	13.8%	11.1%	6.7%	8.4%	10.6%	10.1%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16e. How well your issue was handled</u>							
Very Satisfied	22.2%	16.3%	19.3%	22.2%	24.4%	18.9%	21.1%	20.6%
Satisfied	44.4%	30.6%	34.1%	34.7%	57.8%	38.9%	38.1%	38.3%
Neutral	13.6%	21.4%	23.9%	22.2%	0.0%	17.9%	17.7%	17.7%
Dissatisfied	9.9%	19.4%	5.7%	9.7%	8.9%	14.7%	9.9%	11.1%
Very Dissatisfied	9.9%	12.2%	17.0%	11.1%	8.9%	9.5%	13.3%	12.3%

Q16a. If YES to Q16: Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (excluding "Don't Know")

N=394

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q16f. The resolution to your issue/concern</u>							
Very Satisfied	23.2%	17.5%	20.5%	16.9%	26.7%	19.6%	21.0%	20.6%
Satisfied	45.1%	34.0%	34.1%	42.3%	51.1%	40.2%	39.9%	39.9%
Neutral	13.4%	18.6%	18.2%	16.9%	8.9%	13.4%	16.5%	15.7%
Dissatisfied	9.8%	12.4%	11.4%	11.3%	6.7%	12.4%	10.3%	10.8%
Very Dissatisfied	8.5%	17.5%	15.9%	12.7%	6.7%	14.4%	12.4%	12.9%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q17a. Availability of information about City programs and services</u>							
Very Satisfied	10.3%	12.5%	15.8%	15.9%	21.6%	17.3%	13.7%	14.6%
Satisfied	44.8%	39.9%	50.6%	41.3%	56.8%	40.8%	47.8%	46.0%
Neutral	32.8%	28.6%	20.3%	26.8%	14.4%	23.0%	26.1%	25.3%
Dissatisfied	9.8%	14.3%	9.5%	10.9%	6.3%	14.1%	9.4%	10.6%
Very Dissatisfied	2.3%	4.8%	3.8%	5.1%	0.9%	4.7%	3.0%	3.4%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q17b. City efforts to keep you informed about local issues</u>							
Very Satisfied	8.8%	13.0%	11.8%	13.3%	18.2%	14.0%	12.0%	12.5%
Satisfied	39.2%	35.5%	42.9%	41.3%	50.0%	37.0%	42.7%	41.2%
Neutral	31.5%	27.8%	27.3%	24.5%	23.6%	27.5%	27.1%	27.2%
Dissatisfied	15.5%	17.8%	10.6%	14.7%	5.5%	15.0%	13.0%	13.5%
Very Dissatisfied	5.0%	5.9%	7.5%	6.3%	2.7%	6.5%	5.3%	5.6%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q17c. Level of public involvement in local decisions</u>							
Very Satisfied	5.5%	4.5%	5.9%	8.5%	7.1%	6.3%	6.1%	6.1%
Satisfied	27.6%	25.8%	30.9%	29.5%	48.5%	28.6%	32.4%	31.5%
Neutral	39.3%	39.4%	34.9%	36.4%	24.2%	36.0%	35.5%	35.6%
Dissatisfied	21.5%	23.2%	19.1%	13.2%	16.2%	20.0%	18.6%	18.9%
Very Dissatisfied	6.1%	7.1%	9.2%	12.4%	4.0%	9.1%	7.4%	7.8%

Q17. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q17d. Usefulness of information available on the City's website</u>							
Very Satisfied	11.0%	12.9%	11.7%	14.3%	13.6%	15.2%	11.7%	12.6%
Satisfied	45.2%	41.0%	45.3%	41.0%	43.9%	39.1%	44.6%	43.2%
Neutral	32.2%	35.3%	32.0%	34.3%	37.9%	33.1%	34.3%	34.0%
Dissatisfied	8.9%	7.9%	8.6%	4.8%	3.0%	9.9%	6.2%	7.1%
Very Dissatisfied	2.7%	2.9%	2.3%	5.7%	1.5%	2.6%	3.2%	3.1%

Q18. Which of the following methods do you use to get information about the City of Fayetteville?

N=847

Q31. Are you active
duty military or
military dependent?

Q28. What is your age?					Q31. Are you active duty military or military dependent?		Total
18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Yes	No	

Q18. Which of the following methods do you use to get information about the City of Fayetteville?

City Manager's Weekly Report	1.0%	2.6%	3.5%	5.2%	6.3%	2.3%	3.8%	3.4%
City representatives at events or meetings	4.1%	10.5%	9.2%	7.7%	13.5%	8.5%	8.7%	8.6%
City produced printed brochures, flyers, posters, postcards, letters, etc.	33.0%	34.0%	35.3%	26.5%	27.0%	29.6%	32.3%	31.6%
City's social media: Facebook, Twitter, or YouTube	15.5%	13.6%	15.0%	12.3%	7.9%	19.2%	11.7%	13.6%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	11.9%	8.4%	13.9%	9.0%	10.3%	11.7%	10.4%	10.7%
The City's Kaleidoscope program	3.6%	6.3%	5.8%	8.4%	4.8%	5.2%	5.8%	5.7%
Live televised City Council meetings	13.9%	17.8%	21.4%	20.0%	27.8%	15.5%	21.0%	19.6%
1-FAY Call Center (433-1FAY)	7.2%	12.6%	10.4%	8.4%	7.1%	8.5%	9.5%	9.2%

Q18. Which of the following methods do you use to get information about the City of Fayetteville?

N=847

Q31. Are you active
duty military or
military dependent?

Q28. What is your age?					Q31. Are you active duty military or military dependent?		Total
18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Yes	No	

Q18. Which of the following methods do you use to get information about the City of Fayetteville? (Cont.)

City website (www.ci.fayetteville.nc.us), including all sub-websites	50.5%	43.5%	38.7%	34.8%	25.4%	49.8%	36.6%	39.9%
Fayetteville's citizen E-news	2.6%	4.2%	3.5%	6.5%	5.6%	2.3%	4.9%	4.3%
Local newspapers	67.0%	64.4%	64.2%	71.0%	67.5%	64.3%	67.4%	66.6%
Community Access Channel 7	20.6%	22.5%	23.1%	24.5%	31.0%	19.7%	25.4%	24.0%
Local radio news	34.0%	33.0%	36.4%	30.3%	23.8%	27.7%	33.4%	32.0%
Local television news	48.5%	57.1%	52.6%	54.2%	63.5%	50.2%	56.0%	54.5%
Community blogs or list serves	2.6%	3.7%	5.2%	2.6%	2.4%	4.7%	2.8%	3.3%
Paid advertising in local media outlets	17.5%	24.6%	23.1%	15.5%	15.1%	16.4%	20.8%	19.7%
Other websites	10.8%	6.3%	8.1%	7.1%	5.6%	9.4%	7.1%	7.7%

Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)

N=847

	Q28. What is your age?					Q31. Are you active duty military or military dependent?		Total
	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Yes	No	
	<u>Sum of Top Three Choices</u>							
City Manager's Weekly Report	0.5%	2.6%	1.7%	3.9%	4.0%	4.2%	1.7%	2.4%
City representatives at events or meetings	3.1%	2.6%	4.6%	1.9%	0.8%	2.3%	2.8%	2.7%
City produced printed brochures, flyers, posters, postcards, letters, etc.	19.6%	17.3%	17.3%	16.8%	11.1%	16.0%	17.0%	16.8%
City's social media: Facebook, Twitter, or YouTube	8.2%	7.3%	7.5%	1.9%	0.8%	7.5%	5.2%	5.8%
The Police Department's social media: Facebook, Twitter, YouTube, or Nixle	6.2%	3.1%	6.4%	3.2%	4.8%	2.8%	5.4%	4.7%
The City's Kaleidoscope program	0.5%	3.1%	0.0%	0.6%	0.0%	0.5%	1.1%	0.9%
Live televised City Council meetings	4.1%	8.4%	6.4%	4.5%	9.5%	5.2%	6.8%	6.4%
1-FAY Call Center (433-1FAY)	2.6%	2.6%	4.6%	1.3%	4.0%	2.3%	3.2%	3.0%

Q19. Which THREE sources of information listed in #18 are your preferred methods to get information about the City of Fayetteville? (Top three)

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Sum of Top Three Choices (Cont.)</u>							
City website (www.ci.fayetteville.nc.us), including all sub-websites	38.1%	33.0%	28.9%	23.2%	11.1%	38.0%	24.8%	28.1%
Fayetteville's citizen E-news	1.0%	2.1%	2.3%	1.9%	0.0%	0.5%	1.9%	1.5%
Local newspapers	55.7%	53.9%	50.9%	54.8%	54.8%	52.6%	53.9%	53.6%
Community Access Channel 7	12.4%	7.9%	5.2%	12.3%	12.7%	9.4%	9.9%	9.8%
Local radio news	21.1%	19.9%	23.7%	20.6%	9.5%	16.9%	20.3%	19.5%
Local television news	38.1%	45.0%	37.6%	43.2%	52.4%	36.2%	44.5%	42.4%
Community blogs or list serves	1.0%	1.0%	1.2%	1.3%	0.0%	0.9%	0.9%	0.9%
Paid advertising in local media outlets	8.2%	9.4%	8.7%	4.5%	1.6%	5.6%	7.4%	7.0%
Other websites	2.6%	1.0%	4.6%	2.6%	4.0%	2.3%	3.2%	3.0%

Q20. Do you think the level of public involvement in the City of Fayetteville is:

N=847

Q31. Are you active
duty military or
military dependent?

Q28. What is your age?					Q31. Are you active duty military or military dependent?		Total
18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Yes	No	

Q20. Do you think the level of public involvement in the City of Fayetteville is:

Too high--too many opportunities for public involvement	1.0%	1.0%	1.2%	0.0%	2.4%	0.5%	1.3%	1.1%
About right	43.8%	37.2%	37.0%	33.5%	39.7%	37.6%	38.3%	38.1%
Too low--not enough opportunities for public involvement	44.8%	50.8%	53.8%	55.5%	40.5%	50.7%	48.9%	49.4%
Not provided	10.3%	11.0%	8.1%	11.0%	17.5%	11.3%	11.5%	11.5%

Q21. Have you heard about the City's Strategic Plan?

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q21. Have you heard about the City's Strategic Plan?</u>							
Yes	18.6%	22.0%	19.7%	20.6%	16.7%	14.6%	21.1%	19.5%
No	78.4%	73.3%	79.2%	78.7%	71.4%	83.1%	74.0%	76.3%
Not provided	3.1%	4.7%	1.2%	0.6%	11.9%	2.3%	4.9%	4.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22a. As a place to live</u>							
Excellent	8.3%	12.2%	10.5%	20.0%	25.2%	15.3%	13.9%	14.3%
Good	45.8%	43.4%	48.0%	41.9%	50.4%	43.1%	46.5%	45.6%
Neutral	22.9%	25.9%	22.2%	27.1%	15.4%	22.5%	23.6%	23.3%
Below Average	16.1%	14.8%	14.0%	7.7%	5.7%	12.0%	12.3%	12.2%
Poor	6.8%	3.7%	5.3%	3.2%	3.3%	7.2%	3.7%	4.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22b. As a place to raise children</u>							
Excellent	8.5%	11.9%	8.4%	16.6%	23.9%	14.2%	12.5%	13.0%
Good	41.5%	35.1%	45.8%	42.4%	43.6%	40.2%	41.7%	41.4%
Neutral	17.6%	28.6%	21.1%	24.5%	17.9%	22.5%	22.1%	22.2%
Below Average	21.8%	18.4%	16.9%	10.6%	10.3%	11.8%	17.8%	16.3%
Poor	10.6%	5.9%	7.8%	6.0%	4.3%	11.3%	5.8%	7.2%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22c. As a place to play</u>							
Excellent	6.3%	9.1%	6.6%	12.2%	19.1%	8.8%	10.2%	9.8%
Good	33.2%	32.8%	38.0%	34.5%	37.3%	36.3%	34.4%	34.9%
Neutral	25.8%	27.4%	28.9%	27.0%	26.4%	25.0%	27.9%	27.1%
Below Average	22.6%	22.6%	19.3%	18.9%	11.8%	19.6%	19.9%	19.8%
Poor	12.1%	8.1%	7.2%	7.4%	5.5%	10.3%	7.7%	8.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22d. As a place to work</u>							
Excellent	10.1%	9.2%	9.4%	11.5%	26.8%	13.2%	12.0%	12.3%
Good	41.5%	36.8%	44.7%	37.2%	33.9%	36.6%	40.1%	39.2%
Neutral	20.7%	26.5%	20.0%	31.8%	24.1%	23.4%	25.0%	24.6%
Below Average	16.5%	20.5%	17.1%	14.2%	11.6%	18.5%	15.6%	16.4%
Poor	11.2%	7.0%	8.8%	5.4%	3.6%	8.3%	7.3%	7.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22e. As a place to retire</u>							
Excellent	10.2%	11.5%	11.4%	19.2%	30.6%	18.1%	14.5%	15.5%
Good	34.9%	39.0%	37.3%	39.1%	42.1%	33.3%	39.8%	38.2%
Neutral	21.0%	24.2%	21.7%	24.5%	19.0%	21.6%	22.6%	22.4%
Below Average	16.1%	18.7%	13.3%	11.3%	6.6%	14.7%	13.4%	13.7%
Poor	17.7%	6.6%	16.3%	6.0%	1.7%	12.3%	9.6%	10.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22f. As a place to visit</u>							
Excellent	9.5%	13.0%	12.5%	18.2%	23.6%	13.4%	15.0%	14.6%
Good	30.5%	36.8%	37.5%	40.3%	47.2%	34.9%	38.8%	37.8%
Neutral	24.2%	21.6%	26.2%	24.7%	15.4%	24.4%	22.1%	22.7%
Below Average	25.3%	18.9%	15.5%	9.1%	8.1%	16.3%	16.3%	16.3%
Poor	10.5%	9.7%	8.3%	7.8%	5.7%	11.0%	7.8%	8.6%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22g. As a place with a lively downtown</u>							
Excellent	9.2%	5.6%	11.1%	12.1%	16.7%	11.9%	9.9%	10.4%
Good	29.7%	24.3%	34.6%	32.2%	32.4%	28.4%	30.8%	30.2%
Neutral	27.6%	34.5%	24.1%	24.8%	33.3%	30.4%	28.3%	28.8%
Below Average	24.3%	25.4%	16.7%	18.8%	12.7%	17.0%	21.4%	20.3%
Poor	9.2%	10.2%	13.6%	12.1%	4.9%	12.4%	9.6%	10.3%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22h. As a partner with its citizens</u>							
Excellent	5.7%	4.1%	5.0%	9.2%	17.1%	8.4%	7.1%	7.4%
Good	28.4%	25.4%	29.8%	32.6%	33.3%	24.7%	31.2%	29.5%
Neutral	33.0%	35.5%	36.6%	31.2%	34.3%	41.1%	31.9%	34.2%
Below Average	23.9%	24.3%	18.6%	18.4%	10.5%	18.4%	20.5%	20.0%
Poor	9.1%	10.7%	9.9%	8.5%	4.8%	7.4%	9.4%	8.9%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22i. As a sustainable community</u>							
Excellent	7.6%	9.2%	6.7%	11.3%	14.9%	10.4%	9.2%	9.5%
Good	35.3%	32.4%	38.7%	34.4%	40.4%	30.7%	37.6%	35.8%
Neutral	32.1%	30.6%	29.4%	35.1%	35.1%	34.7%	31.5%	32.3%
Below Average	16.8%	20.8%	16.6%	15.2%	7.0%	15.3%	16.2%	16.0%
Poor	8.2%	6.9%	8.6%	4.0%	2.6%	8.9%	5.5%	6.4%

Q22. Using a scale of 1 to 5, where a 5 means "Excellent" and a 1 means "Poor," please rate the City of Fayetteville with regard to the following: (excluding "Don't Know")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q22j. As a City that is moving in the right direction</u>							
Excellent	9.4%	9.0%	11.0%	12.0%	18.3%	13.1%	10.9%	11.5%
Good	39.2%	32.2%	34.1%	38.0%	43.3%	37.2%	36.8%	36.9%
Neutral	25.4%	31.1%	31.7%	29.3%	23.3%	24.6%	29.9%	28.6%
Below Average	14.9%	20.3%	12.2%	15.3%	10.8%	14.6%	15.1%	15.0%
Poor	11.0%	7.3%	11.0%	5.3%	4.2%	10.6%	7.2%	8.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25a. Increase police facilities and services</u>							
Very Willing	26.3%	26.8%	25.3%	26.2%	18.9%	33.3%	22.2%	25.0%
Willing	36.3%	37.9%	40.0%	40.9%	49.2%	36.7%	40.8%	39.8%
Not Sure	26.3%	22.6%	22.9%	18.8%	26.2%	21.7%	24.8%	24.0%
Not Willing At All	11.1%	12.6%	11.8%	14.1%	5.7%	8.2%	12.2%	11.2%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25b. Increase investment in the public transit system (FAST)</u>							
Very Willing	12.6%	14.7%	14.7%	14.1%	10.7%	21.3%	10.8%	13.4%
Willing	17.4%	27.9%	21.2%	35.6%	30.3%	24.6%	26.0%	25.7%
Not Sure	41.1%	34.7%	34.1%	27.5%	38.5%	33.3%	36.7%	35.8%
Not Willing At All	28.9%	22.6%	30.0%	22.8%	20.5%	20.8%	26.5%	25.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25c. Increase and upgrade parks and recreation facilities</u>							
Very Willing	23.2%	23.2%	23.5%	24.8%	18.9%	28.0%	21.1%	22.8%
Willing	35.8%	38.9%	34.7%	45.0%	34.4%	39.1%	36.8%	37.4%
Not Sure	27.4%	25.3%	24.7%	15.4%	27.0%	19.8%	26.4%	24.7%
Not Willing At All	13.7%	12.6%	17.1%	14.8%	19.7%	13.0%	15.8%	15.1%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25d. Increase construction and maintenance of sidewalks</u>							
Very Willing	28.9%	26.3%	25.3%	30.2%	20.5%	37.7%	22.7%	26.4%
Willing	31.6%	37.4%	35.3%	40.9%	43.4%	32.4%	38.4%	36.9%
Not Sure	26.8%	27.4%	25.9%	15.4%	24.6%	20.3%	26.4%	24.8%
Not Willing At All	12.6%	8.9%	13.5%	13.4%	11.5%	9.7%	12.5%	11.8%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25e. Investments in the City's transportation network (i.e., improvements to corridors, roads, bridges)</u>							
Very Willing	20.5%	18.9%	25.3%	25.5%	19.7%	30.9%	18.6%	21.7%
Willing	34.2%	40.5%	41.8%	39.6%	44.3%	38.6%	39.7%	39.4%
Not Sure	36.3%	30.5%	24.7%	23.5%	27.9%	22.2%	32.0%	29.6%
Not Willing At All	8.9%	10.0%	8.2%	11.4%	8.2%	8.2%	9.6%	9.3%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25f. Increase enforcement of City codes</u>							
Very Willing	15.3%	20.0%	16.5%	20.1%	13.9%	23.2%	15.1%	17.1%
Willing	30.5%	30.5%	37.6%	44.3%	50.0%	35.3%	37.9%	37.3%
Not Sure	37.9%	38.4%	32.4%	21.5%	26.2%	29.5%	33.6%	32.6%
Not Willing At All	16.3%	11.1%	13.5%	14.1%	9.8%	12.1%	13.3%	13.0%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25g. Increase citizen engagement opportunities</u>							
Very Willing	17.9%	17.9%	22.4%	19.5%	18.0%	24.6%	17.0%	18.9%
Willing	36.8%	42.1%	40.6%	47.7%	41.0%	36.2%	42.6%	41.0%
Not Sure	32.6%	30.0%	24.1%	22.8%	32.8%	27.5%	29.7%	29.2%
Not Willing At All	12.6%	10.0%	12.9%	10.1%	8.2%	11.6%	10.6%	10.9%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25h. Development of incentive programs for beautification efforts (i.e. landscaping, green spaces)</u>							
Very Willing	22.6%	23.7%	25.9%	20.8%	24.0%	28.5%	21.4%	23.2%
Willing	34.2%	35.3%	38.8%	48.3%	36.4%	37.7%	38.0%	37.9%
Not Sure	31.1%	30.0%	23.5%	16.1%	28.1%	21.3%	28.5%	26.7%
Not Willing At All	12.1%	11.1%	11.8%	14.8%	11.6%	12.6%	12.1%	12.2%

Q25. Using a scale of 1 to 5, where a 5 means "Very Willing" and a 1 means "Not Willing At All," please indicate how willing you would be to support additional funding that would:

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q25i. Increase stormwater infrastructure to address flooding concerns</u>							
Very Willing	17.4%	22.9%	20.0%	23.5%	21.3%	25.2%	19.2%	20.7%
Willing	35.8%	41.5%	41.2%	43.0%	41.0%	35.0%	41.9%	40.1%
Not Sure	35.8%	26.1%	29.4%	21.5%	29.5%	30.1%	28.7%	29.0%
Not Willing At All	11.1%	9.6%	9.4%	12.1%	8.2%	9.7%	10.3%	10.2%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q30a. Worked on a community project</u>							
Never	58.8%	59.2%	60.7%	61.0%	74.6%	63.8%	61.6%	62.2%
1-10 Times	35.1%	31.4%	28.3%	29.9%	18.3%	31.0%	28.8%	29.3%
11-24 Times	3.6%	4.7%	5.2%	2.6%	3.2%	2.3%	4.4%	3.9%
25 Times or More	2.6%	4.7%	5.8%	6.5%	4.0%	2.8%	5.2%	4.6%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q30b. Attended a public meeting (i.e. City, County, or school meeting)</u>							
Never	55.2%	40.3%	49.1%	51.0%	57.1%	53.5%	48.9%	50.1%
1-10 Times	37.1%	45.0%	38.2%	38.1%	34.9%	36.2%	39.9%	39.0%
11-24 Times	5.7%	8.4%	7.5%	6.5%	5.6%	8.5%	6.2%	6.7%
25 Times or More	2.1%	6.3%	5.2%	4.5%	2.4%	1.9%	5.0%	4.3%

Q30. Using a scale of 0 to 3, where a 0 means "Never" and a 3 means "25 Times or More" please indicate how many times within the past twelve months you have done the following: (excluding "Not provided")

N=847

	<u>Q28. What is your age?</u>					<u>Q31. Are you active duty military or military dependent?</u>		<u>Total</u>
	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Yes</u>	<u>No</u>	
	<u>Q30c. Attended a club or organization's meeting</u>							
Never	45.4%	46.6%	50.3%	49.7%	57.1%	52.1%	48.4%	49.3%
1-10 Times	37.1%	33.5%	29.8%	35.5%	23.0%	32.9%	32.3%	32.4%
11-24 Times	11.9%	12.6%	12.3%	7.1%	9.5%	10.3%	10.9%	10.8%
25 Times or More	5.7%	7.3%	7.6%	7.7%	10.3%	4.7%	8.4%	7.5%