

2015 City of Fayetteville Resident Survey *Appendix D – Crosstabs by Years Lived in Fayetteville, Internet Access, Home Owners vs. Renters and Household Income*

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Submitted to the City of Fayetteville, North Carolina

by:

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December 2015



Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q1-1. Overall quality of police protection</u>												
Very Satisfied	9.8%	18.4%	15.7%	19.3%	16.9%	16.4%	15.6%	20.7%	20.8%	16.0%	18.0%	17.4%	17.2%
Satisfied	54.9%	46.6%	56.0%	46.5%	51.0%	39.3%	52.3%	43.5%	44.0%	46.3%	48.6%	59.1%	49.6%
Neutral	25.6%	27.2%	20.9%	24.9%	23.7%	32.8%	22.1%	29.0%	24.0%	25.9%	26.8%	16.5%	24.3%
Dissatisfied	8.5%	4.9%	6.0%	8.3%	7.4%	6.6%	8.1%	5.7%	7.2%	10.5%	6.0%	5.2%	7.3%
Very Dissatisfied	1.2%	2.9%	1.5%	1.0%	1.1%	4.9%	1.9%	1.0%	4.0%	1.2%	0.5%	1.7%	1.6%
<u>Q1-2. Overall quality of fire protection & rescue services</u>													
Very Satisfied	24.7%	31.7%	36.7%	42.3%	37.6%	30.6%	34.9%	40.6%	41.3%	29.2%	40.6%	44.0%	36.9%
Satisfied	52.1%	54.5%	54.7%	45.3%	50.7%	43.5%	54.0%	42.7%	44.4%	57.8%	48.2%	45.0%	50.2%
Neutral	20.5%	10.9%	6.3%	11.3%	9.8%	24.2%	9.9%	13.5%	12.7%	11.8%	10.6%	5.5%	11.2%
Dissatisfied	2.7%	1.0%	1.6%	1.0%	1.3%	1.6%	0.7%	2.6%	1.6%	1.2%	0.0%	3.7%	1.3%
Very Dissatisfied	0.0%	2.0%	0.8%	0.0%	0.5%	0.0%	0.5%	0.5%	0.0%	0.0%	0.6%	1.8%	0.5%

Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q1-3. Overall maintenance of City streets</u>												
Very Satisfied	8.2%	8.7%	6.6%	4.3%	5.2%	9.4%	4.3%	8.7%	7.0%	6.1%	6.6%	2.6%	5.8%
Satisfied	38.8%	32.7%	30.1%	32.6%	33.7%	26.6%	33.0%	32.8%	28.9%	30.3%	39.6%	35.0%	33.0%
Neutral	22.4%	29.8%	33.1%	26.3%	27.3%	34.4%	28.1%	27.2%	29.7%	24.2%	22.0%	33.3%	27.8%
Dissatisfied	23.5%	25.0%	27.9%	28.6%	27.8%	25.0%	27.9%	26.7%	26.6%	32.1%	27.5%	25.6%	27.3%
Very Dissatisfied	7.1%	3.8%	2.2%	8.2%	6.1%	4.7%	6.6%	4.6%	7.8%	7.3%	4.4%	3.4%	6.0%
<u>Q1-4. Overall flow of traffic in City</u>													
Very Satisfied	1.2%	3.9%	1.5%	1.7%	1.8%	1.6%	1.4%	2.0%	0.8%	1.9%	1.7%	3.5%	1.9%
Satisfied	31.8%	19.6%	25.2%	26.3%	26.7%	25.8%	26.2%	27.3%	26.6%	32.7%	23.5%	27.0%	26.3%
Neutral	23.5%	29.4%	33.3%	34.7%	30.0%	48.4%	31.5%	33.3%	36.7%	26.5%	31.3%	27.8%	31.9%
Dissatisfied	30.6%	35.3%	29.6%	25.9%	29.6%	19.4%	29.0%	27.8%	26.6%	24.7%	31.3%	32.2%	28.5%
Very Dissatisfied	12.9%	11.8%	10.4%	11.4%	11.9%	4.8%	11.9%	9.6%	9.4%	14.2%	12.3%	9.6%	11.4%

Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q1-5. Overall quality of public transit system, Fayetteville Area System of Transit (FAST)

Very Satisfied	7.1%	5.4%	8.7%	12.6%	8.5%	15.9%	8.2%	14.0%	16.9%	9.2%	5.8%	9.2%	9.7%
Satisfied	19.0%	21.4%	20.3%	28.9%	24.8%	25.0%	23.0%	27.2%	30.3%	18.4%	26.7%	23.1%	25.1%
Neutral	47.6%	48.2%	46.4%	43.7%	46.5%	40.9%	49.2%	39.5%	36.0%	48.0%	54.7%	41.5%	45.6%
Dissatisfied	16.7%	17.9%	15.9%	11.6%	14.2%	15.9%	15.2%	13.2%	14.6%	16.3%	9.3%	18.5%	14.3%
Very Dissatisfied	9.5%	7.1%	8.7%	3.2%	6.0%	2.3%	4.5%	6.1%	2.2%	8.2%	3.5%	7.7%	5.4%

Q1-6. Overall quality of water & sewer utilities

Very Satisfied	16.9%	14.4%	12.1%	18.2%	16.1%	9.7%	15.3%	16.5%	11.7%	15.4%	19.8%	18.4%	15.8%
Satisfied	50.6%	44.2%	49.2%	49.3%	50.4%	38.7%	51.8%	42.3%	51.6%	41.4%	49.7%	57.0%	48.7%
Neutral	19.3%	22.1%	28.0%	18.9%	20.4%	30.6%	20.9%	21.6%	18.0%	23.5%	22.0%	14.0%	21.3%
Dissatisfied	8.4%	13.5%	4.5%	11.1%	9.2%	17.7%	7.8%	16.0%	15.6%	13.0%	6.8%	5.3%	10.2%
Very Dissatisfied	4.8%	5.8%	6.1%	2.4%	3.9%	3.2%	4.2%	3.6%	3.1%	6.8%	1.7%	5.3%	3.9%

Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q1-7. Overall enforcement of codes & ordinances</u>												
Very Satisfied	11.1%	8.5%	6.1%	6.9%	7.8%	3.8%	6.6%	9.7%	10.6%	7.8%	8.4%	4.8%	7.5%
Satisfied	25.0%	31.9%	41.7%	36.9%	36.1%	28.3%	35.4%	34.5%	36.3%	33.3%	33.7%	38.1%	35.3%
Neutral	47.2%	37.2%	32.2%	31.8%	34.0%	41.5%	33.8%	37.0%	37.2%	33.3%	33.7%	31.4%	34.8%
Dissatisfied	12.5%	14.9%	17.4%	16.4%	15.8%	18.9%	19.1%	8.5%	9.7%	17.7%	21.1%	14.3%	16.0%
Very Dissatisfied	4.2%	7.4%	2.6%	8.0%	6.3%	7.5%	5.1%	10.3%	6.2%	7.8%	3.0%	11.4%	6.4%
<u>Q1-8. Overall quality of customer service received from City employees</u>													
Very Satisfied	15.9%	16.0%	9.4%	12.8%	12.4%	14.5%	12.4%	13.4%	12.0%	15.3%	11.9%	13.8%	12.5%
Satisfied	37.8%	39.4%	52.3%	46.0%	46.7%	32.7%	42.4%	51.4%	46.2%	50.3%	45.5%	39.4%	45.3%
Neutral	35.4%	31.9%	29.7%	29.8%	30.2%	36.4%	32.1%	26.8%	27.4%	23.6%	33.0%	34.9%	30.8%
Dissatisfied	8.5%	7.4%	5.5%	9.0%	7.8%	12.7%	10.2%	4.5%	9.4%	7.6%	8.0%	8.3%	8.3%
Very Dissatisfied	2.4%	5.3%	3.1%	2.4%	2.9%	3.6%	2.9%	3.9%	5.1%	3.2%	1.7%	3.7%	3.1%

Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q1-9. Overall effectiveness of communication with public</u>												
Very Satisfied	11.0%	11.7%	7.7%	10.2%	9.9%	8.3%	9.6%	10.2%	11.6%	9.4%	10.6%	9.6%	9.7%
Satisfied	35.4%	35.9%	51.5%	40.5%	42.8%	28.3%	39.6%	45.7%	30.6%	46.5%	46.7%	44.3%	41.4%
Neutral	32.9%	34.0%	31.5%	35.0%	32.3%	46.7%	35.6%	28.5%	39.7%	28.3%	32.2%	29.6%	33.8%
Dissatisfied	17.1%	13.6%	7.7%	11.9%	12.5%	13.3%	12.6%	12.4%	14.0%	11.9%	9.4%	13.9%	12.4%
Very Dissatisfied	3.7%	4.9%	1.5%	2.4%	2.5%	3.3%	2.6%	3.2%	4.1%	3.8%	1.1%	2.6%	2.7%
<u>Q1-10. Overall quality of Parks & Recreation facilities & programs</u>													
Very Satisfied	11.5%	16.2%	16.1%	13.9%	14.2%	14.3%	12.3%	17.8%	17.9%	13.3%	13.6%	12.6%	13.9%
Satisfied	48.7%	46.5%	53.4%	48.0%	49.6%	44.6%	49.6%	48.9%	47.0%	49.3%	53.1%	47.7%	49.3%
Neutral	28.2%	20.2%	20.3%	21.2%	20.3%	35.7%	22.9%	18.4%	21.4%	24.0%	19.1%	16.2%	21.8%
Dissatisfied	6.4%	14.1%	7.6%	12.5%	11.9%	3.6%	11.8%	10.3%	12.8%	9.3%	9.9%	18.0%	11.2%
Very Dissatisfied	5.1%	3.0%	2.5%	4.4%	4.0%	1.8%	3.3%	4.6%	0.9%	4.0%	4.3%	5.4%	3.7%

Q1. Major categories of services provided by the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q1-11. Overall appearance of major entryways to City</u>												
Very Satisfied	11.9%	13.3%	7.4%	8.4%	9.1%	9.7%	7.4%	12.9%	15.1%	6.8%	9.3%	7.8%	9.1%
Satisfied	40.5%	30.5%	40.4%	35.2%	36.6%	37.1%	35.6%	37.6%	37.3%	40.4%	35.0%	32.2%	36.3%
Neutral	28.6%	34.3%	30.1%	24.8%	26.3%	40.3%	28.4%	26.8%	33.3%	26.1%	25.7%	20.9%	27.8%
Dissatisfied	15.5%	18.1%	14.7%	21.8%	20.0%	12.9%	20.3%	17.0%	11.1%	19.9%	20.2%	27.8%	19.4%
Very Dissatisfied	3.6%	3.8%	7.4%	9.7%	8.1%	0.0%	8.3%	5.7%	3.2%	6.8%	9.8%	11.3%	7.4%
<u>Q1-12. Overall effectiveness of Economic & Business Development by City</u>													
Very Satisfied	5.6%	8.4%	5.9%	4.5%	5.5%	5.4%	4.2%	8.1%	7.9%	3.5%	6.2%	4.7%	5.4%
Satisfied	31.0%	23.2%	29.7%	26.2%	27.1%	23.2%	25.6%	28.3%	28.9%	30.1%	28.0%	18.9%	26.5%
Neutral	35.2%	38.9%	34.7%	41.6%	37.7%	48.2%	40.2%	35.8%	41.2%	36.4%	37.3%	34.9%	38.6%
Dissatisfied	15.5%	22.1%	22.9%	18.4%	20.9%	16.1%	21.9%	17.9%	11.4%	23.8%	21.7%	28.3%	20.6%
Very Dissatisfied	12.7%	7.4%	6.8%	9.4%	8.7%	7.1%	8.1%	9.8%	10.5%	6.3%	6.8%	13.2%	8.9%

Q2. Which THREE of the items listed above in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (Sum of top 3 choices)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	Q2. Sum of top 3 choices												
Overall quality of police protection	44.2%	35.2%	38.8%	43.1%	42.4%	29.9%	43.0%	36.9%	35.3%	38.2%	43.2%	46.6%	40.8%
Overall quality of fire protection & rescue services	16.3%	14.8%	7.9%	10.9%	12.6%	6.0%	13.2%	8.9%	11.3%	11.2%	10.3%	16.1%	12.3%
Overall maintenance of City streets	34.9%	32.4%	35.3%	37.9%	36.3%	28.4%	36.2%	34.5%	32.3%	41.8%	36.2%	33.9%	35.4%
Overall flow of traffic in City	44.2%	39.8%	37.4%	32.2%	37.2%	22.4%	37.1%	32.0%	23.3%	35.3%	42.2%	38.1%	35.1%
Overall quality of public transit system, Fayetteville Area System of Transit (FAST)	10.5%	14.8%	11.5%	7.7%	10.0%	14.9%	9.8%	11.8%	15.0%	12.9%	6.5%	7.6%	10.3%
Overall quality of water & sewer utilities	18.6%	16.7%	15.1%	9.6%	12.6%	16.4%	11.9%	15.8%	12.8%	14.1%	10.8%	13.6%	13.2%
Overall enforcement of codes & ordinances	12.8%	16.7%	15.1%	16.1%	16.6%	7.5%	16.3%	13.8%	9.0%	11.8%	20.5%	22.0%	15.4%
Overall quality of customer service received from City employees	7.0%	5.6%	10.1%	7.4%	7.5%	6.0%	7.6%	6.9%	9.0%	6.5%	8.1%	4.2%	7.3%

Q2. Which THREE of the items listed above in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (Sum of top 3 choices) (cont.)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q2. Sum of top 3 choices (Cont.)

Overall effectiveness of communication with public	16.3%	9.3%	13.7%	13.8%	13.2%	16.4%	14.3%	12.3%	18.8%	12.9%	14.1%	4.2%	13.3%
Overall quality of Parks & Recreation facilities & programs	14.0%	13.0%	10.1%	14.5%	13.4%	10.4%	13.2%	12.8%	11.3%	12.4%	14.6%	14.4%	13.0%
Overall appearance of major entryways to City	5.8%	13.9%	23.7%	19.6%	19.2%	4.5%	20.6%	10.8%	9.8%	19.4%	23.2%	19.5%	17.5%
Overall effectiveness of Economic & Business Development by City	27.9%	31.5%	35.3%	25.7%	31.1%	17.9%	31.1%	27.1%	19.5%	28.2%	33.5%	39.0%	29.4%
None chosen	9.3%	14.8%	12.2%	16.1%	11.9%	34.3%	11.4%	20.2%	24.8%	13.5%	8.6%	11.9%	14.8%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q3-1. Overall quality of services provided by City of Fayetteville</u>												
Very Satisfied	8.2%	9.8%	8.3%	11.4%	9.4%	10.9%	8.4%	13.0%	15.0%	6.9%	9.9%	10.5%	9.7%
Satisfied	47.1%	43.1%	49.2%	47.2%	47.8%	42.2%	47.4%	46.4%	39.4%	49.1%	50.5%	50.9%	46.6%
Neutral	29.4%	30.4%	34.8%	28.8%	30.3%	34.4%	30.9%	28.6%	31.5%	30.8%	30.8%	21.9%	30.9%
Dissatisfied	8.2%	13.7%	6.1%	10.7%	10.3%	7.8%	10.2%	9.9%	9.4%	11.9%	6.6%	13.2%	10.2%
Very Dissatisfied	7.1%	2.9%	1.5%	2.0%	2.3%	4.7%	3.0%	2.1%	4.7%	1.3%	2.2%	3.5%	2.7%
<u>Q3-2. Overall image & appearance of City</u>													
Very Satisfied	3.5%	5.7%	8.1%	5.3%	5.4%	8.1%	5.0%	7.1%	8.5%	4.9%	4.9%	4.2%	5.5%
Satisfied	39.5%	39.6%	41.2%	34.2%	37.0%	37.1%	36.8%	37.2%	44.6%	39.0%	33.9%	34.7%	36.9%
Neutral	18.6%	31.1%	22.1%	29.9%	26.3%	35.5%	26.3%	28.1%	28.5%	27.4%	23.5%	23.7%	27.4%
Dissatisfied	31.4%	21.7%	24.3%	26.6%	27.1%	17.7%	27.4%	24.0%	15.4%	26.2%	33.3%	29.7%	25.9%
Very Dissatisfied	7.0%	1.9%	4.4%	4.0%	4.3%	1.6%	4.6%	3.6%	3.1%	2.4%	4.4%	7.6%	4.3%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q3-3. Overall police relationship with your community</u>												
Very Satisfied	11.1%	17.6%	18.7%	15.3%	15.4%	16.1%	14.9%	16.7%	18.1%	13.6%	14.9%	18.6%	15.5%
Satisfied	48.1%	37.3%	53.0%	44.2%	47.9%	30.6%	49.3%	39.6%	37.8%	47.5%	49.7%	50.4%	45.8%
Neutral	27.2%	25.5%	16.4%	24.9%	21.7%	35.5%	21.9%	24.5%	24.4%	20.4%	22.7%	20.4%	23.4%
Dissatisfied	8.6%	10.8%	10.4%	13.0%	11.1%	14.5%	10.2%	14.6%	12.6%	15.4%	8.8%	7.1%	11.4%
Very Dissatisfied	4.9%	8.8%	1.5%	2.7%	3.9%	3.2%	3.7%	4.7%	7.1%	3.1%	3.9%	3.5%	3.9%
<u>Q3-4. Overall preparedness to manage development & growth</u>													
Very Satisfied	5.3%	3.0%	4.8%	4.3%	4.2%	5.0%	3.2%	6.1%	9.3%	3.4%	2.9%	2.7%	4.2%
Satisfied	25.0%	24.8%	26.6%	29.2%	26.8%	30.0%	27.4%	27.2%	31.4%	28.6%	25.3%	26.1%	27.2%
Neutral	34.2%	40.6%	38.7%	41.9%	39.5%	43.3%	40.5%	38.3%	38.1%	33.3%	42.4%	38.7%	39.6%
Dissatisfied	25.0%	24.8%	21.0%	19.5%	22.7%	15.0%	22.1%	21.7%	16.1%	27.2%	23.5%	22.5%	22.0%
Very Dissatisfied	10.5%	6.9%	8.9%	5.1%	6.8%	6.7%	6.7%	6.7%	5.1%	7.5%	5.9%	9.9%	7.0%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q3-5. Overall quality of life in City</u>												
Very Satisfied	5.9%	8.7%	6.0%	8.0%	6.8%	9.8%	6.5%	8.8%	12.4%	7.5%	4.9%	6.0%	7.1%
Satisfied	36.5%	32.7%	48.9%	40.1%	41.1%	29.5%	42.3%	35.2%	34.9%	35.8%	44.0%	47.4%	39.8%
Neutral	24.7%	35.6%	27.1%	30.8%	28.5%	44.3%	30.7%	29.0%	31.0%	28.3%	29.7%	22.4%	30.3%
Dissatisfied	23.5%	18.3%	14.3%	17.1%	18.2%	14.8%	15.9%	20.2%	14.7%	24.5%	17.0%	16.4%	17.5%
Very Dissatisfied	9.4%	4.8%	3.8%	4.0%	5.4%	1.6%	4.6%	6.7%	7.0%	3.8%	4.4%	7.8%	5.3%
<u>Q3-6. Overall quality of life in your neighborhood</u>													
Very Satisfied	20.2%	15.1%	10.9%	14.3%	14.5%	14.8%	14.4%	14.9%	11.7%	12.8%	18.6%	17.9%	14.4%
Satisfied	47.6%	41.5%	54.7%	44.2%	48.5%	21.3%	46.7%	43.8%	35.2%	41.5%	47.0%	59.8%	46.1%
Neutral	15.5%	23.6%	17.5%	20.9%	18.8%	32.8%	19.4%	21.6%	24.2%	23.2%	19.1%	10.3%	20.1%
Dissatisfied	9.5%	16.0%	13.1%	15.0%	13.0%	27.9%	14.6%	13.9%	22.7%	14.6%	10.9%	9.4%	14.1%
Very Dissatisfied	7.1%	3.8%	3.6%	5.6%	5.2%	3.3%	5.0%	5.7%	6.3%	7.9%	4.4%	2.6%	5.2%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q3-7. Overall availability of arts & cultural amenities

Very Satisfied	12.3%	7.3%	10.3%	8.4%	9.0%	9.6%	8.7%	9.6%	10.2%	9.0%	9.9%	8.0%	8.9%
Satisfied	29.6%	35.4%	31.7%	38.7%	36.1%	30.8%	36.4%	33.7%	36.1%	30.3%	38.6%	37.5%	35.5%
Neutral	27.2%	38.5%	40.5%	37.6%	36.3%	42.3%	37.1%	36.5%	38.0%	37.4%	32.7%	38.4%	37.0%
Dissatisfied	24.7%	12.5%	11.9%	11.7%	13.8%	15.4%	12.6%	17.4%	11.1%	20.6%	13.5%	10.7%	13.9%
Very Dissatisfied	6.2%	6.3%	5.6%	3.6%	4.9%	1.9%	5.2%	2.8%	4.6%	2.6%	5.3%	5.4%	4.8%

Q3-8. Overall appearance of major corridors

Very Satisfied	4.9%	3.0%	5.3%	3.1%	3.9%	1.9%	3.5%	3.7%	6.7%	2.5%	3.9%	2.6%	3.6%
Satisfied	37.8%	34.7%	35.3%	29.4%	33.2%	29.6%	33.9%	30.5%	32.8%	37.7%	29.8%	33.6%	32.5%
Neutral	30.5%	31.7%	36.1%	36.9%	32.9%	50.0%	30.1%	44.4%	45.4%	30.2%	32.0%	26.7%	34.7%
Dissatisfied	23.2%	27.7%	18.8%	24.2%	24.7%	18.5%	27.1%	17.1%	10.9%	25.2%	29.3%	29.3%	24.1%
Very Dissatisfied	3.7%	3.0%	4.5%	6.5%	5.3%	0.0%	5.4%	4.3%	4.2%	4.4%	5.0%	7.8%	5.1%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q3-9. Overall Downtown Fayetteville experience</u>												
Very Satisfied	5.1%	6.9%	8.4%	11.5%	9.1%	10.3%	8.4%	11.2%	11.5%	12.4%	7.3%	7.0%	9.0%
Satisfied	49.4%	43.1%	46.6%	46.8%	48.3%	29.3%	48.0%	44.4%	42.6%	39.8%	49.2%	55.7%	46.2%
Neutral	26.6%	34.3%	29.0%	30.8%	29.2%	44.8%	30.2%	30.5%	34.4%	30.4%	28.8%	29.6%	31.1%
Dissatisfied	12.7%	14.7%	14.5%	9.2%	11.9%	8.6%	10.8%	12.8%	9.8%	14.3%	13.6%	7.0%	11.6%
Very Dissatisfied	6.3%	1.0%	1.5%	1.7%	1.4%	6.9%	2.6%	1.1%	1.6%	3.1%	1.1%	0.9%	2.1%
<u>Q3-10. Overall strength of Fayetteville's economy</u>													
Very Satisfied	2.6%	5.9%	3.1%	3.3%	3.4%	5.1%	2.7%	5.4%	3.5%	4.7%	2.8%	3.5%	3.5%
Satisfied	32.1%	28.7%	33.1%	28.3%	29.7%	30.5%	30.4%	29.3%	26.1%	26.7%	36.4%	31.0%	29.8%
Neutral	35.9%	35.6%	30.8%	39.5%	36.8%	37.3%	37.3%	35.9%	36.5%	38.0%	30.7%	38.1%	36.7%
Dissatisfied	19.2%	25.7%	27.7%	23.6%	25.4%	16.9%	25.2%	22.3%	25.2%	25.3%	26.7%	23.0%	24.5%
Very Dissatisfied	10.3%	4.0%	5.4%	5.4%	4.9%	10.2%	4.4%	7.1%	8.7%	5.3%	3.4%	4.4%	5.6%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q3-11. Overall availability of employment opportunities in Fayetteville</u>												
Very Satisfied	1.3%	7.1%	0.8%	2.9%	2.8%	3.3%	2.5%	3.8%	1.7%	3.9%	3.0%	2.8%	2.8%
Satisfied	20.8%	18.4%	18.3%	14.8%	16.1%	23.3%	16.2%	18.1%	16.0%	14.9%	16.3%	19.6%	16.7%
Neutral	23.4%	25.5%	27.0%	36.1%	31.8%	21.7%	31.9%	27.5%	27.7%	28.6%	32.5%	30.8%	30.6%
Dissatisfied	42.9%	38.8%	37.3%	33.6%	37.3%	33.3%	38.2%	35.7%	37.8%	37.7%	41.0%	37.4%	37.1%
Very Dissatisfied	11.7%	10.2%	16.7%	12.6%	11.9%	18.3%	11.2%	14.8%	16.8%	14.9%	7.2%	9.3%	12.9%
<u>Q3-12. Overall quality of businesses, services & retail in Fayetteville</u>													
Very Satisfied	8.6%	8.6%	6.7%	7.4%	7.1%	11.7%	7.0%	8.3%	5.6%	5.0%	10.6%	8.7%	7.4%
Satisfied	40.7%	32.4%	42.5%	41.6%	41.1%	35.0%	40.5%	40.6%	38.7%	41.0%	40.0%	40.9%	40.0%
Neutral	27.2%	41.0%	29.1%	31.4%	31.6%	33.3%	32.1%	31.8%	37.9%	33.5%	28.9%	25.2%	32.0%
Dissatisfied	17.3%	17.1%	15.7%	17.6%	17.6%	15.0%	17.2%	17.7%	15.3%	14.3%	18.3%	24.3%	17.4%
Very Dissatisfied	6.2%	1.0%	6.0%	2.0%	2.6%	5.0%	3.3%	1.6%	2.4%	6.2%	2.2%	0.9%	3.3%

Q3. Several items that may influence your perception of the City of Fayetteville are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q3-13. Overall availability of sports venues in Fayetteville

Very Satisfied	8.1%	7.2%	4.1%	3.6%	4.8%	5.5%	4.5%	5.2%	5.7%	3.3%	5.4%	6.4%	4.7%
Satisfied	24.3%	33.0%	31.4%	25.7%	27.2%	32.7%	25.6%	32.8%	30.2%	27.5%	28.0%	22.9%	27.6%
Neutral	35.1%	33.0%	37.2%	41.3%	39.2%	36.4%	38.8%	39.7%	41.5%	34.6%	37.5%	39.4%	38.8%
Dissatisfied	28.4%	24.7%	20.7%	23.9%	24.2%	20.0%	26.1%	18.4%	19.8%	28.8%	24.4%	24.8%	23.9%
Very Dissatisfied	4.1%	2.1%	6.6%	5.4%	4.6%	5.5%	5.0%	4.0%	2.8%	5.9%	4.8%	6.4%	4.9%

Q3-14. Overall affordability of housing in Fayetteville

Very Satisfied	6.3%	9.0%	1.6%	6.3%	5.9%	4.9%	5.7%	6.4%	5.9%	3.2%	7.5%	7.0%	5.7%
Satisfied	45.6%	40.0%	44.8%	37.2%	41.6%	32.8%	44.8%	33.0%	26.3%	37.0%	46.2%	53.9%	40.8%
Neutral	24.1%	28.0%	34.4%	32.3%	31.0%	29.5%	30.8%	30.9%	24.6%	35.7%	32.9%	24.3%	30.8%
Dissatisfied	15.2%	17.0%	16.8%	16.8%	15.8%	24.6%	14.8%	20.2%	28.8%	17.5%	10.4%	13.0%	16.7%
Very Dissatisfied	8.9%	6.0%	2.4%	7.4%	5.8%	8.2%	3.9%	9.6%	14.4%	6.5%	2.9%	1.7%	6.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-1. Used a City recreation center</u>												
Yes	54.7%	55.1%	51.9%	52.9%	54.6%	43.9%	55.1%	49.8%	43.9%	63.7%	52.5%	55.7%	53.2%
No	45.3%	44.9%	48.1%	47.1%	45.4%	56.1%	44.9%	50.2%	56.1%	36.3%	47.5%	44.3%	46.8%
<u>Q4-2. Used a City swimming pool</u>													
Yes	11.6%	12.0%	15.9%	16.5%	14.7%	15.2%	14.2%	16.8%	20.5%	14.2%	15.1%	7.7%	14.7%
No	88.4%	88.0%	84.1%	83.5%	85.3%	84.8%	85.8%	83.2%	79.5%	85.8%	84.9%	92.3%	85.3%
<u>Q4-3. Participated in City athletic programs</u>													
Yes	30.2%	23.4%	15.9%	21.8%	22.5%	16.9%	20.7%	23.6%	18.3%	19.0%	22.8%	25.9%	21.5%
No	69.8%	76.6%	84.1%	78.2%	77.5%	83.1%	79.3%	76.4%	81.7%	81.0%	77.2%	74.1%	78.5%
<u>Q4-4. Participated in other City recreation programs</u>													
Yes	37.6%	34.0%	26.3%	29.5%	31.4%	27.4%	30.5%	31.8%	26.4%	31.0%	33.5%	33.9%	30.7%
No	62.4%	66.0%	73.7%	70.5%	68.6%	72.6%	69.5%	68.2%	73.6%	69.0%	66.5%	66.1%	69.3%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-5. Visited a neighborhood or City park</u>												
Yes	88.4%	81.5%	73.0%	73.7%	77.9%	66.7%	77.7%	74.2%	70.2%	76.0%	77.2%	84.5%	76.4%
No	11.6%	18.5%	27.0%	26.3%	22.1%	33.3%	22.3%	25.8%	29.8%	24.0%	22.8%	15.5%	23.6%
<u>Q4-6. Participated in a community watch program or crime prevention meeting</u>													
Yes	33.7%	34.3%	50.4%	41.4%	41.7%	35.9%	41.3%	41.6%	27.3%	41.3%	48.4%	48.3%	41.1%
No	66.3%	65.7%	49.6%	58.6%	58.3%	64.1%	58.7%	58.4%	72.7%	58.7%	51.6%	51.7%	58.9%
<u>Q4-7. Participated in a public meeting of an appointed board or commission</u>													
Yes	17.4%	20.4%	20.3%	26.9%	23.9%	19.7%	24.5%	19.9%	8.3%	22.0%	28.6%	35.9%	23.2%
No	82.6%	79.6%	79.7%	73.1%	76.1%	80.3%	75.5%	80.1%	91.7%	78.0%	71.4%	64.1%	76.8%
<u>Q4-8. Attended or viewed a City Council meeting</u>													
Yes	17.6%	25.0%	34.8%	40.3%	34.1%	33.3%	36.9%	28.4%	18.9%	34.9%	35.3%	45.3%	33.8%
No	82.4%	75.0%	65.2%	59.7%	65.9%	66.7%	63.1%	71.6%	81.1%	65.1%	64.7%	54.7%	66.2%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669

Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q4-9. Ridden FAST Bus System and/or FASTTRAC! ADA Van System

Yes	10.5%	17.6%	13.8%	15.6%	13.2%	24.6%	9.7%	23.8%	29.0%	14.2%	8.6%	6.0%	14.5%
No	89.5%	82.4%	86.2%	84.4%	86.8%	75.4%	90.3%	76.2%	71.0%	85.8%	91.4%	94.0%	85.5%

Q4-10. Attended Dogwood Festival

Yes	61.6%	63.9%	55.8%	54.4%	58.7%	50.0%	57.8%	58.9%	56.8%	56.8%	58.9%	59.0%	57.1%
No	38.4%	36.1%	44.2%	45.6%	41.3%	50.0%	42.2%	41.1%	43.2%	43.2%	41.1%	41.0%	42.9%

Q4-11. Attended International Folk Festival

Yes	51.2%	47.7%	47.1%	44.8%	47.2%	46.2%	47.3%	46.8%	45.0%	46.7%	51.1%	46.2%	46.3%
No	48.8%	52.3%	52.9%	55.2%	52.8%	53.8%	52.7%	53.2%	55.0%	53.3%	48.9%	53.8%	53.7%

Q4-12. Visited North Carolina Veterans Park

Yes	70.9%	69.4%	65.4%	64.4%	67.3%	57.6%	67.1%	64.7%	55.7%	63.9%	74.6%	68.1%	65.9%
No	29.1%	30.6%	34.6%	35.6%	32.7%	42.4%	32.9%	35.3%	44.3%	36.1%	25.4%	31.9%	34.1%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-13. Attended an event at, or visited, Festival Park</u>												
Yes	71.8%	76.9%	68.8%	64.5%	71.0%	50.0%	68.8%	69.8%	55.7%	67.5%	74.1%	80.9%	68.1%
No	28.2%	23.1%	31.2%	35.5%	29.0%	50.0%	31.2%	30.2%	44.3%	32.5%	25.9%	19.1%	31.9%
<u>Q4-14. Called Code Enforcement</u>													
Yes	20.0%	21.0%	22.1%	28.2%	24.4%	29.7%	25.3%	24.2%	21.5%	19.4%	24.2%	34.5%	24.5%
No	80.0%	79.0%	77.9%	71.8%	75.6%	70.3%	74.7%	75.8%	78.5%	80.6%	75.8%	65.5%	75.5%
<u>Q4-15. Called or visited Police Department</u>													
Yes	44.2%	44.9%	48.6%	48.5%	46.2%	53.8%	45.8%	49.3%	53.4%	46.7%	47.5%	41.0%	46.7%
No	55.8%	55.1%	51.4%	51.5%	53.8%	46.2%	54.2%	50.7%	46.6%	53.3%	52.5%	59.0%	53.3%
<u>Q4-16. Visited Downtown Fayetteville</u>													
Yes	90.7%	91.7%	87.0%	87.7%	90.1%	79.7%	90.3%	87.6%	81.5%	90.5%	91.4%	92.3%	88.7%
No	9.3%	8.3%	13.0%	12.3%	9.9%	20.3%	9.7%	12.4%	18.5%	9.5%	8.6%	7.7%	11.3%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-17. Used Downtown parking deck</u>												
Yes	17.6%	21.3%	22.8%	19.8%	22.3%	9.4%	21.5%	19.9%	11.5%	18.3%	20.5%	36.2%	20.7%
No	82.4%	78.7%	77.2%	80.2%	77.7%	90.6%	78.5%	80.1%	88.5%	81.7%	79.5%	63.8%	79.3%
<u>Q4-18. Watched City show, Fayetteville in 5</u>													
Yes	18.8%	20.4%	21.0%	28.6%	23.3%	28.8%	23.9%	24.8%	24.2%	26.6%	22.2%	21.6%	23.8%
No	81.2%	79.6%	79.0%	71.4%	76.7%	71.2%	76.1%	75.2%	75.8%	73.4%	77.8%	78.4%	76.2%
<u>Q4-19. Used Fayetteville Regional Airport</u>													
Yes	83.7%	72.2%	68.8%	63.1%	70.9%	47.7%	72.5%	60.7%	45.5%	62.5%	78.3%	85.5%	68.1%
No	16.3%	27.8%	31.2%	36.9%	29.1%	52.3%	27.5%	39.3%	54.5%	37.5%	21.7%	14.5%	31.9%
<u>Q4-20. Used fire protection & rescue services</u>													
Yes	22.1%	22.2%	23.4%	36.9%	28.8%	46.2%	29.9%	32.8%	34.8%	36.7%	24.3%	25.6%	30.6%
No	77.9%	77.8%	76.6%	63.1%	71.2%	53.8%	70.1%	67.2%	65.2%	63.3%	75.7%	74.4%	69.4%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-21. Contacted Fayetteville Call Center (433-1FAY)</u>												
Yes	29.1%	15.1%	24.6%	21.4%	23.5%	16.7%	21.6%	24.0%	22.1%	21.9%	21.7%	25.0%	22.5%
No	70.9%	84.9%	75.4%	78.6%	76.5%	83.3%	78.4%	76.0%	77.9%	78.1%	78.3%	75.0%	77.5%
<u>Q4-22. Visited City's website</u>													
Yes	66.3%	51.9%	52.2%	46.6%	55.8%	13.6%	51.0%	51.0%	31.8%	52.1%	57.3%	61.5%	51.1%
No	33.7%	48.1%	47.8%	53.4%	44.2%	86.4%	49.0%	49.0%	68.2%	47.9%	42.7%	38.5%	48.9%
<u>Q4-23. Used FayFixIt</u>													
Yes	9.3%	8.3%	5.8%	10.7%	9.8%	6.1%	8.8%	11.1%	9.2%	10.7%	8.6%	8.5%	9.4%
No	90.7%	91.7%	94.2%	89.3%	90.2%	93.9%	91.2%	88.9%	90.8%	89.3%	91.4%	91.5%	90.6%
<u>Q4-24. Followed City's social media (Facebook or Twitter)</u>													
Yes	20.9%	15.7%	15.3%	14.0%	16.1%	10.8%	13.1%	21.3%	16.7%	13.8%	13.5%	17.1%	15.4%
No	79.1%	84.3%	84.7%	86.0%	83.9%	89.2%	86.9%	78.7%	83.3%	86.2%	86.5%	82.9%	84.6%

Q4. Please indicate whether you or other members of your household have participated in the following activities during the past year. (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q4-25. Purchased a building permit from City</u>												
Yes	16.5%	11.1%	9.4%	14.0%	13.0%	13.6%	13.7%	12.5%	6.8%	12.5%	14.7%	17.9%	13.0%
No	83.5%	88.9%	90.6%	86.0%	87.0%	86.4%	86.3%	87.5%	93.2%	87.5%	85.3%	82.1%	87.0%

Q5. Public Safety Services: Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q5-1. City efforts to prevent crime</u>												
Very Satisfied	3.8%	6.7%	12.2%	10.2%	8.6%	12.9%	8.0%	11.6%	14.4%	6.8%	7.8%	9.8%	9.0%
Satisfied	46.3%	45.2%	47.3%	43.4%	47.0%	30.6%	47.2%	41.1%	34.4%	47.5%	49.4%	50.0%	45.0%
Neutral	28.8%	32.7%	26.7%	28.8%	27.9%	35.5%	28.4%	28.9%	28.0%	29.0%	28.9%	21.4%	28.9%
Dissatisfied	13.8%	10.6%	11.5%	14.6%	13.1%	14.5%	12.4%	15.3%	15.2%	14.2%	10.6%	15.2%	13.3%
Very Dissatisfied	7.5%	4.8%	2.3%	3.1%	3.4%	6.5%	4.0%	3.2%	8.0%	2.5%	3.3%	3.6%	3.8%
<u>Q5-2. Enforcement of local traffic laws</u>													
Very Satisfied	7.1%	11.4%	11.9%	5.7%	7.7%	11.5%	6.5%	11.3%	11.9%	7.3%	6.6%	7.0%	7.9%
Satisfied	38.1%	37.1%	44.4%	42.8%	42.6%	34.4%	44.7%	35.6%	42.9%	40.2%	46.4%	40.9%	41.8%
Neutral	27.4%	33.3%	25.9%	26.6%	26.3%	42.6%	27.3%	29.4%	31.7%	25.0%	23.2%	28.7%	28.0%
Dissatisfied	23.8%	14.3%	12.6%	18.2%	18.1%	6.6%	15.7%	19.1%	10.3%	22.0%	18.2%	17.4%	16.8%
Very Dissatisfied	3.6%	3.8%	5.2%	6.7%	5.3%	4.9%	5.8%	4.6%	3.2%	5.5%	5.5%	6.1%	5.4%

Q5. Public Safety Services: Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q5-3. How quickly police respond to emergencies

Very Satisfied	12.5%	11.3%	16.1%	11.7%	11.9%	13.3%	10.6%	15.7%	18.9%	9.7%	11.6%	10.9%	12.4%
Satisfied	43.1%	41.2%	39.0%	42.5%	42.1%	36.7%	43.5%	37.1%	38.5%	40.0%	38.7%	51.5%	41.1%
Neutral	25.0%	35.1%	27.1%	31.1%	30.5%	31.7%	29.0%	33.7%	24.6%	33.5%	34.2%	26.7%	30.8%
Dissatisfied	11.1%	8.2%	13.6%	11.4%	12.1%	8.3%	11.9%	10.7%	12.3%	12.3%	12.3%	7.9%	11.7%
Very Dissatisfied	8.3%	4.1%	4.2%	3.3%	3.3%	10.0%	4.9%	2.8%	5.7%	4.5%	3.2%	3.0%	4.1%

Q5-4. Frequency that police officers patrol your neighborhood

Very Satisfied	6.0%	10.9%	13.0%	8.8%	8.9%	16.9%	7.6%	13.5%	14.8%	10.0%	9.2%	6.2%	9.5%
Satisfied	25.3%	25.7%	37.4%	31.3%	32.0%	23.7%	33.2%	26.5%	30.3%	30.0%	29.5%	34.5%	31.1%
Neutral	28.9%	35.6%	23.7%	26.1%	27.1%	28.8%	28.6%	23.8%	27.0%	23.1%	28.3%	33.6%	27.7%
Dissatisfied	30.1%	20.8%	16.8%	25.4%	23.9%	20.3%	21.7%	28.6%	19.7%	28.1%	24.3%	18.6%	23.3%
Very Dissatisfied	9.6%	6.9%	9.2%	8.5%	8.1%	10.2%	8.8%	7.6%	8.2%	8.8%	8.7%	7.1%	8.4%

Q5. Public Safety Services: Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q5-5. City efforts to prevent fires</u>												
Very Satisfied	10.0%	11.2%	14.4%	15.2%	13.4%	13.8%	12.0%	16.1%	18.1%	10.4%	13.2%	16.0%	13.2%
Satisfied	35.7%	47.2%	55.9%	50.2%	49.9%	43.1%	53.8%	39.3%	40.5%	54.2%	51.3%	45.7%	49.0%
Neutral	48.6%	34.8%	27.9%	31.6%	33.8%	32.8%	30.7%	40.5%	36.2%	30.6%	32.9%	35.1%	34.0%
Dissatisfied	4.3%	5.6%	1.8%	1.1%	1.6%	10.3%	2.4%	3.0%	3.4%	2.8%	2.0%	2.1%	2.5%
Very Dissatisfied	1.4%	1.1%	0.0%	1.9%	1.2%	0.0%	1.1%	1.2%	1.7%	2.1%	0.7%	1.1%	1.3%
<u>Q5-6. Enforcement of fire code</u>													
Very Satisfied	11.1%	10.7%	14.7%	13.5%	12.6%	14.0%	11.3%	15.3%	18.4%	10.8%	9.2%	17.4%	12.5%
Satisfied	34.9%	46.4%	51.0%	49.4%	48.5%	42.0%	48.0%	47.3%	42.7%	51.1%	48.6%	45.3%	47.6%
Neutral	47.6%	34.5%	31.4%	32.2%	34.8%	32.0%	35.8%	32.0%	33.0%	30.9%	38.7%	33.7%	34.9%
Dissatisfied	4.8%	4.8%	2.9%	3.3%	2.6%	12.0%	3.2%	4.7%	3.9%	4.3%	2.1%	3.5%	3.5%
Very Dissatisfied	1.6%	3.6%	0.0%	1.6%	1.5%	0.0%	1.7%	0.7%	1.9%	2.9%	1.4%	0.0%	1.6%

Q6. Perception of Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe" please rate how safe you feel in the following situations: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q6-1. When walking alone in your neighborhood during the day</u>												
Very Safe	31.8%	30.6%	29.7%	24.2%	28.9%	15.4%	27.7%	27.5%	17.7%	21.6%	35.0%	37.6%	27.4%
Safe	49.4%	52.8%	52.9%	46.7%	49.7%	46.2%	48.5%	52.0%	46.2%	52.1%	47.0%	50.4%	49.4%
Neutral	7.1%	10.2%	9.4%	17.9%	12.7%	20.0%	12.7%	14.0%	20.8%	16.2%	10.4%	6.8%	13.4%
Unsafe	9.4%	4.6%	5.8%	7.9%	6.2%	13.8%	8.6%	4.0%	10.0%	7.2%	6.6%	4.3%	7.3%
Very Unsafe	2.4%	1.9%	2.2%	3.3%	2.4%	4.6%	2.5%	2.5%	5.4%	3.0%	1.1%	0.9%	2.6%
<u>Q6-2. When walking alone in your neighborhood at night</u>													
Very Safe	13.3%	13.9%	12.5%	7.2%	10.7%	4.9%	9.8%	10.8%	5.0%	5.0%	15.6%	16.7%	10.0%
Safe	33.7%	30.7%	37.5%	26.6%	31.8%	16.4%	31.3%	26.9%	20.0%	26.3%	35.0%	36.8%	30.3%
Neutral	24.1%	21.8%	16.4%	21.5%	21.1%	24.6%	21.7%	21.0%	19.2%	23.8%	21.1%	22.8%	21.3%
Unsafe	20.5%	22.8%	24.2%	30.4%	25.2%	37.7%	25.5%	29.0%	32.5%	32.5%	21.7%	16.7%	26.7%
Very Unsafe	8.4%	10.9%	9.4%	14.3%	11.3%	16.4%	11.7%	12.4%	23.3%	12.5%	6.7%	7.0%	11.7%

Q6. Perception of Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe" please rate how safe you feel in the following situations: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q6-3. When walking alone in the park nearest to your home during the day

Very Safe	17.8%	15.4%	11.5%	16.2%	15.4%	13.0%	12.9%	19.4%	6.6%	16.8%	18.0%	17.0%	14.9%
Safe	34.2%	45.1%	38.5%	33.5%	37.3%	29.6%	39.6%	31.5%	36.8%	30.1%	40.0%	42.0%	36.4%
Neutral	17.8%	27.5%	34.6%	29.2%	28.5%	31.5%	27.5%	29.7%	31.1%	31.5%	26.0%	21.0%	28.8%
Unsafe	24.7%	8.8%	11.5%	15.4%	14.3%	20.4%	15.1%	15.2%	16.0%	16.8%	12.7%	17.0%	15.1%
Very Unsafe	5.5%	3.3%	3.8%	5.8%	4.5%	5.6%	4.9%	4.2%	9.4%	4.9%	3.3%	3.0%	4.7%

Q6-4. When visiting recreation centers

Very Safe	10.3%	21.1%	15.0%	18.7%	17.7%	13.7%	15.1%	21.9%	16.7%	16.4%	18.4%	18.8%	17.1%
Safe	50.0%	45.3%	53.3%	48.5%	49.4%	43.1%	49.3%	48.1%	43.1%	49.3%	51.7%	49.5%	48.6%
Neutral	25.0%	31.6%	27.1%	26.0%	26.6%	35.3%	29.2%	22.5%	31.4%	28.9%	22.4%	25.7%	27.6%
Unsafe	11.8%	2.1%	3.7%	5.3%	5.1%	5.9%	5.3%	5.6%	5.9%	3.9%	6.1%	5.9%	5.4%
Very Unsafe	2.9%	0.0%	0.9%	1.5%	1.2%	2.0%	1.1%	1.9%	2.9%	1.3%	1.4%	0.0%	1.3%

Q6. Perception of Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe" please rate how safe you feel in the following situations: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q6-5. In Downtown Fayetteville

Very Safe	7.3%	14.3%	12.2%	16.3%	13.9%	15.5%	12.9%	17.4%	14.3%	13.1%	16.2%	14.0%	14.0%
Safe	56.1%	59.0%	50.4%	45.0%	50.9%	43.1%	51.9%	46.2%	38.7%	52.5%	51.4%	57.0%	49.9%
Neutral	18.3%	20.0%	28.2%	29.1%	25.4%	29.3%	25.0%	26.6%	31.9%	25.6%	25.1%	18.4%	26.1%
Unsafe	15.9%	4.8%	6.1%	8.0%	8.0%	6.9%	7.7%	8.7%	10.9%	8.1%	5.0%	7.9%	7.9%
Very Unsafe	2.4%	1.9%	3.1%	1.7%	1.8%	5.2%	2.6%	1.1%	4.2%	0.6%	2.2%	2.6%	2.1%

Q6-6. Overall feeling of safety in Fayetteville

Very Safe	3.5%	6.5%	5.1%	7.3%	6.1%	6.3%	5.5%	7.1%	6.3%	4.8%	7.1%	7.8%	6.0%
Safe	42.4%	50.0%	43.4%	41.0%	44.2%	32.8%	45.4%	39.4%	36.7%	39.3%	44.0%	53.9%	43.2%
Neutral	25.9%	31.5%	33.1%	31.7%	30.2%	43.8%	30.1%	32.3%	34.4%	34.5%	32.4%	20.9%	31.5%
Unsafe	24.7%	9.3%	12.5%	16.0%	15.9%	10.9%	15.3%	16.2%	14.1%	17.9%	14.3%	14.8%	15.3%
Very Unsafe	3.5%	2.8%	5.9%	4.0%	3.6%	6.3%	3.7%	5.1%	8.6%	3.6%	2.2%	2.6%	4.0%

Q6. Perception of Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe" please rate how safe you feel in the following situations: (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q6-7. When riding FAST buses</u>												
Very Safe	4.8%	5.7%	5.0%	11.8%	6.5%	18.2%	4.9%	14.3%	15.4%	3.5%	5.1%	8.0%	8.1%
Safe	14.3%	31.4%	30.0%	26.5%	25.6%	27.3%	24.4%	31.2%	33.8%	21.1%	20.5%	24.0%	25.8%
Neutral	57.1%	48.6%	50.0%	54.9%	56.0%	42.4%	59.3%	39.0%	36.9%	61.4%	61.5%	60.0%	53.6%
Unsafe	19.0%	11.4%	5.0%	5.9%	8.3%	9.1%	8.1%	11.7%	9.2%	12.3%	7.7%	8.0%	9.1%
Very Unsafe	4.8%	2.9%	10.0%	1.0%	3.6%	3.0%	3.3%	3.9%	4.6%	1.8%	5.1%	0.0%	3.3%

Q7. Parks and Recreation. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q7-1. Quality & condition of City parks & recreation facilities</u>												
Very Satisfied	8.2%	14.7%	13.6%	12.7%	12.6%	10.2%	11.1%	15.2%	10.8%	15.1%	13.5%	12.1%	12.2%
Satisfied	53.4%	51.6%	53.6%	53.3%	53.4%	46.9%	55.4%	47.4%	51.0%	50.0%	51.6%	56.1%	52.5%
Neutral	30.1%	23.2%	26.4%	27.0%	26.4%	34.7%	25.7%	29.2%	29.4%	26.0%	28.4%	24.3%	27.2%
Dissatisfied	6.8%	8.4%	5.5%	5.4%	6.0%	8.2%	5.9%	7.6%	6.9%	8.2%	4.5%	6.5%	6.7%
Very Dissatisfied	1.4%	2.1%	0.9%	1.5%	1.6%	0.0%	1.9%	0.6%	2.0%	0.7%	1.9%	0.9%	1.4%
<u>Q7-2. Quality & condition of greenways & trails in City</u>													
Very Satisfied	9.5%	13.4%	8.2%	12.8%	11.0%	13.6%	9.8%	14.1%	11.0%	11.8%	10.3%	12.6%	11.1%
Satisfied	50.8%	41.5%	48.0%	48.5%	47.3%	43.2%	47.5%	45.6%	49.5%	43.3%	50.7%	47.4%	46.7%
Neutral	27.0%	39.0%	32.7%	30.8%	32.2%	38.6%	32.5%	31.5%	33.0%	36.2%	27.9%	29.5%	32.8%
Dissatisfied	9.5%	4.9%	10.2%	7.5%	8.4%	4.5%	8.6%	8.7%	6.6%	6.3%	10.3%	10.5%	8.4%
Very Dissatisfied	3.2%	1.2%	1.0%	0.4%	1.1%	0.0%	1.5%	0.0%	0.0%	2.4%	0.7%	0.0%	1.0%

Q7. Parks and Recreation. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q7-3. Diversity of City recreation opportunities</u>												
Very Satisfied	6.1%	10.9%	8.6%	13.1%	10.4%	12.8%	8.8%	14.5%	17.2%	10.2%	10.5%	8.7%	10.5%
Satisfied	40.9%	38.0%	41.0%	36.3%	37.7%	38.3%	40.7%	30.8%	37.6%	35.8%	39.9%	42.7%	37.5%
Neutral	31.8%	29.3%	39.0%	36.3%	35.6%	31.9%	34.5%	37.1%	30.1%	35.8%	35.7%	28.2%	35.6%
Dissatisfied	19.7%	17.4%	7.6%	11.0%	12.7%	14.9%	12.3%	15.1%	11.8%	15.3%	9.8%	16.5%	13.1%
Very Dissatisfied	1.5%	4.3%	3.8%	3.3%	3.6%	2.1%	3.7%	2.5%	3.2%	2.9%	4.2%	3.9%	3.4%
<u>Q7-4. Overall quality of City's recreation programs & services</u>													
Very Satisfied	5.9%	14.4%	10.0%	11.5%	10.5%	14.6%	9.6%	13.7%	16.7%	10.0%	8.3%	12.5%	10.8%
Satisfied	45.6%	41.1%	43.6%	43.9%	43.2%	47.9%	46.0%	37.3%	43.8%	42.1%	45.1%	42.3%	43.3%
Neutral	29.4%	33.3%	37.3%	33.6%	34.3%	27.1%	33.1%	36.0%	27.1%	35.7%	36.1%	30.8%	34.0%
Dissatisfied	19.1%	10.0%	6.4%	9.8%	10.5%	10.4%	9.9%	11.8%	10.4%	11.4%	9.7%	11.5%	10.6%
Very Dissatisfied	0.0%	1.1%	2.7%	1.2%	1.5%	0.0%	1.4%	1.2%	2.1%	0.7%	0.7%	2.9%	1.3%

Q7. Parks and Recreation. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q7-5. Cultural programming (events, concerts, festivals)</u>												
Very Satisfied	14.9%	13.0%	12.7%	14.3%	13.2%	16.7%	12.0%	16.5%	14.8%	14.0%	15.7%	10.9%	13.4%
Satisfied	41.9%	48.0%	49.2%	46.7%	47.7%	42.6%	48.5%	45.5%	49.1%	42.7%	47.6%	51.8%	47.4%
Neutral	21.6%	23.0%	30.2%	28.7%	27.7%	22.2%	27.0%	26.7%	23.1%	28.7%	27.1%	24.5%	27.1%
Dissatisfied	21.6%	15.0%	4.8%	7.4%	9.1%	16.7%	10.5%	8.5%	10.2%	11.5%	9.0%	10.0%	10.0%
Very Dissatisfied	0.0%	1.0%	3.2%	2.9%	2.3%	1.9%	2.0%	2.8%	2.8%	3.2%	0.6%	2.7%	2.2%
<u>Q7-6. Customer service provided by City's parks & recreation staff</u>													
Very Satisfied	8.1%	15.1%	10.1%	12.1%	11.7%	9.3%	10.4%	13.6%	14.0%	8.5%	12.4%	13.1%	11.3%
Satisfied	48.4%	41.9%	48.5%	45.9%	46.2%	51.2%	48.4%	42.2%	40.9%	53.1%	44.2%	47.5%	46.4%
Neutral	32.3%	36.0%	38.4%	33.8%	35.2%	32.6%	34.6%	35.4%	36.6%	33.1%	36.4%	32.3%	35.3%
Dissatisfied	11.3%	7.0%	1.0%	6.1%	5.4%	7.0%	5.4%	6.8%	7.5%	3.8%	6.2%	4.0%	5.6%
Very Dissatisfied	0.0%	0.0%	2.0%	2.2%	1.6%	0.0%	1.2%	2.0%	1.1%	1.5%	0.8%	3.0%	1.4%

Q7. Parks and Recreation. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q7-7. Availability of City parks

Very Satisfied	9.0%	16.5%	9.2%	12.8%	11.9%	14.6%	10.7%	15.0%	11.7%	11.0%	11.7%	15.1%	12.0%
Satisfied	46.2%	42.3%	55.8%	48.6%	48.2%	52.1%	50.8%	44.5%	49.5%	50.3%	48.5%	47.2%	48.5%
Neutral	26.9%	27.8%	27.5%	28.0%	28.2%	27.1%	28.3%	27.2%	25.2%	29.0%	30.1%	20.8%	28.3%
Dissatisfied	16.7%	13.4%	5.0%	7.0%	9.3%	4.2%	7.9%	11.0%	11.7%	6.9%	7.4%	14.2%	9.0%
Very Dissatisfied	1.3%	0.0%	2.5%	3.5%	2.3%	2.1%	2.4%	2.3%	1.9%	2.8%	2.5%	2.8%	2.3%

Q7-8. Availability of biking trails

Very Satisfied	8.2%	9.1%	7.4%	12.6%	10.0%	10.5%	8.1%	13.8%	11.1%	10.0%	8.9%	13.4%	9.9%
Satisfied	32.8%	31.2%	34.7%	37.7%	35.6%	34.2%	34.2%	37.7%	42.0%	31.7%	33.9%	39.0%	35.2%
Neutral	31.1%	31.2%	41.1%	34.7%	34.3%	39.5%	36.9%	30.4%	30.9%	35.8%	37.1%	28.0%	35.0%
Dissatisfied	23.0%	22.1%	12.6%	12.1%	15.7%	15.8%	16.3%	14.5%	16.0%	16.7%	15.3%	15.9%	15.9%
Very Dissatisfied	4.9%	6.5%	4.2%	3.0%	4.5%	0.0%	4.4%	3.6%	0.0%	5.8%	4.8%	3.7%	4.0%

Q7. Parks and Recreation. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q7-9. Availability of swimming pools</u>												
Very Satisfied	3.8%	8.0%	9.3%	9.3%	8.4%	6.8%	6.4%	12.5%	9.9%	6.4%	6.9%	12.0%	8.1%
Satisfied	34.0%	25.3%	30.9%	26.0%	26.1%	40.9%	26.4%	29.9%	34.1%	27.2%	23.8%	25.3%	27.6%
Neutral	39.6%	32.0%	35.1%	37.0%	36.9%	27.3%	37.6%	31.9%	33.0%	37.6%	38.5%	31.3%	36.2%
Dissatisfied	13.2%	24.0%	16.5%	18.5%	18.9%	20.5%	19.6%	18.8%	15.4%	16.0%	23.1%	20.5%	18.8%
Very Dissatisfied	9.4%	10.7%	8.2%	9.3%	9.6%	4.5%	10.0%	6.9%	7.7%	12.8%	7.7%	10.8%	9.2%
<u>Q7-10. Availability of recreational programming</u>													
Very Satisfied	9.5%	11.0%	6.9%	9.5%	9.2%	6.8%	7.1%	13.0%	11.0%	7.6%	9.4%	10.5%	8.9%
Satisfied	34.9%	39.0%	41.2%	38.5%	37.3%	52.3%	39.0%	37.7%	37.4%	40.5%	32.6%	43.2%	38.7%
Neutral	38.1%	36.6%	44.1%	40.3%	40.9%	27.3%	42.0%	34.2%	40.7%	37.4%	45.7%	30.5%	39.9%
Dissatisfied	15.9%	13.4%	5.9%	9.1%	10.6%	13.6%	10.1%	13.0%	9.9%	12.2%	10.1%	13.7%	10.7%
Very Dissatisfied	1.6%	0.0%	2.0%	2.6%	2.0%	0.0%	1.8%	2.1%	1.1%	2.3%	2.2%	2.1%	1.8%

Q8. Which TWO of the Parks and Recreation items listed in Question 7 above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? (Sum of top 2 choices)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
<u>Q8. Sum of top 2 choices</u>													
Quality & condition of City parks & recreation facilities	15.1%	19.4%	16.5%	18.3%	18.0%	16.4%	19.5%	14.3%	12.8%	15.9%	18.9%	24.6%	17.6%
Quality & condition of greenways & trails in City	12.8%	16.7%	9.4%	11.9%	13.2%	6.0%	12.5%	12.8%	7.5%	10.0%	15.1%	16.1%	12.3%
Diversity of City recreation opportunities	20.9%	19.4%	11.5%	14.5%	16.5%	6.0%	15.9%	12.8%	12.0%	20.0%	13.0%	18.6%	15.5%
Overall quality of City's recreation programs & services	9.3%	17.6%	10.8%	13.8%	13.6%	10.4%	13.9%	11.3%	9.8%	14.1%	15.1%	14.4%	13.3%
Cultural programming (events, concerts, festivals)	24.4%	21.3%	18.7%	14.1%	17.3%	16.4%	16.8%	18.7%	12.0%	17.1%	18.4%	20.3%	17.2%
Customer service provided by City's parks & recreation staff	5.8%	2.8%	4.3%	4.8%	4.6%	4.5%	3.4%	6.4%	3.0%	5.3%	5.4%	4.2%	4.5%
Availability of City parks	9.3%	8.3%	4.3%	5.8%	6.8%	3.0%	5.8%	7.4%	6.0%	7.6%	5.4%	8.5%	6.3%

Q8. Which TWO of the Parks and Recreation items listed in Question 7 above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? (Sum of top 2 choices) (cont.)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
<u>Q8. Sum of top 2 choices (Cont.)</u>													
Availability of biking trails	9.3%	12.0%	15.1%	6.1%	10.0%	4.5%	10.7%	6.4%	3.0%	10.6%	11.9%	9.3%	9.3%
Availability of swimming pools	11.6%	16.7%	15.1%	18.6%	17.1%	11.9%	17.0%	15.3%	15.0%	15.9%	17.3%	19.5%	16.3%
Availability of recreational programming	5.8%	7.4%	8.6%	9.3%	8.7%	9.0%	9.4%	6.9%	11.3%	7.6%	8.6%	6.8%	8.5%
None chosen	33.7%	27.8%	41.7%	39.2%	35.0%	55.2%	36.0%	40.9%	51.9%	36.5%	33.5%	27.1%	37.7%

Q9. Code Enforcement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q9-1. Enforcement of junk & debris cleanup on private property</u>												
Very Satisfied	8.3%	7.0%	7.3%	3.5%	5.7%	3.3%	3.7%	8.4%	6.7%	4.5%	3.6%	8.6%	5.3%
Satisfied	30.6%	30.0%	26.6%	25.8%	27.1%	25.0%	27.3%	27.0%	31.9%	32.7%	24.2%	19.0%	27.2%
Neutral	20.8%	35.0%	27.4%	22.6%	26.1%	20.0%	25.6%	24.7%	23.5%	22.4%	26.1%	26.7%	25.4%
Dissatisfied	23.6%	16.0%	30.6%	33.9%	28.0%	40.0%	30.2%	28.1%	31.1%	27.6%	32.1%	28.6%	29.2%
Very Dissatisfied	16.7%	12.0%	8.1%	14.1%	13.1%	11.7%	13.3%	11.8%	6.7%	12.8%	13.9%	17.1%	12.9%
<u>Q9-2. Enforcement of mowing on private property</u>													
Very Satisfied	5.7%	5.1%	6.6%	4.0%	5.4%	1.7%	4.1%	7.3%	5.0%	5.4%	3.0%	8.9%	4.9%
Satisfied	37.1%	34.3%	28.9%	30.3%	31.0%	30.5%	28.9%	35.0%	35.5%	35.4%	29.1%	22.8%	31.2%
Neutral	24.3%	33.3%	28.9%	25.6%	27.7%	27.1%	28.9%	24.3%	30.6%	20.4%	30.3%	26.7%	27.6%
Dissatisfied	27.1%	18.2%	28.1%	28.5%	26.2%	32.2%	27.9%	25.4%	23.1%	30.6%	26.7%	26.7%	26.6%
Very Dissatisfied	5.7%	9.1%	7.4%	11.6%	9.7%	8.5%	10.2%	7.9%	5.8%	8.2%	10.9%	14.9%	9.6%

Q9. Code Enforcement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q9-3. Removal of abandoned or inoperative vehicles from private property

Very Satisfied	4.9%	7.7%	7.6%	4.5%	5.9%	1.8%	4.5%	8.4%	4.3%	5.7%	3.2%	11.3%	5.6%
Satisfied	32.8%	25.3%	30.3%	27.8%	28.0%	26.3%	26.5%	30.7%	32.8%	29.1%	29.7%	18.6%	28.0%
Neutral	29.5%	44.0%	24.4%	27.4%	29.8%	33.3%	32.5%	24.7%	33.6%	32.6%	25.8%	26.8%	29.8%
Dissatisfied	19.7%	12.1%	28.6%	28.6%	24.9%	29.8%	25.4%	25.9%	19.8%	25.5%	28.4%	26.8%	25.5%
Very Dissatisfied	13.1%	11.0%	9.2%	11.7%	11.4%	8.8%	11.1%	10.2%	9.5%	7.1%	12.9%	16.5%	11.1%

Q9-4. Appearance of houses in your neighborhood

Very Satisfied	22.2%	18.3%	14.0%	9.4%	14.0%	6.3%	11.6%	16.8%	9.9%	11.7%	15.2%	17.4%	13.3%
Satisfied	39.5%	43.3%	44.9%	39.4%	42.4%	32.8%	42.1%	39.8%	38.2%	40.5%	44.4%	42.2%	41.5%
Neutral	18.5%	25.0%	24.3%	29.3%	25.4%	32.8%	25.5%	27.2%	29.0%	27.6%	23.0%	27.5%	26.0%
Dissatisfied	17.3%	9.6%	14.7%	15.5%	14.2%	20.3%	16.2%	12.6%	17.6%	16.0%	13.5%	9.2%	14.7%
Very Dissatisfied	2.5%	3.8%	2.2%	6.4%	4.1%	7.8%	4.6%	3.7%	5.3%	4.3%	3.9%	3.7%	4.5%

Q9. Code Enforcement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q9-5. Graffiti removal</u>												
Very Satisfied	7.7%	14.5%	9.7%	4.4%	7.9%	4.1%	7.0%	8.8%	5.9%	7.7%	6.8%	9.5%	7.4%
Satisfied	32.7%	32.9%	39.8%	36.7%	37.6%	22.4%	34.1%	40.1%	39.6%	37.6%	40.2%	29.8%	36.2%
Neutral	38.5%	44.7%	35.5%	42.0%	40.6%	44.9%	42.4%	37.4%	41.6%	31.6%	41.0%	48.8%	40.8%
Dissatisfied	15.4%	7.9%	11.8%	13.3%	11.4%	22.4%	13.2%	10.9%	8.9%	18.8%	10.3%	9.5%	12.6%
Very Dissatisfied	5.8%	0.0%	3.2%	3.5%	2.5%	6.1%	3.3%	2.7%	4.0%	4.3%	1.7%	2.4%	3.0%
<u>Q9-6. Enforcement of sign ordinance</u>													
Very Satisfied	8.5%	8.0%	7.4%	4.5%	6.4%	3.9%	4.4%	10.1%	6.5%	5.5%	4.3%	9.4%	6.0%
Satisfied	27.1%	28.7%	46.3%	39.1%	37.5%	35.3%	38.0%	35.4%	38.9%	45.7%	38.1%	29.2%	37.4%
Neutral	44.1%	50.6%	34.3%	42.0%	41.9%	45.1%	41.2%	44.3%	39.8%	35.4%	46.0%	43.8%	42.3%
Dissatisfied	16.9%	8.0%	7.4%	9.9%	9.7%	11.8%	10.5%	8.2%	10.2%	10.2%	5.8%	12.5%	9.7%
Very Dissatisfied	3.4%	4.6%	4.6%	4.5%	4.4%	3.9%	5.8%	1.9%	4.6%	3.1%	5.8%	5.2%	4.5%

Q9. Code Enforcement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q9-7. Enforcement of illegal uses</u>												
Very Satisfied	7.8%	6.6%	3.6%	4.5%	5.1%	4.5%	4.1%	7.3%	6.4%	4.3%	0.9%	10.0%	4.9%
Satisfied	23.5%	28.9%	42.9%	32.7%	32.9%	34.1%	34.8%	28.5%	37.2%	39.3%	35.3%	20.0%	33.0%
Neutral	49.0%	52.6%	39.3%	43.6%	45.8%	40.9%	43.6%	48.9%	41.5%	35.9%	47.4%	53.8%	45.4%
Dissatisfied	11.8%	5.3%	10.7%	11.8%	10.1%	13.6%	10.5%	10.2%	9.6%	14.5%	10.3%	7.5%	10.3%
Very Dissatisfied	7.8%	6.6%	3.6%	7.3%	6.1%	6.8%	7.1%	5.1%	5.3%	6.0%	6.0%	8.8%	6.3%
<u>Q9-8. Enforcement of ordinance preventing illegal development activity</u>													
Very Satisfied	4.2%	9.3%	5.8%	6.7%	6.6%	6.1%	5.1%	10.1%	8.2%	5.2%	3.4%	11.4%	6.5%
Satisfied	27.1%	26.7%	39.5%	29.5%	31.0%	26.5%	33.0%	24.5%	32.0%	37.1%	32.5%	22.8%	30.6%
Neutral	50.0%	53.3%	37.2%	41.5%	45.5%	34.7%	41.8%	48.2%	39.2%	37.1%	47.0%	49.4%	44.2%
Dissatisfied	12.5%	5.3%	14.0%	15.2%	11.7%	22.4%	13.8%	12.2%	15.5%	16.4%	11.1%	8.9%	12.9%
Very Dissatisfied	6.3%	5.3%	3.5%	7.1%	5.1%	10.2%	6.4%	5.0%	5.2%	4.3%	6.0%	7.6%	5.8%

Q10. How responsive is the City to your code enforcement requests for service/complaints? (without "not provided")

N=669

	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	<u>Less than 5 years</u>	<u>5 to 10 years</u>	<u>11-20 years</u>	<u>More than 20 years</u>	<u>Yes</u>	<u>No</u>	<u>Own</u>	<u>Rent</u>	<u>Under \$30K</u>	<u>\$30K to \$59,999</u>	<u>\$60K to \$99,999</u>	<u>\$100K+</u>	
	<u>Q10. How responsive is City to your code enforcement requests</u>												
Very much	10.8%	19.4%	14.3%	14.5%	15.2%	10.2%	13.8%	15.3%	16.0%	15.9%	13.6%	12.3%	14.6%
Somewhat	24.1%	27.2%	30.8%	38.6%	31.0%	54.2%	33.1%	34.9%	39.5%	37.2%	27.8%	28.9%	33.2%
Not at all	4.8%	8.7%	7.5%	10.7%	8.6%	8.5%	9.6%	5.8%	9.2%	6.7%	9.7%	7.9%	8.6%
Not applicable	60.2%	44.7%	47.4%	36.2%	45.3%	27.1%	43.4%	43.9%	35.3%	40.2%	48.9%	50.9%	43.7%

Q11. Planning and Zoning: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q11-1. Overall quality of new residential development in City</u>												
Very Satisfied	8.0%	13.1%	11.7%	8.6%	10.3%	9.1%	9.2%	11.4%	12.5%	9.3%	9.8%	9.2%	10.0%
Satisfied	50.7%	35.4%	43.3%	48.3%	45.8%	43.6%	45.0%	48.3%	46.4%	44.7%	51.8%	41.3%	45.5%
Neutral	33.3%	37.4%	34.2%	33.8%	33.5%	36.4%	35.5%	30.1%	35.7%	30.7%	29.9%	36.7%	34.1%
Dissatisfied	6.7%	12.1%	5.8%	6.7%	7.7%	7.3%	7.7%	8.0%	3.6%	12.0%	7.3%	7.3%	7.6%
Very Dissatisfied	1.3%	2.0%	5.0%	2.6%	2.7%	3.6%	2.6%	2.3%	1.8%	3.3%	1.2%	5.5%	2.8%
<u>Q11-2. Overall quality of new commercial development</u>													
Very Satisfied	10.1%	14.7%	10.8%	11.7%	12.2%	11.1%	11.2%	12.8%	14.5%	10.8%	12.0%	12.4%	11.9%
Satisfied	45.6%	47.1%	51.5%	47.0%	48.2%	48.1%	45.4%	55.3%	46.2%	45.6%	50.9%	50.4%	47.9%
Neutral	25.3%	21.6%	23.8%	31.4%	26.5%	27.8%	30.5%	20.2%	27.4%	28.5%	24.0%	24.8%	27.1%
Dissatisfied	15.2%	13.7%	8.5%	7.4%	10.0%	7.4%	10.2%	7.4%	6.8%	12.7%	9.7%	9.7%	9.8%
Very Dissatisfied	3.8%	2.9%	5.4%	2.5%	3.1%	5.6%	2.7%	4.3%	5.1%	2.5%	3.4%	2.7%	3.3%

Q11. Planning and Zoning: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q11-3. How well City is planning for growth</u>												
Very Satisfied	10.3%	9.8%	11.4%	6.2%	8.3%	7.8%	6.0%	12.4%	8.6%	9.2%	7.8%	5.7%	8.2%
Satisfied	26.5%	31.5%	27.2%	36.0%	31.7%	39.2%	30.7%	36.5%	41.9%	34.5%	28.6%	31.4%	32.3%
Neutral	32.4%	34.8%	31.6%	35.7%	34.8%	29.4%	38.6%	26.5%	26.7%	27.5%	41.6%	36.2%	34.3%
Dissatisfied	19.1%	14.1%	21.9%	17.1%	17.9%	17.6%	17.9%	18.2%	12.4%	19.0%	20.1%	19.0%	18.1%
Very Dissatisfied	11.8%	9.8%	7.9%	5.0%	7.3%	5.9%	6.8%	6.5%	10.5%	9.9%	1.9%	7.6%	7.1%

Q12. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q12-1. Overall quality of street maintenance & repair</u>												
Very Satisfied	3.6%	3.7%	3.6%	3.0%	3.1%	3.1%	1.8%	5.6%	3.9%	1.8%	3.2%	3.5%	3.2%
Satisfied	46.4%	37.4%	41.3%	31.1%	37.0%	30.8%	33.9%	41.3%	34.1%	35.2%	41.1%	31.6%	36.0%
Neutral	15.5%	27.1%	20.3%	22.8%	20.5%	35.4%	23.0%	19.9%	24.8%	18.8%	20.5%	26.3%	22.2%
Dissatisfied	26.2%	27.1%	26.8%	31.8%	29.9%	27.7%	31.8%	26.0%	24.8%	33.9%	29.2%	30.7%	29.6%
Very Dissatisfied	8.3%	4.7%	8.0%	11.3%	9.4%	3.1%	9.5%	7.1%	12.4%	10.3%	5.9%	7.9%	8.9%
<u>Q12-2. Condition of streets in your neighborhood</u>													
Very Satisfied	16.7%	12.1%	8.0%	4.9%	8.3%	7.7%	7.4%	9.7%	6.2%	8.3%	8.2%	9.5%	8.2%
Satisfied	57.1%	45.8%	45.7%	42.0%	46.6%	40.0%	44.2%	49.5%	45.4%	40.5%	51.1%	46.6%	45.6%
Neutral	13.1%	23.4%	21.7%	21.5%	19.1%	29.2%	20.3%	20.4%	26.2%	17.9%	18.5%	18.1%	20.4%
Dissatisfied	7.1%	14.0%	19.6%	23.5%	19.5%	18.5%	20.3%	16.3%	14.6%	24.4%	17.4%	19.0%	19.4%
Very Dissatisfied	6.0%	4.7%	5.1%	8.1%	6.6%	4.6%	7.7%	4.1%	7.7%	8.9%	4.9%	6.9%	6.4%

Q12. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q12-3. Cleanliness of City streets</u>												
Very Satisfied	5.9%	9.4%	8.8%	3.6%	5.4%	9.4%	3.9%	10.3%	7.8%	4.2%	4.9%	7.0%	5.8%
Satisfied	55.3%	43.4%	46.3%	41.8%	45.1%	40.6%	43.7%	46.7%	44.5%	48.2%	44.5%	41.7%	44.5%
Neutral	14.1%	28.3%	24.3%	24.3%	22.7%	31.3%	25.3%	19.5%	25.0%	19.6%	25.3%	22.6%	23.7%
Dissatisfied	17.6%	15.1%	16.2%	22.7%	20.3%	15.6%	20.5%	17.9%	16.4%	20.8%	20.3%	20.9%	19.7%
Very Dissatisfied	7.1%	3.8%	4.4%	7.6%	6.6%	3.1%	6.6%	5.6%	6.3%	7.1%	4.9%	7.8%	6.3%
<u>Q12-4. Condition of street signs & traffic signals</u>													
Very Satisfied	14.1%	13.1%	12.2%	9.5%	11.0%	10.8%	9.7%	13.6%	13.8%	7.1%	11.5%	14.7%	11.0%
Satisfied	58.8%	52.3%	61.9%	60.3%	60.3%	50.8%	57.6%	63.1%	53.1%	64.9%	62.3%	55.2%	59.4%
Neutral	17.6%	28.0%	19.4%	20.7%	20.0%	33.8%	23.9%	15.7%	24.6%	18.5%	19.7%	21.6%	21.3%
Dissatisfied	4.7%	3.7%	2.9%	7.9%	5.9%	4.6%	5.6%	6.1%	6.2%	6.5%	3.8%	6.9%	5.8%
Very Dissatisfied	4.7%	2.8%	3.6%	1.6%	2.8%	0.0%	3.2%	1.5%	2.3%	3.0%	2.7%	1.7%	2.6%

Q12. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	<u>Less than 5 years</u>	<u>5 to 10 years</u>	<u>11-20 years</u>	<u>More than 20 years</u>	<u>Yes</u>	<u>No</u>	<u>Own</u>	<u>Rent</u>	<u>Under \$30K</u>	<u>\$30K to \$59,999</u>	<u>\$60K to \$99,999</u>	<u>\$100K+</u>	
	<u>Q12-5. Cleanliness & appearance of medians & roadsides</u>												
Very Satisfied	7.1%	8.4%	7.9%	3.9%	5.5%	7.7%	4.5%	8.1%	8.5%	5.4%	4.9%	6.0%	5.8%
Satisfied	47.6%	41.1%	40.3%	35.5%	40.0%	30.8%	38.8%	39.4%	34.9%	44.6%	40.0%	36.2%	38.9%
Neutral	15.5%	28.0%	27.3%	27.4%	23.9%	41.5%	26.2%	24.7%	33.3%	23.2%	23.2%	23.3%	25.8%
Dissatisfied	23.8%	18.7%	18.7%	23.5%	22.9%	15.4%	22.6%	20.7%	15.5%	18.5%	26.5%	25.0%	22.0%
Very Dissatisfied	6.0%	3.7%	5.8%	9.8%	7.7%	4.6%	7.9%	7.1%	7.8%	8.3%	5.4%	9.5%	7.4%
<u>Q12-6. Condition of sidewalks</u>													
Very Satisfied	10.0%	7.0%	8.6%	6.3%	7.1%	8.6%	6.0%	9.7%	9.8%	8.3%	6.3%	4.5%	7.3%
Satisfied	40.0%	32.0%	46.1%	40.0%	39.6%	41.4%	38.6%	43.2%	40.2%	41.4%	42.9%	33.3%	39.6%
Neutral	26.3%	28.0%	25.0%	28.1%	27.1%	25.9%	28.0%	24.3%	25.4%	26.1%	22.9%	36.0%	27.0%
Dissatisfied	16.3%	24.0%	15.6%	17.5%	18.3%	20.7%	18.6%	17.8%	17.2%	15.3%	22.3%	18.0%	18.6%
Very Dissatisfied	7.5%	9.0%	4.7%	8.1%	7.9%	3.4%	8.7%	4.9%	7.4%	8.9%	5.7%	8.1%	7.5%

Q12. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q12-7. Condition of City parks</u>												
Very Satisfied	9.1%	9.2%	10.0%	10.0%	9.2%	14.6%	7.9%	13.5%	11.7%	10.7%	7.6%	10.2%	9.6%
Satisfied	57.1%	51.0%	57.3%	46.7%	51.9%	37.5%	51.6%	49.7%	41.7%	53.0%	55.1%	51.9%	50.6%
Neutral	18.2%	32.7%	24.5%	35.2%	29.9%	43.8%	32.1%	26.3%	38.8%	27.5%	29.7%	25.0%	30.8%
Dissatisfied	14.3%	7.1%	6.4%	7.7%	8.4%	4.2%	7.4%	10.5%	6.8%	8.1%	7.0%	12.0%	8.3%
Very Dissatisfied	1.3%	0.0%	1.8%	0.4%	0.6%	0.0%	1.1%	0.0%	1.0%	0.7%	0.6%	0.9%	0.7%
<u>Q12-8. Cleanliness of stormwater drains & creeks in your neighborhood</u>													
Very Satisfied	11.1%	9.2%	5.6%	4.8%	6.4%	4.9%	5.6%	7.5%	6.6%	5.0%	5.8%	8.0%	6.3%
Satisfied	38.3%	34.7%	40.3%	36.9%	37.7%	34.4%	38.3%	35.8%	33.9%	34.6%	41.9%	41.1%	37.1%
Neutral	27.2%	34.7%	29.8%	27.6%	29.3%	32.8%	30.3%	26.7%	29.8%	27.0%	30.2%	25.0%	29.6%
Dissatisfied	18.5%	16.3%	18.5%	21.2%	19.4%	21.3%	17.7%	24.1%	22.3%	24.5%	16.3%	17.0%	19.7%
Very Dissatisfied	4.9%	5.1%	5.6%	9.6%	7.3%	6.6%	8.0%	5.9%	7.4%	8.8%	5.8%	8.9%	7.3%

Q12. Maintenance. For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q12-9. How quickly street repairs are made</u>												
Very Satisfied	4.1%	6.2%	4.1%	3.5%	3.8%	6.3%	2.8%	7.1%	5.1%	4.6%	2.4%	3.8%	4.0%
Satisfied	24.7%	20.6%	24.6%	24.0%	23.8%	19.0%	24.7%	19.8%	18.6%	19.9%	26.8%	26.7%	23.2%
Neutral	27.4%	38.1%	30.3%	29.0%	30.3%	38.1%	29.2%	34.6%	33.1%	29.1%	32.1%	30.5%	30.8%
Dissatisfied	27.4%	22.7%	23.8%	29.7%	27.6%	27.0%	27.0%	27.5%	25.4%	31.1%	25.6%	23.8%	27.6%
Very Dissatisfied	16.4%	12.4%	17.2%	13.8%	14.6%	9.5%	16.4%	11.0%	17.8%	15.2%	13.1%	15.2%	14.3%

Q13. Which THREE of the maintenance items listed in Question 12 above do you think should receive the MOST EMPHASIS from City leaders over the next TWO Years? (Sum of top 3 choices)

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q13. Sum of top 3 choices</u>												
Overall quality of street maintenance & repair	45.3%	41.7%	43.9%	44.7%	46.5%	23.9%	46.3%	38.4%	33.1%	42.4%	48.1%	52.5%	43.8%
Condition of streets in your neighborhood	16.3%	20.4%	24.5%	27.3%	24.1%	22.4%	25.1%	20.7%	20.3%	24.7%	26.5%	24.6%	23.8%
Cleanliness of City streets	24.4%	25.0%	17.3%	27.3%	25.6%	16.4%	23.9%	26.6%	18.0%	15.9%	30.8%	32.2%	24.4%
Condition of street signs & traffic signals	11.6%	12.0%	7.9%	7.1%	8.3%	10.4%	9.4%	6.9%	4.5%	8.2%	13.0%	7.6%	8.5%
Cleanliness & appearance of medians & roadsides	26.7%	23.1%	30.9%	29.3%	28.9%	20.9%	28.0%	29.1%	19.5%	24.7%	33.0%	36.4%	28.1%
Condition of sidewalks	19.8%	25.0%	15.1%	15.8%	18.5%	13.4%	17.7%	18.2%	17.3%	14.7%	21.6%	14.4%	17.6%
Condition of City parks	10.5%	7.4%	7.2%	8.4%	8.5%	6.0%	7.6%	8.9%	5.3%	9.4%	8.1%	11.9%	8.1%
Cleanliness of stormwater drains & creeks in your neighborhood	18.6%	26.9%	25.9%	28.3%	27.7%	17.9%	27.5%	23.6%	22.6%	31.2%	24.3%	29.7%	26.2%
How quickly street repairs are made	37.2%	46.3%	41.0%	37.6%	41.9%	28.4%	41.8%	38.4%	39.1%	45.3%	38.4%	42.4%	40.4%
None chosen	16.3%	19.4%	23.0%	20.9%	17.7%	41.8%	19.0%	24.1%	33.1%	22.9%	14.1%	11.0%	20.9%

Q14. City Utility Services: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q14-1. Solid waste collection services

Very Satisfied	31.3%	21.7%	27.8%	20.5%	23.9%	18.5%	21.6%	27.5%	24.0%	20.7%	24.7%	28.9%	23.4%
Satisfied	50.0%	56.6%	50.4%	56.1%	53.7%	58.5%	53.9%	55.0%	55.2%	54.3%	57.9%	47.4%	53.8%
Neutral	10.0%	11.3%	9.0%	12.5%	11.0%	15.4%	11.7%	10.1%	13.6%	13.4%	8.4%	10.5%	11.5%
Dissatisfied	7.5%	8.5%	8.3%	6.9%	7.8%	7.7%	8.7%	5.8%	4.0%	8.5%	7.3%	6.1%	8.0%
Very Dissatisfied	1.3%	1.9%	4.5%	4.0%	3.5%	0.0%	4.1%	1.6%	3.2%	3.0%	1.7%	7.0%	3.3%

Q14-2. Curbside recycling services

Very Satisfied	29.6%	21.0%	29.9%	21.6%	25.1%	17.2%	22.8%	26.9%	23.0%	21.3%	25.3%	31.3%	24.2%
Satisfied	50.6%	53.3%	51.1%	52.9%	52.0%	53.1%	51.9%	53.4%	54.0%	54.4%	55.6%	44.3%	51.8%
Neutral	8.6%	13.3%	10.2%	15.7%	12.4%	21.9%	13.7%	11.4%	15.1%	13.6%	9.6%	12.2%	13.6%
Dissatisfied	7.4%	11.4%	6.6%	6.9%	8.0%	6.3%	8.7%	6.7%	5.6%	8.3%	7.9%	8.7%	8.0%
Very Dissatisfied	3.7%	1.0%	2.2%	2.9%	2.4%	1.6%	3.0%	1.6%	2.4%	2.4%	1.7%	3.5%	2.5%

Q14. City Utility Services: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q14-3. Bulky item pick up/removal services

Very Satisfied	21.9%	20.2%	21.5%	15.2%	18.5%	12.3%	15.9%	21.9%	18.5%	15.2%	18.1%	24.0%	17.7%
Satisfied	42.5%	35.4%	43.8%	42.4%	41.2%	41.5%	39.2%	45.5%	46.0%	45.1%	40.0%	30.0%	41.1%
Neutral	19.2%	18.2%	20.7%	23.4%	21.6%	21.5%	24.1%	15.5%	21.0%	17.7%	25.0%	22.0%	21.7%
Dissatisfied	11.0%	19.2%	8.3%	13.8%	13.2%	18.5%	14.4%	12.8%	8.1%	17.1%	11.9%	17.0%	13.9%
Very Dissatisfied	5.5%	7.1%	5.8%	5.2%	5.5%	6.2%	6.5%	4.3%	6.5%	4.9%	5.0%	7.0%	5.6%

Q14-4. Loose leaf collection

Very Satisfied	18.9%	17.5%	15.3%	12.0%	14.5%	12.7%	10.9%	21.7%	17.8%	13.3%	10.2%	17.4%	14.2%
Satisfied	44.6%	38.1%	46.8%	39.7%	41.5%	41.3%	40.3%	45.0%	44.1%	41.8%	43.7%	37.6%	41.1%
Neutral	17.6%	22.7%	17.7%	22.9%	20.1%	30.2%	23.5%	14.4%	23.7%	19.0%	21.6%	20.2%	21.6%
Dissatisfied	14.9%	17.5%	16.1%	17.1%	17.7%	11.1%	17.5%	16.7%	10.2%	20.9%	18.6%	15.6%	17.0%
Very Dissatisfied	4.1%	4.1%	4.0%	8.2%	6.2%	4.8%	7.8%	2.2%	4.2%	5.1%	6.0%	9.2%	6.1%

Q14. City Utility Services: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q14-5. Containerized yard waste & limb collection

Very Satisfied	23.6%	21.4%	24.0%	16.3%	19.6%	17.7%	17.2%	24.2%	18.0%	17.6%	20.3%	24.8%	19.4%
Satisfied	44.4%	42.9%	55.8%	54.2%	52.6%	46.8%	52.6%	50.5%	53.3%	52.2%	54.1%	48.6%	51.4%
Neutral	22.2%	24.5%	11.6%	19.3%	17.8%	25.8%	18.9%	17.2%	18.9%	20.1%	18.0%	16.5%	19.1%
Dissatisfied	8.3%	8.2%	5.4%	6.3%	7.0%	6.5%	7.2%	6.5%	6.6%	7.5%	4.7%	6.4%	6.9%
Very Dissatisfied	1.4%	3.1%	3.1%	4.0%	3.1%	3.2%	4.1%	1.6%	3.3%	2.5%	2.9%	3.7%	3.2%

Q14-6. Quality of drinking water

Very Satisfied	13.6%	11.7%	15.8%	19.5%	17.0%	9.4%	15.7%	17.1%	15.2%	15.3%	17.7%	18.6%	16.2%
Satisfied	48.1%	45.6%	51.9%	47.1%	49.0%	43.8%	48.6%	48.2%	50.4%	42.9%	49.1%	52.2%	47.9%
Neutral	19.8%	23.3%	14.3%	24.2%	20.2%	31.3%	21.8%	19.7%	20.8%	25.8%	20.0%	17.7%	21.5%
Dissatisfied	11.1%	13.6%	12.0%	6.7%	9.7%	9.4%	9.4%	10.9%	11.2%	10.4%	9.7%	6.2%	9.8%
Very Dissatisfied	7.4%	5.8%	6.0%	2.4%	4.1%	6.3%	4.5%	4.1%	2.4%	5.5%	3.4%	5.3%	4.6%

Q14. City Utility Services: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q14-7. Sewer services

Very Satisfied	21.5%	15.6%	19.4%	19.0%	19.9%	6.7%	17.0%	21.9%	14.9%	14.6%	22.2%	24.3%	18.6%
Satisfied	51.9%	52.1%	51.6%	54.1%	53.4%	51.7%	53.2%	53.5%	52.1%	53.0%	52.0%	55.9%	52.9%
Neutral	16.5%	24.0%	21.0%	22.1%	20.4%	33.3%	22.9%	17.6%	24.8%	24.5%	19.9%	14.4%	21.8%
Dissatisfied	5.1%	5.2%	4.8%	3.8%	4.1%	6.7%	4.2%	5.3%	6.6%	4.0%	4.7%	2.7%	4.4%
Very Dissatisfied	5.1%	3.1%	3.2%	1.0%	2.2%	1.7%	2.7%	1.6%	1.7%	4.0%	1.2%	2.7%	2.3%

Q14-8. Stream & lake (water-shed) protection

Very Satisfied	8.8%	13.4%	12.5%	13.2%	12.2%	10.0%	10.7%	14.1%	14.1%	9.6%	12.5%	12.6%	12.1%
Satisfied	43.9%	38.8%	46.6%	44.7%	44.6%	42.0%	45.5%	43.0%	43.5%	48.2%	45.8%	41.4%	44.0%
Neutral	31.6%	41.8%	31.8%	34.7%	34.7%	40.0%	35.8%	32.6%	35.3%	31.6%	35.8%	36.8%	35.3%
Dissatisfied	10.5%	4.5%	9.1%	6.4%	7.1%	8.0%	6.7%	8.9%	5.9%	7.9%	5.8%	6.9%	7.4%
Very Dissatisfied	5.3%	1.5%	0.0%	0.9%	1.3%	0.0%	1.3%	1.5%	1.2%	2.6%	0.0%	2.3%	1.3%

Q14. City Utility Services: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means, "Very Satisfied" and 1 means, "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q14-9. Drainage of City streets</u>												
Very Satisfied	8.5%	12.1%	7.9%	8.6%	8.5%	10.0%	7.1%	11.6%	11.6%	8.3%	5.2%	10.8%	8.7%
Satisfied	42.7%	30.3%	44.9%	33.9%	36.9%	35.0%	35.9%	39.8%	35.7%	35.7%	41.6%	34.2%	36.6%
Neutral	29.3%	35.4%	23.6%	35.4%	31.7%	36.7%	34.1%	27.1%	29.5%	29.3%	32.4%	29.7%	32.3%
Dissatisfied	12.2%	16.2%	15.7%	16.8%	16.3%	15.0%	16.1%	16.6%	13.4%	17.8%	17.3%	18.9%	16.1%
Very Dissatisfied	7.3%	6.1%	7.9%	5.4%	6.5%	3.3%	6.8%	5.0%	9.8%	8.9%	3.5%	6.3%	6.3%

Q15. Transportation and Connectivity. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q15-1. Adequacy of public parking in Downtown Fayetteville

Very Satisfied	5.1%	8.4%	4.9%	4.5%	5.1%	5.7%	3.7%	8.2%	5.8%	7.5%	1.7%	7.0%	5.3%
Satisfied	36.7%	35.8%	28.5%	32.0%	32.3%	35.8%	34.3%	28.7%	29.8%	32.2%	34.3%	37.7%	32.3%
Neutral	29.1%	22.1%	33.3%	33.5%	31.4%	26.4%	31.6%	28.7%	34.6%	24.7%	35.5%	27.2%	31.0%
Dissatisfied	20.3%	27.4%	28.5%	24.2%	25.1%	22.6%	24.6%	26.3%	23.1%	28.1%	22.1%	23.7%	25.2%
Very Dissatisfied	8.9%	6.3%	4.9%	5.9%	6.0%	9.4%	5.7%	8.2%	6.7%	7.5%	6.4%	4.4%	6.3%

Q15-2. Availability of public transportation services in FAST bus system

Very Satisfied	8.1%	6.1%	10.8%	12.1%	9.9%	14.3%	8.7%	13.9%	15.5%	8.6%	5.1%	12.5%	10.2%
Satisfied	27.0%	20.4%	27.7%	37.0%	31.4%	31.4%	29.5%	36.1%	31.0%	34.6%	38.5%	19.6%	31.2%
Neutral	43.2%	49.0%	38.5%	34.5%	38.9%	34.3%	42.0%	32.4%	36.9%	32.1%	39.7%	46.4%	39.2%
Dissatisfied	16.2%	14.3%	15.4%	11.5%	13.1%	17.1%	13.0%	12.0%	13.1%	14.8%	10.3%	14.3%	13.3%
Very Dissatisfied	5.4%	10.2%	7.7%	4.8%	6.7%	2.9%	6.8%	5.6%	3.6%	9.9%	6.4%	7.1%	6.2%

Q15. Transportation and Connectivity. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q15-3. Ease of travel by car in City

Very Satisfied	7.1%	7.8%	6.8%	5.5%	6.3%	5.2%	5.1%	8.9%	5.8%	8.1%	4.5%	7.7%	6.3%
Satisfied	42.4%	44.7%	49.6%	47.1%	47.1%	50.0%	48.7%	45.0%	44.6%	48.4%	45.3%	55.6%	47.1%
Neutral	31.8%	33.0%	25.6%	30.0%	28.6%	39.7%	29.1%	31.4%	36.4%	26.1%	29.6%	22.2%	29.7%
Dissatisfied	16.5%	9.7%	13.5%	12.6%	13.5%	1.7%	11.9%	13.1%	9.9%	11.8%	17.3%	9.4%	12.6%
Very Dissatisfied	2.4%	4.9%	4.5%	4.8%	4.4%	3.4%	5.1%	1.6%	3.3%	5.6%	3.4%	5.1%	4.4%

Q15-4. Ease of walking in City

Very Satisfied	5.1%	8.2%	6.6%	7.9%	6.9%	7.8%	6.0%	9.5%	8.1%	8.5%	5.4%	7.1%	7.0%
Satisfied	48.7%	36.1%	40.5%	40.8%	41.3%	43.1%	39.2%	46.7%	47.7%	38.7%	43.1%	38.1%	40.9%
Neutral	24.4%	29.9%	28.9%	33.3%	30.2%	29.4%	32.4%	26.0%	32.4%	29.6%	29.9%	28.3%	30.8%
Dissatisfied	14.1%	14.4%	17.4%	13.1%	15.1%	9.8%	14.6%	14.2%	8.1%	15.5%	15.6%	17.7%	14.6%
Very Dissatisfied	7.7%	11.3%	6.6%	4.9%	6.5%	9.8%	7.8%	3.6%	3.6%	7.7%	6.0%	8.8%	6.7%

Q15. Transportation and Connectivity. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q15-5. Ease of biking in City

Very Satisfied	5.1%	5.6%	2.1%	4.7%	3.8%	5.0%	3.8%	4.5%	7.1%	3.9%	3.9%	1.2%	4.1%
Satisfied	23.7%	12.5%	27.1%	25.4%	24.0%	20.0%	22.9%	25.0%	31.0%	16.5%	24.0%	24.7%	23.3%
Neutral	32.2%	40.3%	36.5%	43.0%	38.9%	45.0%	39.6%	39.4%	47.6%	40.8%	34.9%	39.5%	39.6%
Dissatisfied	20.3%	30.6%	25.0%	19.2%	23.3%	15.0%	22.9%	22.7%	9.5%	26.2%	27.1%	21.0%	22.7%
Very Dissatisfied	18.6%	11.1%	9.4%	7.8%	10.0%	15.0%	10.9%	8.3%	4.8%	12.6%	10.1%	13.6%	10.3%

Q15-6. Overall traffic safety

Very Satisfied	3.6%	6.9%	4.5%	4.7%	4.4%	6.7%	3.5%	7.4%	8.1%	3.8%	2.8%	5.1%	4.7%
Satisfied	33.3%	27.5%	41.8%	33.2%	35.0%	30.0%	34.2%	34.9%	37.9%	35.0%	33.0%	35.9%	34.3%
Neutral	26.2%	30.4%	29.1%	34.2%	31.0%	35.0%	32.6%	30.2%	30.6%	30.0%	31.8%	28.2%	31.5%
Dissatisfied	32.1%	25.5%	16.4%	22.0%	22.9%	20.0%	22.6%	22.2%	17.7%	24.4%	23.5%	24.8%	22.7%
Very Dissatisfied	4.8%	9.8%	8.2%	5.8%	6.7%	8.3%	7.2%	5.3%	5.6%	6.9%	8.9%	6.0%	6.9%

Q15. Transportation and Connectivity. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q15-7. Timing of traffic signals

Very Satisfied	6.0%	7.8%	3.0%	6.4%	5.6%	6.3%	4.8%	7.9%	8.9%	4.9%	3.9%	6.9%	5.6%
Satisfied	34.9%	29.1%	36.3%	31.8%	33.3%	30.2%	32.7%	33.2%	33.9%	35.8%	32.2%	32.8%	33.1%
Neutral	28.9%	26.2%	24.4%	25.0%	24.3%	34.9%	25.3%	26.8%	29.0%	21.0%	24.4%	21.6%	25.6%
Dissatisfied	25.3%	25.2%	22.2%	26.7%	25.4%	23.8%	26.0%	23.2%	22.6%	28.4%	27.2%	23.3%	25.1%
Very Dissatisfied	4.8%	11.7%	14.1%	10.1%	11.3%	4.8%	11.1%	8.9%	5.6%	9.9%	12.2%	15.5%	10.6%

Q15-8. Condition & usability of Fayetteville Regional Airport

Very Satisfied	32.4%	16.5%	11.0%	13.2%	15.4%	15.6%	13.4%	19.7%	14.1%	11.9%	17.0%	19.8%	15.4%
Satisfied	41.9%	44.0%	62.7%	52.3%	53.2%	46.7%	56.0%	44.7%	48.2%	57.0%	52.8%	52.3%	52.3%
Neutral	18.9%	29.7%	15.3%	28.9%	24.0%	28.9%	22.8%	28.9%	28.2%	25.9%	22.6%	17.1%	24.5%
Dissatisfied	6.8%	6.6%	8.5%	3.8%	5.7%	4.4%	5.6%	5.3%	7.1%	3.7%	4.4%	9.9%	5.9%
Very Dissatisfied	0.0%	3.3%	2.5%	1.7%	1.6%	4.4%	2.1%	1.3%	2.4%	1.5%	3.1%	0.9%	1.9%

Q16. Customer Responsiveness: During the past year, have you or other members of your household contacted the City of Fayetteville to seek services, ask a question, or file a complaint? (without "not provided")

N=669

Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q16. Have you contacted City of Fayetteville during past year

Yes	46.8%	46.9%	51.2%	53.4%	50.6%	56.6%	53.1%	46.8%	48.6%	54.4%	48.5%	51.4%	51.0%
No	53.2%	53.1%	48.8%	46.6%	49.4%	43.4%	46.9%	53.2%	51.4%	45.6%	51.5%	48.6%	49.0%

Q16(1-6). (Only if YES to Question 16) Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (without "don't know")

N=302

	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	<u>Less than 5 years</u>	<u>5 to 10 years</u>	<u>11-20 years</u>	<u>More than 20 years</u>	<u>Yes</u>	<u>No</u>	<u>Own</u>	<u>Rent</u>	<u>Under \$30K</u>	<u>\$30K to \$59,999</u>	<u>\$60K to \$99,999</u>	<u>\$100K+</u>	
<u>Q16-1. How easy they were to contact</u>													
Very Satisfied	8.6%	22.2%	18.8%	17.0%	17.9%	10.3%	16.1%	19.2%	18.9%	15.4%	17.1%	20.4%	16.9%
Satisfied	60.0%	44.4%	50.0%	53.9%	51.0%	62.1%	53.1%	50.0%	56.6%	52.6%	52.4%	50.0%	52.4%
Neutral	17.1%	13.3%	18.8%	16.3%	17.9%	10.3%	17.5%	15.4%	13.2%	15.4%	19.5%	16.7%	17.2%
Dissatisfied	11.4%	15.6%	7.8%	9.9%	9.9%	13.8%	10.0%	11.5%	7.5%	15.4%	7.3%	9.3%	10.1%
Very Dissatisfied	2.9%	4.4%	4.7%	2.8%	3.4%	3.4%	3.3%	3.8%	3.8%	1.3%	3.7%	3.7%	3.4%
<u>Q16-2. Courtesy of employees</u>													
Very Satisfied	28.6%	31.8%	34.4%	27.0%	30.5%	20.7%	28.0%	32.5%	35.2%	24.7%	30.5%	34.0%	29.2%
Satisfied	42.9%	47.7%	48.4%	46.8%	47.3%	44.8%	49.3%	42.9%	35.2%	55.8%	53.7%	39.6%	47.5%
Neutral	20.0%	15.9%	9.4%	17.0%	14.9%	20.7%	14.7%	16.9%	18.5%	13.0%	9.8%	18.9%	15.6%
Dissatisfied	5.7%	2.3%	3.1%	6.4%	4.2%	10.3%	5.7%	2.6%	3.7%	5.2%	4.9%	5.7%	4.7%
Very Dissatisfied	2.9%	2.3%	4.7%	2.8%	3.1%	3.4%	2.4%	5.2%	7.4%	1.3%	1.2%	1.9%	3.1%

Q16(1-6). (Only if YES to Question 16) Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (without "don't know")

N=302

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q16-3. Accuracy of information & assistance you were given

Very Satisfied	20.0%	27.3%	25.0%	22.1%	24.2%	13.8%	20.0%	30.3%	27.8%	18.7%	22.0%	30.2%	22.9%
Satisfied	45.7%	34.1%	46.9%	45.7%	44.6%	44.8%	46.7%	40.8%	42.6%	52.0%	51.2%	32.1%	44.7%
Neutral	28.6%	18.2%	14.1%	16.4%	16.2%	27.6%	17.1%	17.1%	14.8%	18.7%	14.6%	17.0%	17.7%
Dissatisfied	2.9%	15.9%	10.9%	10.0%	10.4%	10.3%	11.9%	6.6%	7.4%	9.3%	8.5%	15.1%	10.2%
Very Dissatisfied	2.9%	4.5%	3.1%	5.7%	4.6%	3.4%	4.3%	5.3%	7.4%	1.3%	3.7%	5.7%	4.4%

Q16-4. Time it took for your request to be answered

Very Satisfied	20.0%	22.7%	26.6%	21.3%	23.3%	17.2%	21.8%	22.1%	25.9%	19.5%	22.0%	30.2%	22.4%
Satisfied	48.6%	36.4%	39.1%	38.3%	39.3%	48.3%	38.4%	48.1%	46.3%	45.5%	37.8%	28.3%	40.3%
Neutral	17.1%	13.6%	15.6%	17.7%	16.4%	13.8%	17.1%	14.3%	11.1%	13.0%	22.0%	15.1%	16.6%
Dissatisfied	11.4%	18.2%	10.9%	13.5%	13.0%	13.8%	14.2%	9.1%	7.4%	18.2%	11.0%	17.0%	12.9%
Very Dissatisfied	2.9%	9.1%	7.8%	9.2%	8.0%	6.9%	8.5%	6.5%	9.3%	3.9%	7.3%	9.4%	7.8%

Q16(1-6). (Only if YES to Question 16) Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the City employees you have contacted with regard to the following: (without "don't know")

N=302

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q16-5. How well your issue was handled

Very Satisfied	20.0%	22.2%	26.6%	21.8%	24.0%	13.3%	20.7%	26.0%	22.2%	23.1%	23.2%	27.8%	22.6%
Satisfied	48.6%	35.6%	40.6%	36.6%	38.4%	43.3%	39.9%	39.0%	48.1%	44.9%	37.8%	29.6%	39.1%
Neutral	8.6%	15.6%	15.6%	14.8%	14.8%	10.0%	15.0%	13.0%	11.1%	6.4%	19.5%	14.8%	14.8%
Dissatisfied	11.4%	11.1%	10.9%	13.4%	11.0%	23.3%	13.1%	10.4%	3.7%	14.1%	9.8%	20.4%	12.1%
Very Dissatisfied	11.4%	15.6%	6.3%	13.4%	11.8%	10.0%	11.3%	11.7%	14.8%	11.5%	9.8%	7.4%	11.4%

Q16-6. Resolution to your issue/concern

Very Satisfied	23.5%	24.4%	25.0%	22.0%	24.4%	13.8%	21.3%	26.0%	24.1%	21.8%	23.2%	28.8%	23.1%
Satisfied	44.1%	40.0%	42.2%	38.3%	39.7%	48.3%	41.7%	40.3%	46.3%	48.7%	40.2%	30.8%	40.7%
Neutral	14.7%	13.3%	18.8%	16.3%	15.3%	20.7%	16.6%	14.3%	13.0%	9.0%	19.5%	19.2%	16.3%
Dissatisfied	8.8%	11.1%	4.7%	10.6%	9.2%	10.3%	9.5%	9.1%	1.9%	9.0%	9.8%	11.5%	9.2%
Very Dissatisfied	8.8%	11.1%	9.4%	12.8%	11.5%	6.9%	10.9%	10.4%	14.8%	11.5%	7.3%	9.6%	10.8%

Q17. Have you heard about the City's Strategic Plan? (without "not provided")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q17. Have you heard about City's Strategic Plan</u>												
Yes	8.9%	12.1%	22.3%	27.4%	20.8%	25.0%	22.9%	18.1%	15.8%	20.1%	19.5%	34.5%	21.1%
No	91.1%	87.9%	77.7%	72.6%	79.2%	75.0%	77.1%	81.9%	84.2%	79.9%	80.5%	65.5%	78.9%

Q18. The Vision for Our Community: Overall Ratings of the City. Using a scale of 1 to 5, where a 5 means "Excellent" and 1 means "Poor," please rate the City of Fayetteville with regard to the following: (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q18-1. As a place to live</u>												
Excellent	5.9%	14.3%	10.3%	12.5%	10.4%	17.5%	10.3%	13.1%	16.5%	11.4%	10.4%	7.7%	11.3%
Good	47.1%	50.5%	62.5%	60.1%	58.3%	50.8%	59.8%	54.0%	52.8%	59.6%	55.2%	60.7%	57.3%
Neutral	23.5%	21.0%	14.0%	14.9%	16.4%	22.2%	14.8%	21.2%	20.5%	13.9%	18.6%	15.4%	17.0%
Below Average	18.8%	9.5%	10.3%	10.2%	11.8%	6.3%	11.4%	9.6%	6.3%	12.7%	13.7%	11.1%	11.2%
Poor	4.7%	4.8%	2.9%	2.3%	3.1%	3.2%	3.7%	2.0%	3.9%	2.4%	2.2%	5.1%	3.2%
<u>Q18-2. As a place to raise children</u>													
Excellent	7.1%	13.7%	8.8%	12.5%	9.8%	19.7%	10.7%	11.2%	16.1%	13.4%	10.1%	6.0%	11.0%
Good	35.7%	48.0%	55.1%	50.8%	50.3%	45.9%	51.5%	47.7%	52.4%	48.2%	46.9%	56.0%	49.6%
Neutral	23.8%	19.6%	14.0%	17.8%	17.4%	19.7%	14.9%	22.8%	18.5%	11.6%	20.7%	15.5%	17.7%
Below Average	23.8%	11.8%	14.7%	14.8%	16.3%	9.8%	16.8%	12.7%	7.3%	20.7%	16.8%	15.5%	15.7%
Poor	9.5%	6.9%	7.4%	4.0%	6.2%	4.9%	6.1%	5.6%	5.6%	6.1%	5.6%	6.9%	5.9%

Q18. The Vision for Our Community: Overall Ratings of the City. Using a scale of 1 to 5, where a 5 means "Excellent" and 1 means "Poor," please rate the City of Fayetteville with regard to the following: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q18-3. As a place to play

Excellent	4.7%	10.6%	6.8%	11.0%	8.1%	16.9%	9.0%	9.1%	16.3%	7.4%	8.4%	7.8%	9.1%
Good	27.9%	35.6%	42.1%	43.3%	39.9%	39.0%	42.2%	36.0%	40.7%	41.7%	36.0%	40.5%	39.7%
Neutral	33.7%	25.0%	24.1%	23.0%	25.4%	22.0%	21.7%	32.5%	23.6%	20.2%	29.8%	22.4%	25.1%
Below Average	24.4%	21.2%	21.8%	17.2%	20.3%	15.3%	21.5%	14.7%	10.6%	24.5%	20.8%	22.4%	19.9%
Poor	9.3%	7.7%	5.3%	5.5%	6.3%	6.8%	5.7%	7.6%	8.9%	6.1%	5.1%	6.9%	6.3%

Q18-4. As a place to work

Excellent	4.8%	15.4%	8.1%	10.8%	8.5%	20.0%	8.2%	12.7%	15.2%	8.5%	9.7%	9.4%	10.0%
Good	42.2%	31.7%	44.1%	42.9%	43.6%	28.3%	44.0%	38.1%	31.2%	43.9%	44.3%	50.4%	41.4%
Neutral	32.5%	26.9%	18.4%	27.0%	25.4%	28.3%	24.5%	28.9%	31.2%	21.3%	25.6%	20.5%	25.8%
Below Average	14.5%	18.3%	18.4%	13.9%	15.5%	18.3%	16.0%	15.2%	12.0%	18.3%	15.3%	16.2%	15.9%
Poor	6.0%	7.7%	11.0%	5.4%	7.1%	5.0%	7.3%	5.1%	10.4%	7.9%	5.1%	3.4%	6.9%

Q18. The Vision for Our Community: Overall Ratings of the City. Using a scale of 1 to 5, where a 5 means "Excellent" and 1 means "Poor," please rate the City of Fayetteville with regard to the following: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q18-5. As a place to retire

Excellent	9.5%	19.0%	16.8%	14.9%	13.5%	25.8%	14.2%	16.8%	21.3%	14.5%	13.9%	12.8%	15.1%
Good	35.7%	38.1%	46.0%	45.4%	43.8%	41.9%	45.9%	39.6%	37.0%	48.2%	43.3%	45.3%	43.3%
Neutral	19.0%	20.0%	16.8%	20.2%	19.1%	21.0%	18.9%	19.3%	23.6%	18.7%	17.2%	16.2%	19.5%
Below Average	22.6%	14.3%	13.9%	13.2%	15.8%	4.8%	13.9%	15.7%	9.4%	12.7%	18.3%	14.5%	14.6%
Poor	13.1%	8.6%	6.6%	6.3%	7.8%	6.5%	7.1%	8.6%	8.7%	6.0%	7.2%	11.1%	7.5%

Q18-6. As a place to visit

Excellent	10.5%	14.3%	13.2%	13.7%	11.6%	27.4%	11.4%	16.9%	23.2%	13.9%	8.2%	11.9%	13.1%
Good	33.7%	33.3%	46.3%	43.1%	41.5%	35.5%	44.2%	34.4%	42.4%	45.5%	41.0%	34.7%	40.9%
Neutral	20.9%	23.8%	20.6%	21.1%	21.0%	25.8%	19.0%	27.7%	18.4%	18.8%	21.3%	22.9%	21.6%
Below Average	26.7%	16.2%	11.8%	16.4%	18.2%	3.2%	17.8%	13.8%	11.2%	13.3%	22.4%	18.6%	16.8%
Poor	8.1%	12.4%	8.1%	5.7%	7.6%	8.1%	7.6%	7.2%	4.8%	8.5%	7.1%	11.9%	7.6%

Q18. The Vision for Our Community: Overall Ratings of the City. Using a scale of 1 to 5, where a 5 means "Excellent" and 1 means "Poor," please rate the City of Fayetteville with regard to the following: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q18-7. As a place with a lively Downtown

Excellent	4.9%	8.3%	4.7%	7.2%	5.8%	14.3%	5.4%	8.7%	12.8%	7.1%	3.0%	8.0%	6.6%
Good	26.8%	20.8%	26.8%	33.6%	29.2%	26.8%	29.1%	29.3%	24.8%	28.2%	29.8%	34.5%	29.0%
Neutral	30.5%	39.6%	30.7%	30.3%	32.8%	28.6%	33.7%	30.4%	38.5%	27.6%	36.3%	27.4%	32.6%
Below Average	29.3%	15.6%	24.4%	20.2%	22.2%	16.1%	21.7%	21.2%	14.5%	25.0%	21.4%	19.5%	21.4%
Poor	8.5%	15.6%	13.4%	8.7%	10.1%	14.3%	10.1%	10.3%	9.4%	12.2%	9.5%	10.6%	10.4%

Q18-8. As a partner with its citizens

Excellent	3.8%	6.1%	5.5%	6.3%	5.3%	8.8%	4.9%	7.0%	10.8%	7.1%	3.5%	4.5%	5.7%
Good	27.8%	27.6%	38.6%	33.1%	31.4%	45.6%	33.7%	31.2%	33.3%	31.0%	31.2%	36.0%	32.7%
Neutral	41.8%	49.0%	33.9%	38.3%	41.0%	26.3%	39.3%	41.9%	39.2%	32.3%	44.7%	38.7%	39.9%
Below Average	24.1%	10.2%	14.2%	16.7%	16.5%	14.0%	16.6%	14.5%	10.8%	21.9%	17.1%	15.3%	16.0%
Poor	2.5%	7.1%	7.9%	5.6%	5.7%	5.3%	5.6%	5.4%	5.8%	7.7%	3.5%	5.4%	5.7%

Q18. The Vision for Our Community: Overall Ratings of the City. Using a scale of 1 to 5, where a 5 means "Excellent" and 1 means "Poor," please rate the City of Fayetteville with regard to the following: (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	<u>Less than 5 years</u>	<u>5 to 10 years</u>	<u>11-20 years</u>	<u>More than 20 years</u>	<u>Yes</u>	<u>No</u>	<u>Own</u>	<u>Rent</u>	<u>Under \$30K</u>	<u>\$30K to \$59,999</u>	<u>\$60K to \$99,999</u>	<u>\$100K+</u>	
<u>Q18-9. As a sustainable community</u>													
Excellent	3.7%	9.7%	6.3%	6.2%	5.8%	10.2%	5.5%	7.4%	10.0%	8.9%	3.4%	5.4%	6.6%
Good	42.7%	35.9%	46.0%	41.0%	41.4%	45.8%	44.4%	37.9%	41.7%	40.8%	42.7%	42.3%	41.3%
Neutral	28.0%	38.8%	31.0%	35.9%	34.2%	30.5%	31.4%	40.0%	35.8%	28.7%	38.8%	27.9%	34.1%
Below Average	18.3%	9.7%	10.3%	12.8%	13.4%	8.5%	13.4%	9.5%	6.7%	15.9%	12.4%	18.0%	12.7%
Poor	7.3%	5.8%	6.3%	4.1%	5.2%	5.1%	5.3%	5.3%	5.8%	5.7%	2.8%	6.3%	5.3%
<u>Q18-10. As a City that is moving in right direction</u>													
Excellent	4.8%	11.8%	11.2%	9.2%	9.1%	12.9%	7.8%	12.7%	17.7%	8.6%	6.1%	8.5%	9.4%
Good	47.6%	35.3%	39.6%	38.4%	39.3%	41.9%	40.9%	38.1%	34.7%	42.6%	41.9%	37.6%	39.2%
Neutral	29.8%	36.3%	26.9%	33.2%	32.1%	30.6%	31.9%	32.5%	30.6%	29.6%	34.6%	30.8%	32.0%
Below Average	13.1%	10.8%	14.2%	13.4%	13.7%	4.8%	13.5%	11.2%	8.1%	13.6%	11.7%	17.1%	12.9%
Poor	4.8%	5.9%	8.2%	5.8%	5.9%	9.7%	5.9%	5.6%	8.9%	5.6%	5.6%	6.0%	6.4%

Q19. Communication and Engagement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q19-1. Availability of information about City programs & services</u>												
Very Satisfied	10.3%	11.2%	10.2%	11.5%	10.8%	13.0%	9.9%	13.5%	17.2%	8.8%	9.8%	12.0%	10.8%
Satisfied	35.9%	37.8%	47.2%	49.3%	45.7%	40.7%	45.3%	46.6%	41.4%	48.4%	43.1%	52.8%	45.3%
Neutral	32.1%	39.8%	26.8%	28.7%	30.6%	27.8%	31.1%	28.1%	25.0%	25.2%	36.8%	25.0%	30.7%
Dissatisfied	17.9%	10.2%	11.0%	8.7%	10.5%	14.8%	11.3%	9.6%	13.8%	12.6%	8.6%	9.3%	10.7%
Very Dissatisfied	3.8%	1.0%	4.7%	1.7%	2.4%	3.7%	2.4%	2.2%	2.6%	5.0%	1.7%	0.9%	2.5%
<u>Q19-2. City efforts to keep you informed about local issues</u>													
Very Satisfied	8.9%	10.8%	13.2%	10.7%	11.4%	6.9%	10.0%	13.0%	13.7%	9.3%	12.9%	10.9%	10.8%
Satisfied	30.4%	36.3%	41.1%	46.9%	41.4%	41.4%	40.8%	44.0%	43.6%	44.7%	36.5%	46.4%	41.4%
Neutral	36.7%	29.4%	25.6%	29.3%	29.9%	25.9%	30.8%	27.2%	25.6%	23.6%	34.3%	27.3%	30.0%
Dissatisfied	17.7%	19.6%	14.7%	10.7%	13.6%	20.7%	14.3%	13.0%	13.7%	17.4%	12.9%	10.9%	14.1%
Very Dissatisfied	6.3%	3.9%	5.4%	2.4%	3.6%	5.2%	4.1%	2.7%	3.4%	5.0%	3.4%	4.5%	3.7%

Q19. Communication and Engagement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q19-3. Level of public involvement in local decisions</u>												
Very Satisfied	2.8%	6.5%	5.0%	5.3%	4.9%	8.0%	4.3%	7.1%	10.3%	3.9%	4.7%	3.7%	5.1%
Satisfied	20.8%	22.8%	33.6%	31.0%	28.7%	32.0%	28.0%	30.8%	30.8%	34.9%	26.5%	26.2%	28.5%
Neutral	47.2%	43.5%	34.5%	40.8%	41.9%	26.0%	41.8%	40.2%	35.5%	33.6%	44.7%	45.8%	41.2%
Dissatisfied	19.4%	18.5%	24.4%	20.1%	19.7%	30.0%	21.3%	17.8%	18.7%	23.0%	20.0%	18.7%	20.5%
Very Dissatisfied	9.7%	8.7%	2.5%	2.8%	4.7%	4.0%	4.8%	4.1%	4.7%	4.6%	4.1%	5.6%	4.6%
<u>Q19-4. Usefulness of information available on City's website</u>													
Very Satisfied	5.9%	6.2%	13.0%	9.9%	8.8%	15.6%	7.7%	12.9%	20.0%	5.6%	8.0%	7.7%	9.2%
Satisfied	47.1%	42.0%	44.0%	42.3%	43.3%	43.8%	42.9%	44.3%	40.0%	42.4%	48.9%	42.9%	42.9%
Neutral	36.8%	46.9%	35.0%	41.3%	40.8%	31.3%	40.5%	39.3%	36.7%	41.6%	35.0%	42.9%	40.8%
Dissatisfied	7.4%	2.5%	7.0%	3.8%	4.5%	9.4%	5.8%	2.9%	3.3%	5.6%	6.6%	3.3%	4.8%
Very Dissatisfied	2.9%	2.5%	1.0%	2.8%	2.5%	0.0%	3.1%	0.7%	0.0%	4.8%	1.5%	3.3%	2.3%

Q19. Communication and Engagement: For each of the following, please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=669

Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q19-5. Usefulness of FayFixit web application

Very Satisfied	12.1%	4.5%	14.3%	9.4%	10.0%	6.9%	8.1%	13.6%	15.9%	6.6%	8.5%	12.8%	9.5%
Satisfied	18.2%	34.1%	33.9%	30.2%	29.7%	37.9%	30.1%	31.8%	34.9%	31.6%	26.8%	29.8%	29.9%
Neutral	57.6%	52.3%	42.9%	52.5%	50.6%	48.3%	52.2%	45.5%	42.9%	48.7%	53.5%	48.9%	51.4%
Dissatisfied	9.1%	4.5%	7.1%	5.8%	6.8%	6.9%	6.5%	8.0%	6.3%	6.6%	8.5%	8.5%	6.7%
Very Dissatisfied	3.0%	4.5%	1.8%	2.2%	2.8%	0.0%	3.2%	1.1%	0.0%	6.6%	2.8%	0.0%	2.5%

Q20. Which of the following methods do you use to get information about the City of Fayetteville? (without "none selected")

N=643	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q20. Methods used to get information about City of Fayetteville</u>												
City Manager's Weekly Report	1.3%	1.9%	2.9%	3.6%	3.2%	1.6%	2.8%	4.1%	2.4%	2.4%	3.3%	3.4%	3.1%
City representatives at events or meetings	8.8%	8.7%	4.4%	15.8%	11.6%	11.3%	12.9%	8.3%	8.0%	12.2%	12.6%	14.5%	11.4%
City produced printed brochures, fliers, posters, postcards, letters, etc	33.8%	37.9%	37.5%	37.3%	36.5%	37.1%	36.1%	36.8%	34.4%	42.1%	35.7%	35.9%	36.5%
City's social media	25.0%	15.5%	16.2%	14.9%	17.2%	8.1%	14.5%	19.7%	18.4%	17.7%	13.7%	17.9%	16.2%
City's television programming-FayTv7	20.0%	26.2%	30.9%	35.6%	29.5%	43.5%	31.5%	31.1%	36.8%	34.1%	23.6%	29.9%	31.1%
Live televised City Council meetings	7.5%	17.5%	22.8%	30.7%	21.9%	40.3%	25.1%	22.8%	24.0%	22.6%	20.3%	30.8%	24.0%
1-Fay Call Center	12.5%	3.9%	8.8%	5.6%	7.0%	4.8%	7.1%	5.7%	8.0%	7.9%	7.1%	6.0%	6.8%
City website www.ci.fayetteville.nc.us	53.8%	36.9%	36.8%	24.1%	36.1%	3.2%	34.5%	28.0%	16.0%	31.1%	37.9%	45.3%	32.8%
Local newspapers	58.8%	72.8%	76.5%	81.2%	76.8%	74.2%	78.4%	72.5%	71.2%	71.3%	78.6%	85.5%	76.2%
Local radio news	37.5%	36.9%	44.1%	49.5%	43.9%	59.7%	46.2%	44.0%	50.4%	48.2%	43.4%	40.2%	44.9%
Local television news	43.8%	61.2%	61.8%	63.0%	58.8%	72.6%	58.6%	65.3%	64.8%	55.5%	58.8%	64.1%	60.3%

Q20. Which of the following methods do you use to get information about the City of Fayetteville? (without "none selected") (cont.)

N=643	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q20. Methods used to get information about City of Fayetteville (Cont.)</u>												
Community blogs or list serves	3.8%	2.9%	2.2%	4.3%	3.7%	3.2%	2.5%	6.2%	4.8%	1.8%	2.7%	6.0%	3.6%
Paid advertising in local media outlets	20.0%	28.2%	20.6%	33.7%	28.8%	27.4%	26.0%	33.7%	36.0%	30.5%	28.0%	22.2%	28.1%
Other community websites	12.5%	6.8%	8.8%	6.3%	8.6%	3.2%	8.3%	7.3%	6.4%	8.5%	7.1%	11.1%	7.9%
Billboards	26.3%	29.1%	26.5%	28.1%	28.1%	27.4%	25.3%	33.7%	31.2%	31.7%	25.8%	23.9%	27.8%

Q21. Which THREE sources of information listed in Question 20 are your preferred methods to get information about the City of Fayetteville? (Sum of top 3 choices)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q21. Sum of top 3 choices

City Manager's Weekly Report	2.3%	3.7%	0.7%	3.9%	3.1%	1.5%	3.8%	1.0%	0.8%	1.8%	4.9%	3.4%	3.0%
City representatives at events or meetings	2.3%	2.8%	0.7%	4.2%	3.1%	0.0%	3.4%	1.5%	1.5%	3.5%	3.8%	1.7%	2.8%
City produced printed brochures, fliers, posters, postcards, letters, etc	15.1%	17.6%	16.5%	15.8%	15.4%	17.9%	17.4%	11.8%	17.3%	17.6%	16.8%	13.6%	15.7%
City's social media: Facebook, Twitter, or YouTube	10.5%	10.2%	4.3%	5.8%	7.3%	1.5%	6.0%	8.4%	6.8%	8.2%	6.5%	5.9%	6.7%
City's television programming-FayTV7	9.3%	10.2%	10.8%	15.1%	11.7%	17.9%	13.0%	12.3%	15.8%	13.5%	9.7%	12.7%	12.4%
Live televised City Council meetings	1.2%	1.9%	11.5%	11.9%	8.7%	6.0%	9.8%	5.9%	6.0%	7.6%	7.0%	13.6%	8.5%
1-Fay Call Center (433-1FAY)	5.8%	1.9%	2.2%	1.9%	2.5%	1.5%	2.7%	2.0%	2.3%	2.4%	3.8%	1.7%	2.4%
City website (www.ci.fayetteville.nc.us)	31.4%	20.4%	20.9%	14.1%	20.9%	0.0%	19.0%	17.7%	8.3%	17.6%	23.8%	28.0%	18.5%
Local newspapers	29.1%	43.5%	54.7%	57.6%	52.1%	40.3%	53.0%	45.8%	38.3%	50.0%	53.5%	61.0%	50.5%

Q21. Which THREE sources of information listed in Question 20 are your preferred methods to get information about the City of Fayetteville? (Sum of top 3 choices) (cont.)

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
<u>Q21. Sum of top 3 choices (Cont.)</u>													
Local radio news	23.3%	16.7%	27.3%	26.4%	24.8%	23.9%	25.7%	22.7%	19.5%	26.5%	27.0%	27.1%	24.4%
Local television news	26.7%	38.0%	41.0%	41.8%	39.2%	35.8%	37.4%	42.9%	36.8%	37.1%	42.2%	39.0%	38.9%
Community blogs or list serves	0.0%	1.9%	1.4%	0.6%	1.0%	0.0%	0.9%	1.0%	0.8%	0.0%	1.1%	2.5%	0.9%
Paid advertising in local media outlets	7.0%	8.3%	7.9%	9.6%	9.5%	3.0%	8.1%	10.8%	9.0%	10.6%	9.2%	5.9%	8.7%
Other community websites	3.5%	0.9%	1.4%	1.0%	1.5%	0.0%	1.8%	0.5%	0.8%	1.2%	2.2%	0.8%	1.3%
Billboards	4.7%	8.3%	3.6%	3.9%	4.8%	4.5%	4.0%	6.4%	4.5%	7.1%	4.3%	4.2%	4.6%
None selected	29.1%	29.6%	23.7%	20.9%	23.1%	40.3%	23.0%	27.1%	35.3%	24.1%	18.9%	17.8%	25.0%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q22-1. Increase police facilities & services</u>												
Very Willing	31.0%	31.1%	29.2%	30.5%	31.5%	21.9%	29.9%	31.3%	23.3%	29.1%	39.6%	32.2%	30.3%
Willing	46.4%	38.7%	42.3%	36.4%	40.0%	40.6%	40.9%	39.9%	34.1%	46.1%	34.6%	46.1%	39.8%
Not Sure	15.5%	23.6%	22.6%	22.5%	20.9%	28.1%	20.2%	23.2%	33.3%	19.4%	19.2%	13.9%	21.8%
Not Willing	7.1%	6.6%	5.8%	10.6%	7.7%	9.4%	9.0%	5.6%	9.3%	5.5%	6.6%	7.8%	8.1%
<u>Q22-2. Increase fire facilities & services</u>													
Very Willing	25.3%	25.7%	27.0%	23.0%	25.3%	21.0%	23.0%	28.6%	21.4%	27.0%	29.5%	22.4%	24.5%
Willing	44.6%	40.0%	36.5%	40.7%	40.1%	43.5%	41.9%	37.8%	39.7%	41.7%	36.6%	43.1%	40.3%
Not Sure	24.1%	25.7%	28.5%	24.0%	25.3%	29.0%	24.2%	27.0%	28.6%	26.4%	26.2%	21.6%	25.6%
Not Willing	6.0%	8.6%	8.0%	12.3%	9.4%	6.5%	10.8%	6.6%	10.3%	4.9%	7.7%	12.9%	9.6%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669

Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	

Q22-3. Increase economic & business development services

Very Willing	25.0%	20.2%	19.0%	20.7%	21.7%	15.6%	19.5%	24.2%	17.1%	23.0%	24.0%	24.3%	20.9%
Willing	39.3%	34.6%	33.6%	34.1%	35.4%	31.3%	34.8%	35.4%	34.9%	33.3%	35.2%	35.7%	34.8%
Not Sure	29.8%	34.6%	35.0%	32.4%	32.4%	42.2%	34.3%	30.3%	35.7%	35.2%	33.5%	27.0%	33.2%
Not Willing	6.0%	10.6%	12.4%	12.7%	10.5%	10.9%	11.4%	10.1%	12.4%	8.5%	7.3%	13.0%	11.1%

Q22-4. Recruit sports expansion teams and/or minor league baseball team to Fayetteville

Very Willing	21.4%	15.2%	11.7%	15.6%	15.5%	12.5%	13.6%	18.7%	14.0%	16.9%	17.7%	16.5%	14.9%
Willing	27.4%	29.5%	26.3%	24.9%	27.0%	25.0%	25.8%	29.3%	27.9%	33.7%	24.9%	20.9%	26.9%
Not Sure	33.3%	35.2%	36.5%	32.2%	33.4%	45.3%	34.6%	33.8%	37.2%	33.7%	32.6%	32.2%	34.3%
Not Willing	17.9%	20.0%	25.5%	27.2%	24.0%	17.2%	26.0%	18.2%	20.9%	15.7%	24.9%	30.4%	23.8%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	<u>Less than 5 years</u>	<u>5 to 10 years</u>	<u>11-20 years</u>	<u>More than 20 years</u>	<u>Yes</u>	<u>No</u>	<u>Own</u>	<u>Rent</u>	<u>Under \$30K</u>	<u>\$30K to \$59,999</u>	<u>\$60K to \$99,999</u>	<u>\$100K+</u>	
<u>Q22-5. Increase investment in public transit system (FAST)</u>													
Very Willing	8.3%	13.3%	11.7%	14.8%	11.9%	22.6%	11.8%	15.7%	16.4%	17.5%	10.6%	8.0%	12.7%
Willing	31.0%	31.4%	28.5%	30.2%	30.8%	25.8%	29.4%	32.0%	32.0%	33.7%	28.9%	32.7%	30.3%
Not Sure	46.4%	37.1%	38.7%	31.5%	36.4%	40.3%	36.8%	35.5%	36.7%	32.5%	39.4%	31.9%	36.7%
Not Willing	14.3%	18.1%	21.2%	23.5%	21.0%	11.3%	22.0%	16.8%	14.8%	16.3%	21.1%	27.4%	20.3%
<u>Q22-6. Increase & upgrade parks & recreation facilities</u>													
Very Willing	20.2%	25.2%	22.2%	21.4%	23.0%	15.9%	19.7%	28.7%	17.3%	22.9%	24.4%	28.6%	21.9%
Willing	50.0%	39.8%	33.3%	37.5%	40.1%	28.6%	40.1%	34.9%	32.3%	41.6%	43.3%	36.6%	38.7%
Not Sure	25.0%	24.3%	32.6%	28.1%	26.7%	38.1%	26.7%	29.2%	37.0%	27.7%	23.9%	21.4%	28.0%
Not Willing	4.8%	10.7%	11.9%	13.0%	10.2%	17.5%	13.5%	7.2%	13.4%	7.8%	8.3%	13.4%	11.5%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669

	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
<u>Q22-7. Increase construction & maintenance of sidewalks</u>													
Very Willing	21.4%	29.8%	21.7%	21.9%	24.0%	15.9%	22.8%	24.4%	19.5%	20.5%	24.7%	30.4%	23.1%
Willing	45.2%	33.7%	42.0%	36.2%	39.8%	31.7%	39.5%	35.5%	35.9%	36.7%	43.4%	38.3%	38.6%
Not Sure	28.6%	26.0%	27.5%	29.6%	26.6%	42.9%	26.2%	33.0%	34.4%	32.5%	24.2%	22.6%	28.2%
Not Willing	4.8%	10.6%	8.7%	12.3%	9.6%	9.5%	11.5%	7.1%	10.2%	10.2%	7.7%	8.7%	10.2%

Q22-8. Investments in City's transportation network

Very Willing	25.0%	24.8%	18.4%	24.4%	24.1%	17.7%	20.2%	29.3%	19.5%	24.8%	26.0%	25.2%	23.0%
Willing	45.2%	43.8%	46.3%	40.8%	43.5%	38.7%	44.5%	38.9%	38.3%	43.0%	47.0%	47.0%	42.7%
Not Sure	26.2%	23.8%	24.3%	23.7%	23.4%	33.9%	24.6%	23.7%	32.0%	21.8%	22.1%	18.3%	24.4%
Not Willing	3.6%	7.6%	11.0%	11.0%	9.1%	9.7%	10.7%	8.1%	10.2%	10.3%	5.0%	9.6%	9.9%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669	Q26. How many years have you lived in Fayetteville?				Q29. Do you have access to the Internet?		Q32. Own or rent current residence?		Q34. Would you say your total annual household income is:				Total
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q22-9. Increase enforcement of City codes</u>												
Very Willing	10.7%	21.0%	15.4%	20.7%	18.5%	17.7%	17.7%	20.6%	11.8%	19.4%	19.9%	23.5%	18.1%
Willing	34.5%	24.8%	33.8%	34.4%	33.3%	29.0%	31.0%	36.1%	37.0%	32.7%	32.0%	32.2%	32.6%
Not Sure	46.4%	40.0%	39.0%	29.1%	35.1%	41.9%	35.9%	34.5%	38.6%	35.8%	37.0%	27.8%	35.7%
Not Willing	8.3%	14.3%	11.8%	15.7%	13.1%	11.3%	15.4%	8.8%	12.6%	12.1%	11.0%	16.5%	13.6%
<u>Q22-10. Increase citizen engagement opportunities</u>													
Very Willing	15.5%	25.7%	15.4%	18.0%	18.8%	14.8%	15.0%	24.6%	18.4%	22.4%	17.1%	20.0%	18.0%
Willing	41.7%	35.2%	46.3%	39.3%	41.6%	34.4%	42.8%	36.9%	39.2%	40.0%	42.0%	41.7%	40.6%
Not Sure	40.5%	30.5%	30.9%	29.5%	30.7%	41.0%	30.6%	33.3%	32.0%	30.3%	33.1%	26.1%	31.7%
Not Willing	2.4%	8.6%	7.4%	13.2%	8.9%	9.8%	11.6%	5.1%	10.4%	7.3%	7.7%	12.2%	9.6%

Q22. Additional Revenues: Using a scale of 1 to 4, where 4 means "Very Willing" and a 1 means "Not Willing," please indicate how willing you would be to support additional funding that would: (without "don't know")

N=669	<u>Q26. How many years have you lived in Fayetteville?</u>				<u>Q29. Do you have access to the Internet?</u>		<u>Q32. Own or rent current residence?</u>		<u>Q34. Would you say your total annual household income is:</u>				<u>Total</u>
	Less than 5 years	5 to 10 years	11-20 years	More than 20 years	Yes	No	Own	Rent	Under \$30K	\$30K to \$59,999	\$60K to \$99,999	\$100K+	
	<u>Q22-11. Development of incentive programs for beautification efforts</u>												
Very Willing	20.2%	26.7%	17.4%	19.4%	20.5%	19.7%	18.5%	24.7%	16.5%	21.6%	22.5%	22.6%	20.2%
Willing	53.6%	34.3%	43.5%	41.5%	44.6%	29.5%	45.3%	37.9%	37.8%	41.9%	47.3%	45.2%	42.7%
Not Sure	21.4%	27.6%	28.3%	26.8%	25.2%	42.6%	24.7%	30.8%	31.5%	26.9%	23.1%	23.5%	26.7%
Not Willing	4.8%	11.4%	10.9%	12.4%	9.7%	8.2%	11.5%	6.6%	14.2%	9.6%	7.1%	8.7%	10.5%
<u>Q22-12. Increase stormwater infrastructure to address flooding concerns</u>													
Very Willing	21.4%	29.5%	23.2%	22.0%	23.7%	22.2%	21.1%	28.1%	19.5%	25.3%	22.4%	27.2%	23.1%
Willing	36.9%	37.1%	39.9%	40.3%	39.5%	44.4%	41.5%	35.2%	39.8%	44.6%	41.0%	35.1%	39.7%
Not Sure	36.9%	24.8%	26.8%	28.0%	28.5%	27.0%	26.8%	32.1%	32.0%	22.3%	30.1%	27.2%	28.5%
Not Willing	4.8%	8.6%	10.1%	9.7%	8.3%	6.3%	10.6%	4.6%	8.6%	7.8%	6.6%	10.5%	8.8%